














Using Data to Transform Services

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Newport in Numbers

 	    	
<p>167,899 (ONS Mid-Year Population estimate '24)</p>	<p>£270m Data & Digital Inward Investment</p>	<p>23 (LSOA) areas - 10% Most Deprived areas (WIMD 2019)</p>
		
<p>77.5(Male) 81.6(Female) Life expectancy at birth (2018-20)</p>	<p>26.6% U16 children Relative low-income families (March 2024)</p>	<p>10.3% 16 to 64 year olds with no qualifications</p>

Newport City Council in Numbers



		
NCC - 26.6 FTE per 1,000 population (23/24)	548 Households in Temporary Accommodation	343 Children Looked After
		
1,870 (6.8%) children with Additional Learning Needs (PLASC 2025)	73.1% Municipal waste re-used, recycled and composted.	2,228 People with a care & support plan

NCC Corporate Plan 2022-27

‘An Ambitious, Fairer, Greener Newport for everyone’



1. Economy, Education & Skills – *Newport is a thriving and growing city that offers excellent education and aspires to provide opportunities for all.*

2. Newport's Environment & Infrastructure – *A city that seeks to protect and enhance our environment whilst reducing our carbon footprint and preparing for a sustainable and digital future.*

3. Quality Social Care & Community Services – *Newport is a supportive city where communities and care are at the heart of what we do.*

4. An Inclusive, Fair & Sustainable Council – *Newport City Council is an inclusive organisation that places social value, fairness and sustainability at its core.*





Digital and Data Transformation



Digital Strategy based on 4 themes:



Digital Transformation



Digital Skills & Inclusion



Data & Collaboration



Digital Infrastructure & Connectivity

Data and Collaboration

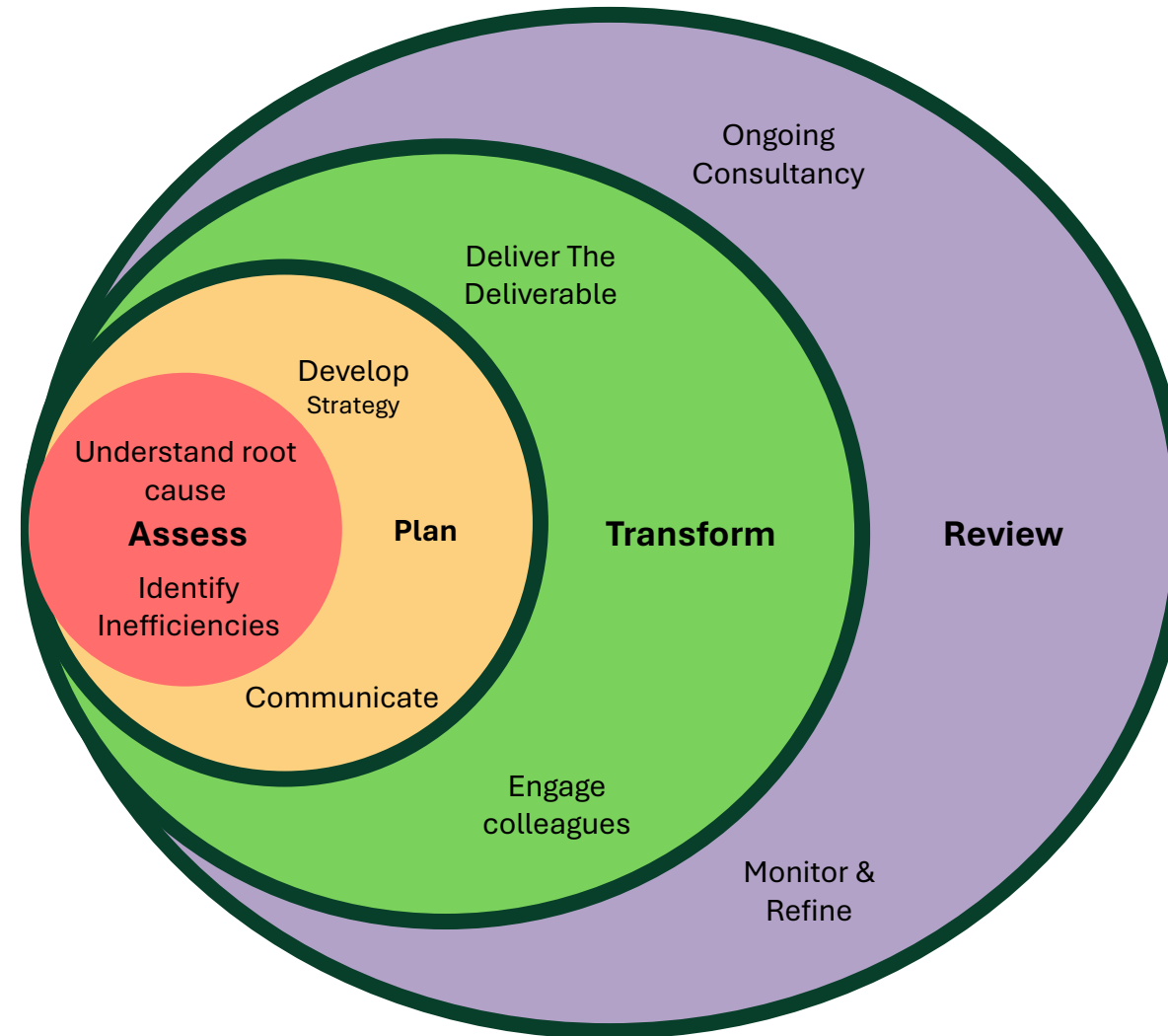
- Unique “*Intelligence hub*”
- Centralised approach to the management of (most) systems and data
 - Improved accuracy, forecasting and trend analysis
 - Scalability and handling of “big data”
 - Enhanced decision making
 - Improved compliance and security



