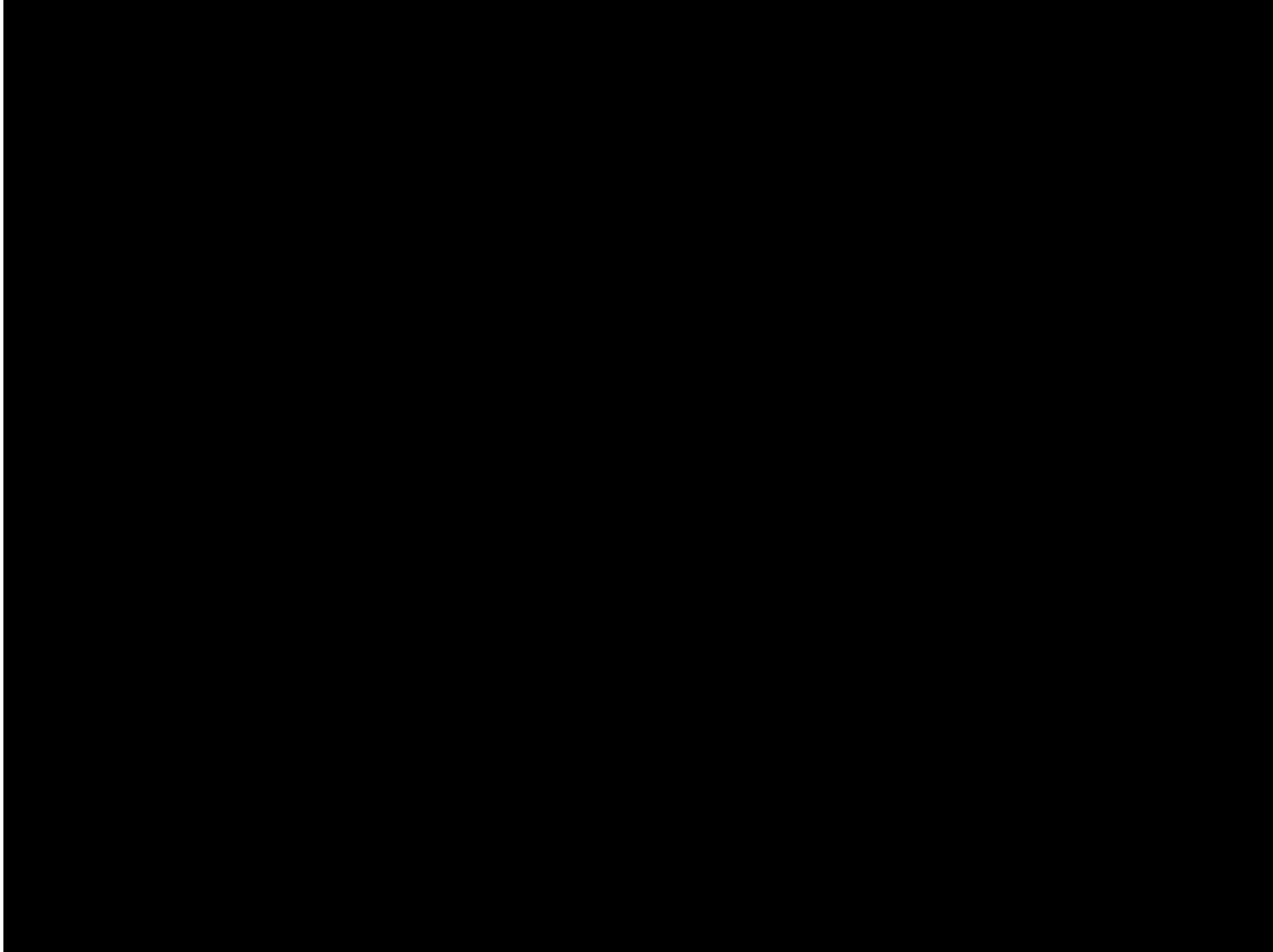




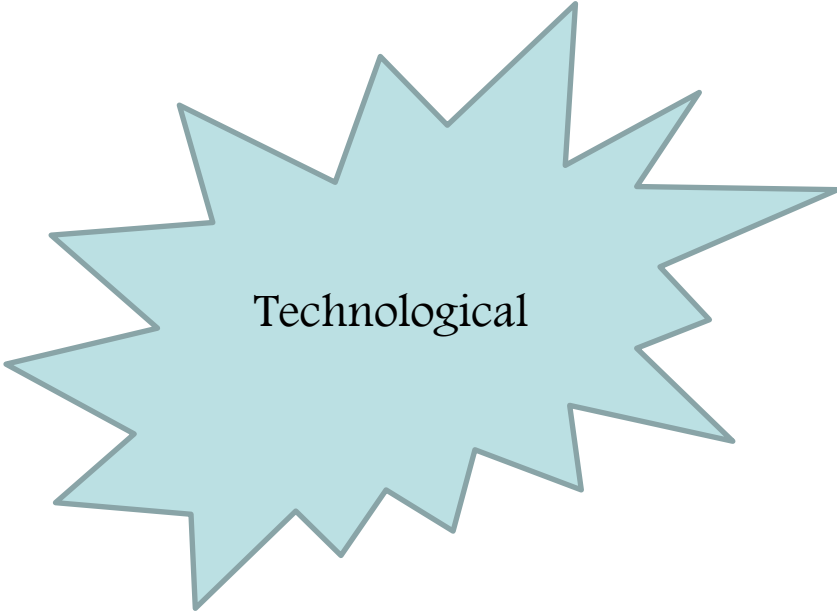
Innovation and change in waste and transport

Debbie Johns, Head of
Performance Networks, APSE

What is innovation?



Types of innovation

A light blue, multi-pointed starburst shape with a thin black outline, containing the text 'Technological'.

Technological

A light blue, multi-pointed starburst shape with a thin black outline, containing the text 'Changing behaviour'.

Changing behaviour

Innovation



Innovation on the frontline:

How engagement with the local government workforce can improve service delivery in austere times



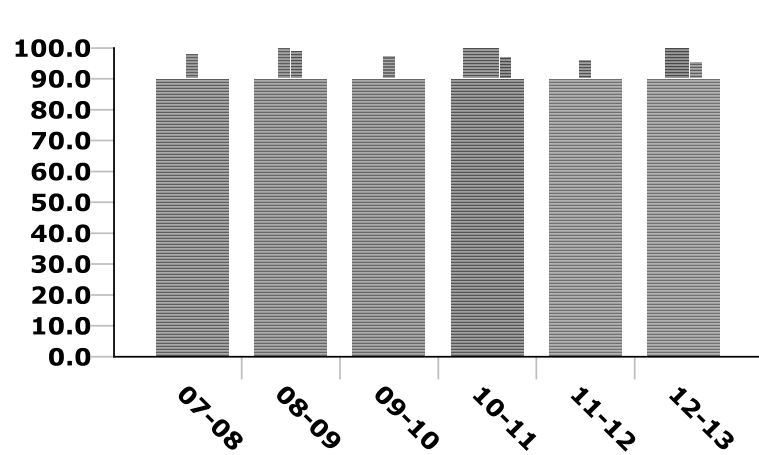


What has changed in these services since the cuts?

