



Highways, Street Lighting & Winter Maintenance - 16 May 2024

Total Performance

- Leveraging the Asset Management system
- Resident reporting and feedback
- Stakeholder and Councillor reporting tools

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Leveraging the Asset Management system



Core Highways (DMG)



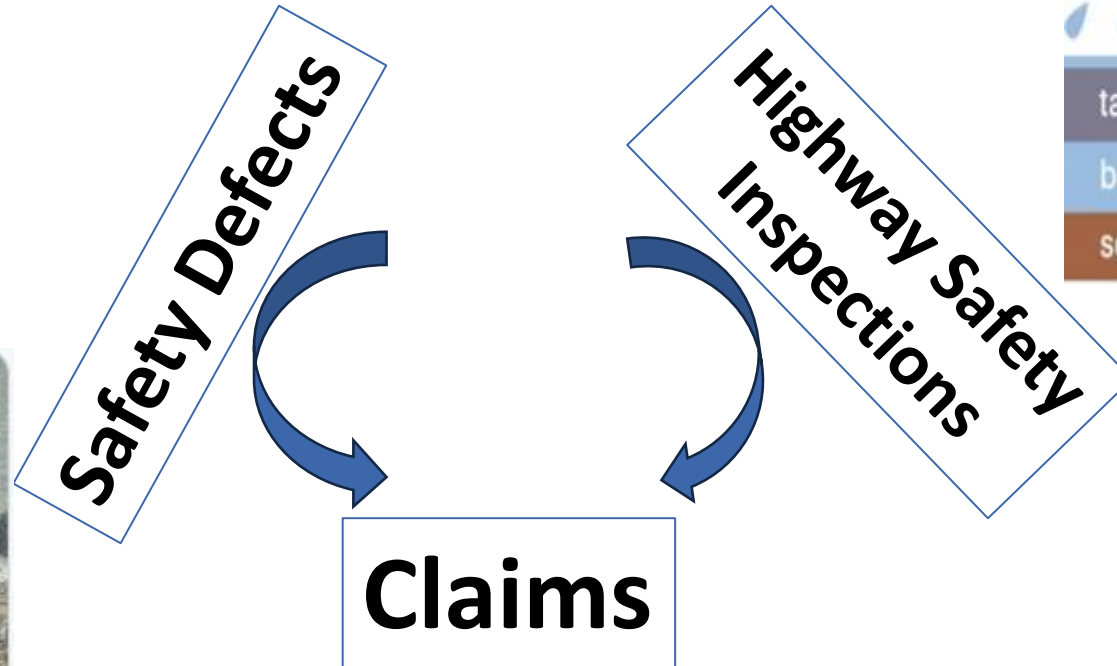
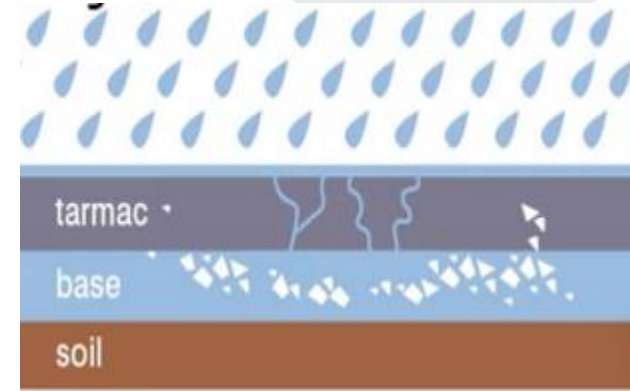
- **Driving Improvement Through Benchmarking**
 - Claims Repudiation
 - Highway Safety Inspections
 - Carriageway Condition
- **Resident reporting and feedback
Stakeholder and Councillor reporting tools**



