



**Scottish Housing  
Regulator**

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**APSE conference 6 March 2025**

### **Navigating change: understanding the new Scottish Housing Regulator ARC indicators and technical guidance**

- **What did the consultation responses and engagement tell us?**
- **Key indicators changes/ additions and technical guidance**
- **What does this mean for local authorities?**

# ARC consultation

- Formal consultation September – November 2024
- Published responses January 2025
- Data to be collected from 1 April 2025
- Reporting in May 2026 ARC

# ARC consultation

Proposed to stop collecting:

- Indicator 14: Tenancy offers refused during the year
- Indicator 20: Total cost of adaptations completed in the year by source of funding
- Indicators 23 and 24: Homelessness referrals.
- Indicator C3: Number of lets during the reporting year split between general needs and supported housing
- Indicator C4: Abandoned homes (decided to continue to collect)

# ARC consultation

Proposed to amend the following:

- Indicator 10: Reactive repairs completed right first time
- Indicator 15: Anti-social behaviour cases resolved
- Indicator C2: Lets in the reporting year by source of let

And introduce:

- Indicator for long term voids
- Tenant and resident safety

# ARC consultation

## Tenant and resident safety:

- Indicator 11: How many times in the reporting year did you not meet your statutory obligations to complete a gas safety check within 12 months of a gas appliance being fitted or its last check?
- Electrical Safety: How many times in the reporting year did you not meet the requirement to complete an electrical safety inspection (EICR) within five years of the last EICR?
- Fire Safety: Number of homes that do not have 'satisfactory equipment for detecting fire and giving warning in the event of fire or suspected fire' installed at the year end.

## Annual assurance statements:

- lift safety, fire risk assessments, asbestos and legionella

# Damp and Mould

- Average length of time to resolve damp and/or mould cases
- % of resolved cases that were reopened
- No of open cases at year end

# Damp and Mould

- Number of cases of damp and/or mould that were resolved within the reporting year.
- Number of resolved cases of damp and/or mould that were reopened (within 12 months).
- Total number of working days to resolve cases of damp and/or mould.
- Number of open cases of damp and/or mould as at 31 March each year.

Broken down by cases caused by condensation and by structural issues



# Questions and comments