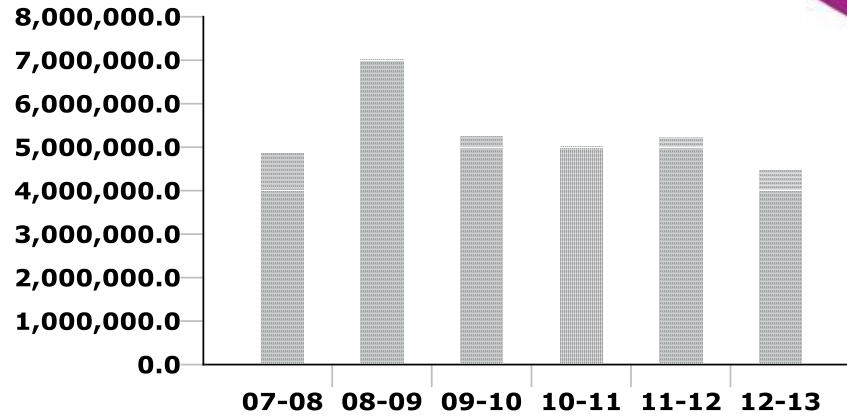
Parks, open spaces and horticultural services



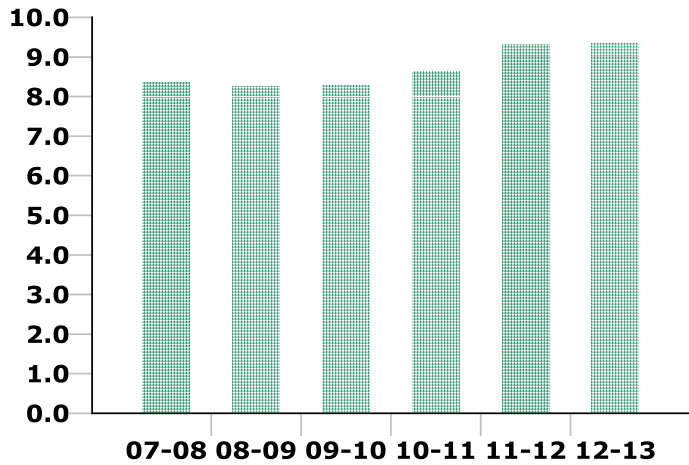
Number of front line staff



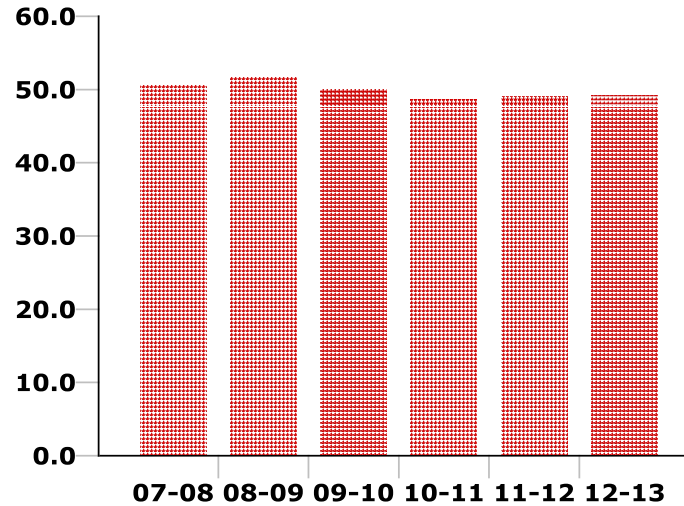
Total expenditure



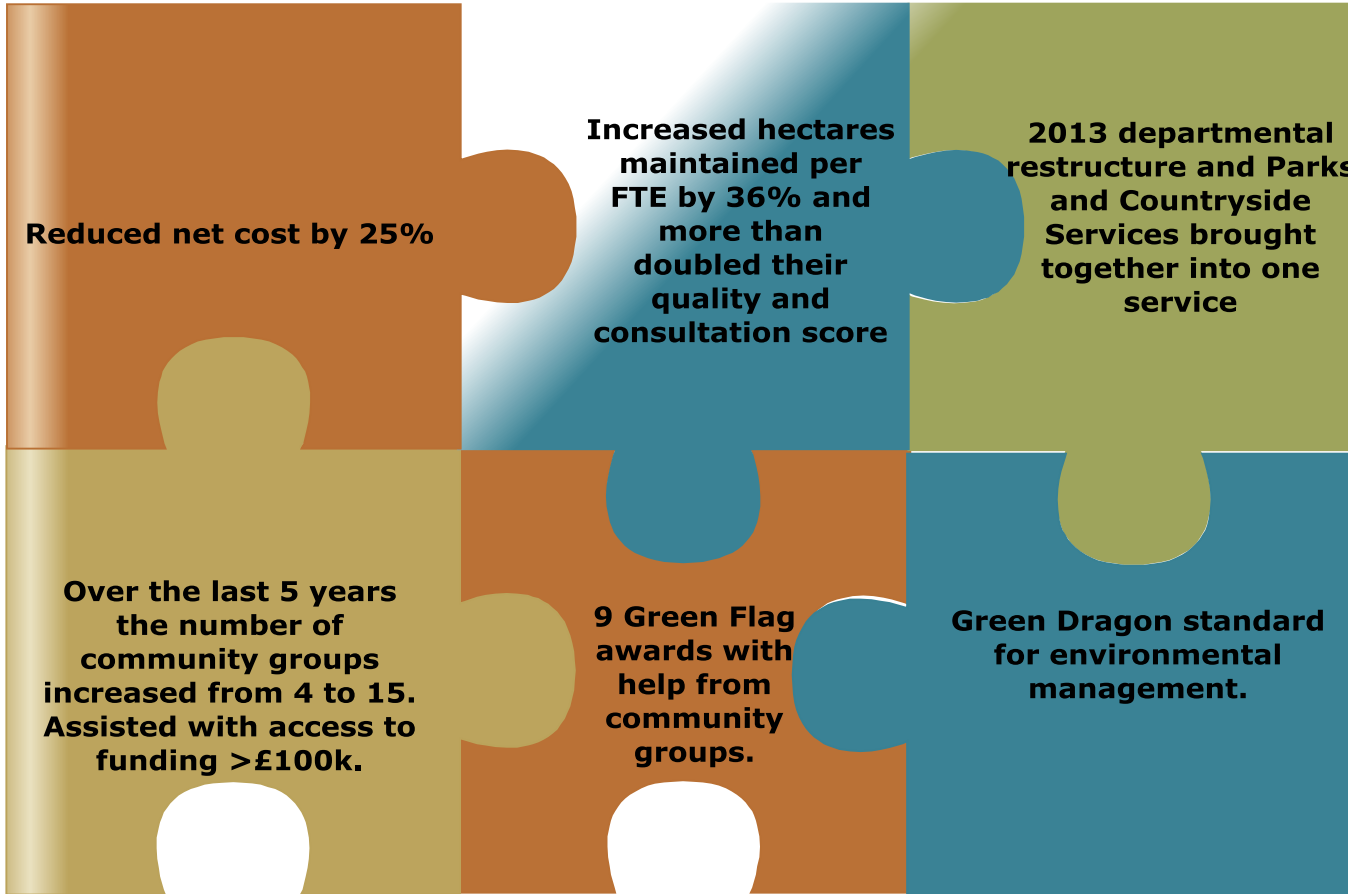
Hectares per FTE



Output specification

