# Welcome Address & Context

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City of Bradford Metropolitan District Council





#### Challenges

- Fighting to maintain a service in the face of reducing council budgets and recent 'mild' winters.
- Implementing budget decisions vs. the 'political memory' of the organisation.
- Increasing demands from residents (and members).
- Cross Boundary co-operation and planning.

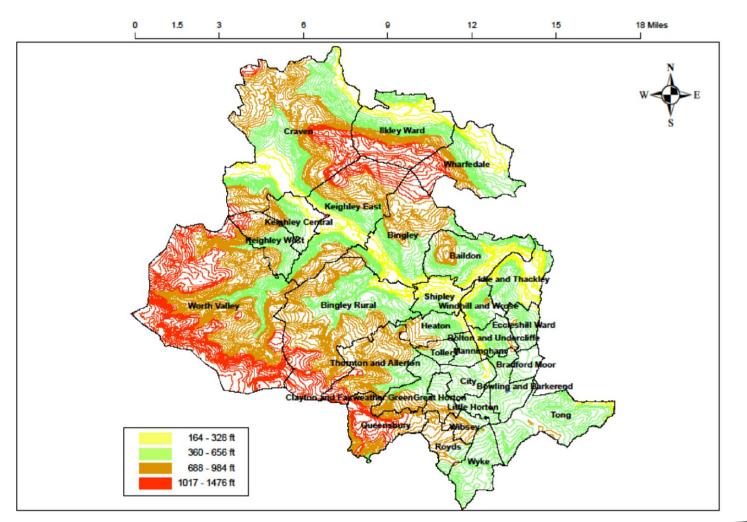
#### **Opportunities**

- Post winter season review.
- Thinking outside the box The "People can..." approach.
- How can technology help or hinder the delivery of the service?
- Do we need to think again about how we deliver our service?



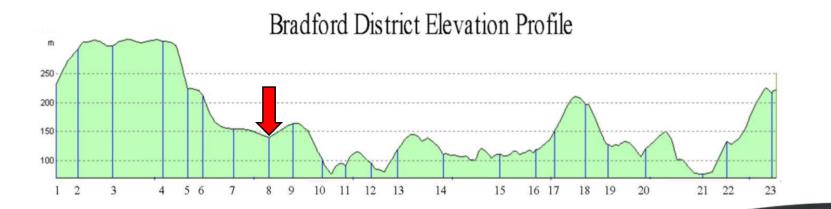
- Population of Bradford is over 500,000 with up to 50% living at 600ft+ above sea level.
- We have 26 Gritting routes; 7 dedicated Footway routes and significant plant resources tasked to the service which operates from 4 depots.
- Salt is stored in 5 locations across the district with a maximum stock capacity of 28,500 tonnes; 25% of this is covered.
- We have over 500 grit bins on the highway network, the majority of these are in the Keighley and Shipley constituencies.
- There are 532 ploughing routes.
- Since 2011 the Winter Service has been facing continuous budget pressures.
- In 2016/17 total spend on gritting was £973k; £140k on Footways only. We treated 632 miles of our roads representing 50% of the network. This was down from 712 miles in the previous year (62%).

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| <ol> <li>Haworth</li> <li>Oxenhope</li> <li>Denholme</li> <li>Queensbury</li> <li>Clayton</li> <li>Halifax Road</li> <li>Odsal</li> <li>Bfd City Centre</li> <li>Undercliffe</li> <li>Greengates</li> </ol> | <ul> <li>14 Bingley</li> <li>15 Keighley Centre</li> <li>16 Steeton</li> <li>17 Silsden</li> <li>18 Silsden Moor</li> <li>19 Addingham</li> <li>20 Ilkley</li> <li>21 Burley</li> <li>22 Menston</li> </ul> |
|---|---|
| 9 Undercliffe   | 21 Burley   |





### **Resilience since 2009**

- Salt stocks 26,000 tonnes.
- New fleet investment move away from dedicated gritters to multi-function units.
- Installation of fleet Trackers and Calibration.
- Bradford Winter Service Plan.
- Developing Social Media skills.
- Severe Weather Resilience contracts with local contractors.
- West Yorkshire collaboration.
- West Yorkshire Winter Service Plan.
- Improved Weather Information.
- APSE Meetings sharing information / innovation.