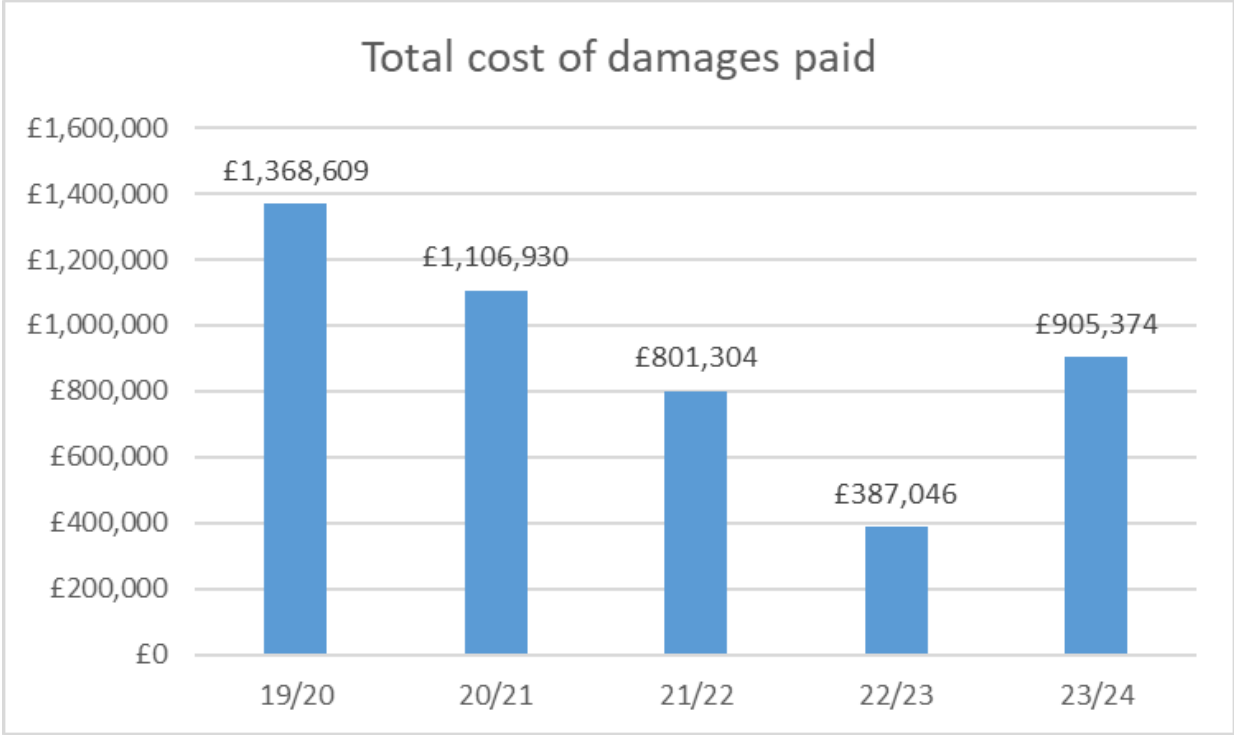
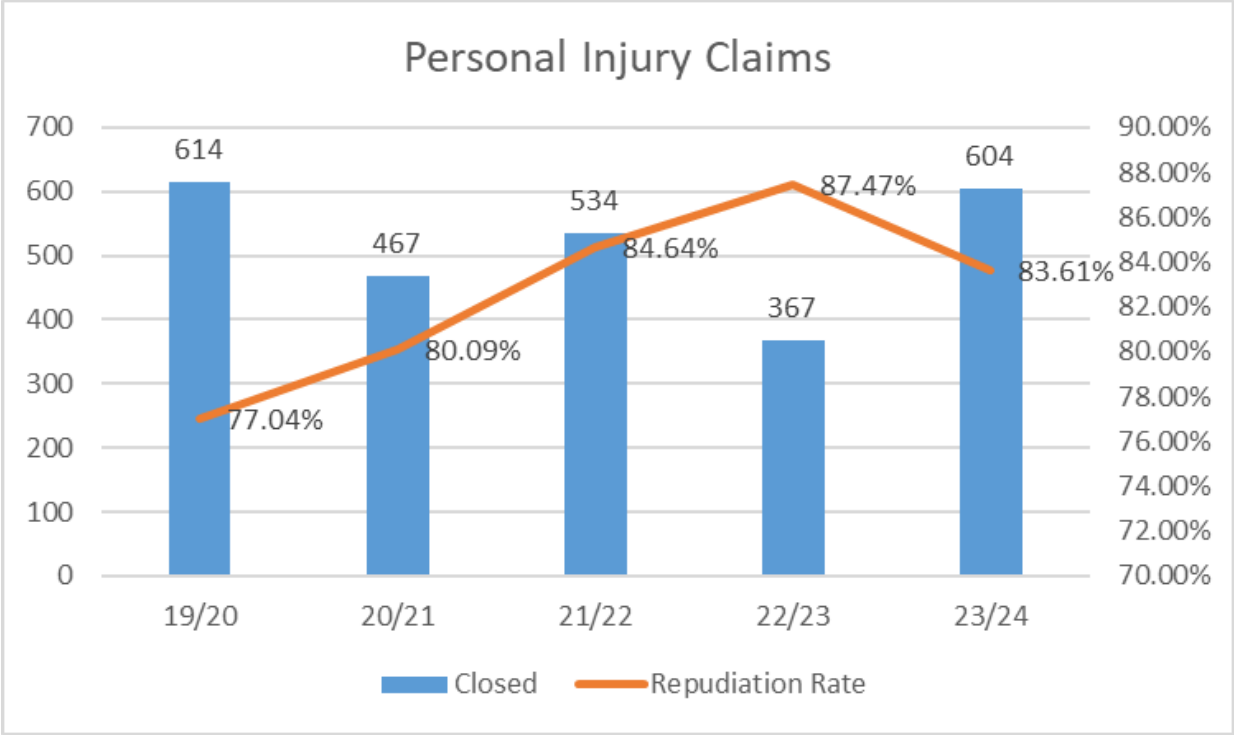
Driving Improvement Through Benchmarking

apse performance networks

Core Highways (DMG)



