

*Committed to Excellence  
in the Delivery of Street Works*



## **Paul Gerrard, Operations Director**

APSE Highways, Street Lighting and Winter  
Maintenance Services Seminar 2017  
Hilton Hotel, Blackpool



# The Reality

- An unprecedented investment programme that totals \*£48 billion over the next 5 years has to be delivered against the forecast of increasing population, thought to rise to 76 million by 2047 in the UK, and a projected 43% increase in traffic.



- This is the challenge that faces us, we must ensure that the programme is delivered to time, budget and with minimum disruption

# Balancing public expectations of road maintenance with financial limitations

## Key NJUG Statistics

In 2015-16 alone, utilities are estimated to have invested more than £1.5 billion in undertaking street works in England and Wales.

- The 1.37 million utility street works accounted for approximately 6.16 million days of road occupation in 2014-15.



# Congestion/Disruption/Reputation



**Roads scheme finishes after 21 months**

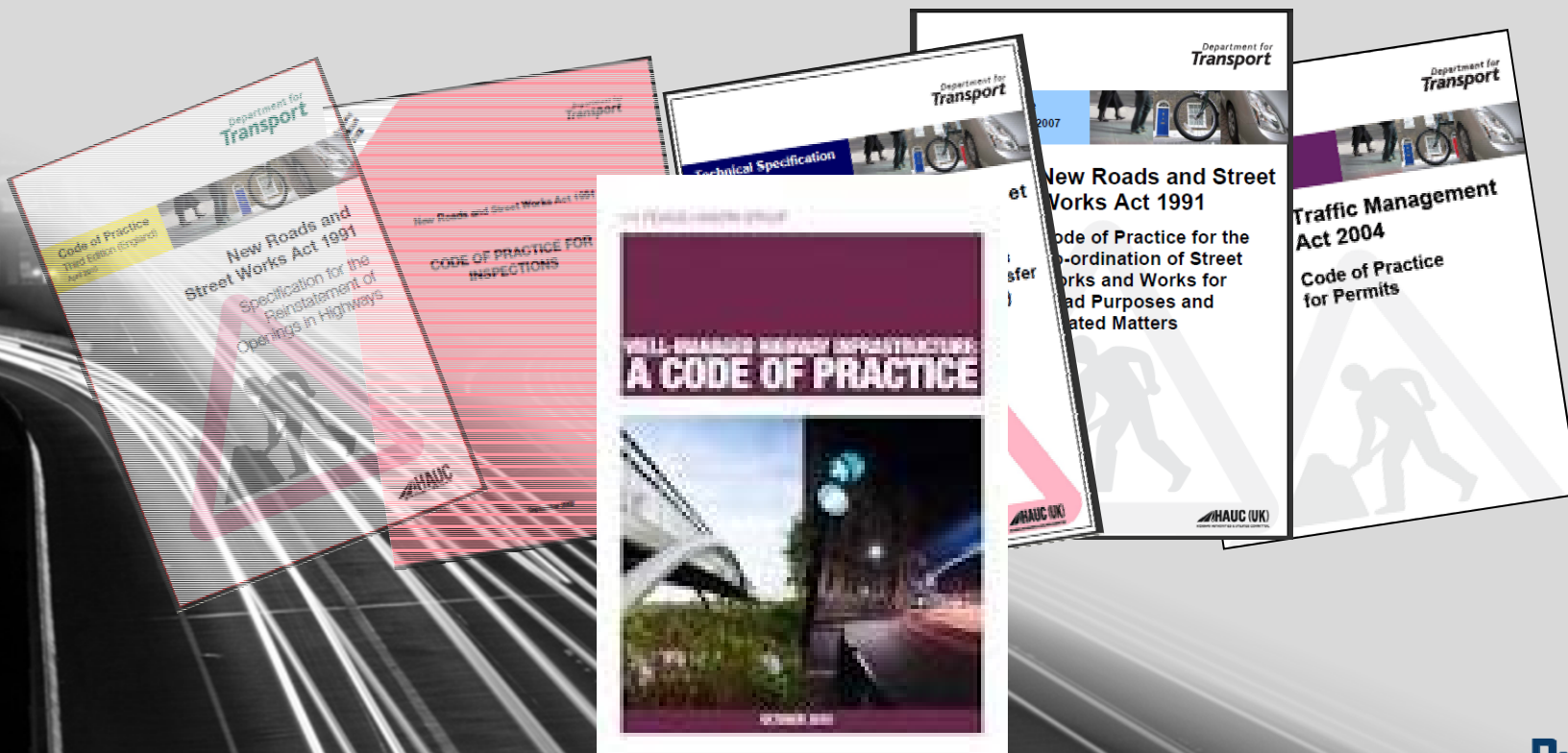
A major 21-month-long roadworks scheme in Dudley town centre, which left many traders out of pocket, has finally been completed. Historic companies have been upgrading services and carrying out repairs in 20 streets since April 2011. Dudley Council said the road plan of the work, which was the construction of the street of Wolverhampton day.