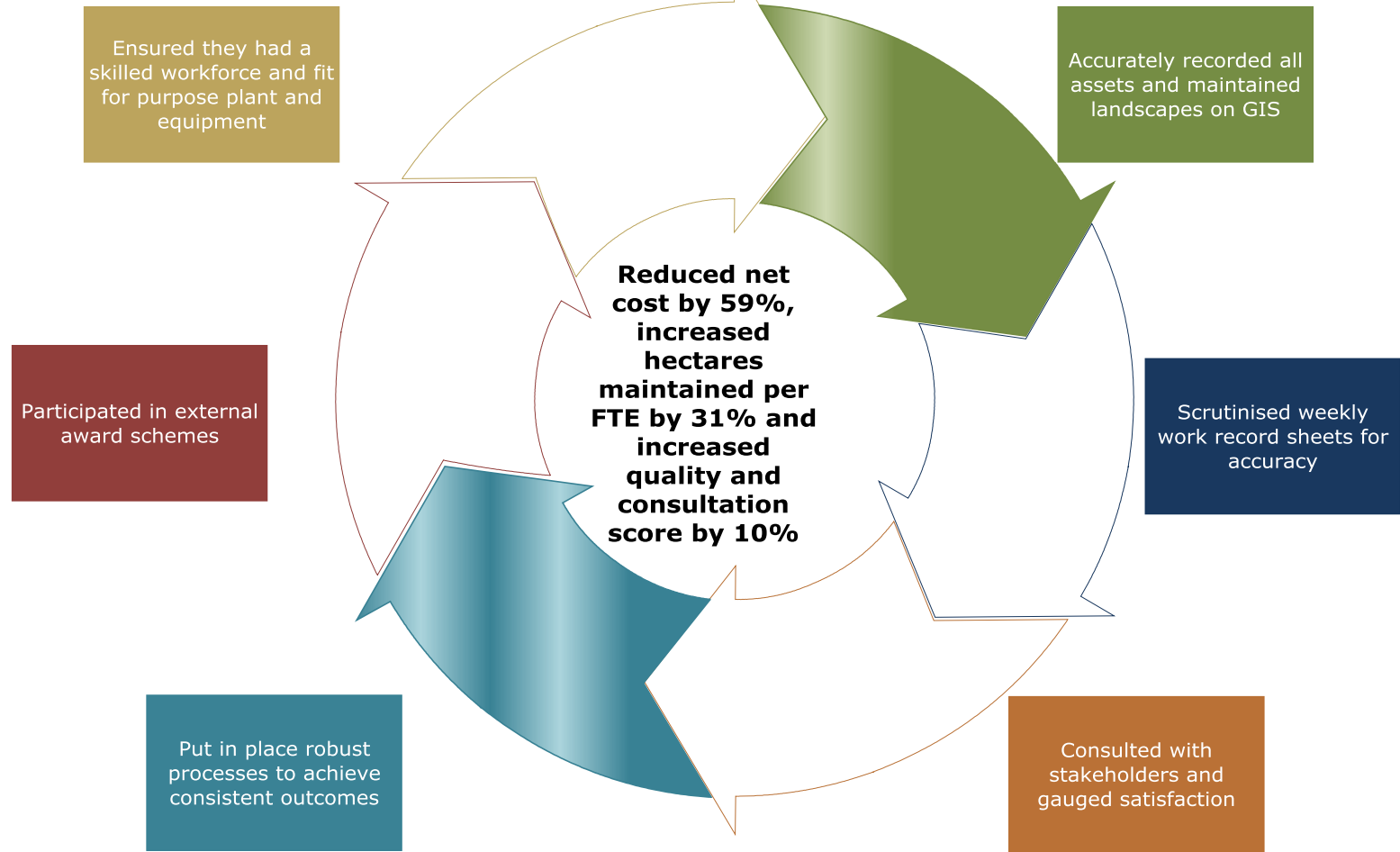


Conwy Council: parks, open spaces and horticultural services



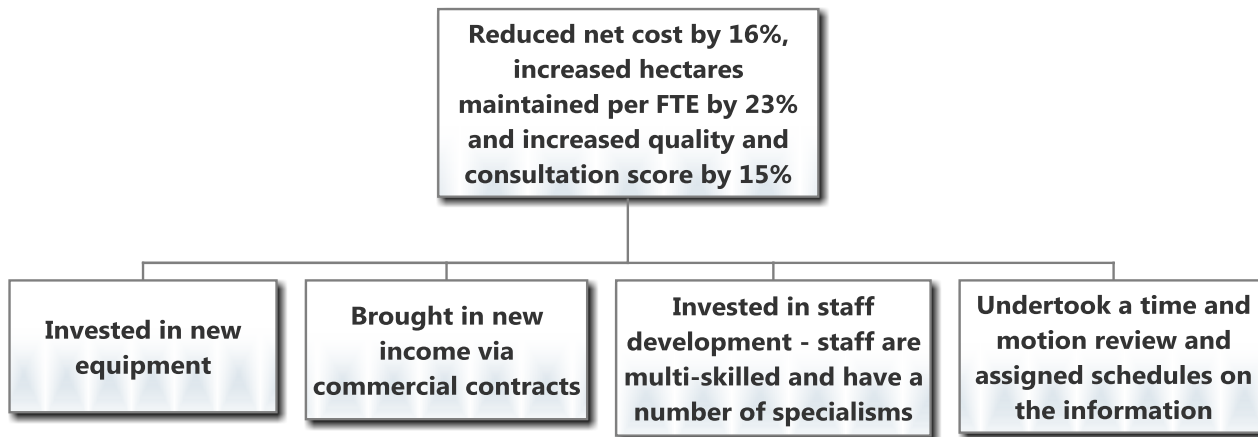


Fife Council: parks, open spaces and horticultural services





Knowsley Metropolitan Borough Council: Parks, open spaces and horticultural services



