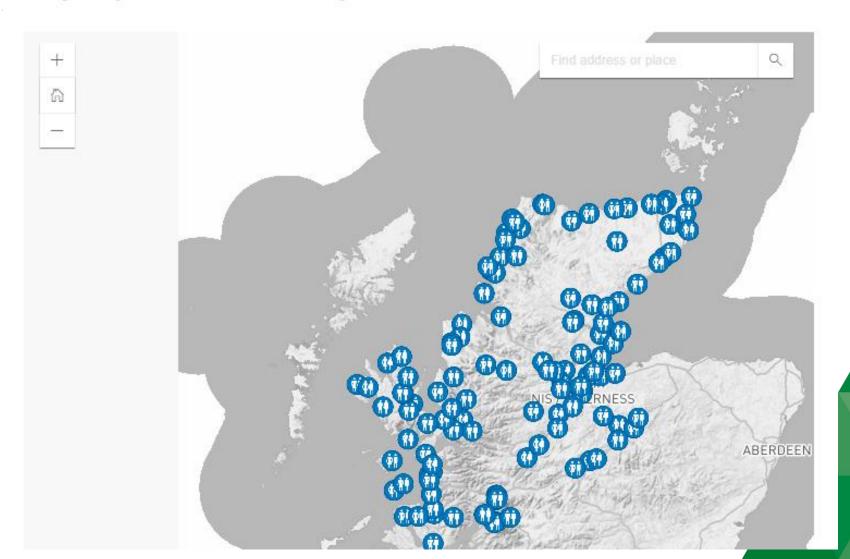


Public Convenience Cleaning in Highland

Debbie Sutton, Amenities Manager The Highland Council

Highland Council Facilities

Map of public toilets in Highland



Comfort Schemes



SEARCH FOR COMFORT SCHEMES



Challenges During the Pandemic

- March 2020 all 75 sites closed
- 30% reduced workforce
- Phased re-opening
- Only 14 out of 36 Comfort Schemes open
- 15th June 2020 nearly all reopened



Challenges During the Pandemic



- Lack of Scottish Government Guidance
- Availability of PPE
- Expectations on our Service
- Irresponsible disposal of waste

Lessons and Improvements

- New signage
- Rise in 'staycationing'
- Visitor Management Group and Action Plan
- New facility at Storr
- Infrastructure improvements
- NatureScot bid
- 14 new temporary Comfort Schemes



Future Delivery



- Capital programme bids
- Comfort Scheme provider survey
- £190k for 22/23
- Modular unit at Glenmore
- RTIF funding package

Community Toolkit

- Guide groups through the process of operating community toilets
- Answers questions and details actions required
- No single route forward



Thank You



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