Many busy routes have been closed to traffic during the project causing delays for motorists and businesses. Traders in the town have said they have lost thousands of pounds due to the closure of the roads. At Dudley Market, stalls are down by up to 50 per cent and chairman of

Ten years ago street works might have resulted in this...

# Codes, chapters and comprehension

50



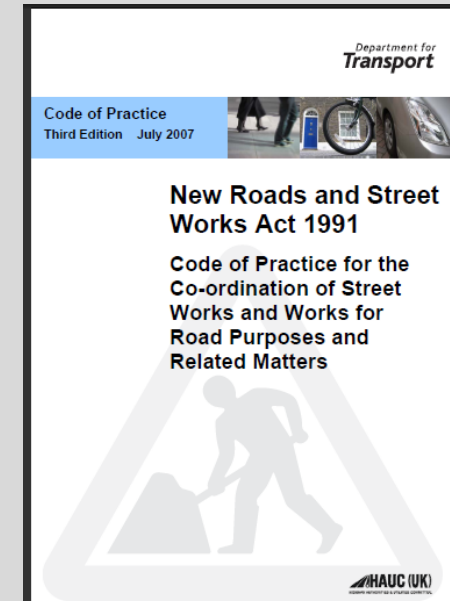
## NRSWA Sections 59/60

- Section 59(3) - the duty of street authorities to co-ordinate works

*the organization of the different elements of a complex body or activity so as to enable them to work together effectively*

- Section 60(2) - the duty of undertakers to co-operate with street authorities and with other undertakers.