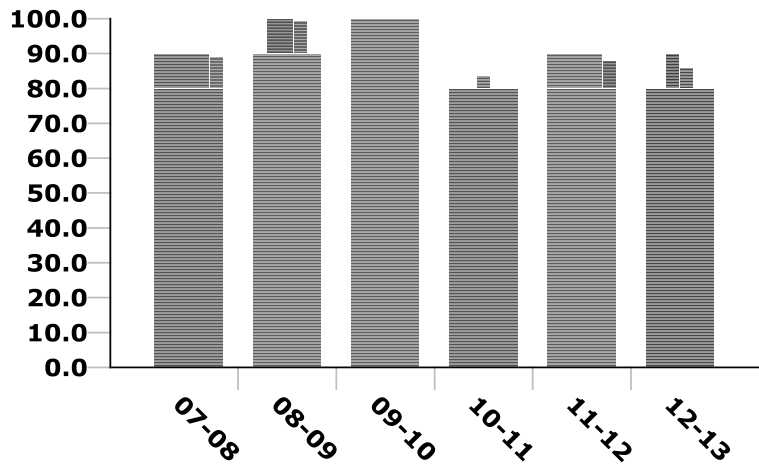
North Lanarkshire Council: Parks, open spaces and horticultural services



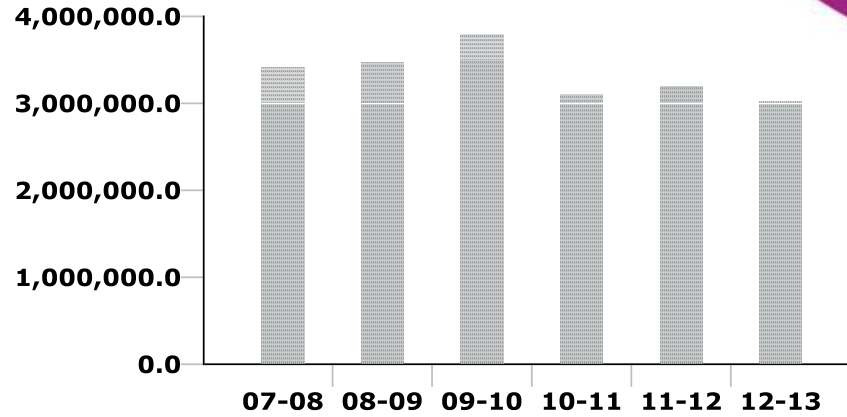
Street cleansing



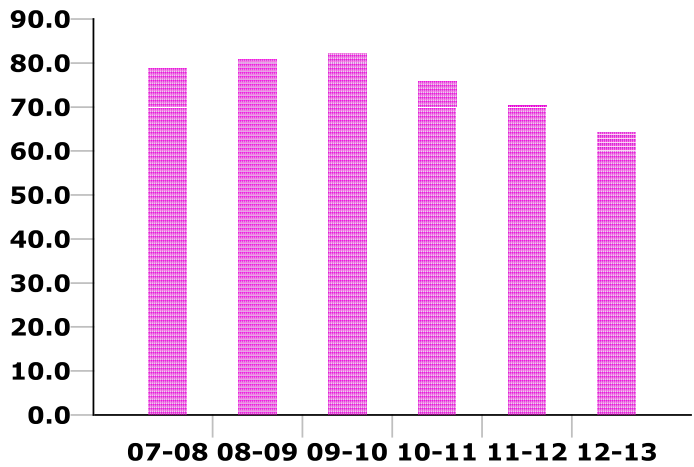
Total number of staff



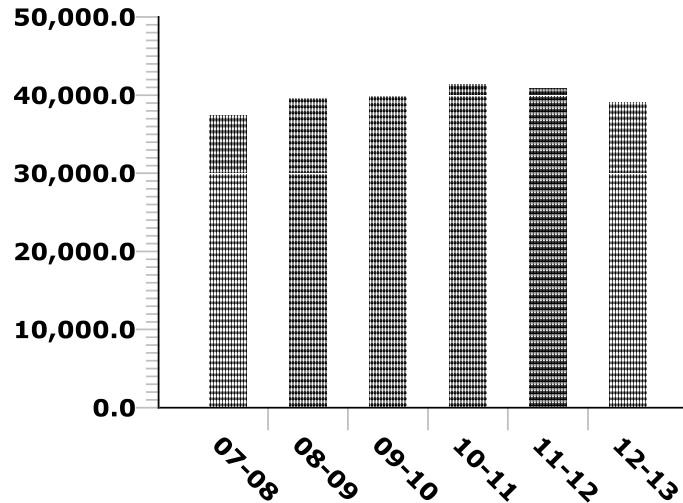
Total expenditure



