



Health, Safety and Environment Manager

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Accor

Worlds largest hotel operator

3500 hotels worldwide - 450,000 rooms

From 5 star luxury to 2 star budget

Sofitel

Pullman

MGallery

Mercure

Novotel

Ibis Styles

Ibis

Ibis Budget

Key Considerations for catering and cleaning

Recent Guidance and Legislation

Private Sector perspective on H&S

Catering and Cleaning

Sanitisers, Cleaners and Disinfectants

E.Coli 'guidelines'

BS EN 1276:1997
BS EN 13697:2001



Catering and Cleaning



The end of Single Stage cleaning

Two stage only even with sanitisers

Catering and Cleaning

Special situations – Special Disinfection

Outbreaks

Norovirus

infection control



Catering and Cleaning

Chlorine resistance of Noro

5000ppm required

COSHH???

Use Oxygen!

INFECTION CONTROL CONTROLS INFECTION

JohnsonDiversey - Helping to keep Accor Healthy


INFECTION CONTROL in the hotel industry has received increasing interest in recent years because of the number of people walking in and out of our front door, offering ample opportunity for person-to-person contact. Accor are the first hotel group globally to adopt the **JohnsonDiversey Due Diligence Procedures Programme** alongside their brand new patented detergent disinfectant **Oxivir** to help control and reduce infections.

Norovirus, more commonly known as winter vomiting virus, is highly contagious. Outbreaks of winter vomiting hit 'closed communities' the hardest because new groups of people are introduced on a daily basis and instead of the outbreak running out rapidly, its course may continue for several weeks. Certain areas within hotels offer greater opportunity for spread of infection from one individual to another. Areas where public traffic is high, body spillages are frequent or a high level of hygiene is needed are of critical importance in any basic infection control practice.

Areas considered to be high risk include:

- Public Toilets
- Baby Changing Areas
- Gymnasiums
- Wet Leisure Facilities
- Bedrooms
- Restaurants

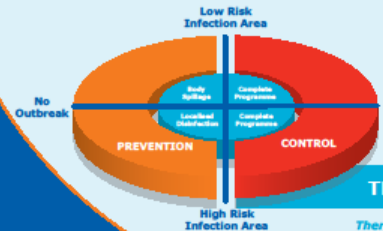
The **JohnsonDiversey Due Diligence Procedures programme** provides a best practice plan for these high risk areas to help prevent and control viruses and reduce the opportunity for the spread of infection between guests and visitors.



THE PRODUCT

PATENTED DETERGENT-DISINFECTANT, OXIVIR is based on unique Accelerated Hydrogen Peroxide (AHP) technology and does not damage surfaces like chlorine based products. **Oxivir** has no hazard classification, is safe to use on most washable surfaces, including fabrics. **Oxivir** is an excellent cleaner with descaling properties. In conjunction with good hand hygiene practice, correct use of **Oxivir spray** will help to reduce outbreak frequency and also the longevity of outbreaks.


By treating all body spillages as contaminated and targeting 'hot spots' on a daily basis, outbreak frequency can be reduced and contained. Similarly, early recognition and response to an outbreak will limit the severity and extent of the illness.




THE DUE DILIGENCE PROGRAMME

There are two protocol statuses – prevention of outbreak (Amber status) and control of outbreak (Red status). This approach maximises **Oxivir's** protective potential by making it more difficult for incidences of infection to spread beyond isolated examples.

Help keep Accor Healthy



JohnsonDiversey
Clean is just the beginning



Legislative update

- ▶ **E.Coli 'guidelines'**
- ▶ **Become the Prime Mover for standards**
- ▶ **Regulation by the back door**
- ▶ **Vac Packs, Meat Slicers, Work surfaces**



Legislation update



Score on the Doors

- ▶ Majority of LA's now operate this
- ▶ Publicly available on websites, FSA and mobile phone App
- ▶ This hotel is 5/5!

Legislation update



Scores on the Doors

- ▶ **Mandatory Display in Wales**
- ▶ **CIEH lobbying for mandatory across UK**
- ▶ **BHA lobbying against mandatory display**

Legislative update

- ▶ **Compulsory Declaration of allergens**
- ▶ **E.Coli guidance review with BHA**
- ▶ **Legal Status of rare and lightly cooked meats**



Private Sector Perspective

- ▶ **Keeping up to date**
- ▶ **Regulation creep**
- ▶ **Inconsistency**
- ▶ **Inflexibility**



The Primary Authority

a place where people choose to
live, work & stay



EHO's must get permission before acting

If Newham Council agrees other Councils **MUST** agree

PA intervenes in any enforcement action



A Final Word

Book you next conference in an Accor Hotel

