

APSE's benchmarking service

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UK-wide issues





Expenditure

		Since 21-22
Building maintenance	Total annual expenditure	+22%
Street cleansing	Cost of street cleansing service per household	+19%
Refuse collection	Cost of refuse collection service per household	+18%
Parks	Maintenance investment per hectare of maintained land	+15%
Catering	Total cost per lunchtime meal - primary schools	+13%
Building cleaning	Cost per scheduled input hour	+11%
Street lighting	Cost per streetlight	-7%



Benchmarking unit costs – carriageway planned maintenance schemes

23-24

11.2 million sq meters treated for planned maintenance schemes
Cost of £234 million
£20.84 per sq meter

21-22

16.8 million sq meters treated for planned maintenance schemes
Cost of £263 million
£15.66 per sq meter



Comparison between the years

33% reduction in sq meters of carriageway planned maintenance schemes
11% reduction in budget



Income

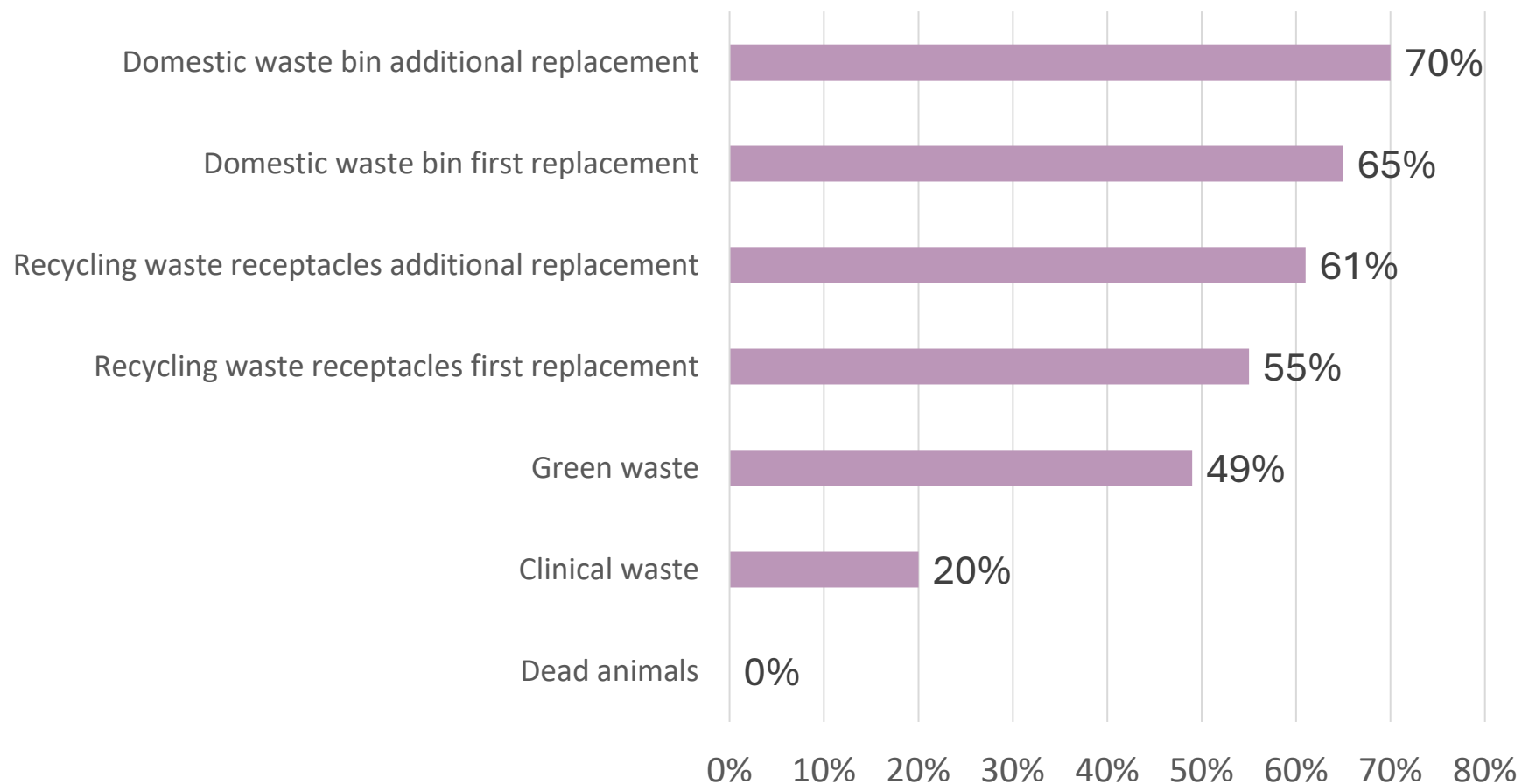
Building cleaning	% expenditure recovered through commercial income	2.65%
Parks	% operational expenditure covered by discountable income and external funding	11.68%
Street cleansing	% operational expenditure covered by discountable income	2.53%

Since 21-22		
Parks	Discountable / non-contract income	38%
Refuse collection	Discountable / non-contract income	3%
Education catering	Total income (cash / actual / free meal income)	14%



Income

% who charge for the following services (refuse collection)





Productivity

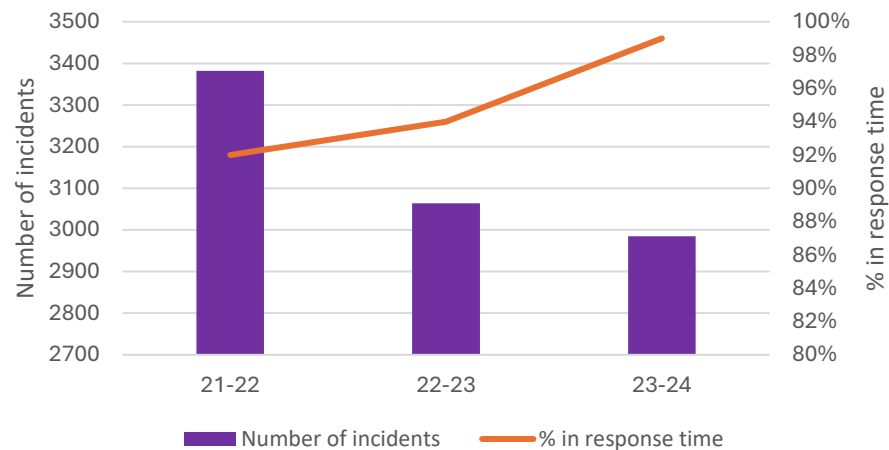
		21-22	22-23	23-24
Building cleaning	Total square metres cleaned per FTE employee	1417	1603	1673
Building maintenance	All jobs completed per full time operational employee	211	239	264
Catering	Primary and special school lunchtime meals served per staff hour	8.3	9.3	9.8
Roads/highways	Number of cat 1 defects (carriageways and footpaths)	23,220	27,581	29,853
	Number of the above dealt with in target time	21,827	25,357	26,055
Street lighting	Percentage of lamps restored to working condition within target time		82	84
Sports and leisure	Usage per staff hour	6.0	7.4	8.8