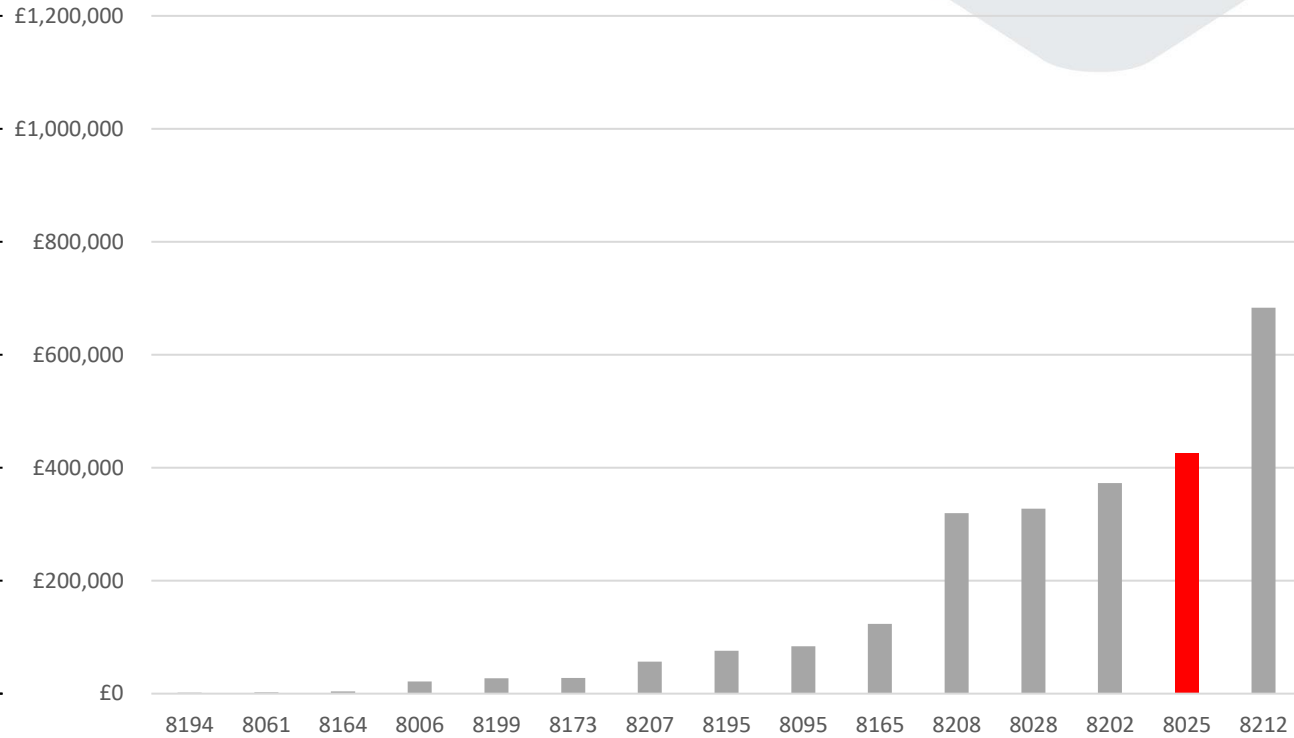
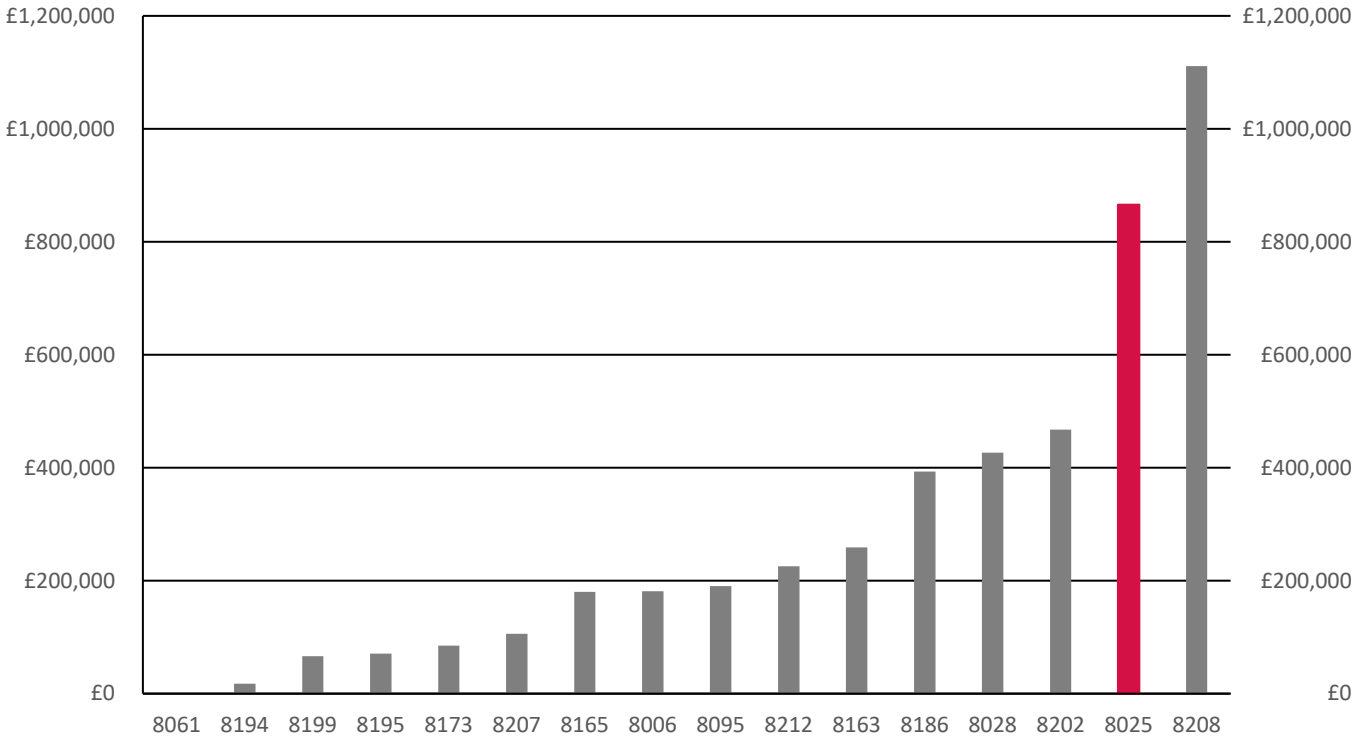
Claims - Personal Injury - Tracked over time



