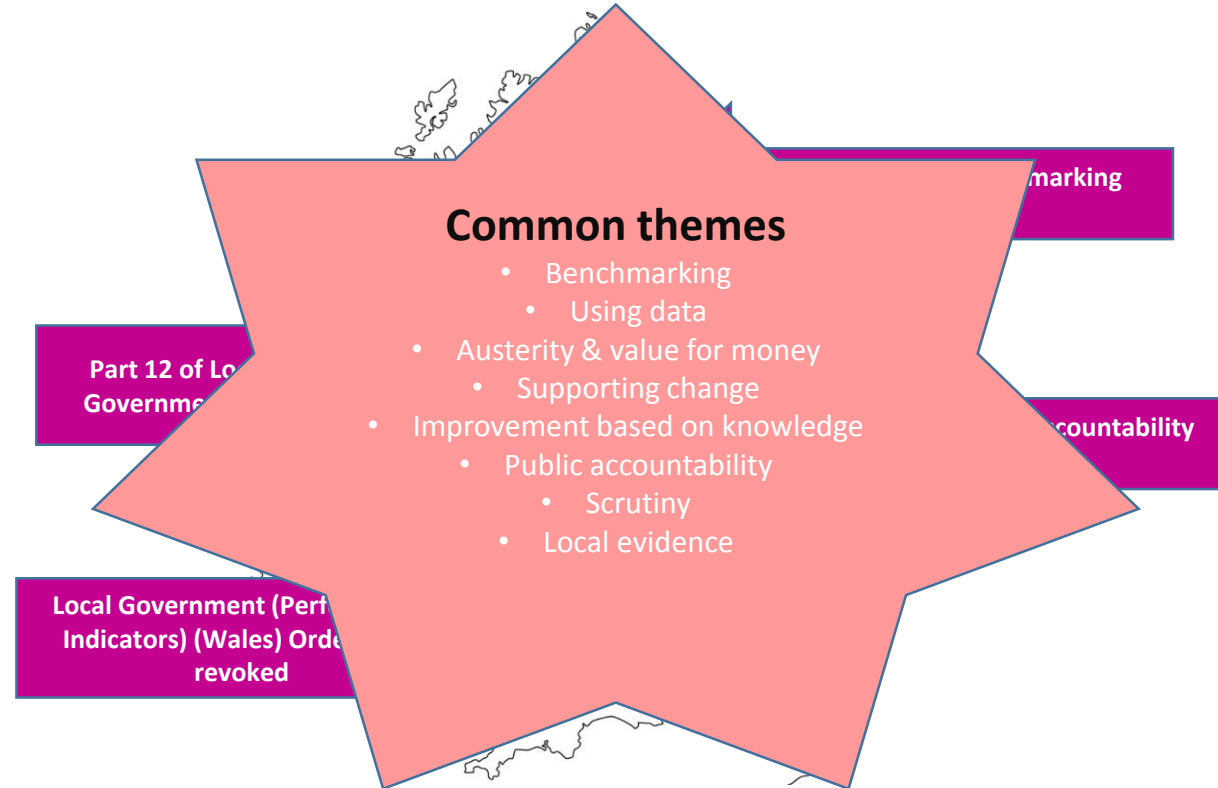


The UK picture on benchmarking and performance

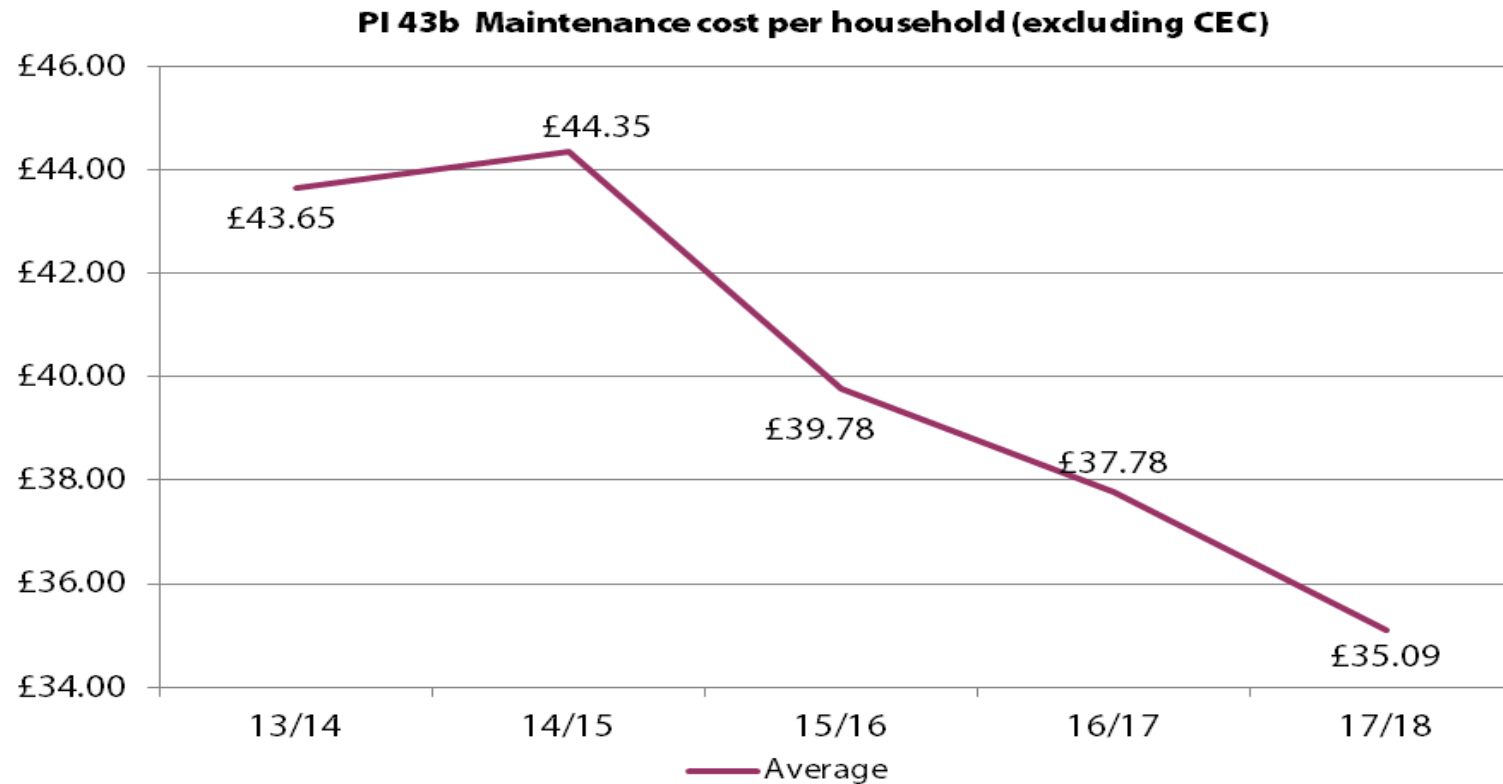