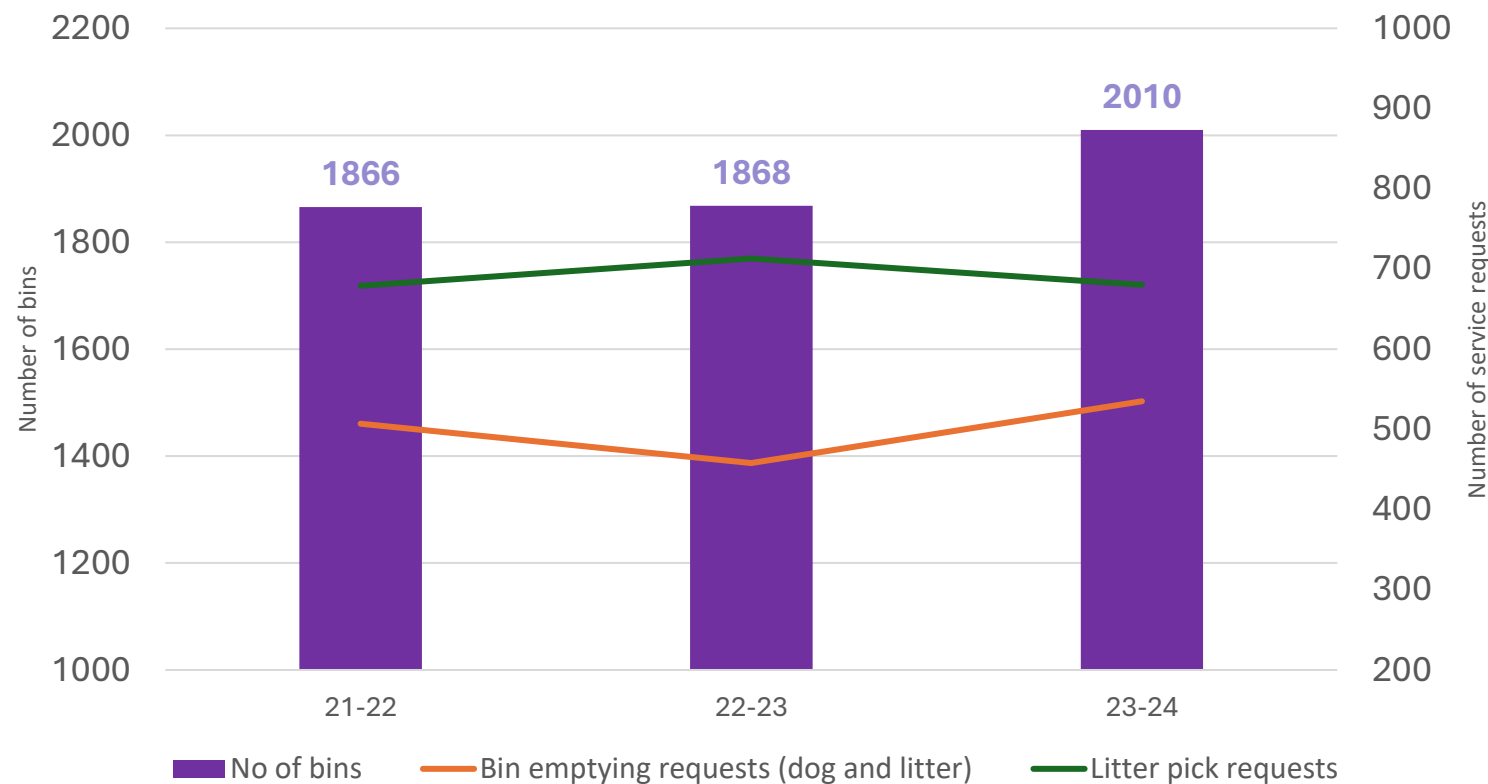


Street cleansing continuing demands on service

Fly-tipping

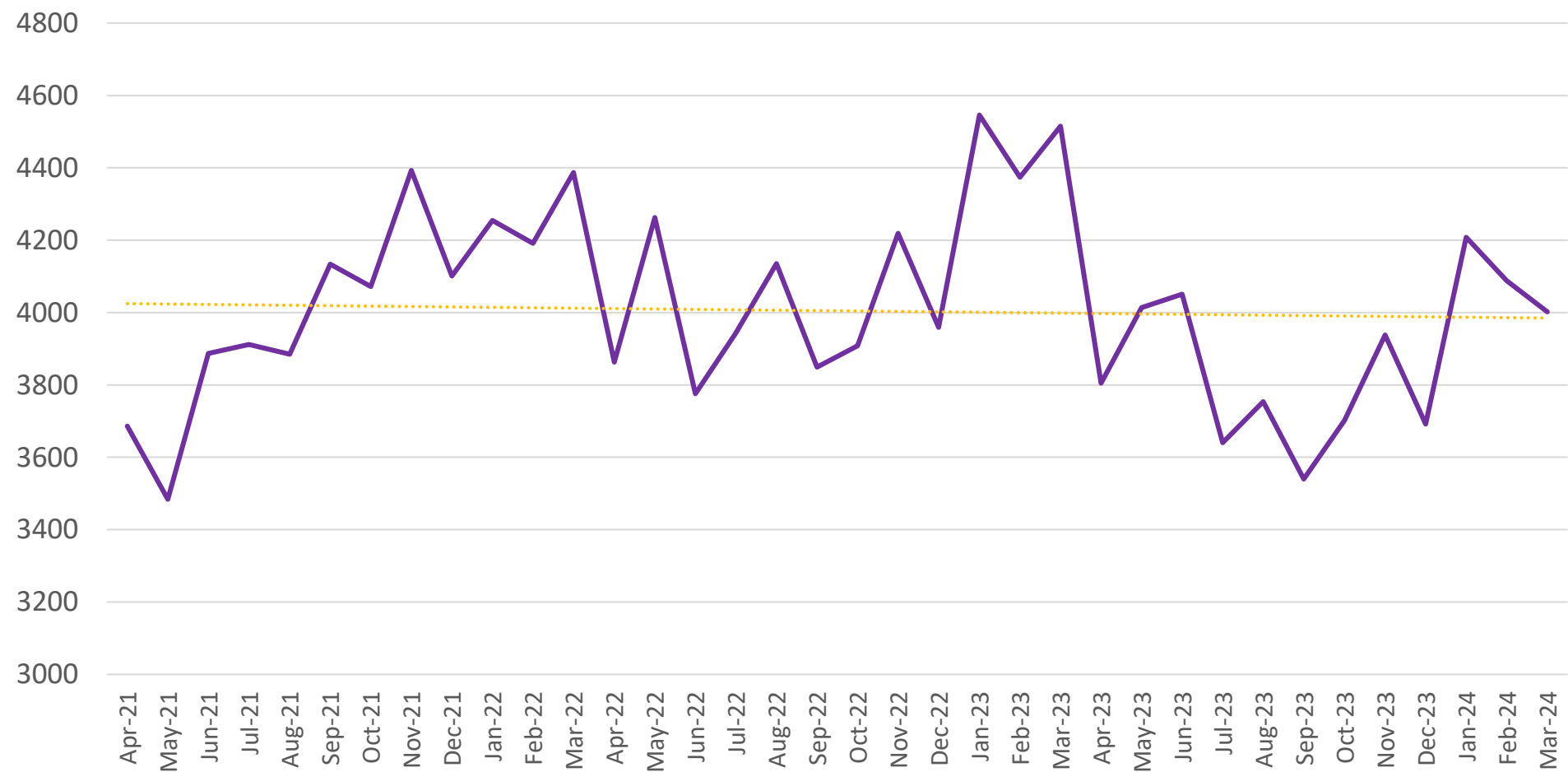


Dealing with litter and dog waste





Burials and cremations by month

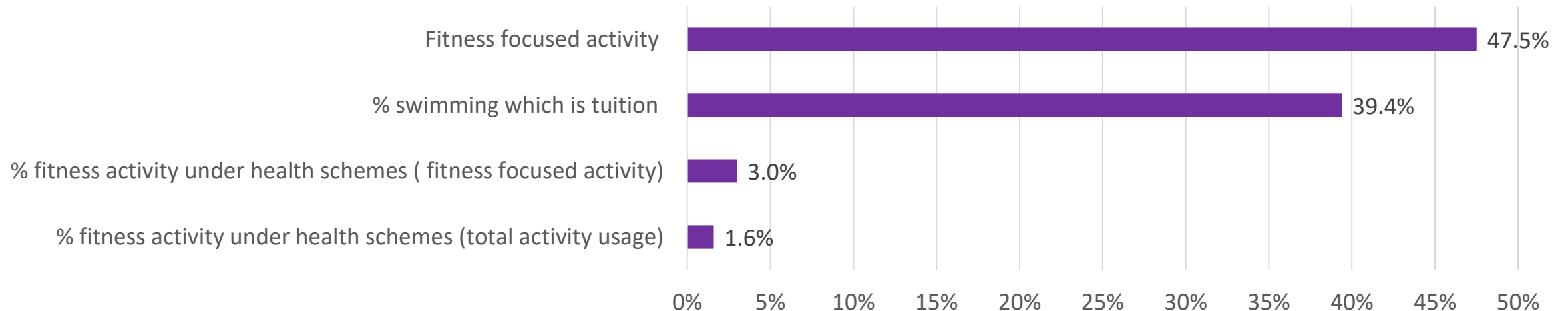




The changing face of leisure

