

Data: the key to smart solutions in a changing world

The UK's largest local government benchmarking conference



Thursday 5 and Friday 6 December 2024

Village Hotel Blackpool, East Park Drive, Blackpool FY3 8LL



9:00 Delegate registration

10:30 Session 1: Insight and opinions

Climate change and environmental cleanliness in Stockholm

- Stockholms street operation – how this is structured
- Technical development and system support
- Communication and campaigns

Jonathan Pertot, Manager of street operations, Sofia Nordström, Communications and Sara Alves, System Administrator, City of Stockholm

Statistical insight into local government in the UK

- Population, crime and living standards
- Environmental issues, net zero and sustainability
- Productivity and outcome measures in a public policy context

Jennet Woolford, Director of Public Policy Analysis, Office for National Statistics (ONS)

What's happening in front line services?

- Latest performance issues affecting Local Government
- Productivity – should it be the focus of council performance?
- Developments for this year

Debbie Johns, Head of performance networks, APSE

Post-election – what do the public think about public service spending and the economy?

- Trends in public satisfaction
- What do taxpayers value?
- Key messages for decision makers

Damian Lyons-Lowe, Chief Executive, Survation

11:45 Tea and coffee

12:15 Thematic Forums

Forum 1: APSE service award winners 2024 – Nottingham City Council

- Streets for People Programme
- Highways, traffic management/ road safety and clean and green
- Maximising benefits within neighbourhoods

Chris Keane, Head of Highways, Nottingham City Council and Fiona Sutton-Wilson, Head of APSE Training

Forum 2: Climate change

- How Blackpool Council are approaching this
- Environmental sustainability
- Energy matters

Scott Butterfield, Strategy, Policy and Research Manager, Blackpool Council, Glynn Humphries, APSE Associate and Phil Brennan, Head of Energy, APSE

Forum 3: Workforce matters

- Assist FM recruitment campaign
- The approach and communication methods

- Progress to date

Chris Ross, Chair and Nicky Joiner Vice Chair, Assist FM and Lindsay Airey, Head of Business Resources, APSE

Forum 4: Proving Value for Money in financially difficult times

- Stresses of a 114
- Using data to support financial objectives
- Proving the worth of frontline service delivery

Andy Vaughan, APSE Associate and Mo Baines, APSE Chief Executive

Forum 5: Digitalisation: New Power BI reports and Inspection Apps

- Showcasing the new Power BI reports
- Inspection Apps
- Future developments

Paul Naylor, Eastleigh Borough Council and Debbie Johns, Head of performance networks, APSE and Ian Jones, APSE associate

13:00 Lunch

14:00 Workshops

Workshop A: Building cleaning and catering

- Using data to improve performance in Soft FM
- Environmental sustainability and carbon reduction
- Horizon scanning: what's next for these services?

Joanne Moore and Victoria Lamb, Gateshead Council, Vickie Hacking, Principal Advisor, APSE and Kate Evans, APSE associate

Workshop B: Building maintenance (housing and non-housing)

- Ensuring compliance with the latest building safety legislation
- Building capacity and the skills for the future
- Adopting the right approach for voids
- Wigan journey with minor adaptations

Ross Grieve, Fife Council, David Calland, Wigan Council, Lindsay Airey, Head of Business Resources, APSE and Colin McInnes, APSE associate

Workshop C: Cemetery and crematorium services

- Managing performance and public expectation with diminishing budgets
- Effective maintenance regimes
- Reducing the environmental impact of cremations
- South Lanarkshire Councils Bereavement Strategy
- Should cemeteries be considered as parks? (How Halton is future proofing its cemeteries sites)

Colin Reid, South Lanarkshire Council, Nick Martin and Mike Porter, Halton Borough Council, Fiona Sutton-Wilson, Head of Training, APSE and Ian Jones, APSE associate

Workshop D: Parks, street cleansing and streetscene

- Play value scores and green space index
- Amenities review
- Biodiversity Net Gain and biosecurity
- Nature Recovery Strategies
- Budgets and how are we plugging the gap?
- Working with volunteer groups

Tamsin Fudge and Alison McCann, Fields in Trust, Debbie Sutton, Highland Council, Adam McArthur, Hull City Council, Matt Ellis, Principal Advisor, APSE and Dave Henrys, APSE associate



Workshop E: Refuse collection, recycling and transport

- Extended Producer Responsibility
- Deposit Return Scheme (DRS)
- Emissions Trading Scheme
- Recycling methods and regulations
- Greening Fleet