*the action or process of working together to the same end*



# The Players



Department for  
**Transport**

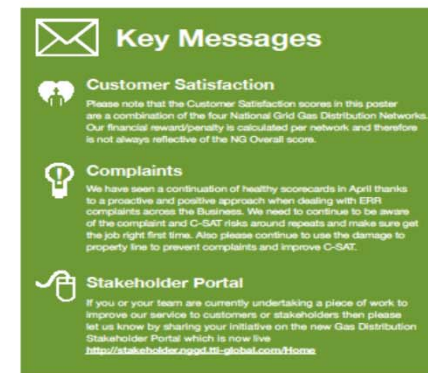
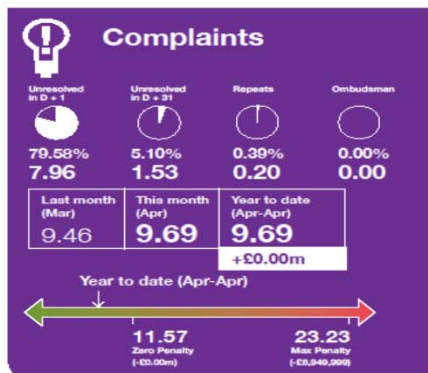
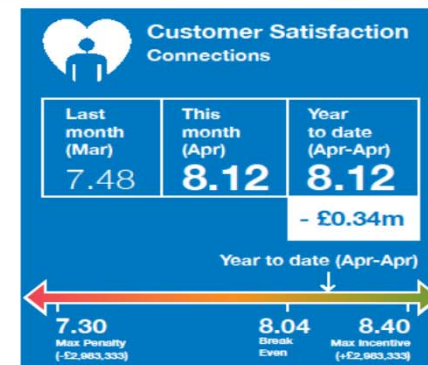
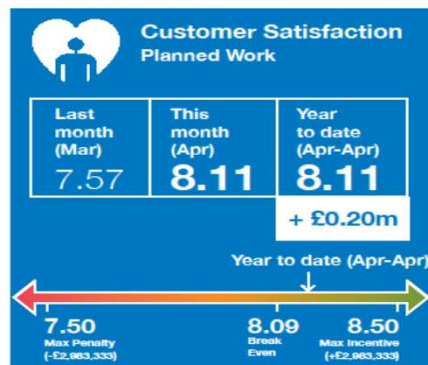
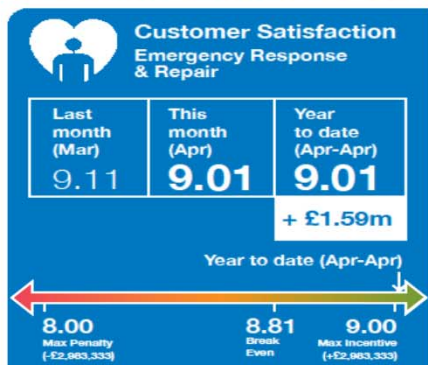


# The Impacts – The Customer

Customer Performance June 2014 (April Data)

National Grid Overall

**nationalgrid**



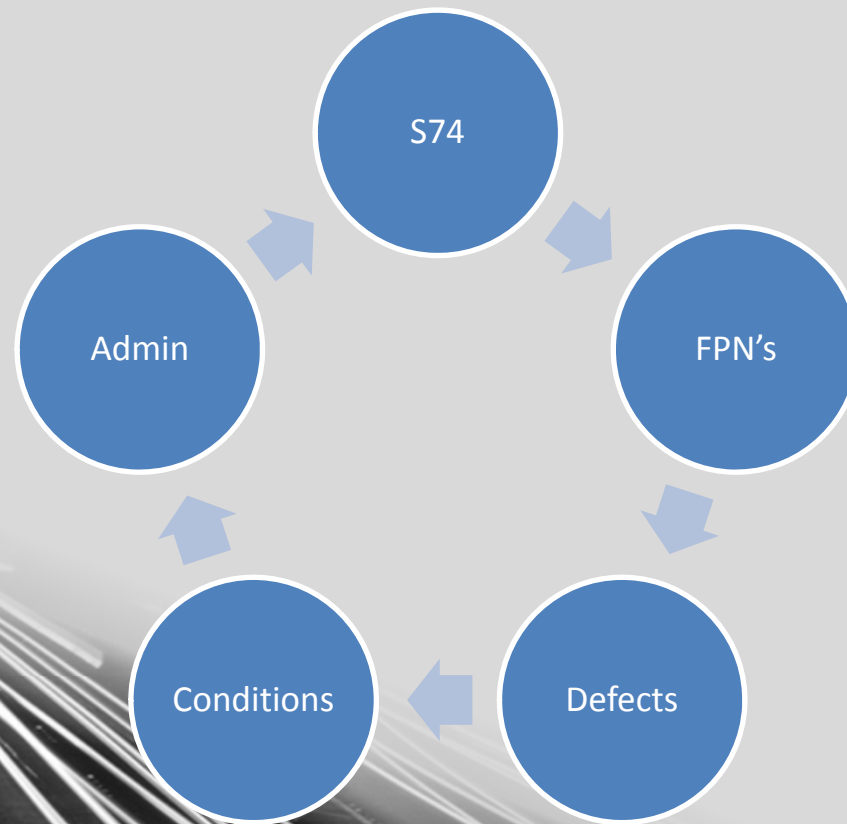
If you have any questions or feedback please get in touch via [GDUK.RIIICustomer@nationalgrid.com](mailto:GDUK.RIIICustomer@nationalgrid.com)



# The Impacts – The Motorist



# Less Focus on the Reactive



# More Focus on the Proactive

## Technology - 'Apps'

iPhone decision application Lane Rental

Benefits: Reduced financial exposure, reduced highway disruption, Decision making support for teams and users as audit trail for Ofgem

## Reducing Legislation Forward Planning (ETON),

Long term (upto 8 years) plans in ETON.