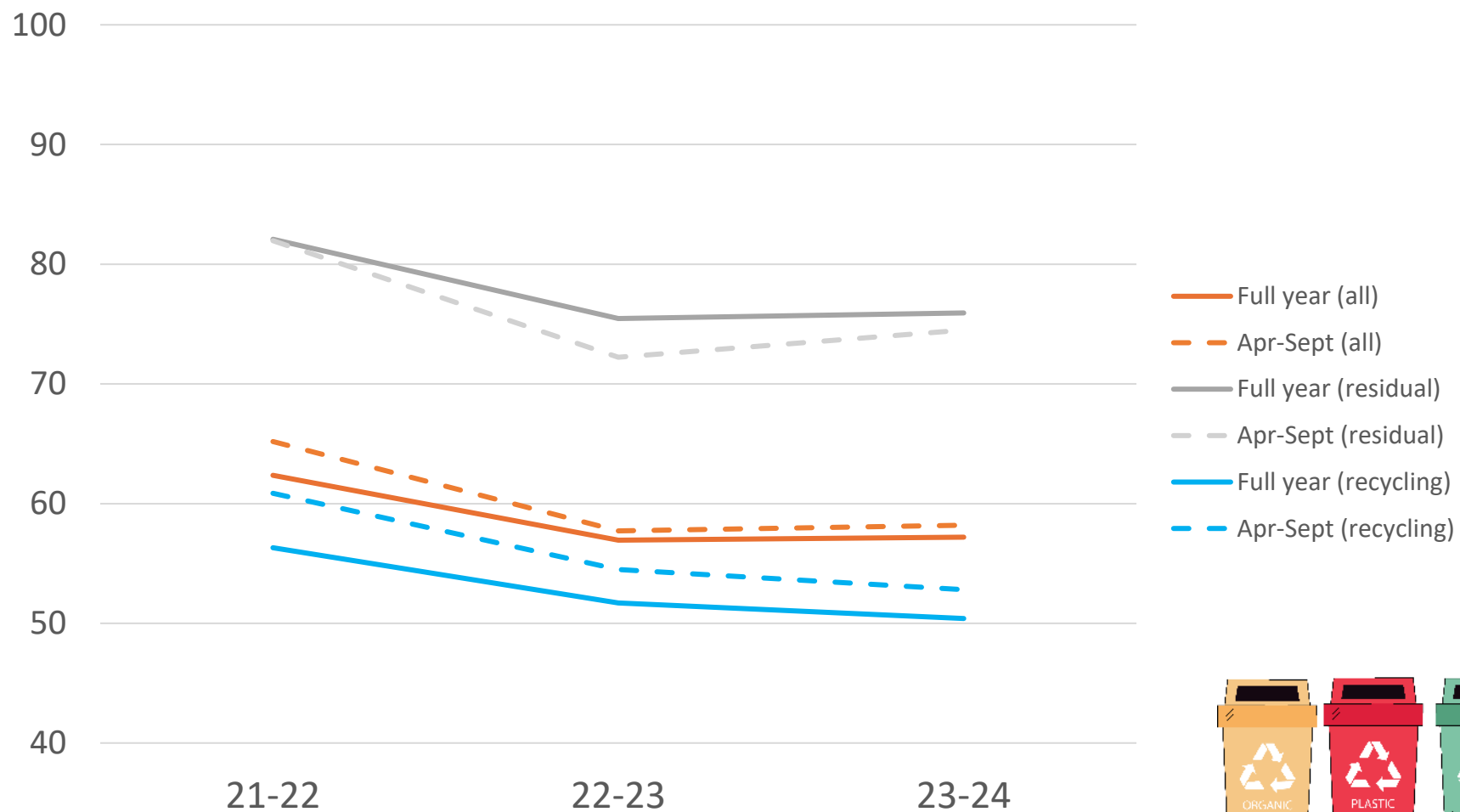


	21-22	22-23	23-24
Expenditure increase			7.80%
Energy cost	£131,471	£270,921	£271,344
Usage recovery	223,841	302,633	332,139
Income recovery	£772,568	£1,048,570	£1,231,020
Opening hours	4,700	4,738	4,711
Staffing hours	37,230	38,507	37,911