What difference does it make ?

- Mapping and data capability supporting a range of projects
- Single view of the Child – proof of concept, regional programme

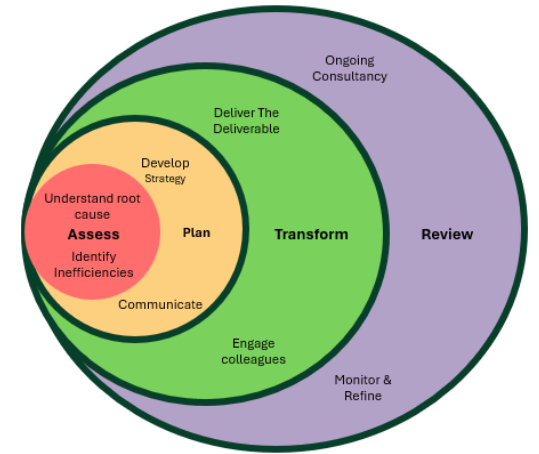
NCC Digital Transformation Approach



Service Area Support Sessions Housing & Communities Case Study

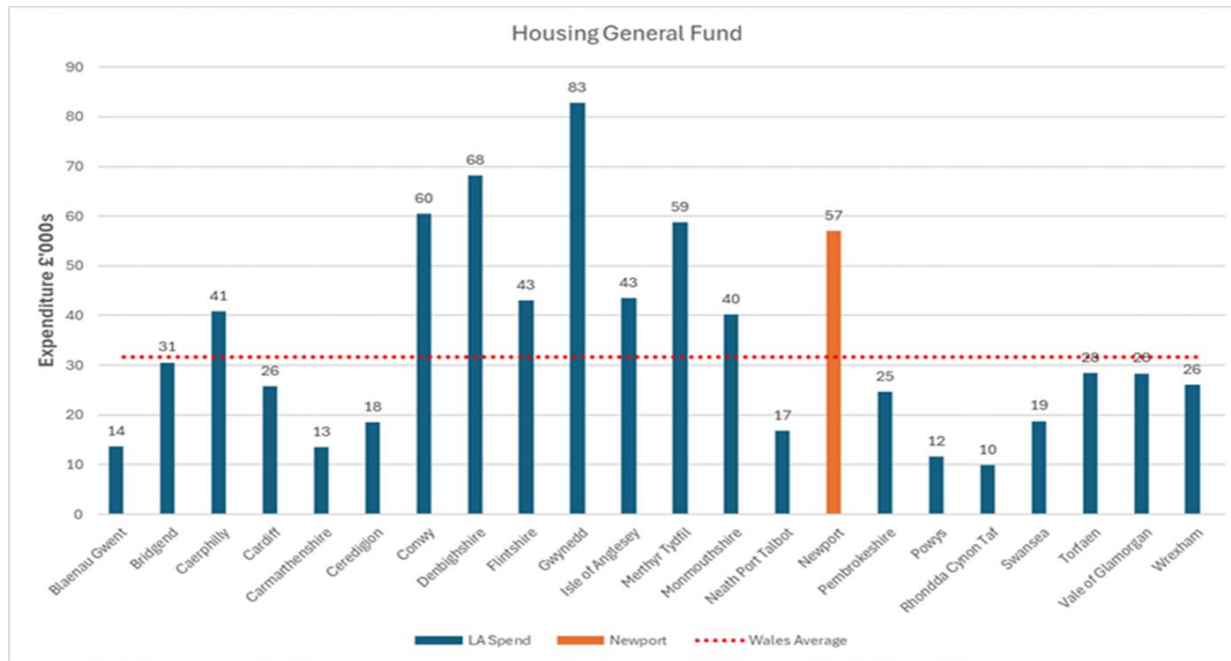


- Service Area Support Sessions held by the Council's Executive Board for:
 - Strategic overview of Strengths, Weaknesses, Opportunities & Threats.
 - Data Analysis – Performance, Workforce, Finance.
 - Benchmarking – Comparison with other local authorities
 - Identify and support service areas to develop Short, Medium, and Long Term proposals.

