

# APSE Soft FM Advisory Group

30 April 2019

Chatelherault Country Park, Hamilton

# Briefings

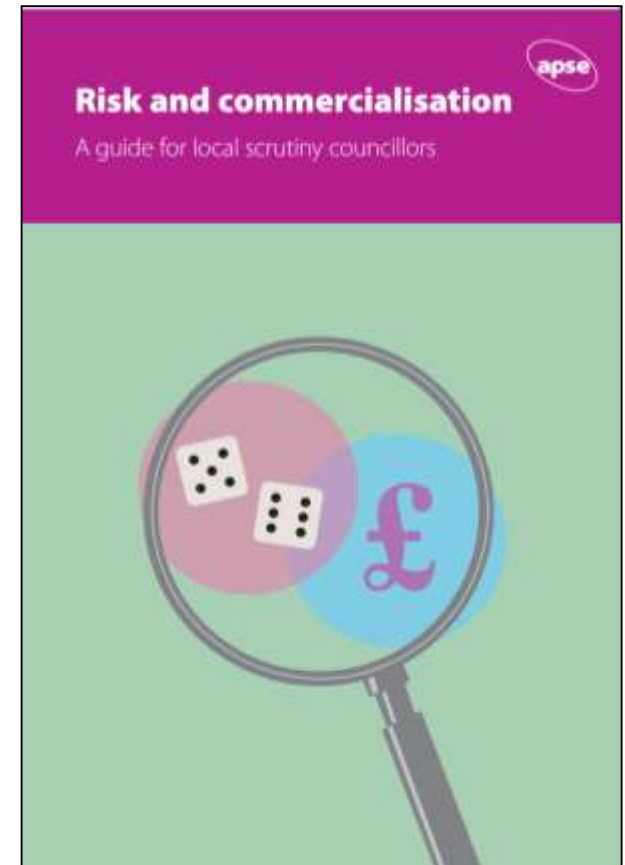
- Single-Use Plastics Policy
- 19-15 Frontline Initiatives to Tackle Worsening Outcomes in Childhood
- 19-14 Consultation on Good Food Nation Proposals for Legislation
- 19-08 Apprenticeship Levy – Meeting your legal duty and maximising your income
- 19-04 Building Cleaning: Trend Analysis 2017/18
- 19-03 Education Catering: Trend Analysis 2017/18
- 19-02 State of the Market 2018 - Cleaning

# Research

## Risk and commercialisation A guide for local scrutiny councillors

This report by APSE and the Centre for Public Scrutiny (CfPS) discusses the ways in which scrutiny can engage with issues arising from commercial activity. The report explores the current landscape around commercialisation, and provides a toolkit and guide for councils to help build their own bespoke, locally-relevant governance and scrutiny systems for commercial activity.

A [free PDF](#) is available on the APSE website.



# Research

Hollowed out: The impact of financial localisation on neighbourhood services

A new report by APSE and the New Policy Institute (NPI) considers the prospects for the **'neighbourhood services'** provided by local government. Neighbourhood services are mainly those provided by local government apart from social care and education, that is: highways and transportation; environmental and regulatory service; cultural and related services; and planning and development.

A [free PDF](#) is available on the APSE website.



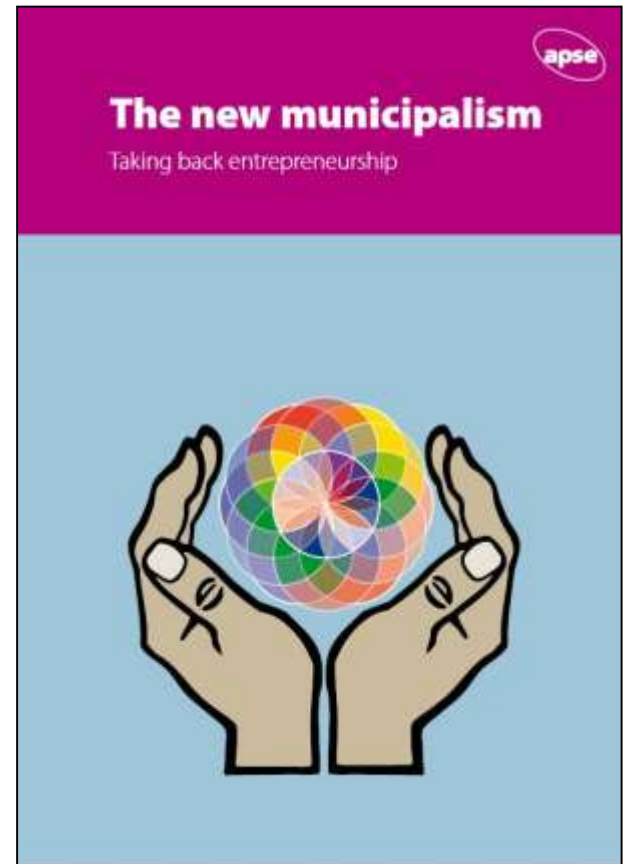
# Research

The new municipalism: Taking back entrepreneurship

**APSE's** latest research examines the initiatives and the emerging practices of municipal entrepreneurialism.

This report explores genuinely innovative ways of working to demonstrate how local authorities are intervening in markets to deliver outcomes that go beyond financial benefits.

A [free PDF](#) is available on the APSE website.