### **Resilience since 2009**

- Road temperature sensors.
- Thermal mapping.
- Bosch Cameras on Bradford Network.
- Linking to UTMC wireless communications network / cameras.



# **Recent History of Gritting in Bradford**

|           | Year    | Number of Gritting<br>Runs | Total tonnage of salt used |
|-----------|---------|----------------------------|----------------------------|
|           | 2009-10 | 106                        | 21,000 tonnes              |
|           | 2010-11 | 85                         | 13,300 tonnes              |
|           | 2011-12 | 73                         | 12,500 tonnes              |
|           | 2012-13 | 117                        | 22,000 tonnes              |
|           | 2013-14 | 45                         | 6,300 tonnes               |
|           | 2014-15 | 68                         | 14,800 tonnes              |
| $\square$ | 2015-16 | 36                         | 7,700 tonnes               |
|           | 2016-17 | 40                         | 6,942 tonnes               |



# **Dealing with Reducing Budgets**

#### 2015 Budget setting process:

- Proposals developed between October and December 2015 for a 2 year budget (2016/17 to 2017/18) by officers in conjunction with Portfolio Holders.
- Member's questioned spending on winter maintenance.
- Initial budget proposal presented to Executive in December 2015 to start consultation with community through to end of January 2016.
- Equalities Impact Assessments undertaken highlighting **High Impact** to protected characteristic groups.
- February 2016, budget presented to, and approved, by Full Council including reduction in routes proposal as limited objections were received.



# **Dealing with Reducing Budgets**

#### **Proposals for Winter Service:**

#### 2016-17 Budget Saving Proposal

- Reduce length of treatment from 62% to 50%.
- Saving of £70,000.
- The route reduction would allow a reduction in gritting fleet by 3 gritters saving fuel, labour and salt.

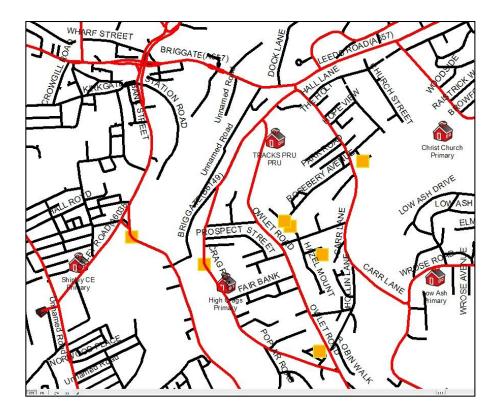
#### 2017-18 Budget Saving Proposal

- Reduce length of treatment from 50% to 42%.
- Saving £40,000



### 2016/17 Season – Approach to Reducing Routes

- Appendix 'H' Risk Management approach removed some rural roads and flat roads from network.
- Plotted existing routes and checked against key service need criteria including:
  - Hospitals;
  - Bus routes;
  - Schools;
  - Transport interchanges;
  - Public buildings; and
  - Steep hills.
- Used RouteSmart software.





# **Implementing the Changes**

- In winter 2016/17 we reduced the length of network to 50%.
- Conditions in Bradford were 'mild' only three periods of major accumulations.
- Parish Councillors, Ward Councillors and MPs made phone "red hot" with complaints.
- Handling local media campaign diverted staff from delivering the service
- Emergency 'top up' of budget of £25,000 to reinstate routes.



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### 2016/17 Season Review

- 2016/17 was not a significant winter season. Second lowest salt usage in last 7 years.
- Engagement with members and education of members is critical.
- Support of key stakeholders / the political memory of the organisation.
- Some schools (free-schools) missed in re-assessment of routes.
- Public didn't engage in budget process but responded to perceived reduction in service as seen in the local media.
- Negative publicity impact on staff availability.
- Emergency 'top up' of budget of £25,000 to reinstate routes.
- What about next year?!?