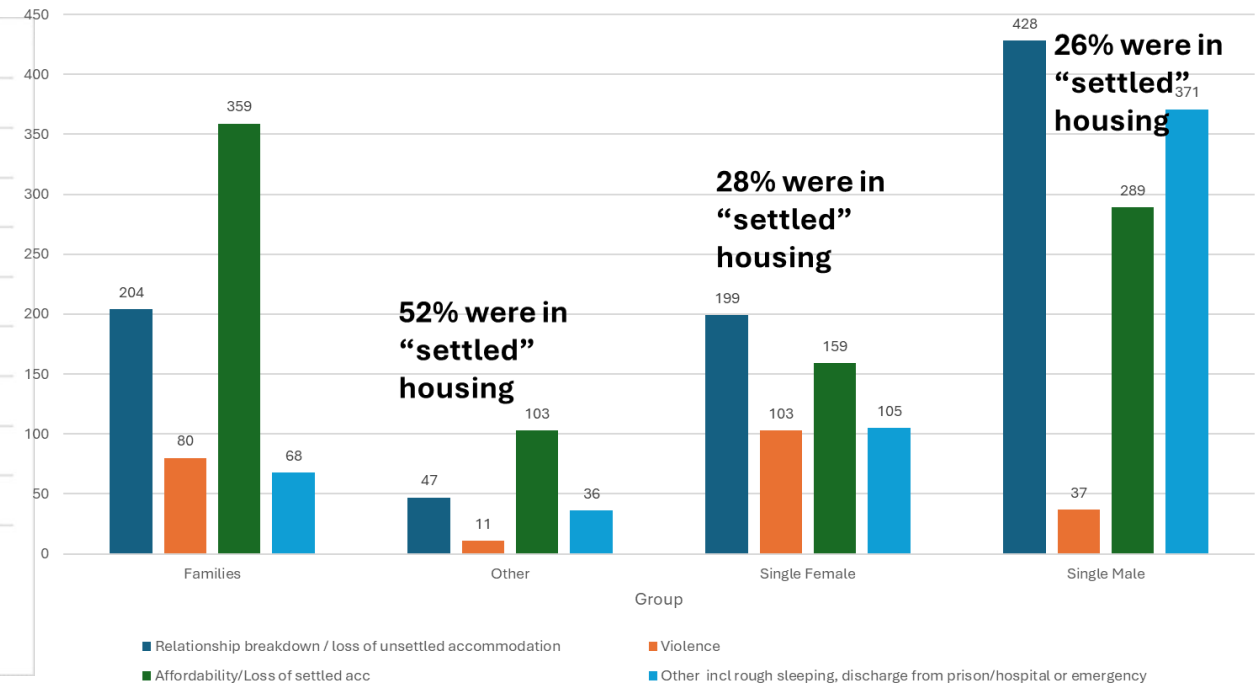


Service Support Sessions Housing & Communities Case Study

Benchmarking Cost & Demand



Reasons for Homelessness



Service Support Sessions - Lessons Learned / Outcomes

- Examine and understand what Best Practice looks like in other Local Authorities.
- Data Analysis to Forecast and analyse future trends in performance, workforce and finance.
- Development of evidence based proposals / business cases.
- Baseline data to assess impact of delivery
- Improvement needed for services to effectively Benchmark performance
- Data Analysis Capacity and Capability.





ANY QUESTIONS