

**SEE
SOMETHING
DO
SOMETHING**

**Safeguarding
is everyone's
business**



Sandwell
Metropolitan Borough Council



If you have concerns about:

- A child's welfare or safety
- The safety or welfare of a vulnerable adult
- A possible domestic abuse situation

DO SOMETHING

- Tell your supervisor or manager
- Tell a member of staff in one of the Local Centres
- In an emergency call 999

Thursday, June 25, 2015

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Starving home alone kids 'ate toothpaste'

A mother is on the run after leaving her three children home alone and starving in a freezing high-rise flat.

The youngest child, aged 21 months, was just hours away from death. And it is suggested that the other children, aged eight and three, were so hungry they ate toothpaste in a bid to survive. The youngsters were found in the Black Country flat by a council officer on January 30 after three days home alone amid dreadful squalor and without food.

The shocking discovery was made on a Friday and it was feared that they might not have survived the weekend, with the youngest child having a critically low blood sugar level.

Neighbours said when the housing officer knocked on the door, she did not get an instant reply but eventually persuaded the youngsters to let her in by talking to them through the letter box.

One neighbour said: "The three year old finally opened the door. The eight year old was supposed to looking after the others and I heard he had been told not to let anybody else in while the mother was away.

"It was freezing cold and had just been snowing when they were found. They were starving hungry. The baby was strapped into a pram and had not had a nappy change for a long time. The other kids would not have known what to do. We gave them biscuits to eat." The mother was arrested five days later. Her children have now all been taken into care.

About Sandwell.....

- Large multi-cultural borough
- Ranked 13th most deprived borough in England
- A population of 316,720
- 28000 Council homes
- Neighbourhoods have a total workforce in excess of 1400

The Drivers

- Care Act
- Working together to safeguard children
- Serious Case Reviews/Domestic Homicide Reviews
- Locality Working

What we did...

- Identified the levels of responsibility within job roles
- Developed an internal reporting mechanism with a single point of contact
- Developed a distinctive brand
- Conducted a training Needs analysis and developed a robust training plan

Training Approach

- What did people need to know?
- Who were our subject matter experts?
- Did all employees receive the same training?

What we did next.....

- Created a modular training plan
- Delivered a pilot phase
- Evaluated initial training sessions
- Evaluated phase 1 programme
- Updated Learning Interventions



See Something Do Something Phase 1 Evaluation

Course stats...

724 total attendees over **140** sessions

Session feedback



99% of attendees rated the overall session good or very good



99% of attendees rated their ability to perform tasks learned as good or very good

98%

of people feel confident about reporting any concerns

99%

of people would know how to report a safeguarding concern

Feedback received

Interesting **Helpful** **Informative** **Knowledgeable**
Excellent **Increased awareness** **Effective** **Detailed**
Improved confidence **Better understanding** **Relevant**

Numbers attended

54	Lead Professional
181	Adults Safeguarding
157	Childrens Safeguarding
605	Briefing
51	Dash
163	Domestic Abuse
141	eCAF
45	Mental Capacity
152	Safetynet
139	Process Into Practice
141	WRAP

Types of training



35 %	Adults Safeguarding
30 %	Childrens Safeguarding
10 %	Briefing
40 %	Domestic Abuse
30 %	Lead Professional
30 %	Mental Capacity



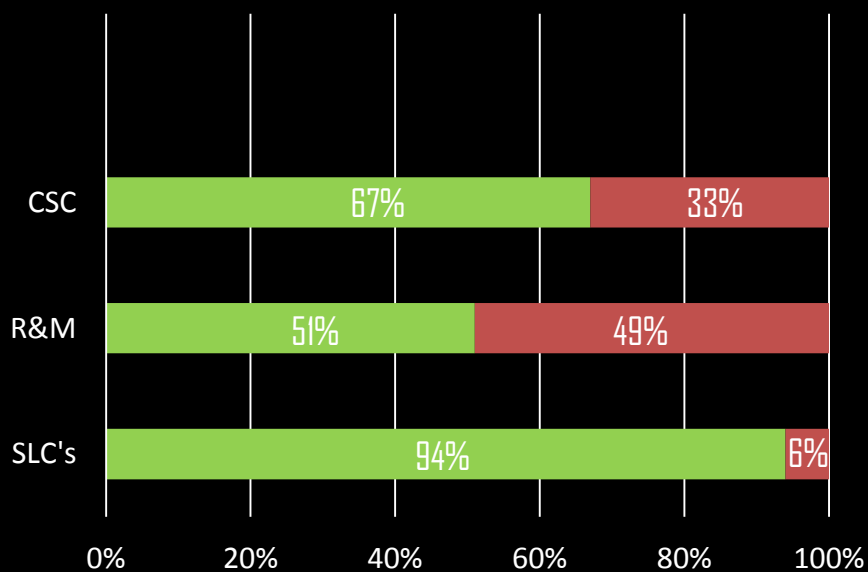
Knowledge **increase** after attending

Employee Feedback

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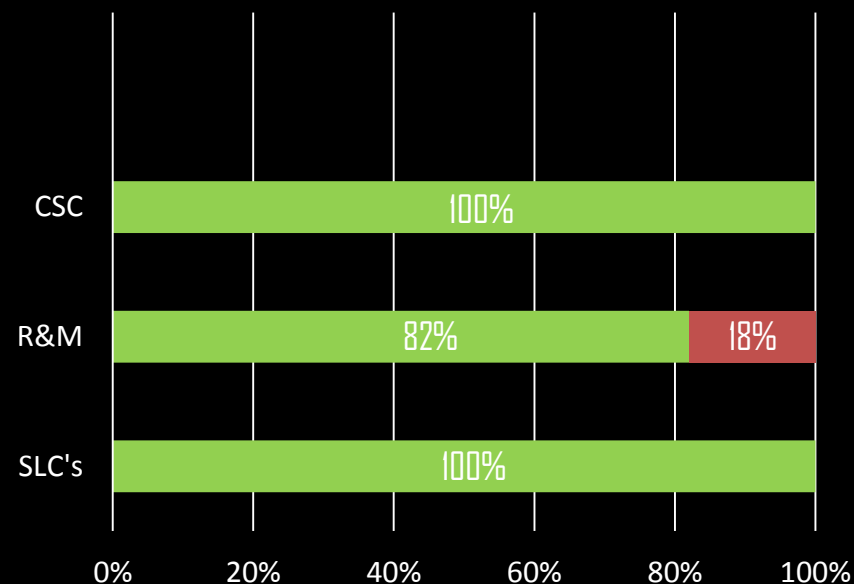
Pre-Training

Do you consider identifying the safeguarding of children or vulnerable adults to be your responsibility when carrying out your day to day work activities



Post Training

Do you consider identifying the safeguarding of children or vulnerable adults to be your responsibility when carrying out your day to day work activities



Positive Outcomes

- Number of referrals
- Feedback from staff
- SSAB and SSCB have adopted See Something Do Something brand

Next Steps

- Sustainability
- Future training strategy
- Developing the See Something Do Something programme across the Council and the voluntary sector

Thanks for listening

Denise Hooper -
Troubled Families Co-Ordinator Sandwell MBC

Sarah Cash
Senior HR Business Partner Development and
Talent

Our Story

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