Highway Claims Repudiation Rates - Sums Paid Out: Benchmarked

2021-2022

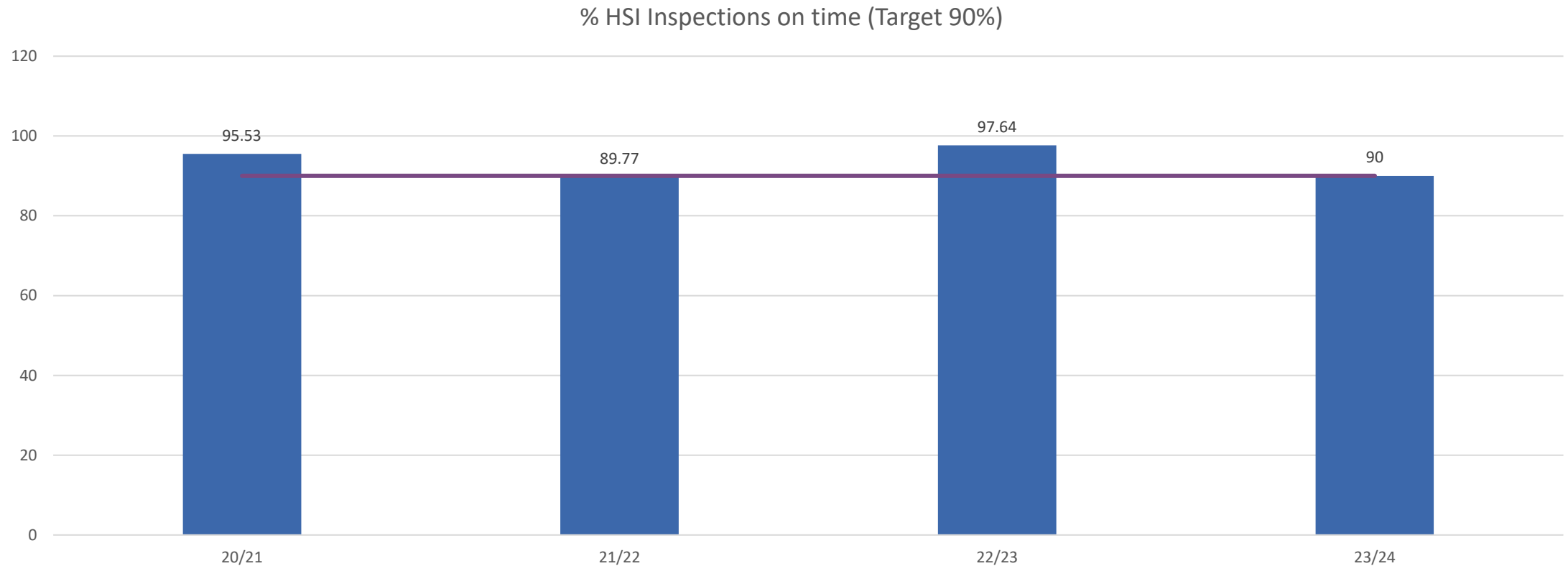
2022-2023



Highway Claims Repudiation sums paid out to third parties is lower across all Authorities in 22/23 compared with 21/22. Lancashire's relative position has remained the same