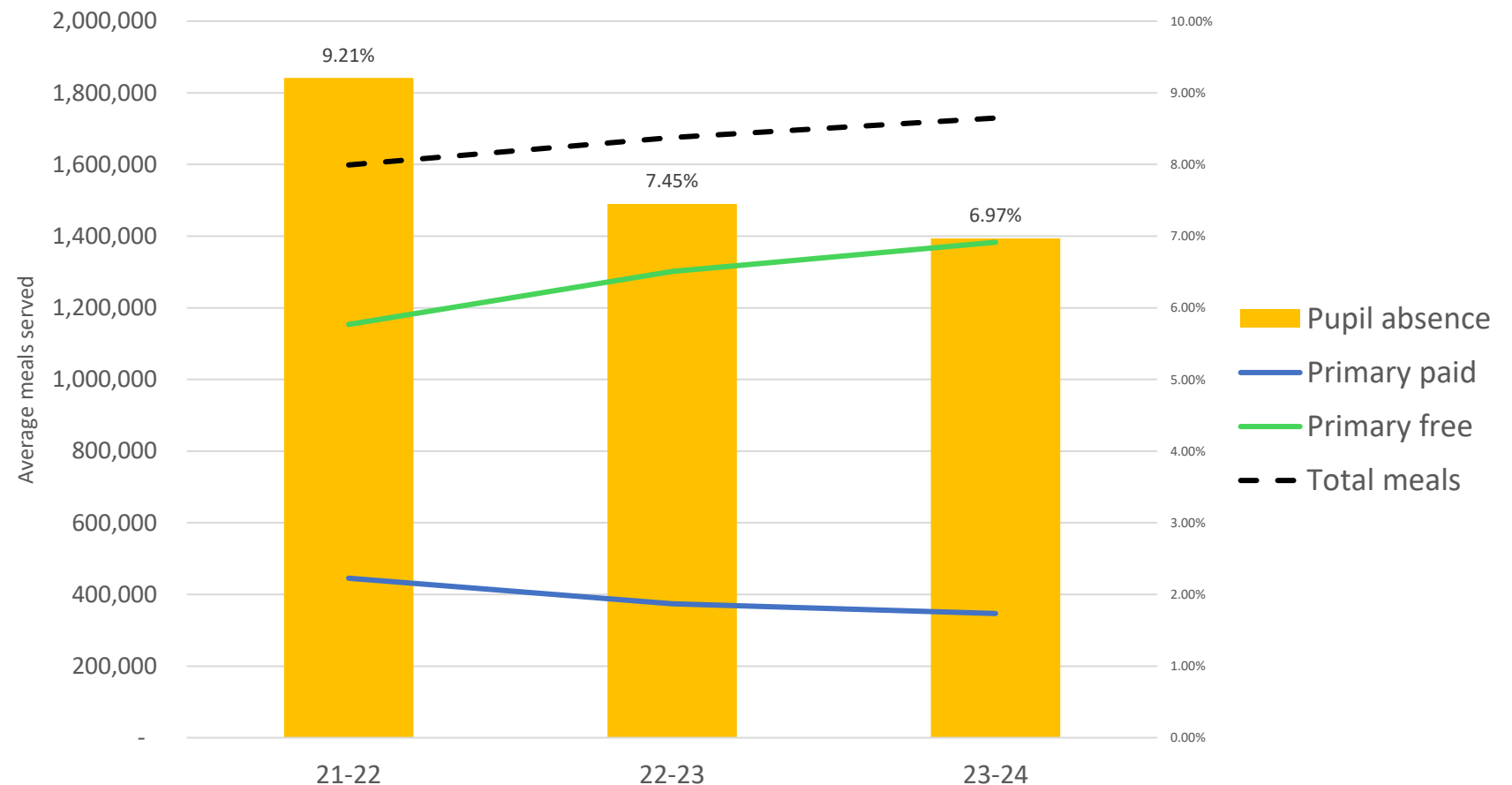


Missed bin collections





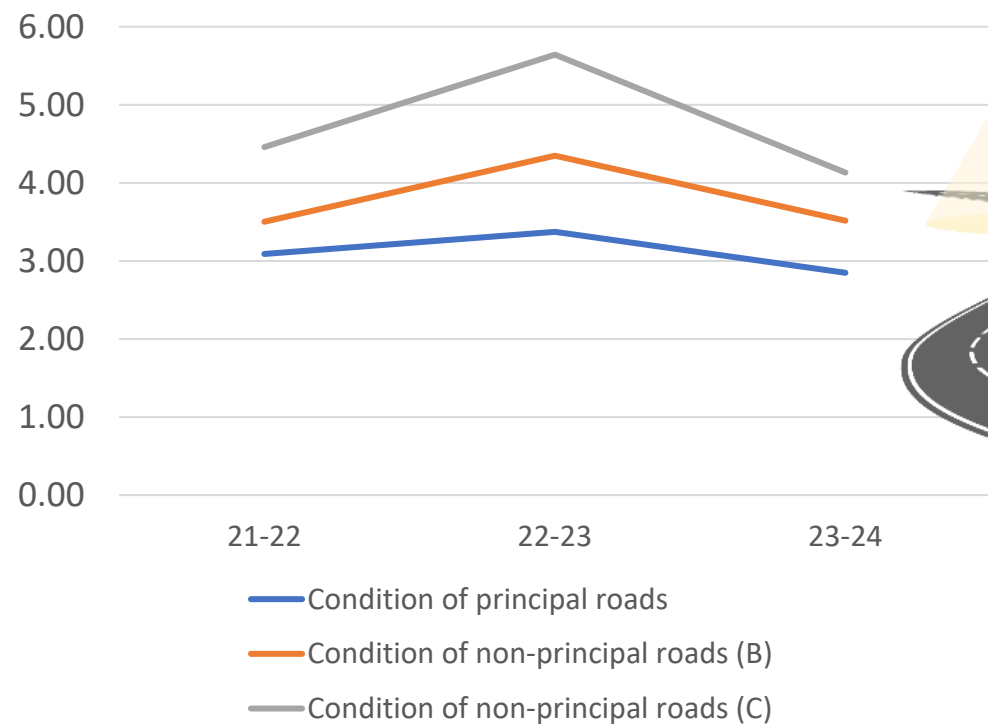
Catering primary school meals served



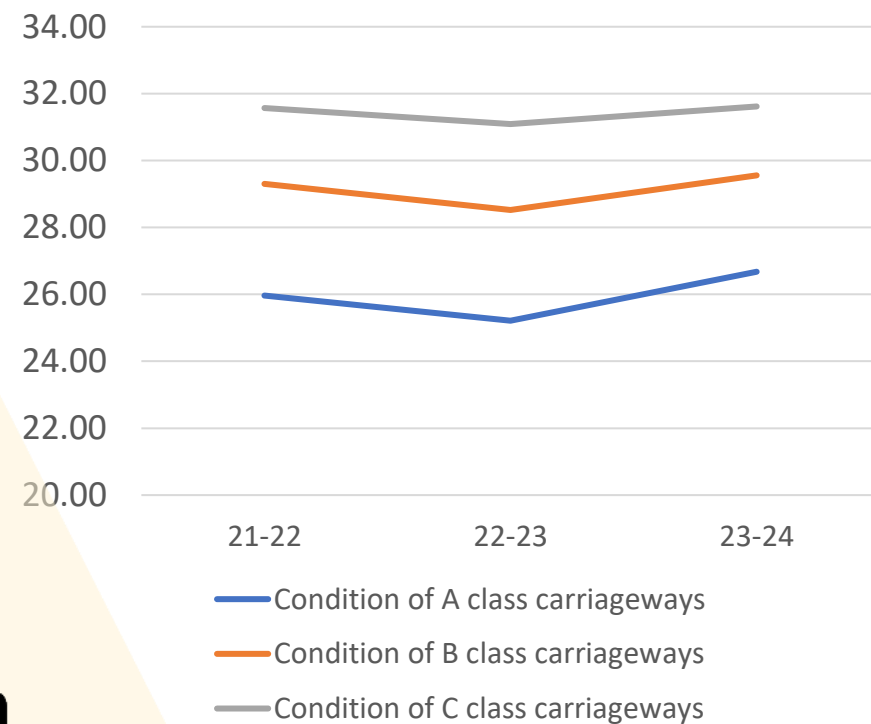


Road condition

Road condition: England and Wales



Road condition: Scotland





Street Cleansing LAMS



Litter

Flytipping

Dog fouling

Bins overflowing

Bin structure

Litter and detritus

Detritus

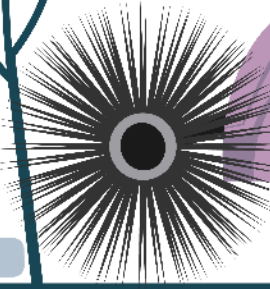
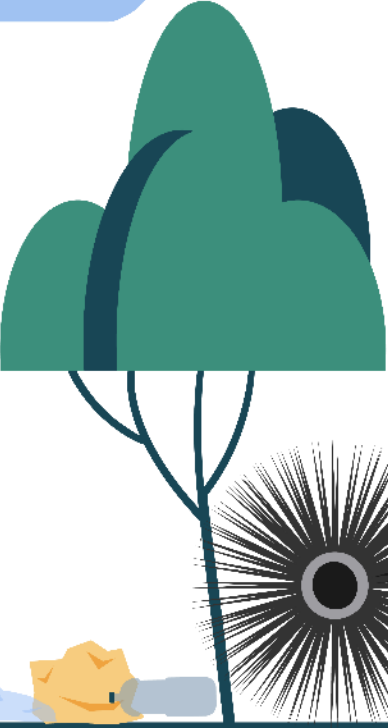
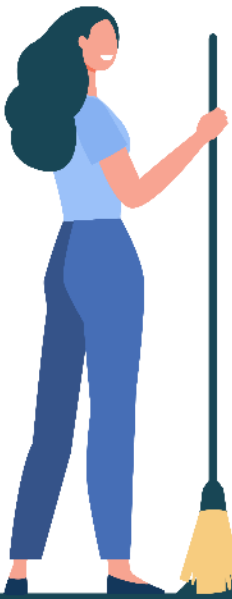
Graffiti

