



CITY OF
Lincoln
COUNCIL

Let's enhance
our remarkable
place

Not getting left behind

Nick Barton
Bereavement Services
Officer

Together, let's deliver
Lincoln's ambitious future



Looking at what we offered

- City of Lincoln Crematorium opened November 1968
- Carry out around 1900 cremations per year
- One chapel that seated 90 people
- Book of Remembrance
- Memorials in the Garden of Remembrance
- Car parking for around 60 cars
- Six cemeteries
- Carry out 300 burials per year



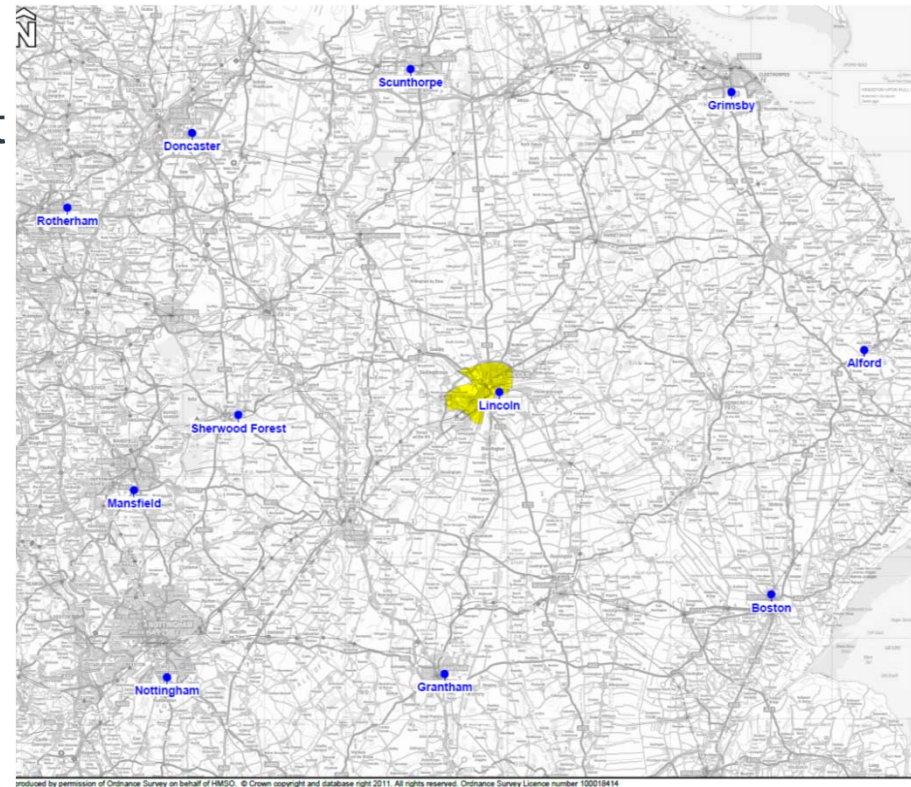
Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

Looking at what others offer

- Who is our local competition
- What services do they offer that we don't?
- How can we improve what we do for the public
- Are we doing what the public need and want



Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

Where to start



Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

Where to start?

- Service times
- Direct cremation
- Chapel layout
- Access to the waiting room and vestry
- Access to the office
- Car parking
- New signage
- Music and streaming options



Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

Where to start



CITY OF
Lincoln
COUNCIL

Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

Getting started

- Business case
- Recruitment and training of a Crematorium Technician
- Procurement
- Planning application
- Timescale



During the work

- Minimal disruption
- Weekend and out of hours working
- Restricted services on Fridays and Mondays
- Quiet works during the week
- Contractor liaison about the sensitivity of the site



CITY OF
Lincoln
COUNCIL

Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

During the work



CITY OF
Lincoln
COUNCIL

Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

During the work



Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

The finished result – so far

- Improved look in the chapel
- 5 direct cremation slots per week
- 6 extra cremation slots per week
- 20 extra seats in the chapel
- Ability to open the rear wall to extend the chapel
- Webcast and visual tribute



The finished result – so far

- 36 extra car parking spaces
- Better access to the waiting room and office
- New Book of Remembrance Cabinets



The finished result – so far



Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

The finished result – so far



Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

Learning points

- Ensure estimates match the specification you need
- Ensure any planning applications are submitted as soon as possible
- Check delivery dates
- Communication is key



Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk

What the future brings

- Looking to protect our market share
- Plan for the growth of the City
- Investigate 'End to End' Funerals
- Pet Cemetery
- Continue to improve the service we offer



Together, let's deliver
Lincoln's ambitious future



www.lincoln.gov.uk