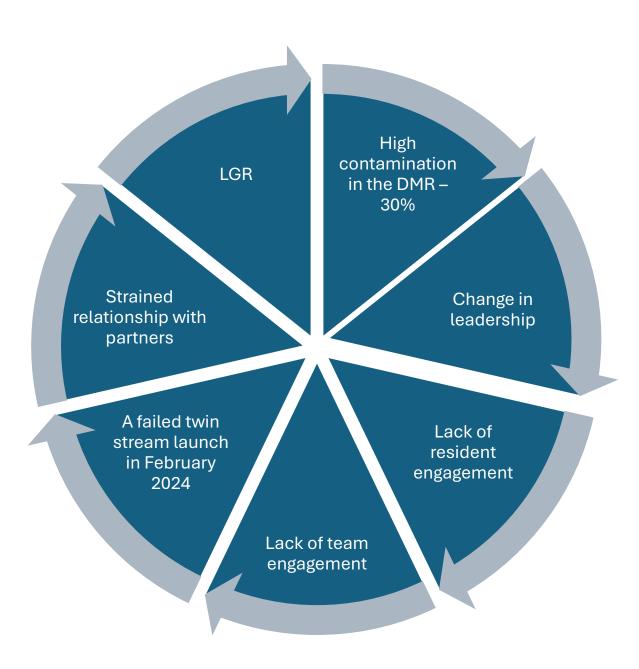




Best Service Team of the Year 2025

Waste, recycling and street scene

The Challenges 2024/25



The Improvements



Simpler Recycling

Twin stream
Side waste



Batteries

Kerbside collections Bespoke design



A new approach to service

Data driven
Round restructure



Lincolnshire Waste Partnership

Lessons learnt

Collaborative

Evidencing Success 2024/25

Missed bins

- 424 (April 2024) / 268 (Feb 2025)

DMR Contamination

- 14% (June 2024) / 3% (Feb 2025)

Paper/card Contamination

-0.3%

Customer complaints

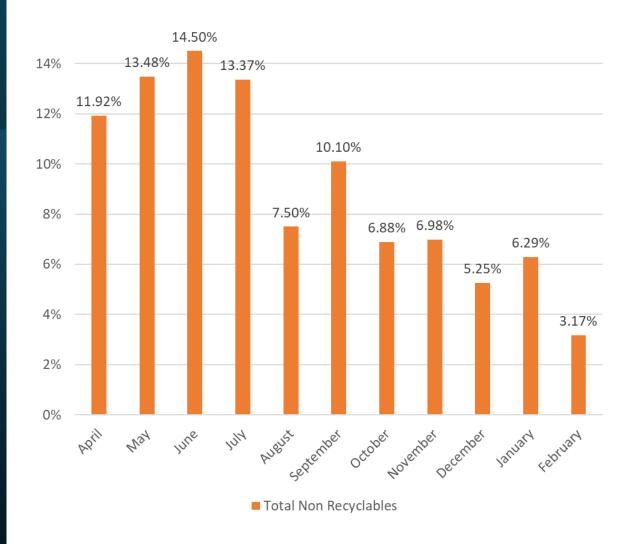
-334 (Q1) / 156 (Q4)

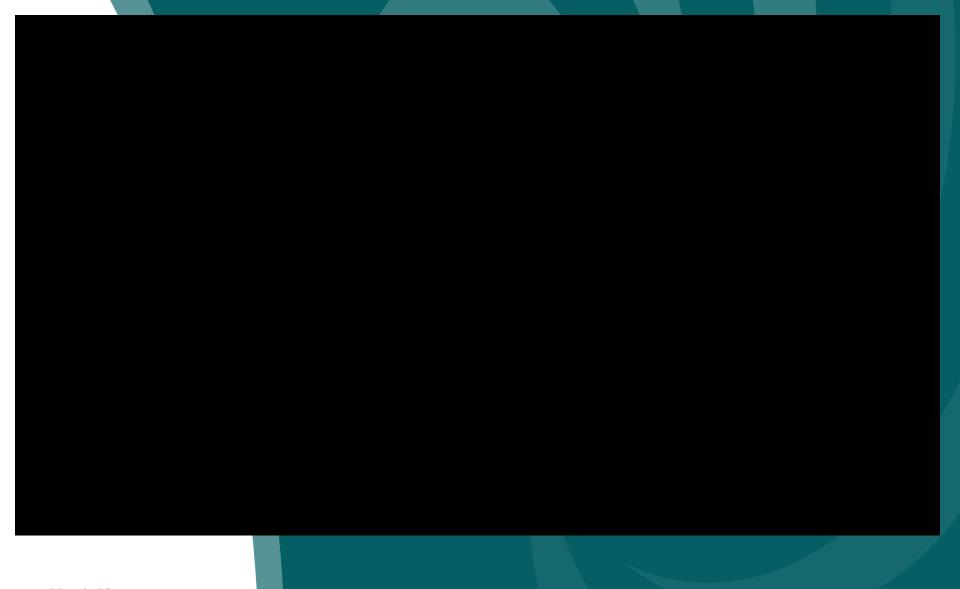
11% increase in annual Staff Survey response

5 Leadership and Management apprenticeships started

6 Driver Apprenticeships started in August 2025

DMR Contamination Rates 2024/25





North Kesteven
District Council
Hydrotreated
Vegetable Oil



Upcoming ecoPlant

- ▶ 8.5 acres
- second UK facility
- 25,000 tonnes of traditionally non-recyclable plastic waste annually
- Purified Pyrolysis Oil
- over £35 million
- planning application
- two-year build period
- ► 50–70 permanent green jobs
- 3.25 MVA electrical power capacity and medium-pressure gas supplies