Performance frameworks



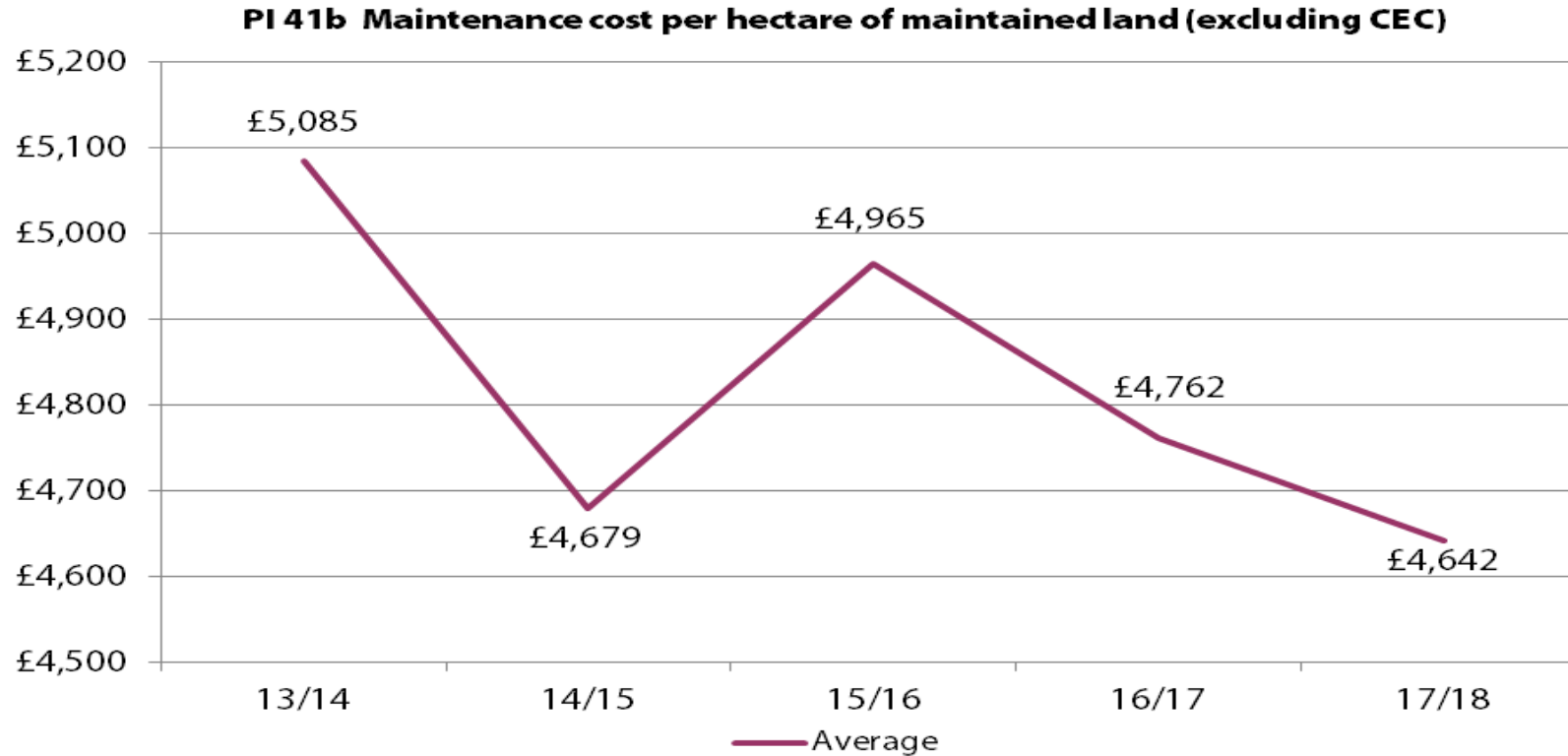
Unit costs and trend analysis 2017-18