Staining / Gum

Fly posting

Bin cleanliness

Hard surface weeds



Grounds
maintenance

Litter

Flytipping

Dog fouling

Bins overflowing

Bin structure

Bin cleanliness

Hard surface
weeds

Grass
cutting

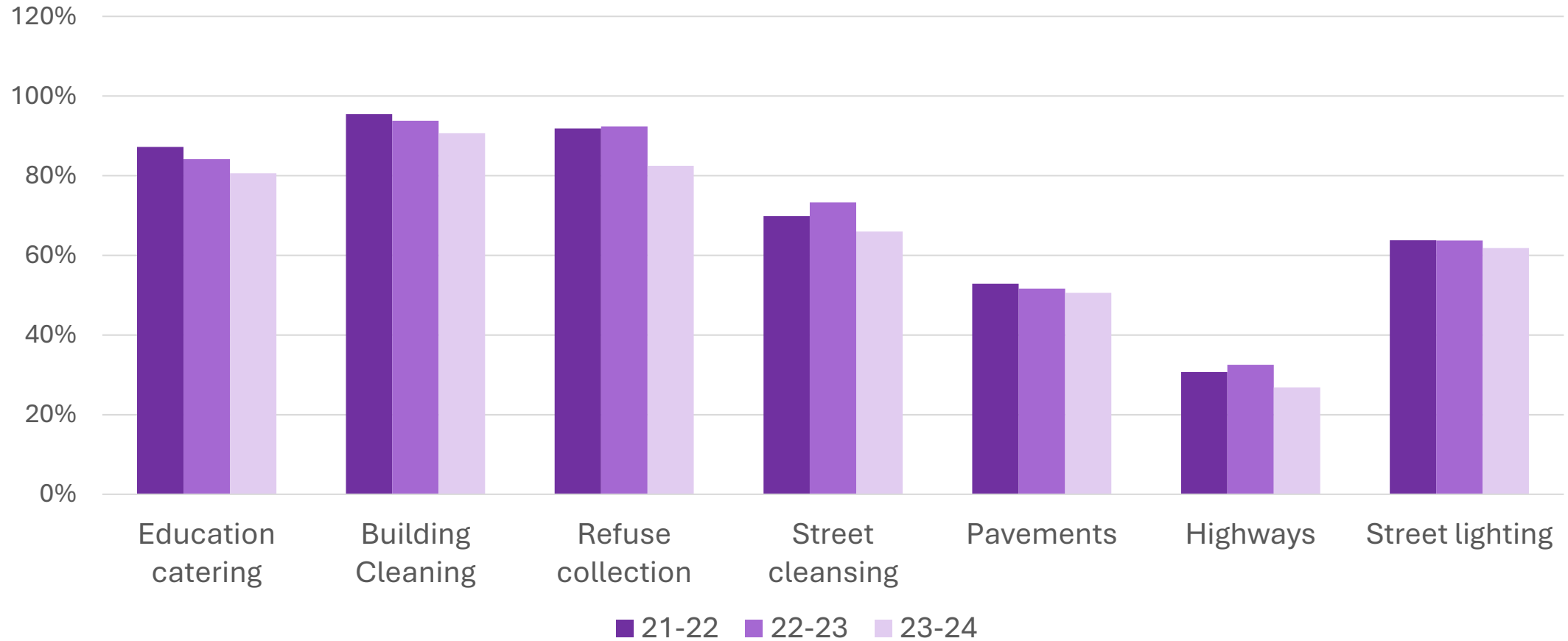
Shrub bed
maintenance

Fly posting





Customer satisfaction

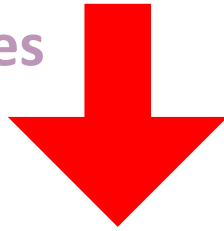




Customer complaints and enquiries

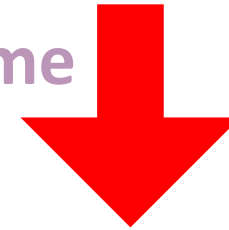
Dealing with complaints scores

Building cleaning	65% to 55%
Refuse collection	26.5% to 26.3%



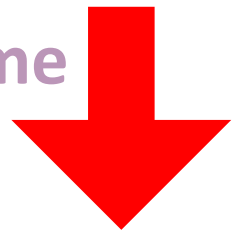
Complaints dealt with in target time

Street cleansing	94% to 93%