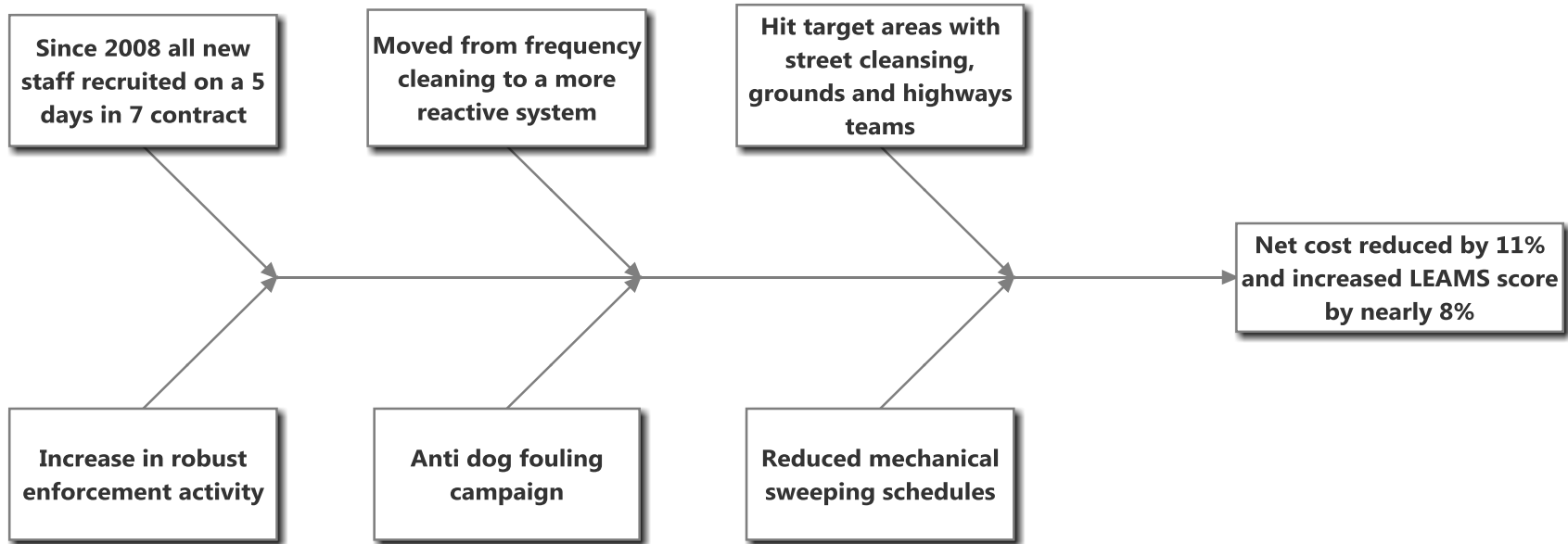
Quality assurance and consultation



Net cost per FTE

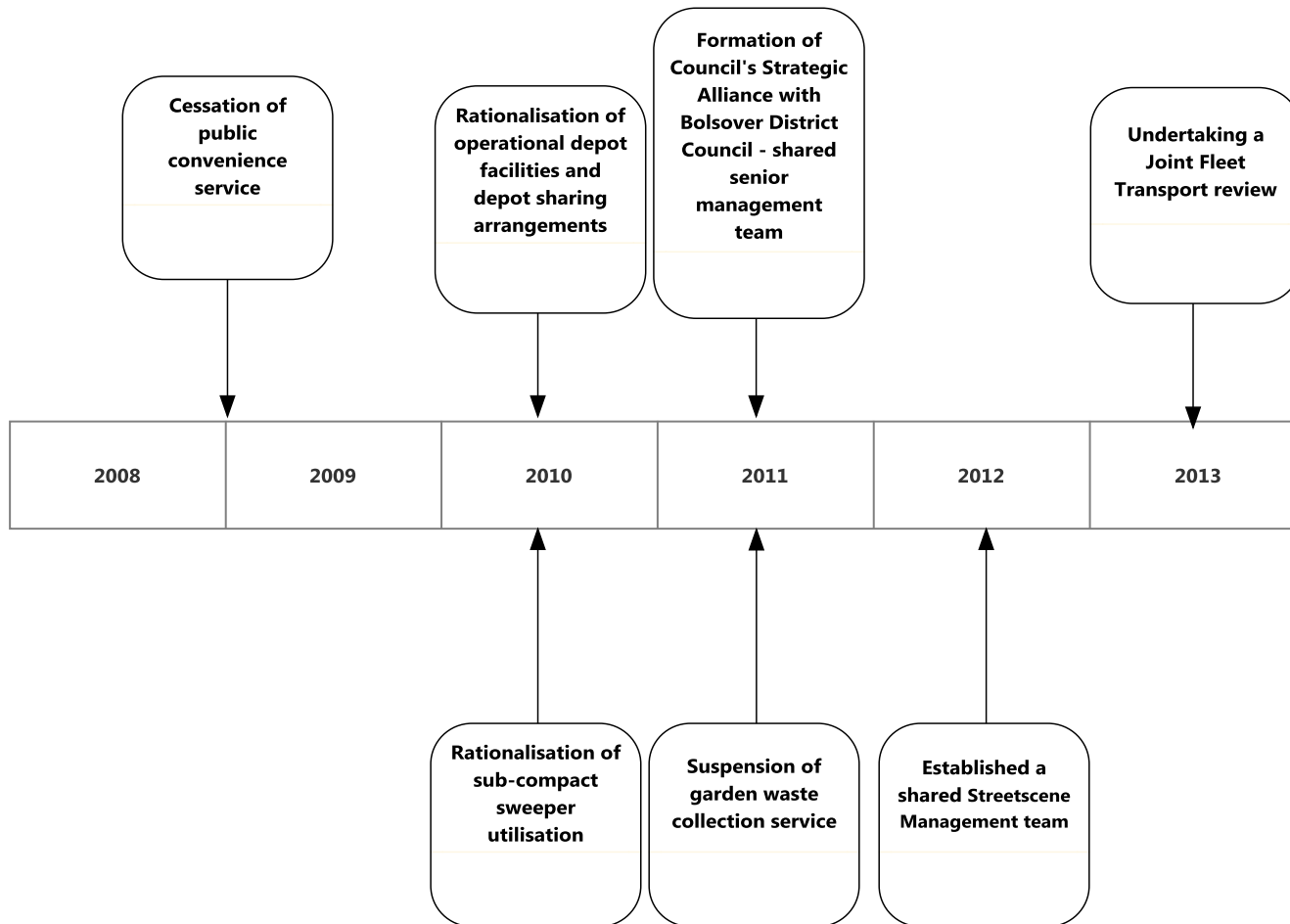


Denbighshire County Council: Street Cleansing



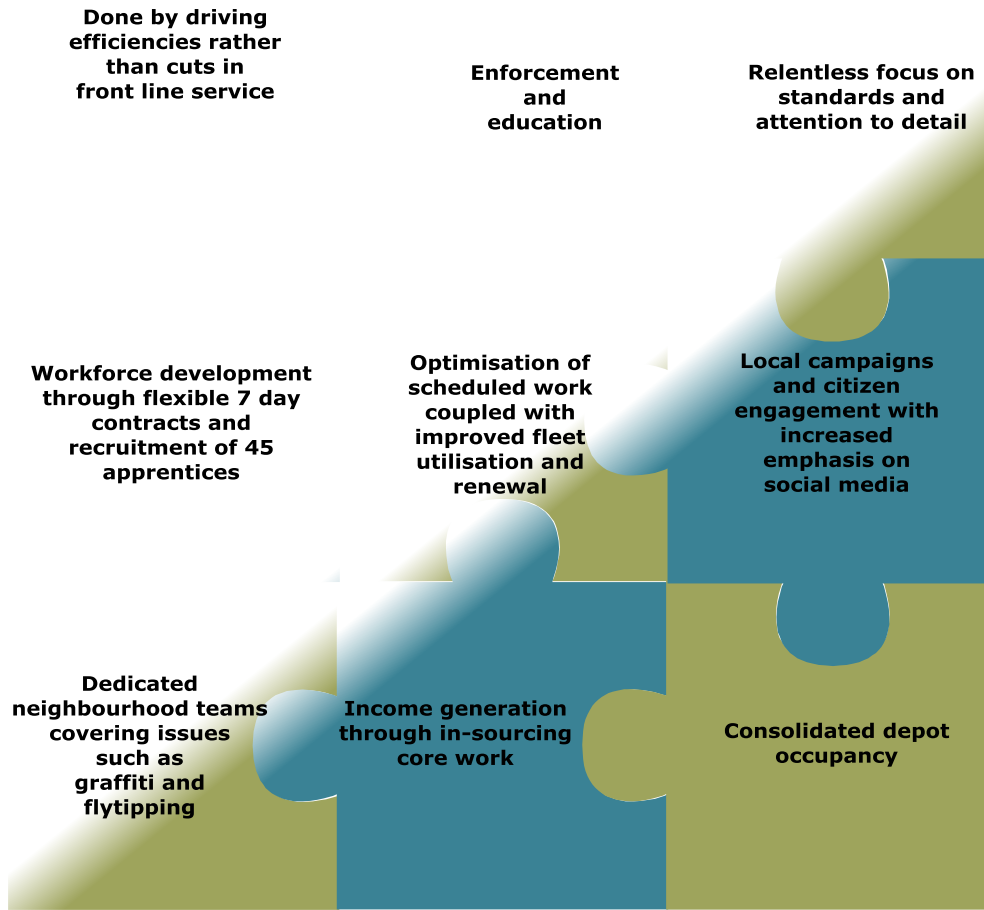
North East Derbyshire District Council: Street cleansing (Strategic Joint Alliance with Bolsover District Council)