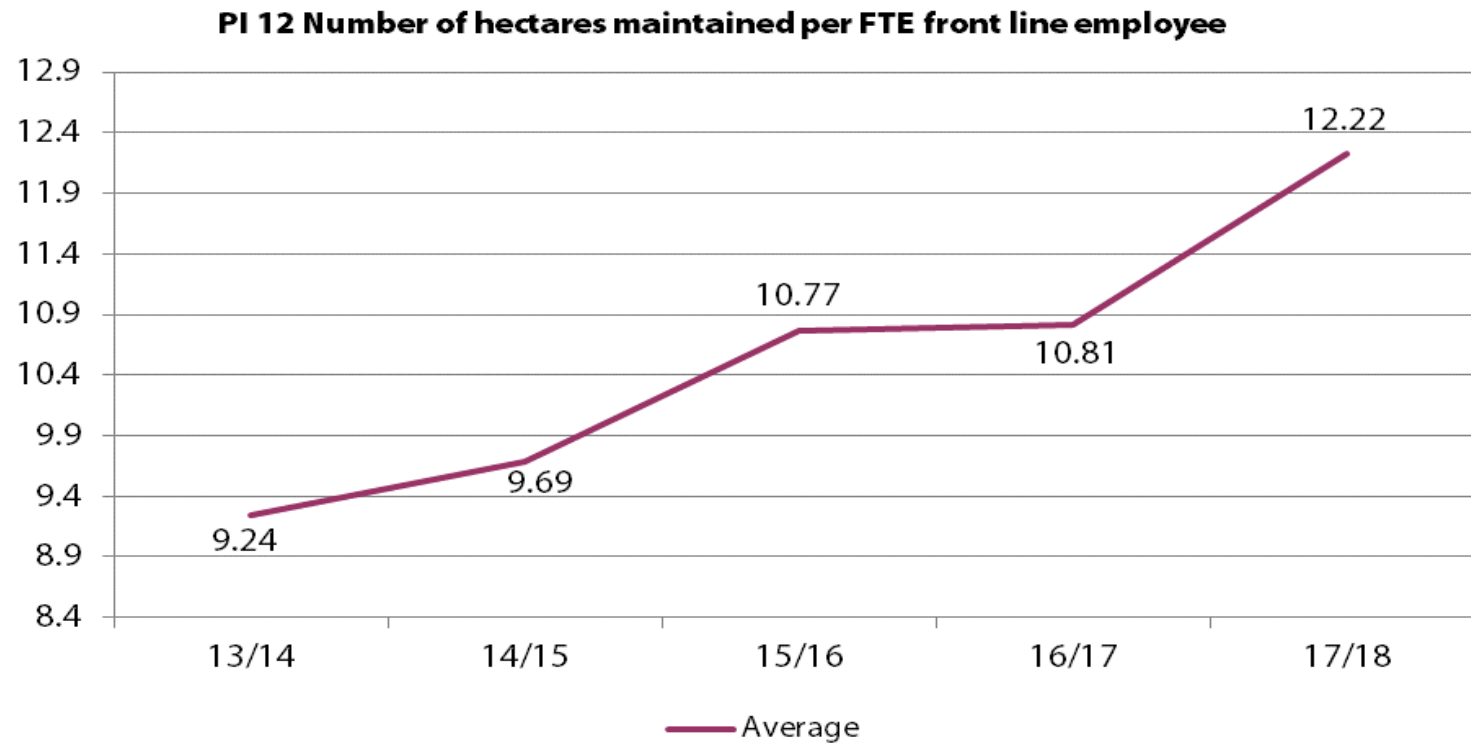
Maintenance Costs



Costs per Hectare

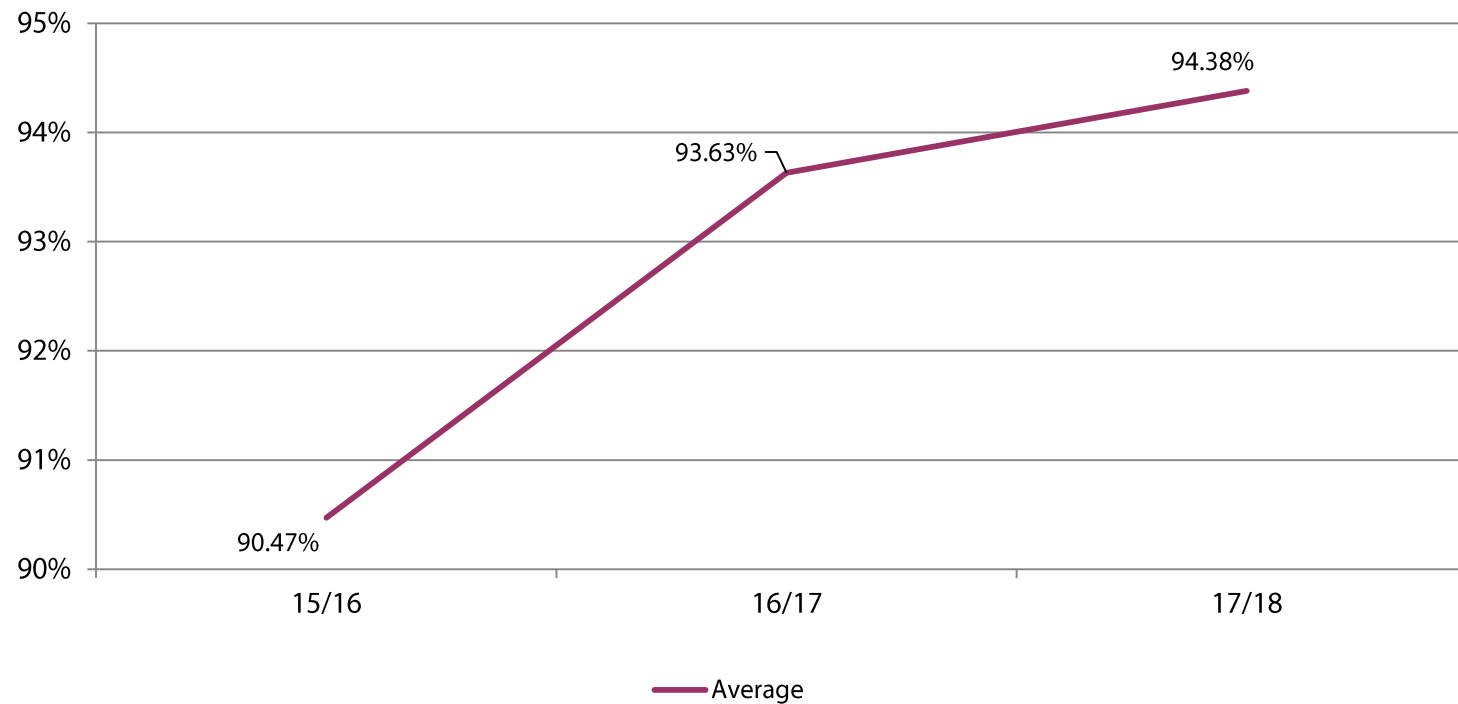