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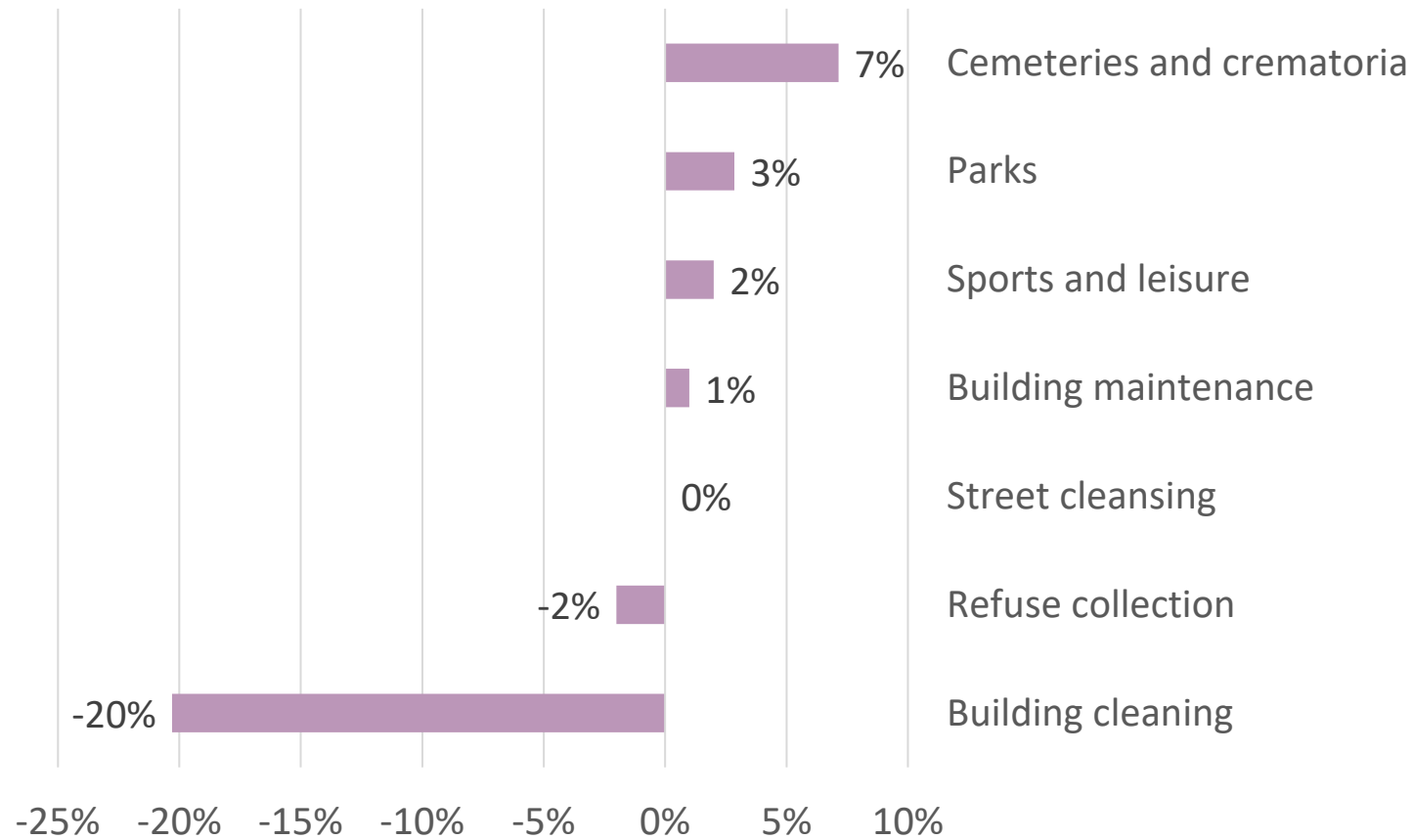
Enquiries dealt with in target time

Roads/highways	82% to 77%
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Front line staff numbers





Recruitment and retention

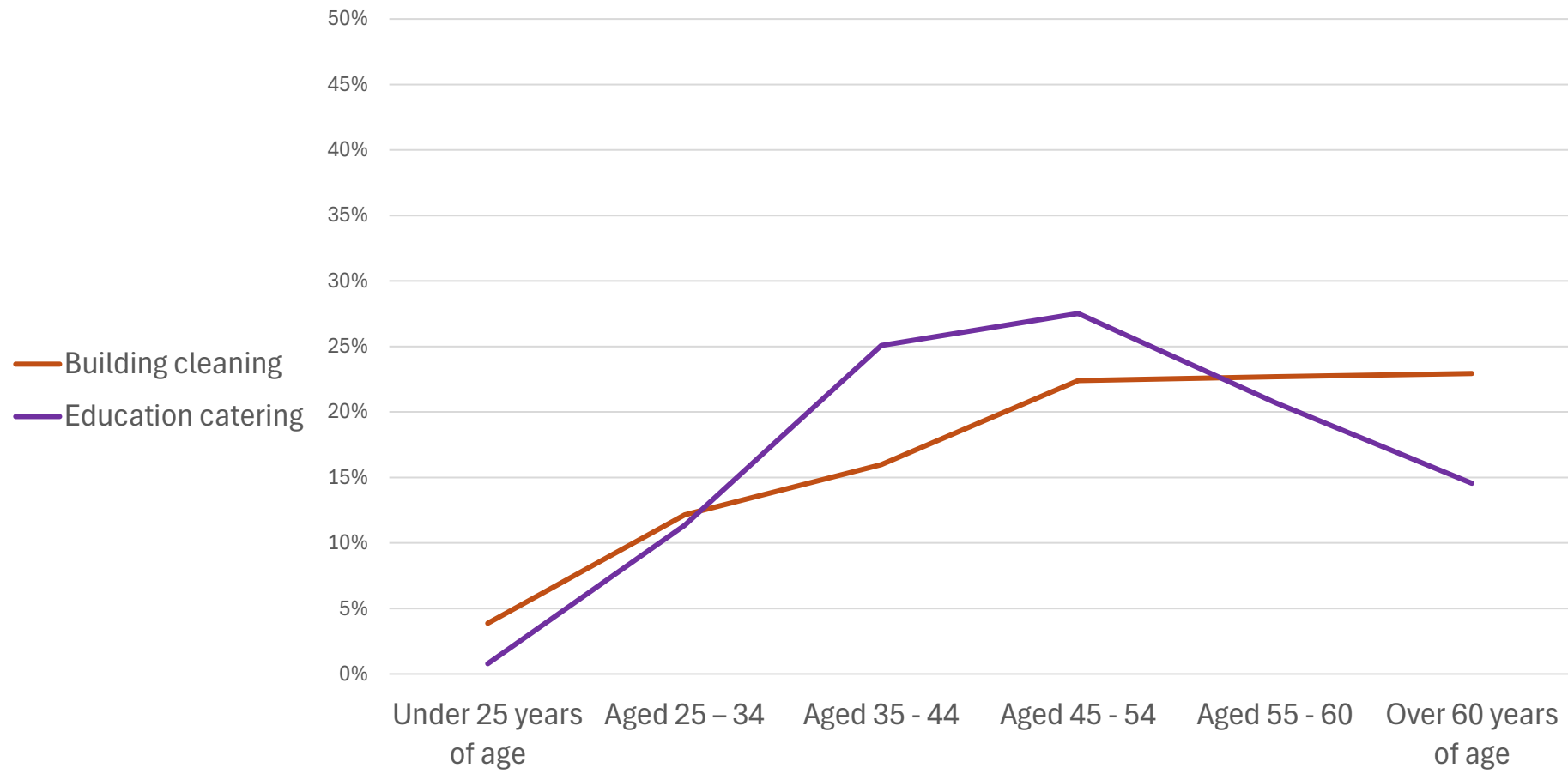
			% stayed beyond probation, % stayed at induction and training		% leavers
	% vacancies	% filled		least 12 weeks	
Parks	12%	*96%	97%		6%
Refuse drivers	11%	71%			
Refuse loaders	12%	63%			
Street cleansing	16%	63%	98%		12%
Cemetery and crematorium	5%	63%	100%		7%
Leisure recreation assistants	31%	83%	86%		
Building cleaning	5%			85%	13%
Building maintenance	7%	55%	55%		