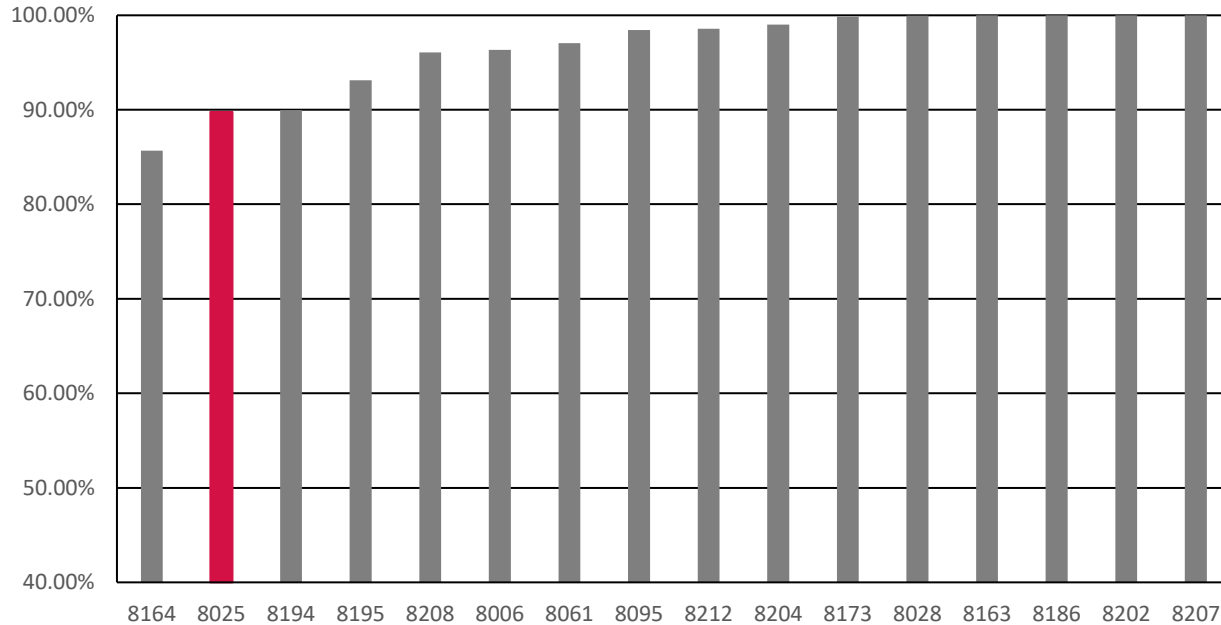


Highway Safety Inspections on time

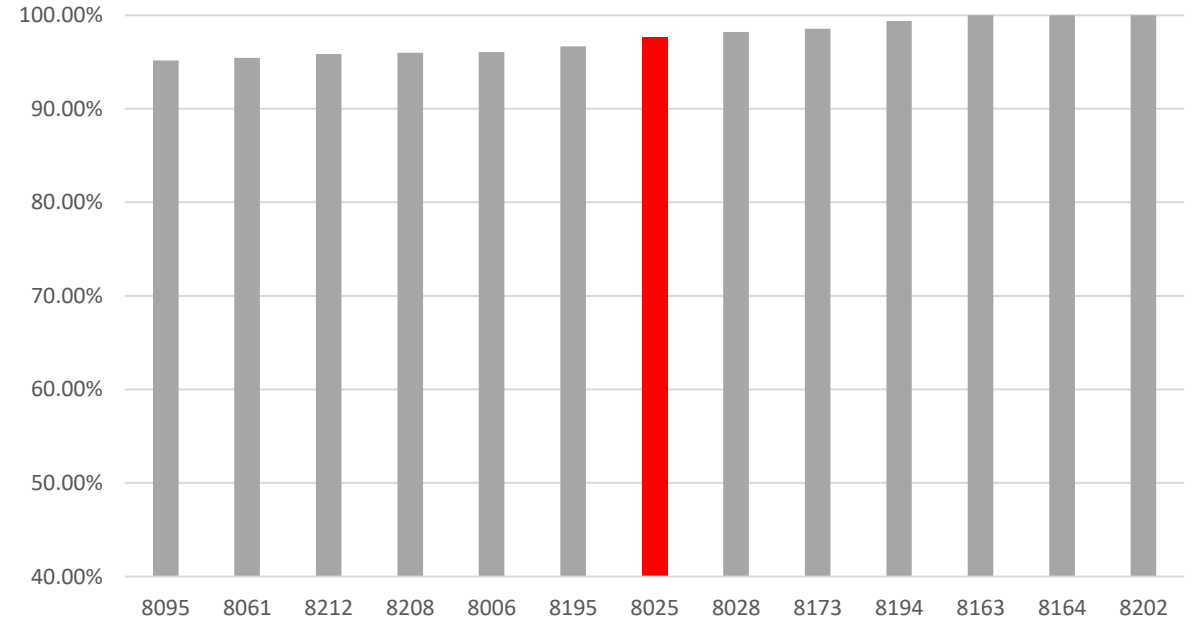


Highway Safety Inspections On Time

2021-2022



2022-2023



Highway Safety Inspections have improved quartile position and have improved relative ranking, moving from towards the bottom of the group towards the mean position.