Hectares maintained per FTE



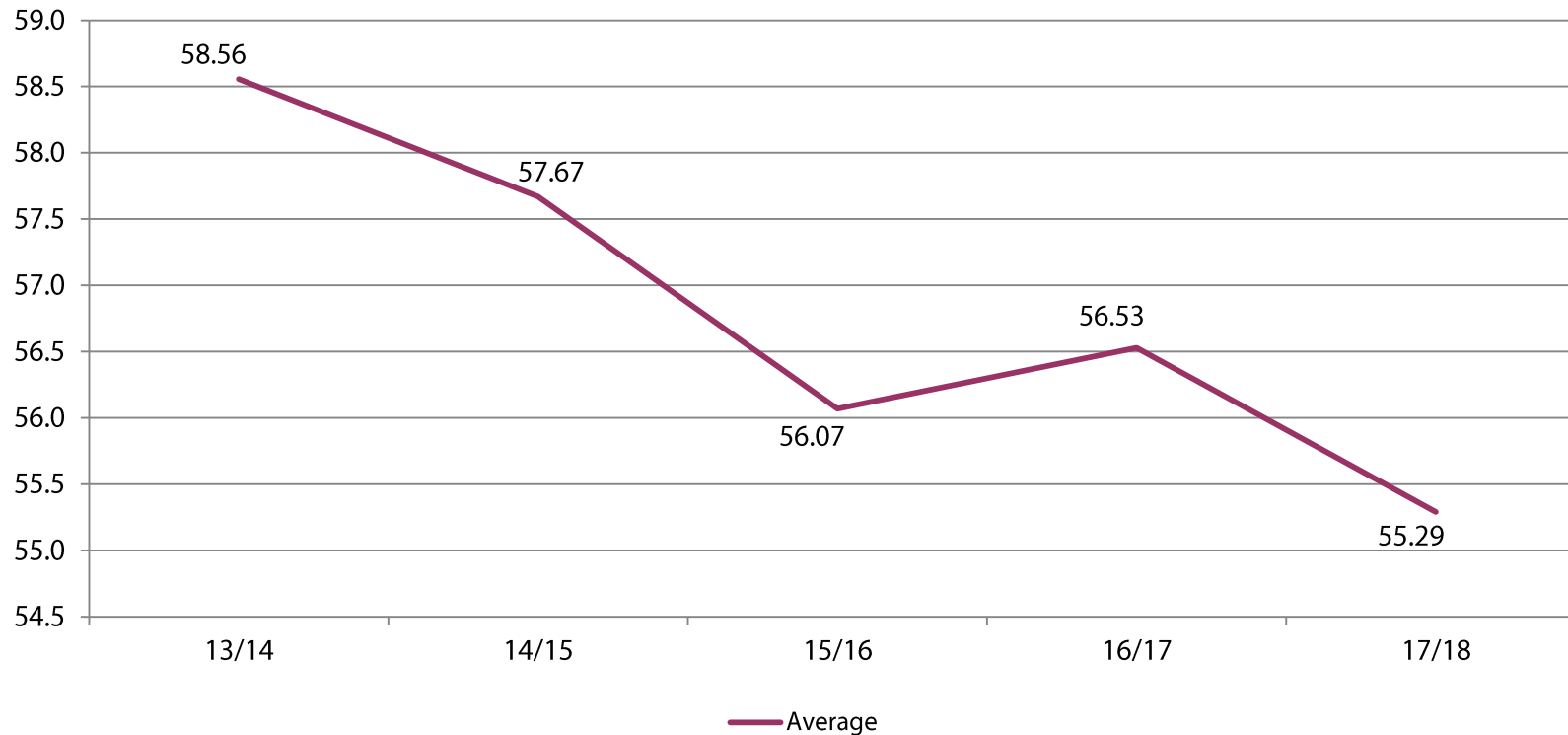
LAMS Results