*from those
advertised





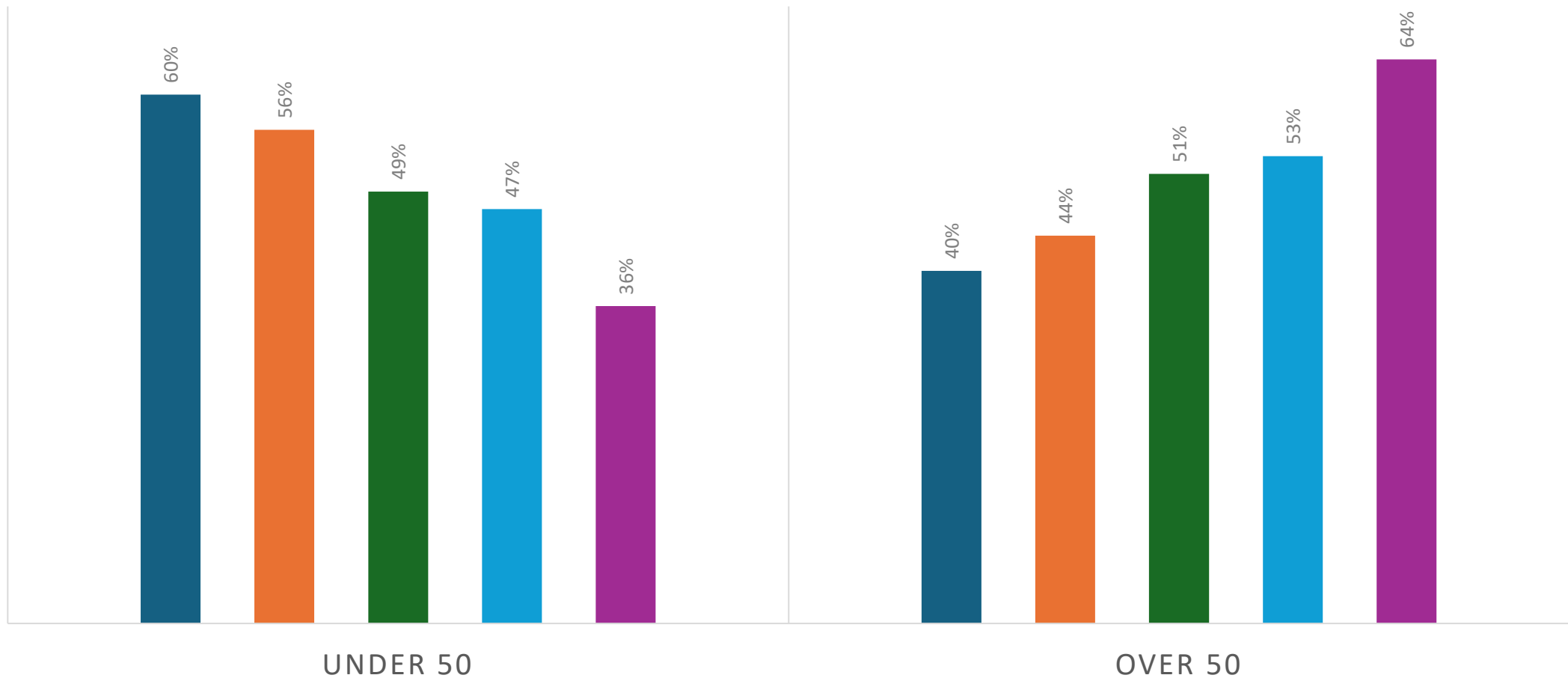
Age profile of the workforce – catering and cleaning





Age profile of the workforce

■ Building maintenance ■ Refuse collection ■ Parks ■ Cemetery and crematorium ■ Street cleansing





Environmental sustainability

All services

5% of service teams are a certified 'Carbon Literate' organisation

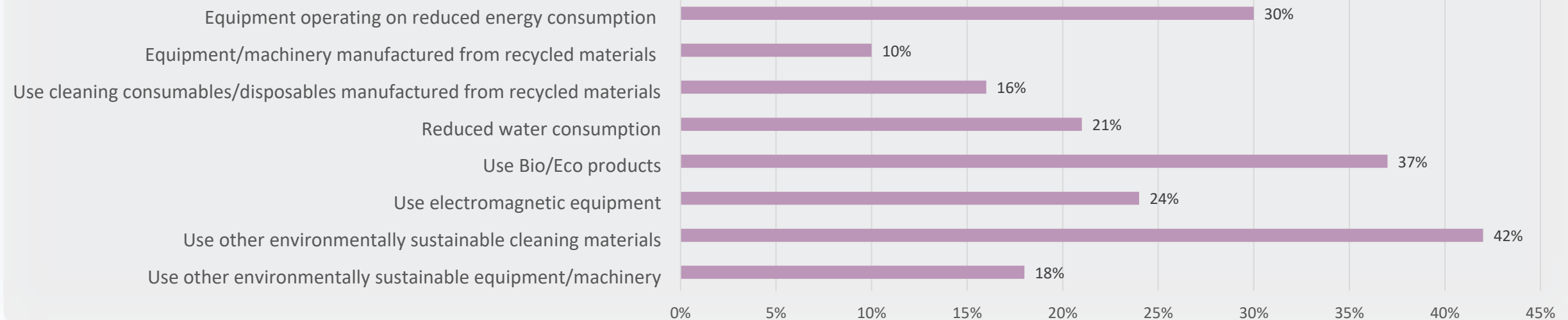
Management / Admin / Office / Professional / Support

9.2% have undergone formal 'Carbon Literacy' training and a further 7.2% have done climate awareness training

Front line/operational employees

2.1% have undergone formal 'Carbon Literacy' training and a further 4% have done climate awareness training

Building cleaning





75% have an identified budget for tree maintenance

94% of a quarter of a million new trees planted were new schemes

18% is the average current canopy

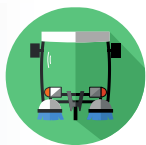
22% is the average target canopy



43% councils have new or ongoing BNG projects

67% intend to go fully peat free

36% have a 'Pollinator' strategy



14% sweepers (vehicles) are neither petrol or diesel

42% of motorised pedestrian sweepers are electric or battery



9% of refuse fleet is on alternative fuels

20% have at least 1 electric vehicle



32% have any forms of renewable energy sources

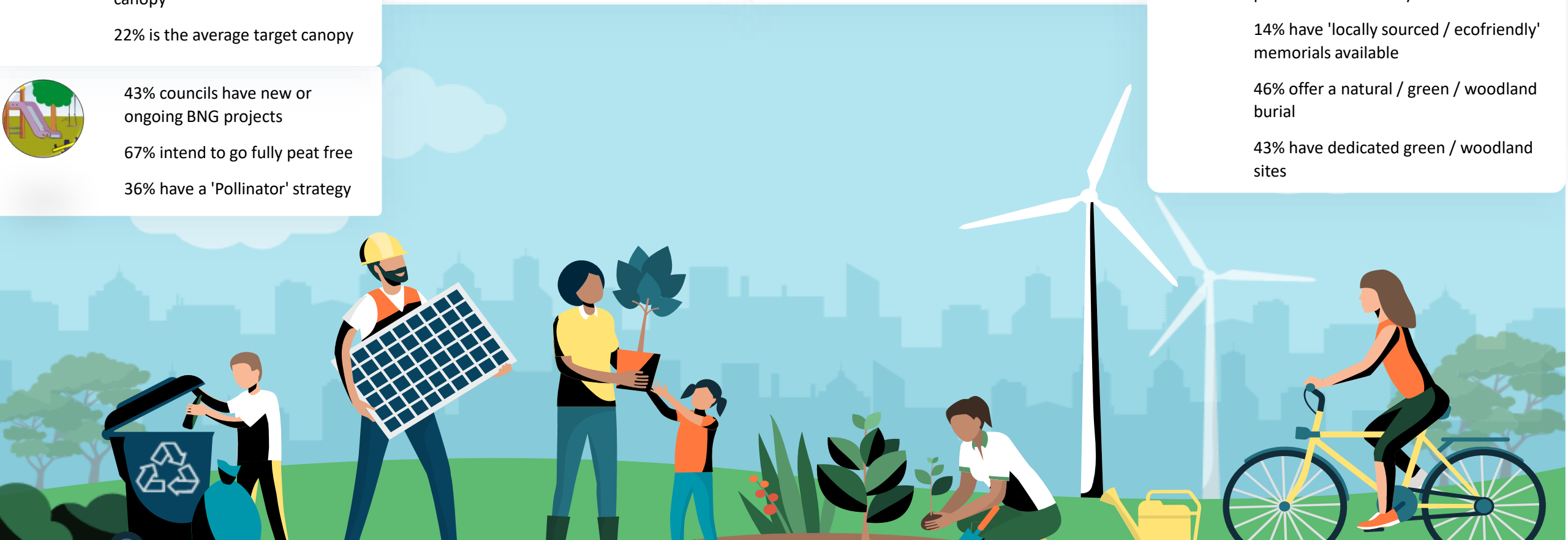
81% re-use energy generated by the cremation process