Leveraging the Asset Management system

Setting Targets for Road Condition



We can't afford to be 'Excellent'

- “Phase 2 of the Transport Asset Management Plan (TAMP) started in April 2020 and runs until March 2025. Using the condition of the assets at the end of Phase 1, along with results of Lifecycle Modelling, the original TAMP assumptions have been reviewed and have been used to produce revised standards and funding proposals for the period 2020/21 to 2024/25.
- It is proposed to review the standards for the different road classes and set new ones that reflect national changes in how asset condition data is gathered and to reflect national benchmarking data. Appendix B sets out the original TAMP standards and the proposed revised standards for Phase 2.
- For A, B & C roads it is proposed to use the comparative SCANNER condition data through the County Council benchmarking networks to set the standards.”

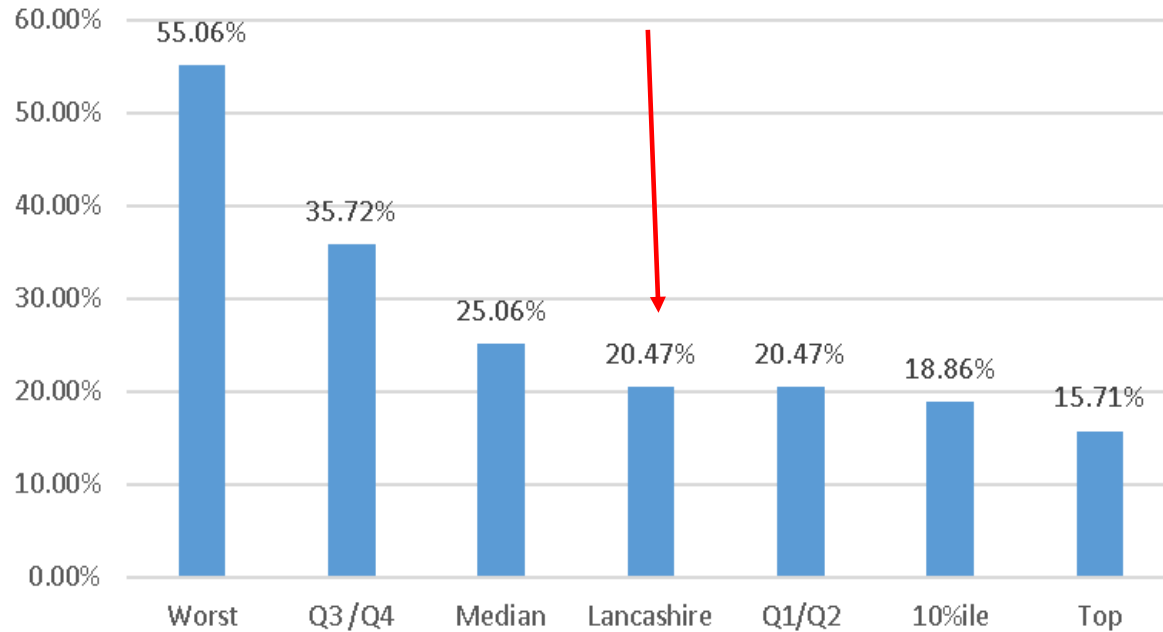
Can we afford to be 'Good'?