Reduced net cost by 13% between 2008-09 and 2012-13 whilst maintaining their quality assurance and consultation score



Nottingham City Council: Street cleansing

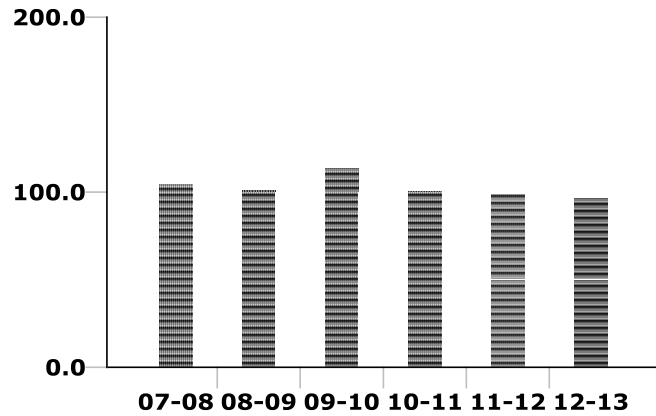
Reduced net cost by 8%, increased quality assurance and consultation by 18% and had less than 1% sites below acceptable standard for 2012-13.



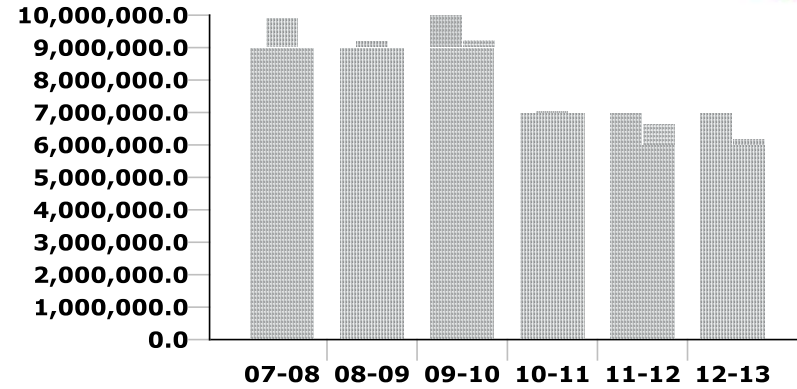
Refuse collection and recycling



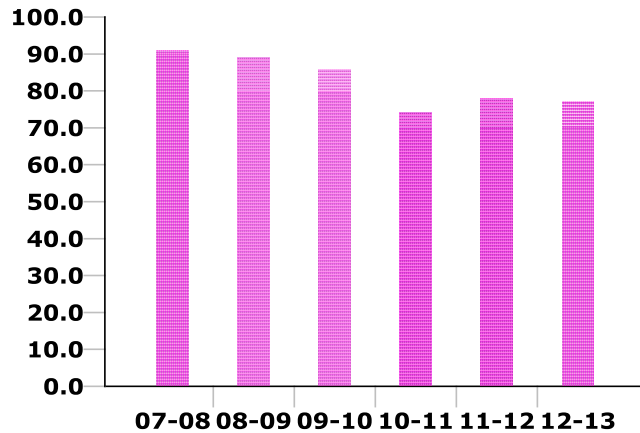
Number of staff



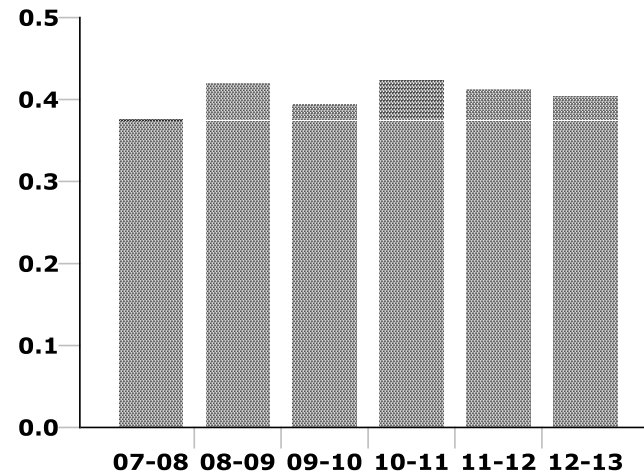
Total expenditure



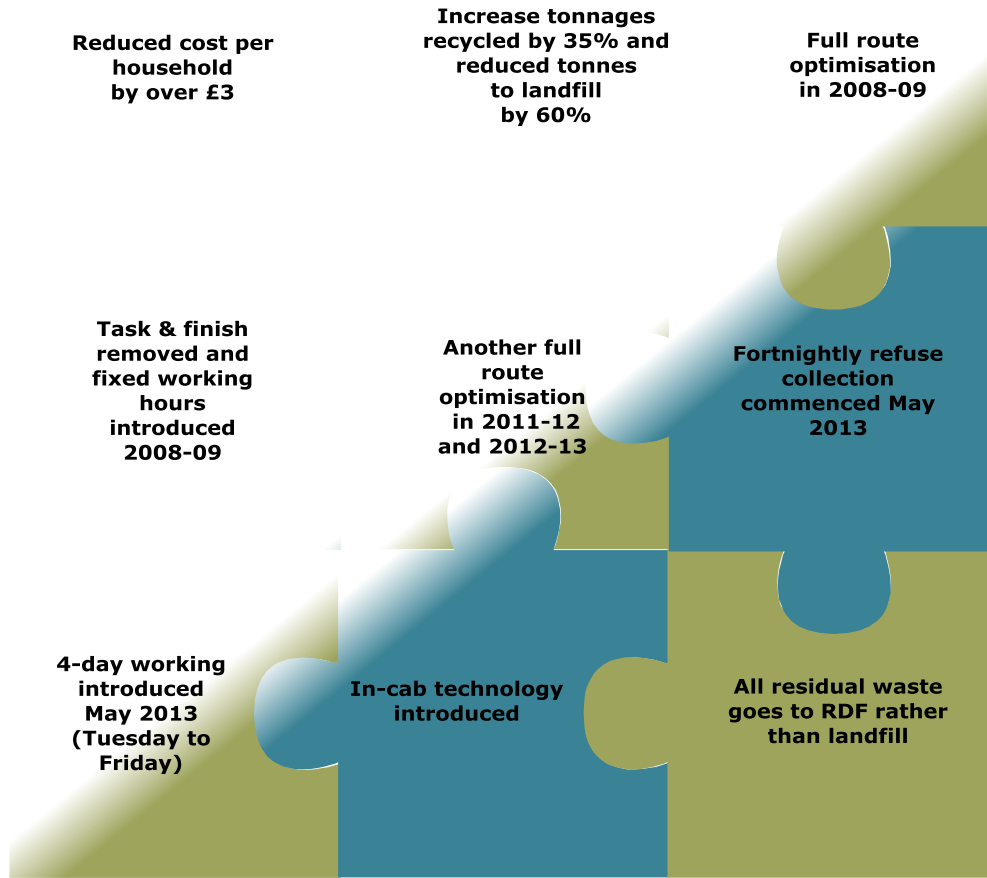
