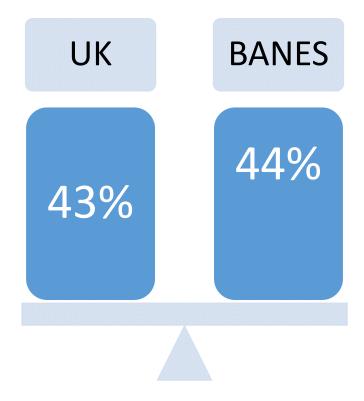
## Managing Bereavement Services in 2017

**Experiences at Bath and North East Somerset Council** 

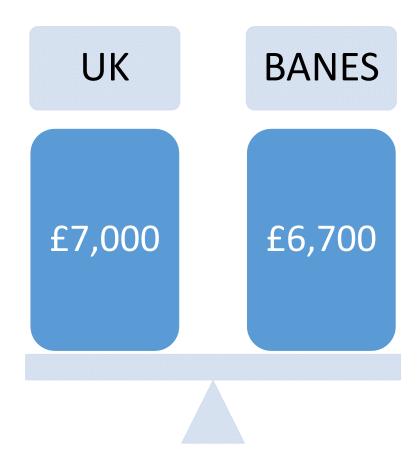
# What is management?

```
noun
1.
the process of dealing with or controlling things or people.
2.
archaic
trickery; deceit.
```

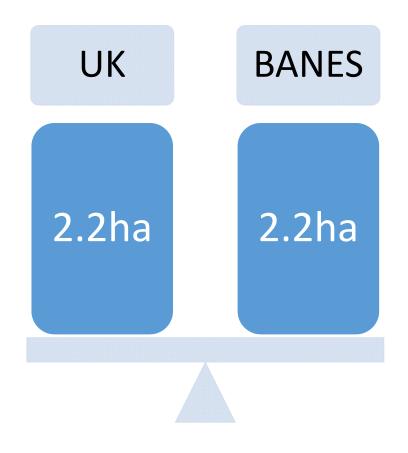
## Staff costs %



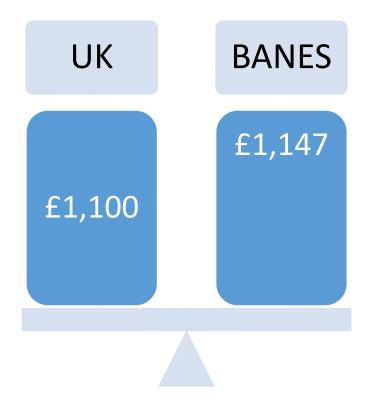
# Grounds maintenance per hectare



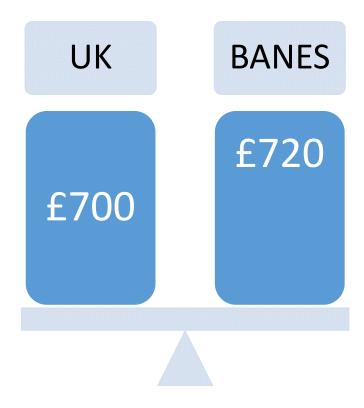
# Cemetery land maintained per 10,000



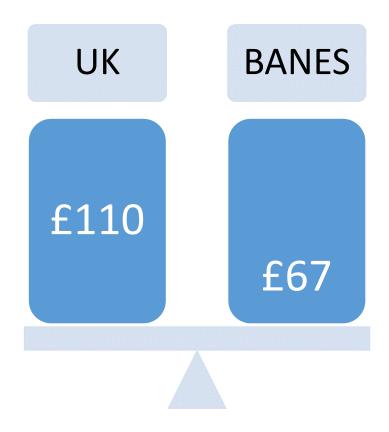
## Burials income



#### Cremations income



### Burial memorials income



#### Crematorium memorials income