# Upcoming Research

Housing publication with Town and County Planning Association	May 2019
Local government finance with New Policy Institute	June 2019
Directors / Head of Service research with De Montfort University	June 2019
<u>Other publications planned on:</u> <ul style="list-style-type: none"><li>• Public health</li><li>• Digital</li><li>• Waste</li><li>• Inclusive economies</li><li>• Systems leadership</li><li>• Developing new elected members</li><li>• Brexit</li></ul>	

# APSE and ITN Productions

## Promoting Excellence (2016)

This programme looks at the role that local authorities play in building sustainable communities.



## Redefining neighbourhoods: Beyond austerity (2017)

This programme looks at how austerity has driven a change towards self-sustaining investment and into new territory for councils.



## Future Communities: Greener, Cleaner, Smarter (2018)

This programme shows the importance of new approaches that give direct and indirect benefits to local communities.



# Advocacy

- APSE Representative on the Executive Committee of Scottish Waste Industry Training, Competency and Health & Safety Forum (SWITCH)
- Steering Group for Code of Practice on Litter and Refuse – Zero Waste Scotland / Scottish Government  
(Also hosting the Litter Managers Network meetings)
- Chief Executive is a member of the Department for Communities and Local Government Parks Action Group
- APSE is the secretariat to the All Party Parliamentary Group for School Food



# Advocacy (2)

- **APSE Representatives have been part of Scottish Government's** Nursery Milk Scheme Short-Term Working Group
- Continued representation at Party Political Conferences
- Continuing to strengthen relationships with other organisations
- Recent BBC Radio interviews with senior members of staff
- **Segment on BBC's Countryfile on the Parks State of the Market**

# Network Queries

- Our network queries service allows you to ask your peers in other Councils questions and receive information and advice
- Queries are sent out via e-mail anonymously and any member is eligible to use this service
- Responses are typically collated within a month
- If you would like to send out a query, please contact Louise at [Lmelville@apse.org.uk](mailto:Lmelville@apse.org.uk) or call 01698 459051.

## Example – SCOT0094 – Administration of Breakfast Clubs

1. Administration of service – Are there operational guidelines/ standard protocols adhered to by all schools? 2. How are spaces allocated? 3. Is there a waiting list? 4. If yes, how do they work and who has priority? 5. What timescale is given for non-attendance of those with an allocated place?

# Performance Networks

- Web portal – The web portal has been redesigned to include individual logins and will enable more reports and analysis to be uploaded to the APSE website
- New database – APSE continues to work with CAMMS to develop a new database for Performance Networks
- New Service available for all local authorities – CORPORATE SERVICES

# APSE Energy

- Now have 82 local authority members (17 in Scotland)
- New publications
  - [On Street Residential Charging for Electric Vehicles](#)
  - [The economics of energy projects for local authorities](#)
- APSE Energy Views blog is now live [on the website](#)
- Energy consultancy is available with a preferential rate for members of APSE and APSE Energy. Contact Phil at 07796 301502 or by e-mail at [pbrennan@apse.org.uk](mailto:pbrennan@apse.org.uk)



# APSE Solutions

- Solutions can provide consultancy support across the full range of council services, but in particular front line services.
- Solutions can provide help and expertise within a number of areas, the main ones including:- Efficient use of resources, Income generation, Demand side measures
- Branching out across the Interim Management side, with several new Associates now joining, specialists in Roads & Highways, Bereavement Services, Building Maintenance, Facilities & Leisure and Parks and Open Spaces. For any Interim requirements, please contact Emma Taylor, Client Coordination Officer - 0161 722 1810 or [etaylor@apse.org.uk](mailto:etaylor@apse.org.uk)

# APSE Training in Scotland

Supervisory Skills for Team Leaders in Frontline Services	15/05/2019	Glasgow	<a href="#">More info</a>
Project Management in Local Government	20/08/2019	Glasgow	<a href="#">More Info</a>
Improving your Written Communication Skills	17/06/2019	Glasgow	<a href="#">More info</a>
Role of Facilities Manager	06/08/2019	Glasgow	<a href="#">More Info</a>

# APSE Seminars

Scottish Fleet, Waste and Grounds seminar	Aviemore, 14 to 17 May 2019	<a href="#">More info</a>
Southern Future Focus seminar	London, 6 June 2019	<a href="#">More info</a>
Transport seminar	Birmingham, 13 June 2019	<a href="#">More Info</a>
Policy seminar	TBC, July 2019	Info coming soon
APSE Annual seminar	Newcastle, 11 to 12 September 2019	Info coming soon
Winter Maintenance seminar	Bradford, 4 October 2019	Info coming soon

# Other items of interest

- Call for interest: 7<sup>th</sup> Eating City Summer Campus 2019. For more information [click here](#)
- Colleagues interested can contact Robin Gourlay on 07768 846 255 for any initial queries
- SNOOK interested in linking up with organisations to work on how they can help children who need free school meals. For more information
- North Lanarkshire Council have agreed to present on their work with SNOOK at our next advisory group meeting in July



# **NEW MUNICIPALISM**

Delivering for local people and local economies

# Contact details

Louise Melville, Principal Advisor

Email: [Lmelville@apse.org.uk](mailto:Lmelville@apse.org.uk)

Phone: 01698 459051

Association for Public Service Excellence (Scotland)  
Brandon House Business Centre, Unit 18-20,  
23-25 Brandon Street, Hamilton, ML3 6DA.  
telephone: 01698 459051  
web: [www.apse.org.uk](http://www.apse.org.uk)