Quality assurance and consultation



Tonnes recycled per household



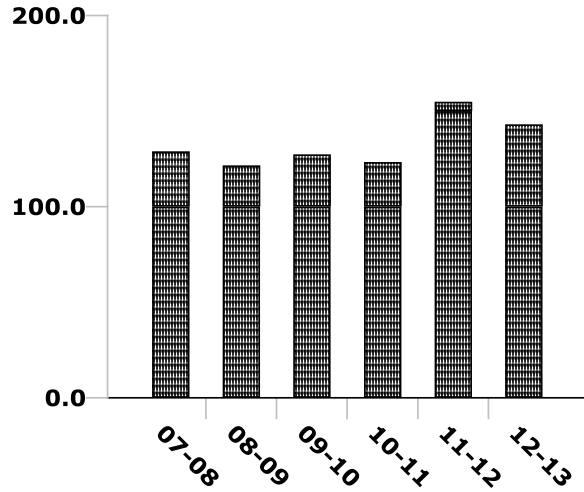
Hull City Council: refuse collection



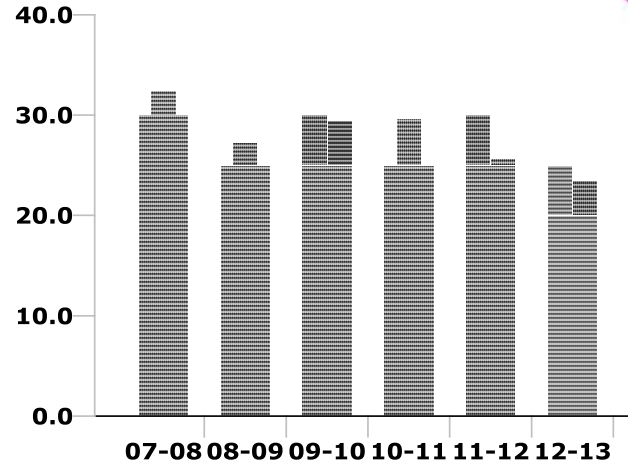
Transport operations and vehicle maintenance



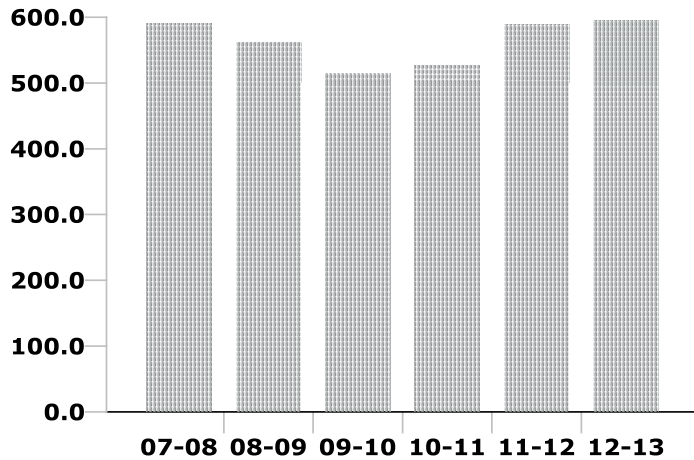
Weighted vehicles per fitter



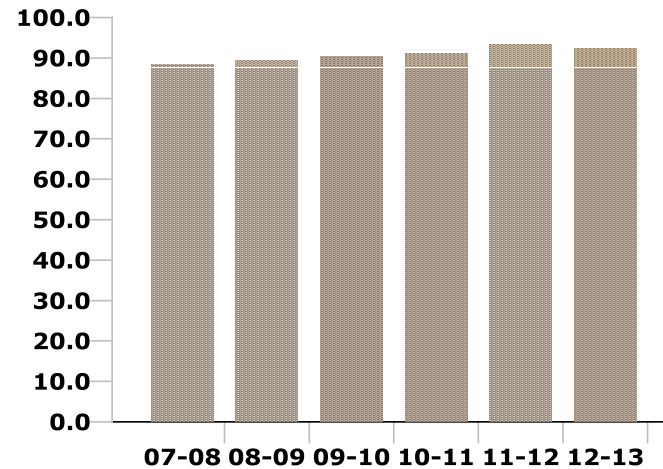
Number of staff



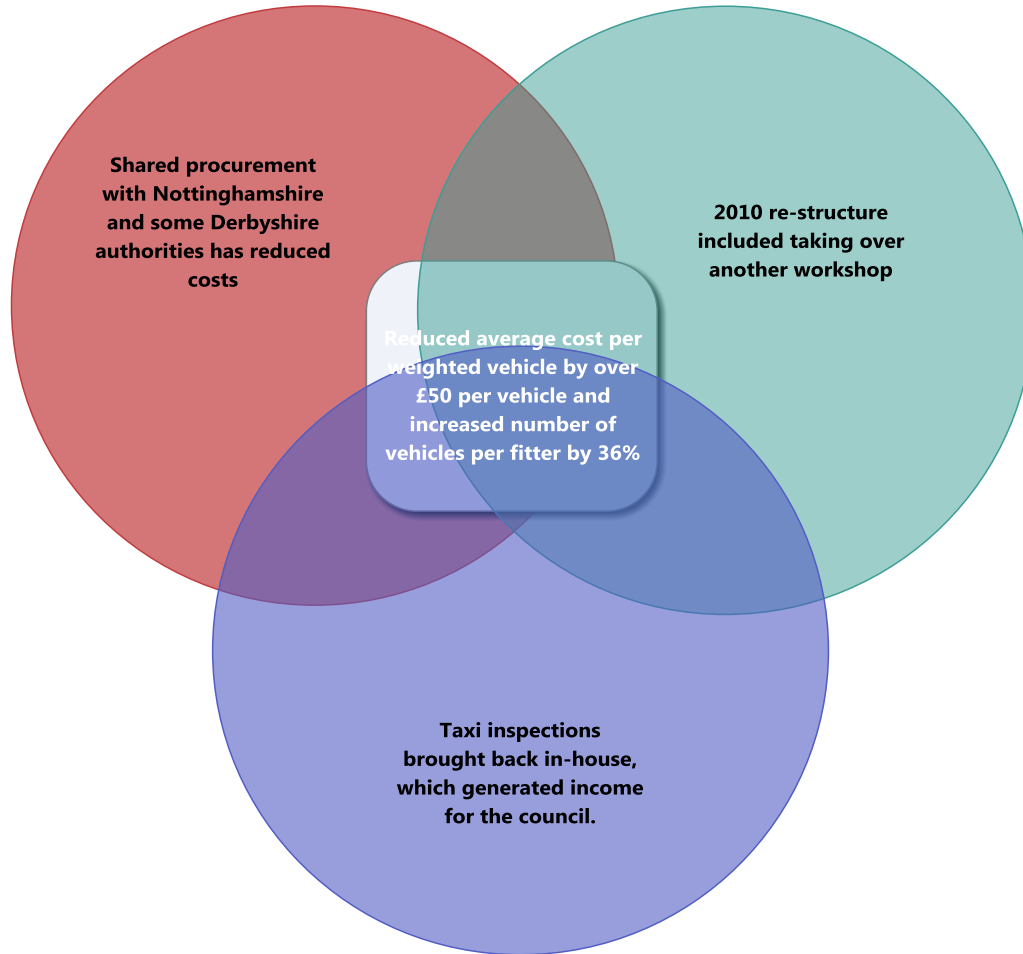
Maintenance cost per vehicle



Vehicles passing DOE first time



Gedling Council: Transport operations and vehicle maintenance



What can we expect?