And what does 'Good', look like

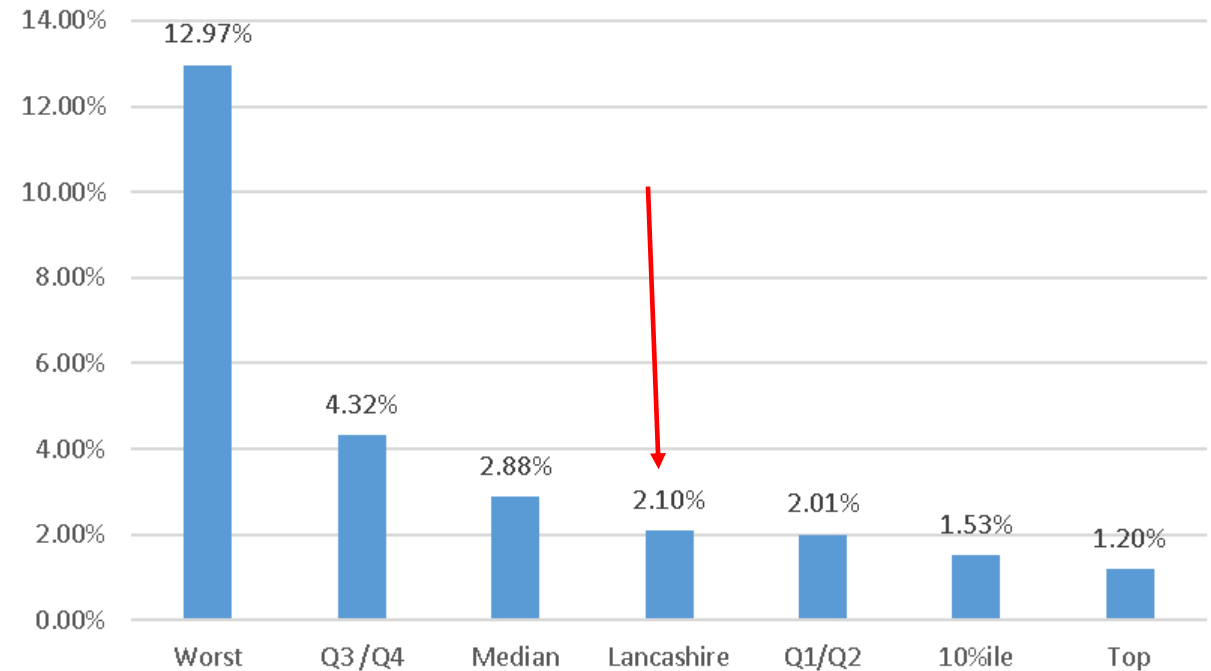


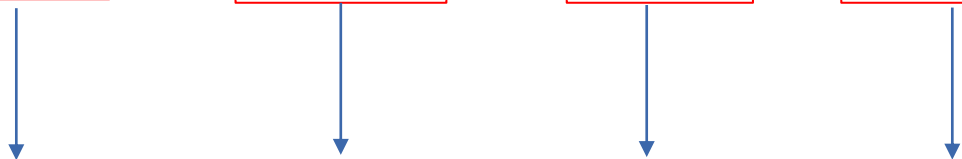
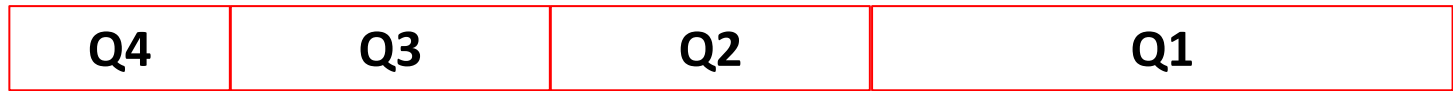
Condition: A road: 19/20 APSE-DMG D1 Cohort

A Road: % of principle road where maintenance should be investigated (AMBER)



A Road: % of principle road where maintenance should be planned (RED)





Asset Category	Condition Measure	Service Standards					Base Date April 2020	Target Year5 2024/25
		POOR	ACCEPTABLE	FAIR	GOOD	EXCELLENT		
A Roads	% RED	>4.32%	4.32% - 2.88%	2.88% - 2.01%	2.01% - 1.53%	≤1.53%	2.10%	2.88% - 2.01%
	% AMBER	>35.72%	35.72% - 25.06%	25.06% - 20.47%	20.47% - 18.86%	≤18.86%	20.47%	25.06% - 20.47%



Asset Type	Service Standard	Start Phase2 2019/20	End Year 1		End Year 2		End Year 2		2024/25 End of TAMP Phase2 - 5-year target	
			LCC % 2020/21	Quartile position	LCC % 2021/22	Quartile position	LCC % 2022/23	Quartile position	Current Funding Levels	Capital Strategy: Acceptable Risk Managed Funding
A Roads	% Amber	20.50%	16.80%	Q1	19.90%	Q1	16.40%	Q1	25.06% - 20.47%	20.47% - 18.86%
	% Red	2.10%	1.43%	Q1	2.20%	Q2	2.10%	Q1	2.88% - 2.01%	2.01% - 1.53%
B Roads	%Amber	22.70%	21.10%	Q3	21.40%	Q2	21.90%	Q1	29.13% - 22.73 %	22.73% - 19.63%
	% Red	3.09%	2.70%	Q2	2.90%	Q2	3.30%	Q2	3.73% - 2.19%	2.19% - 1.95%
C Roads	% Amber	28.90%	27.10%	Q4	26.30%	Q2	26.50%	Q2	31.40% - 27.77%	28.87% - 24.92%
	% Red	5.23%	4.20%	Q4	4.20%	Q2	5.20%	Q3	6.02% - 5.1%	5.1% - 3.54%



Resident reporting and feedback

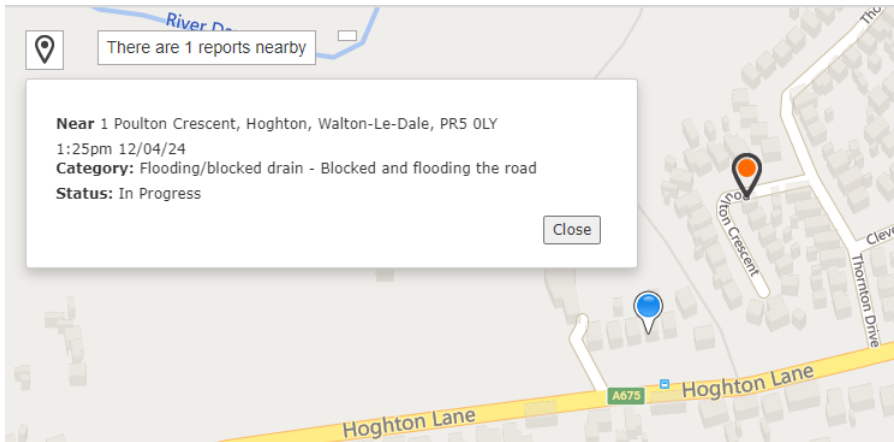
Stakeholder and Councillor reporting tools

