

# challenges in Winter Service delivery 2018 onwards

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# Issues to be raised

- revised code of practice
- Revenue funding crisis
- Skills and succession planning
- Role across a wider remit

# Revised code of practice

- Effective from October 26<sup>th</sup> 2018
- Risk based approach
- Review of policy essential
- Litigants waiting in the wings

# Revenue funding crisis

- Revenue down substantially
- Finance officers challenging budgets
- Lack of contingency
- Insurance sector concerns
- Increased public awareness and scrutiny

# 2019 revenue funding

- Authorities going broke
- Services standards under threat
- Other services with ‘greater demands’
- Capital funds being used creatively
- Haemorrhaging good staff
- Statutory duty to maintain

# Code of Practice changes

- Risk based approach across all services
- Competence standards
- Less prescriptive
- No minimum standards
- Resilience
- Emerging technologies need to be used

# Why does it matter?

- Section 41 duty
- Basis of ability to defend 3<sup>rd</sup> party claims
- RBA wont be easy but good guidance available

# Will it be an improvement?

- Authorities set their own standards
- Affordability can be factored in
- Prioritises asset management
- Confirm maintenance policy
- Informs investment decisions



# Wider responsibilities

- Part of civil emergency process
- Exercise potential situations
- Awareness of duty
- Involve senior staff and members

# What should you do?

- Consistency with other authorities
- Need good data
- Appetite for risk defined
- Enhance asset management skills

# What should be done for winter services ?

- Review of 2017/8 essential
- Resilience levels defined
- Policy review with members
- Evidence crucial
- NWSRG review of App H will assist

# You've been listening to

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