John-Paul Lovie, Blackpool Council, Kayleigh Boasman, South Kesteven Council, Abi Ademiluyi, Principal Advisor, APSE, Peter Kirkbride, APSE associate and Pete Johnson, APSE associate

Workshop F: Roads/highways, winter maintenance and street lighting

- Road condition and future requirements / funding
- Innovation in roads and highways
- Carbon reduction
- Street lighting infrastructure and energy usage

David Lewis, Power Data Associates, Louise Melville, Principal Advisor, APSE and Andy Martin, APSE associate

Workshop G: Sports and leisure

- Have leisure centres recovered post-Covid?
- Future of public sports and leisure provision
- Data-led improvement projects
- Sport England collaboration

Emma Bernstein, Sport England, Sally Cheeseman, 4Global, Tim Hicks, East Riding of Yorkshire Council, Iain Varah, Vision Redbridge Culture and Leisure, Rob Bailey, Principal Advisor, APSE and Mark Allman, APSE associate

Workshop H – Climate change and sustainability

A new workshop to present the findings of the pilot and first year of the climate change benchmarking module, to develop the measures for future years and network with colleagues across the UK in a 'share the problem, identify the solution' session.

Glynn Humphries, APSE Associate, Phil Brennan, Head of Energy, APSE and Andy Derbyshire, Senior Data Analyst, APSE

Workshop I – Environmental health and trading standards

A new workshop focussed on developing the measures for these important services across the UK and to network with colleagues in a 'share the problem, identify the solution' session.

Dave Knapman, APSE associate and Ryan McNally, Senior Data Analyst, APSE

17:15 Seminar close

Evening Programme

The prestigious performance networks awards are a high-profile occasion where both the best performing authorities and the most improved are awarded for their achievements. There are dedicated awards for most service areas and finalists are selected based on those authorities who have participated in performance networks.

- 19:00 Pre-dinner drinks**
- 19:30 Performance networks dinner**
- 21:30 Performance networks awards**

APSE is proud to once again be supporting Parkinson's UK as our event charity this year and hopes to add to the many thousands raised at our awards in recent years for this vital charity.



Friday 6 December

10:00 What's happened and what's next for local government finances?

The IFS's head of devolved and local government finance will survey the local government finance landscape and outlook following the October Budget and Spending Review. In particular he will:

- Recap recent local government financial trends, highlighting how recent challenges have been driven by surging costs rather than funding cuts
- Explore the future financial outlook, emphasising the key role council tax is likely to play going forwards
- Discuss some ideas for addressing ongoing financial challenges, and the prospects for local government financial reform

David Phillips, Associate Director, Institute of Fiscal Studies

10:30 Panel discussion

Post-election: what's the direction for local government front-line services?

Chair Mo Baines, Chief Executive, APSE

- Climate change, energy and net zero - Patrick Allcorn, Head of Local Net Zero Delivery and Demonstration, DESNZ
- Workforce issues – President of the PPMA, Pam Parkes
- Local government finance – David Phillips, Associate Director, Institute of Fiscal Studies
- Digitalisation and technology - David Ogden, Engagement Director, SOCITM
- Managing demand and productivity – Mike Cockburn, Assistant Director – Climate Emergency & Environment, Wirral Council
- Impact on culture and leisure – Iain Varah, Chief Executive, Vision Redbridge Culture and Leisure

11:30 Lunch and seminar close





Venue 2024

This year's performance networks seminar will be held at the Village Hotel Blackpool, East Park Drive, Blackpool, FY3 8LL.

Situated on the eastern edge of the town, the venue is easily accessible from the M55.

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers attendance on both days, delegate documentation, lunches, light refreshments, dinner and attendance at the performance networks award ceremony. Accommodation for Thursday 5 December is also included.

Performance networks member delegates: **£245+VAT**

Non performance networks member delegates: **£410+VAT**

Private/non Local Government delegates: **£550+VAT**

Accommodation Bookings allocated on 'first come, first served' basis

Accommodation for the night of Thursday 5 December is included in the delegate fee.

Accommodation will be allocated on a first come first served basis. Please note that APSE cannot guarantee that bedrooms at the Village Hotel will be available for late bookings.

Wednesday 4 December can be booked via APSE at £85+VAT per person using the event booking page.

Visit the [APSE Events page to book](#) **click here**

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to iali@apse.org.uk. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for nonattendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or mode of delivery should this become necessary. If due to emergency action by UK Governments/Administrations or Public Agencies this event is postponed, for example for reasons of public health and safety, the organisers will transfer your booking to the replacement event or provide a credit voucher against a future event booking.