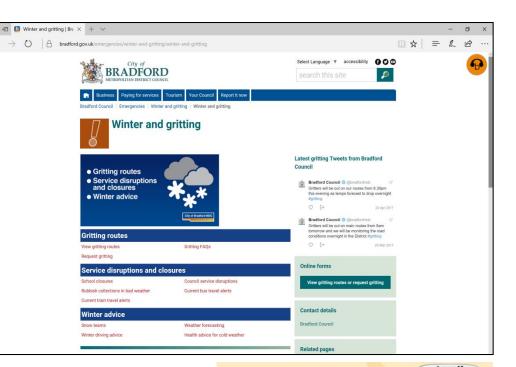
# Planning for 2017/18

- Information technology & communication channels.
- "People can..."
- Identifying Service Efficiencies:
  - Looking at route efficiencies / not route reductions.
  - Reviewing plant and equipment.
  - Weather service procurement.
- Implementing a programme of education of ward and parish councillors about winter service.
- Dealing with new types of infrastructure.
- "Well Managed Highway Infrastructure" Code of Practice recommendations.



# **Information Technology & Communication Channels**

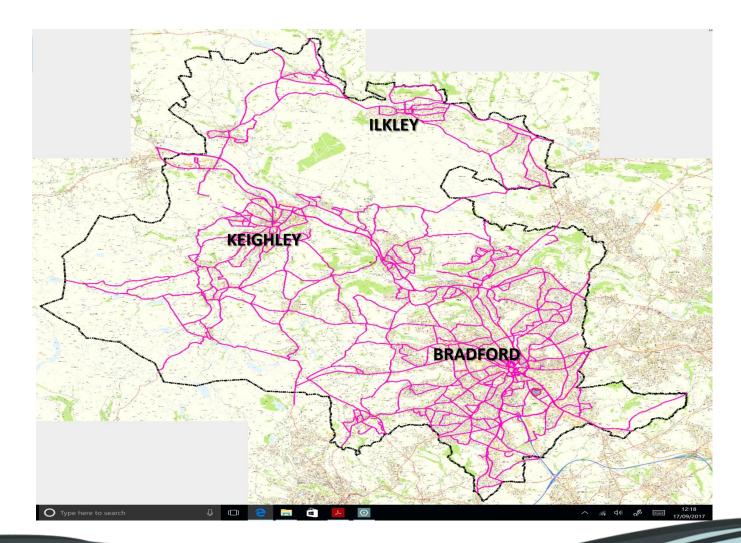
- Website Developments.
  - Action updates
  - Advice on dealing with snow
  - Check if you're on a gritting route
  - Request gritting
- Social Media & Bradford App.
  - Making information available on a wider range of devices
- Internet of Things (IoT) trial.
  - Improving 'localised' weather monitoring.







### **Use of Technology & Communication**





#### "People can...."

- In December 2010 a group of community volunteers in Saltaire forms into a 'snow clearing team' on an informal basis.
- In 2011 pilot scheme introduced 'Snow Team' to district under community self-help initiative. The scheme supplements the Council's winter service provision.
- Teams are provided snow shovels and rock salt to spread on roads and paths.
- Since the pilot in 2011, 70 groups have so far been provided with resources.
- "People can..." initiative builds on this work, and includes teams set up in response to 2015/16 floods.
- Co-ordinated through the Area Co-ordinator's offices.
- Estimated that 50% of those signed up to the scheme also volunteer for other projects and schemes in their community.

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# **Service Efficiencies**

- Maximising plant utilisation through muti-function rather than dedicated equipment.
- Options for Hire vs. Own.
- Specialist plant requirements for new infrastructure?
- West Yorkshire Joint Winter Bureau & Maintenance contract procurement saving £9k in its first year.
- Looking at wider market for winter service to explore income generation (e.g. Airedale hospital).



# Managing Expectations.

- Programme of engagement with Parish and Ward Councillors implemented since May 2017.
  - Concentrating on dealing with misconceptions about how to treat snow rather than why certain streets are not treated.
  - Demonstrating Information channels which exist.
  - "Selling" the idea of 'People Can...'