Required level for work

Over 40mm deep



Less than 40mm deep



Most popular issues



Pothole



Street light



Traffic light



Damaged sign

> Flooding or blocked drain

> Vegetation and trees

> Damaged bus stop/shelter

> Collapsed road

> Missing manhole cover

> Diesel/oil spillage

> Road cleaning

> Road marking

> Obstruction on the road

> Tripping hazard

> Works causing a problem

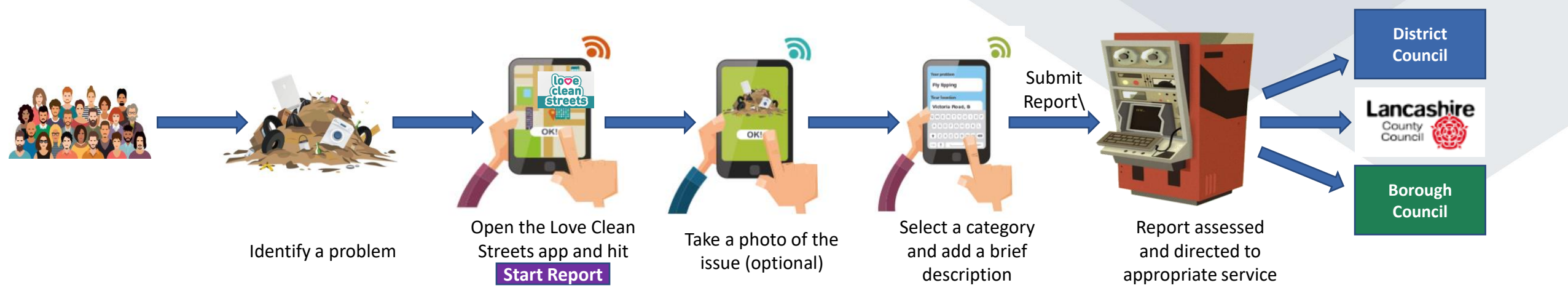
> Broken flag

> Bollard

> Public Rights of Way

> Gritting





What can I report?
Community clean ups, damaged bus stops / shelter, flooding or blocked drains, potholes, footway / pathway damage, obstructions, road debris, spillages, sign issues, streetlight issues, traffic light issues and issues with vegetation and trees

Who will my report go to?
Your report will automatically be sent to the area which deals with that request, either your local borough / district council or direct to Lancashire County Council

How will I know what is happening with my report?
Updates will automatically be sent to your Love Clean Streets app / account

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Report assessed and directed to appropriate service



Customer Request (CRN)

Validation

Works Order (LA Codes) Raised

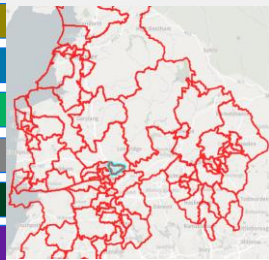


Report progress / completion updated

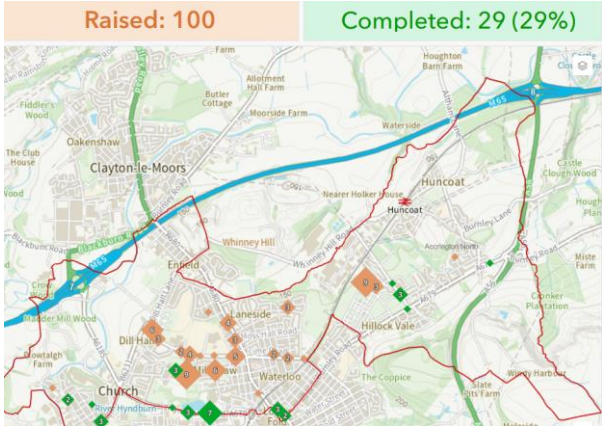
Lancashire County Council

Lancashire Highways Information For Councillors

- Grit Bins
- Gullies - Cyclical Cleaning
- Gullies - Reactive Cleaning
- Highway Condition
- Highway Surfacing Schemes
- Road Works (In Progress)
- Safety Defects (Potholes/Trip Hazards) - 30 Days
- Safety Defects (Potholes/Trip Hazards) - 12 Months
- Street Lighting
- Tree Works



Accrington North



Safety Defects

Work Orders Raised

- Completed
- To Be Completed

Location: OS ASDA
 Date Repair Ordered: 16 Apr 2024
 Date Repair Completed: 19 Apr 2024
 Defect Code: FW Pothole (DI31)
 LA Code: 943769

25 Poulton Ave, Accrington

LOCATION	25 Poulton Ave, Accrington
Work Ordered	4 Apr 2024
Work Completed	
LACODE	937638
Defect Description	FW Loose/rocking paving
Defect Code	HI40