PI L02 LAMS percentage of sites classed as acceptable (grounds maintenance)

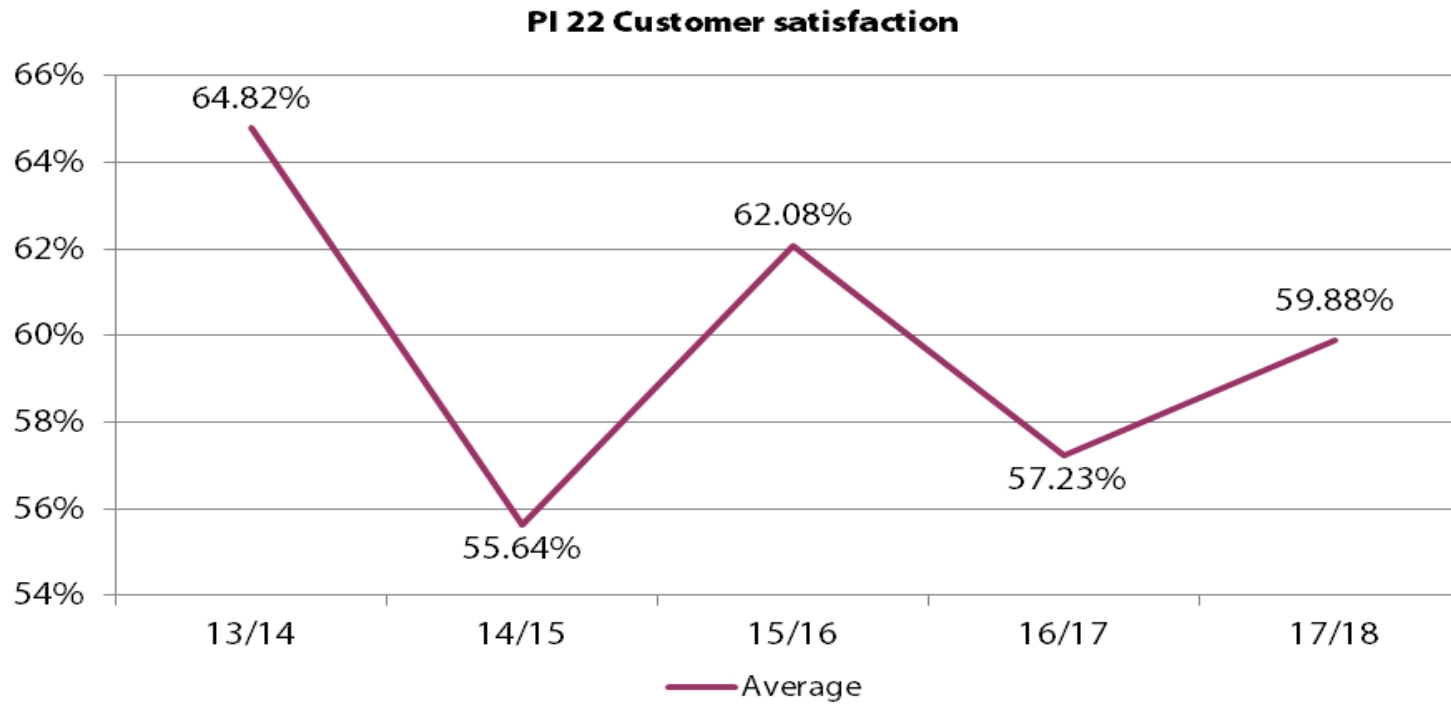


Human Resources and People Management

PI 16 Human resources and people management



Customer Satisfaction



Quality Standards