76% think that funding will decrease by over 5% in the next 5 years
56% said visitor numbers to formal parks during the past year has increased



Majority expect to see a reduction in their service budgets of up to 5% or 10% over the next 5 years
55% of respondents expecting increases in recycling of other materials



77% think that funding will decrease by over 5% in the next 5 years
77% think that cleanliness standards have decreased or stayed the same during the past year



55% expect the budget to decrease over the next 12 months
68% expect the workload of the transport section to increase or increase significantly over the next 12 months

Income generation



80% intend to increase fees & charges over next 2-3 years

- Sports pitch lettings (91%)
- Allotments (70%)
- Festivals/concerts/ev ents (68%)
- Cafes in parks (66%)
- Bowling greens (64%)
- Ice cream vans/mobile caterers (60%)
- Fairgrounds (58%)
- Renting buildings and land (49%)
- Sponsorship (43%)
- Tennis courts (42%)
- Boot camps (32%)
- Mini golf (28%)
- Golf course green fees (26%)
- Sale of land (26%)

56% indicated that they have income generation schemes

- Selling recycling materials (97%)
- Renewable energy (9%)
- Anaerobic digester (6%)
- Solid fuel recovery (3%)

43% answered that they have income generation schemes

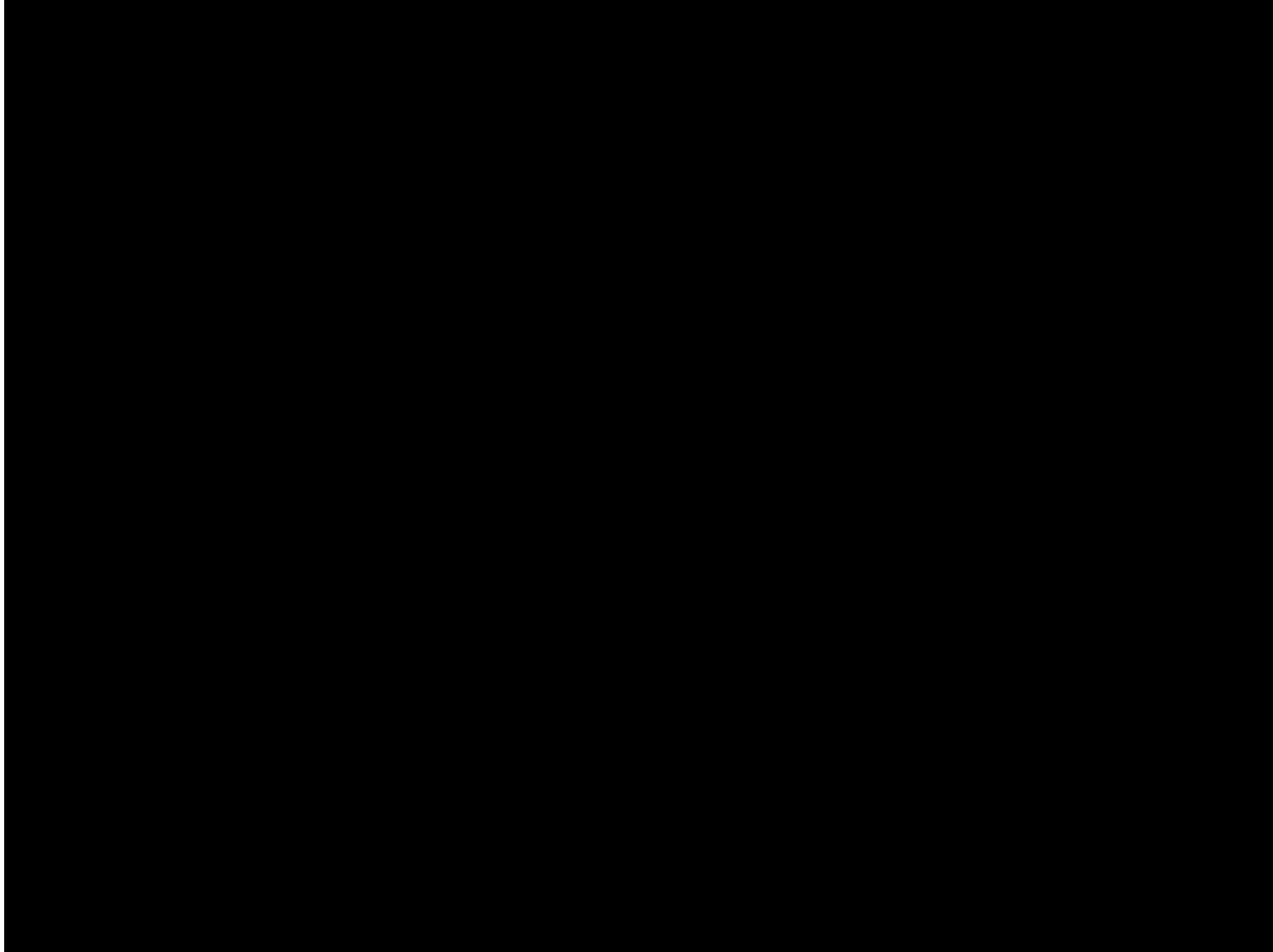
- Property clearance
- Private sector cleansing
- Cleansing for developers
- Sponsorship & advertising
- Events e.g. sporting events
- Care of garden charging
- Other in-house sections e.g. parks
- Services to parish councils
- Other public services e.g. NHS

50% currently sell their services outside of the local authority and over 20% considering it as an option

- Taxi testing (53%)
- MOT services (60%)
- Commercial body shop facility (11%)
- Authorised testing facility for VOSA testing (19%)
- Driver training (72%)
- CPC approved training provider (26%)

Keep an eye on where you're going....

apse



LOCAL SERVICES

LOCAL SOLUTIONS



Contact details

Debbie Johns, Head of Performance Networks

Email: djohns@apse.org.uk

Association for Public Service Excellence

2nd floor Washbrook House, Lancastrian Office Centre, Talbot Road,
Old Trafford, Manchester M32 0FP.

telephone: 0161 772 1810

fax: 0161 772 1811

web: www.apse.org.uk



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