Benefits: Systemised data for improved co-ordination and network management with HAs.

View of the

pu

In

Pi

to

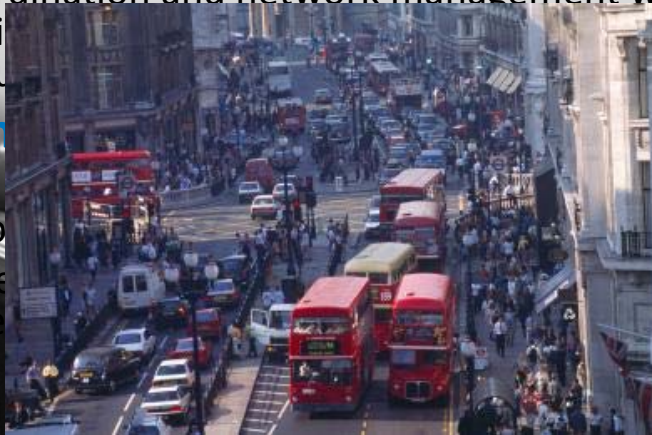
Be

re

ed rollout

tion,

enhanced



# Benchmarking & Efficiency

Hearing and sharing good practice with other Local Authorities



**HAUC (UK)**  
HIGHWAY AUTHORITIES & UTILITIES COMMITTEE

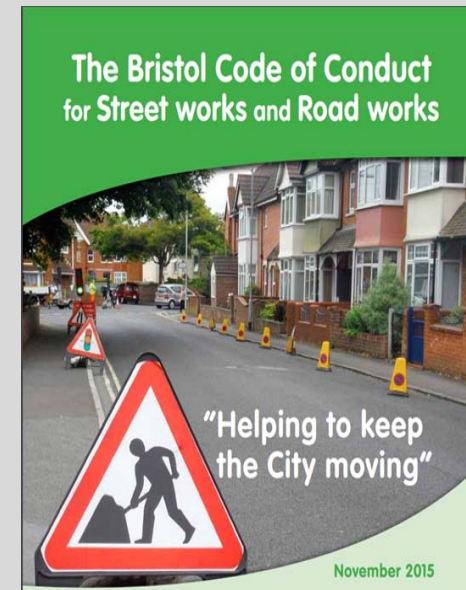
Jane Smith  
Utility Secretariat  
NJUG  
1 Castle Lane,  
London, SW1E 6DR  
Tel: 0203 397 3315  
[info@njug.org.uk](mailto:info@njug.org.uk)

David Capon  
Local Authority Secretariat  
JAG(UK)  
200 Ferry Road,  
Felkstone, IP11 9RT  
Tel: 01773 627492  
[manager@jaguk.org](mailto:manager@jaguk.org)

**HAUC(UK) Code of Conduct**

The Highway Authorities Utilities Committee (HAUC(UK)) recognises the need to promote self regulation for road and street works and actively works together with street authorities, highways and roads agencies, utilities, contractors and other key stakeholders to manage and reduce disruption and inconvenience these works may cause to road users, businesses and residents within the UK.

HAUC(UK) promotes active participation at co-ordination meetings focussing on discussing advance planning, joint working and collaborative practices. We also promote working with utilities, authorities and other key stakeholders on the following:



## Celebration

- Worcester Collaboration
- Manchester City Centre Collaboration
- Staffordshire Hub
- Dudley Collaboration Scheme



# The Way Forward





*Committed to Excellence  
in the Delivery of Street Works*



QUESTIONS?

