



Dear Colleague,

APSE Scotland Roads & Street Lighting Advisory Group

I am writing to inform you that the next meeting of the APSE Scotland Roads & Street Lighting group will be held as follows:- Tayside Contracts, Ruthvenfield Depot, Inveralmond Industrial Estate, Perth, PH1 3EE.

Date: Friday 20th April 2018

Time:

10:00 am Tea & coffee on arrival

10:30 am Advisory group starts

12:30 pm Buffet lunch

1.30 pm Close of meeting

Venue: Tayside Contracts, Ruthvenfield Depot, Inveralmond Industrial Estate, Perth, PH1 3EE.

The agenda for the meeting is enclosed.

The meeting is open to elected members and officers from every council in Scotland.

Please ensure you confirm your attendance either by telephoning Lyndsey Moffat on 01698 459 051; or [click here](#) to book online; by email to Lmoffat@apse.org.uk or by faxing the attached form to 01698 200 316 in order that the necessary arrangements can be made.

Yours faithfully,

Louise Melville

Principal Advisor (Scotland)

Association for Public Service Excellence



Association for Public Service Excellence
Brandon House Business Centre
Units 18-20, 23-25 Brandon Street
Hamilton ML3 6DA
telephone: 01698 459051
fax: 01698 200316
email: enquiries@apse.org.uk
web: www.apse.org.uk

Fax back attendance form

APSE Scotland Roads & Street Lighting Advisory Group

Friday 20 April 2018 **at** Tayside Contracts, Ruthvenfield Depot, Inveralmond Industrial Estate, Perth, PH1 3EE.

Please complete this form and return it to APSE as soon as possible via fax to Lyndsey Moffat, on 01698 200 316 or email Lmoffat@apse.org.uk

Authority:.....

Address:.....

Post Code.....

Name	Email	To attend Advisory Group	Apologies for Advisory Group
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>

Please help us keep our records up-to date

- Persons contact details have changed, please amend as indicated
- Please add name and details to your database
- Person has left the company (if so please complete the details below for the replacement)

Please print details

Title _____ First Name _____ Surname _____
Job Title _____ Authority _____
Department _____
Address _____
Post Code _____
Telephone _____ Fax _____ Email _____

APSE Scotland Roads & Street Lighting Advisory Group

Friday 20th April 2018 at Tayside Contracts, Ruthvenfield Depot, Inveralmond Industrial Estate, Perth, PH1 3EE.

10:30am to 1.30pm, Tea/ Coffee from 10:00am

1. Introduction & Welcome
2. Attendance & Apologies
3. Minutes of Previous Meeting held 10th November 2017
4. Matters Arising
5. Measuring customer satisfaction for roads maintenance
Speakers: Debbie Johns, Head of Performance Networks, APSE and Dot Reid, Area Roads Engineer, Falkirk Council
6. Harnessing data and technology to enhance asset management
Speaker: Alex Croston, Senior Asset Management Advocate, Yotta
7. Group Discussion
 - Commercialisation
8. Group Discussion
 - Future topics and speaker suggestions for 2018
9. Process benchmarking
Speaker: Colin McInnes
10. APSE Update
 - National Issues
 - Recent Briefings/ResearchSpeaker: Louise Melville, Principal Advisor, APSE Scotland
11. Date of next meeting – To be confirmed following the Scottish AGM meeting scheduled for the 15th of June.
12. Lunch