

Public Convenience Cleaning in Highland

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The Highland Council

Highland Council Facilities

Map of public toilets in Highland



Comfort Schemes



SEARCH FOR COMFORT SCHEMES



Challenges During the Pandemic

- March 2020 all 75 sites closed
- 30% reduced workforce
- Phased re-opening
- Only 14 out of 36 Comfort Schemes open
- 15th June 2020 nearly all reopened



Challenges During the Pandemic



- Lack of Scottish Government Guidance
- Availability of PPE
- Expectations on our Service
- Irresponsible disposal of waste

Lessons and Improvements

- New signage
- Rise in 'staycationing'
- Visitor Management Group and Action Plan
- New facility at Storr
- Infrastructure improvements
- NatureScot bid
- 14 new temporary Comfort Schemes



Future Delivery



- Capital programme bids
- Comfort Scheme provider survey
- £190k for 22/23
- Modular unit at Glenmore
- RTIF funding package

Community Toolkit

- Guide groups through the process of operating community toilets
- Answers questions and details actions required
- No single route forward



Thank You



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