

North Tyneside Council  
**Catering Services**



# North Tyneside Catering Services



- 78 North Tyneside Schools
- 4 Northumberland Schools
- Just over 400 staff
- 2.5 million meals
- £2.08 from September

# Catering Offer



- Annual fixed charge
- School meal recording and payment
  - Cash collection
  - Online payment
  - Invoicing of unpaid meals
- Kitchen equipment repairs and replacement
- Kitchen refurbishments



# Universal Infant Free School Meals



- Achieved 91.4%
- Additional 68k
- Every 10 missed meals = 4.3k
- 11.5k small school funding
- Dip 1% from Oct to Jan census results
- Roll up 2%

# Promotion, Promotion, Promotion



- School Meal Fun Day
- Golden Ticket Prizes
- Promotion via
  - JOINOS
  - School websites
  - School to parent text
  - Banners around the borough

# UIFSM Challenges



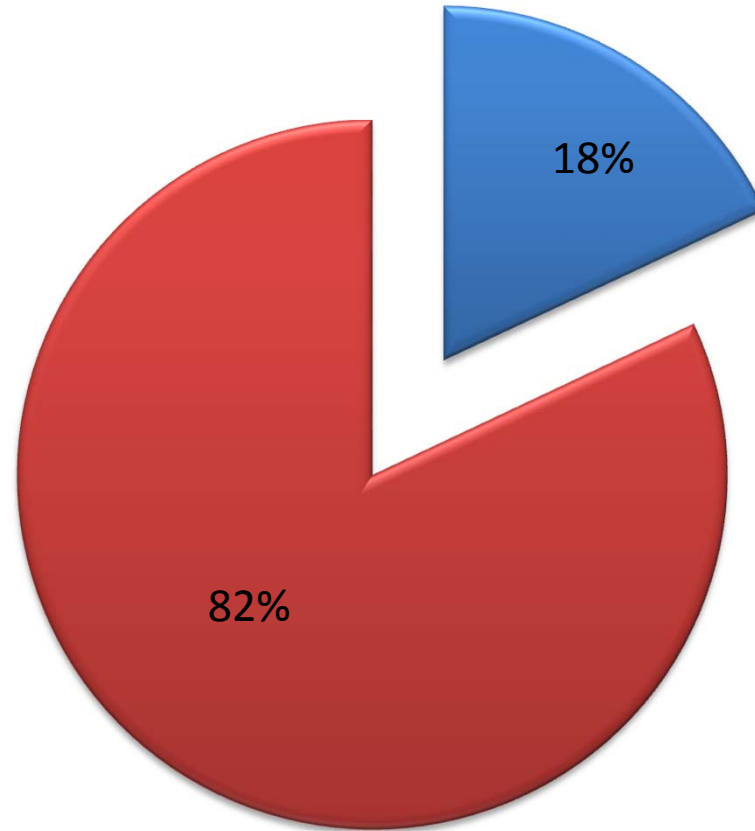
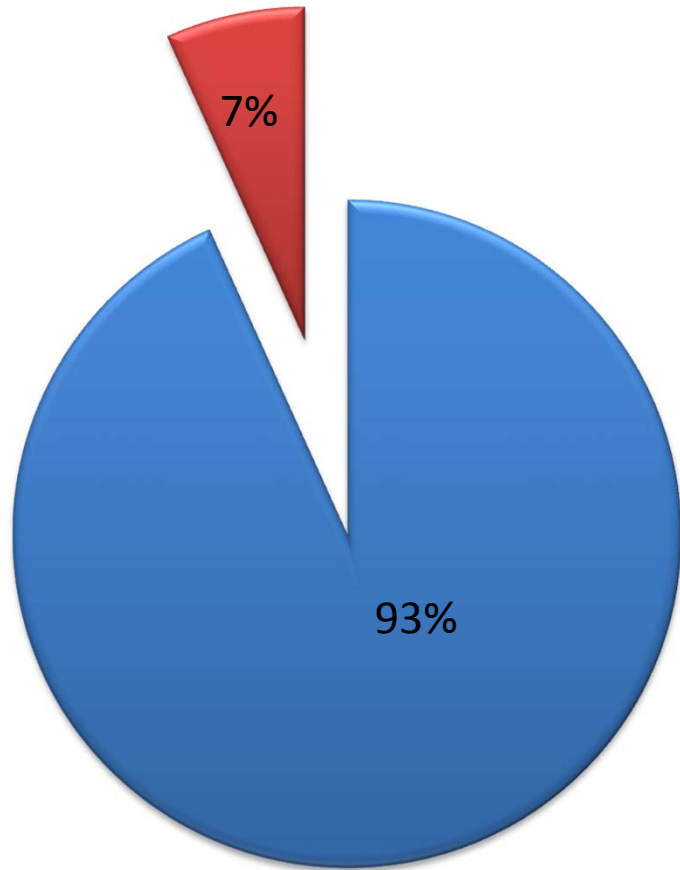
- Keeping it “Fun”
- Feeding everyone
- Incentivising schools
- Keeping it on the agenda

# Cost Efficiency



- Grow
- Secure what you have
- Procurement
- Tackle the “untouchable”
- Continually review
- Use benchmarking info

# Annual Service Level Agreements





# Recent Gains



- Northumberland Schools
- Successful tender for 4 Pfi sites
- Partnering with Mitie
- Chartwells and Mellors

# Investment and innovation



- Investment
- Service improvements
- Innovative solutions

Any Questions