82% manage grounds in a manner which promotes biodiversity

14% have 'locally sourced / ecofriendly' memorials available

46% offer a natural / green / woodland burial

43% have dedicated green / woodland sites





Environmental sustainability

The average who....	Parks	Street cleansing	Roads/ highways
Have a weed control policy	58%	63%	47%
Use glyphosate	88%	81%	100%
Reduced the amount of glyphosate used from 5 years ago	73%	56%	
What has this on average reduced by?	55%	54%	



Since 21-22.....

10% increase in the number of streetlamps that are LED

89% are now LED

Average annual electricity consumption per streetlight reduced by 19%

13% increase in streetlamps which had a registered dimming regime

Now 62% on CMS or dimming regime



34% use thermal mapping data

Average number of flooding incidents resulting from highway surface water issues is 232



53% have target for moving to Electric Vehicles or other non-petrol/diesel vehicles

9% vehicles are currently Electric Vehicles or other non-petrol/diesel vehicles

Two thirds targeting getting 100% onto electric vehicles



30% of provisions purchased / sourced from local suppliers

45% schools have set targets for reductions in energy consumption

55% have a policy for recycling food waste in Primary Schools

45% have a policy for recycling food waste in Secondary Schools





Environmental sustainability

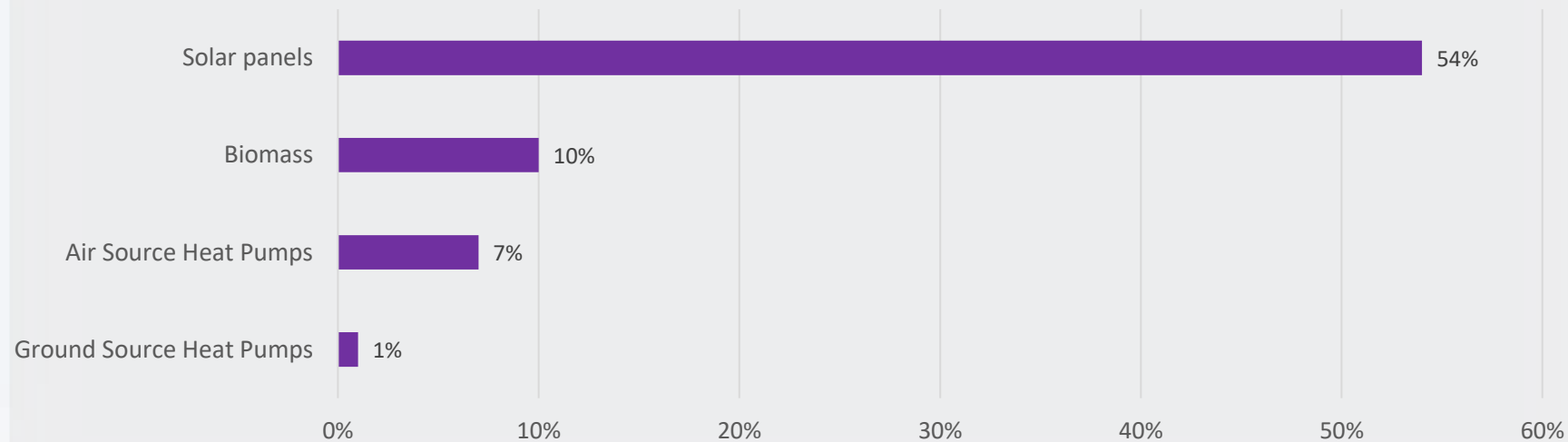


61% use renewable energy sources

75% cover swimming pools at night

31% use 'Heat recycling pump' technology

Sports and leisure renewable energy sources



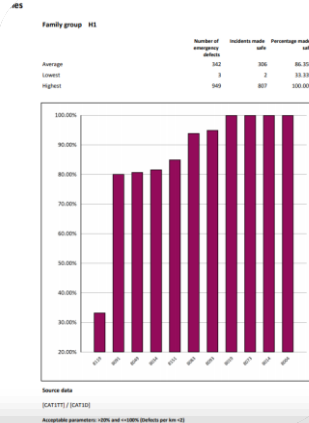
Developments



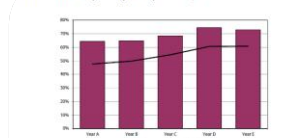
Family group comparison Street cleaning performance indicator standings

Sample Authority 40099 C2	Number in group	Highest in group	Average for group	Lowest in group	Year output/score	Standing in group	Top quartile mark	Quartile achieved	Previous year score	High/Low/ Neutral
Performance indicators										
Key performance indicators										
PI 04 - Cost of street cleaning service per household (excluding CEC)	17	£81.59	£30.89	£6.92	£45.46	15	£18.36	4	£45.67	L
PI 26a - APSC customer satisfaction survey	-	-	-	-	-	-	-	-	-	H
PI 26b - Community customer survey undertaken	3	100.00%	78.50%	61.00%	-	-	-	-	-	H
PI 26c - Quality inspection	20	100.00%	53.65%	3.00%	75.50%	7	75.50%	2	75.50%	H
PI 40a - Key Quality performance indicator	13	92.50%	44.83%	9.00%	42.50%	7	58.25%	2	40.50%	H
PI 27a - Percentage of sites surveyed falling below grade 3 for cleanliness (England only) (LeapPro survey carried out with requisite numbers)	1	10.50%	10.50%	10.50%	-	-	-	-	-	L
PI 27b - Percentage of sites surveyed falling below grade 3 for cleanliness (England only) (LeapPro survey with reduced survey numbers or other survey type)	6	10.20%	3.45%	0.66%	1.25%	3	-	-	7.57%	L
LARS performance indicators										
PI 102 - Percentage of sites closed as acceptable combined litter and debris	4	98.99%	99.01%	98.34%	98.79%	3	-	-	90.42%	H
PI 104 - Percentage of sites closed as acceptable litter	4	98.83%	99.19%	97.79%	98.67%	2	-	-	97.48%	H
PI 105 - Percentage of sites closed as acceptable A fly tipping	4	100.00%	98.13%	88.56%	98.63%	3	-	-	92.94%	H
PI 114 - Percentage of sites closed as acceptable fly tipping	4	100.00%	99.65%	99.63%	99.79%	3	-	-	99.00%	H
PI 126 - Percentage of sites closed as acceptable dog fouling	4	100.00%	99.95%	99.89%	99.89%	4	-	-	99.89%	H
PI 127 - Percentage of sites where bins were overflowing	4	4.40%	2.30%	0.00%	1.56%	3	-	-	3.85%	L
PI 128 - Percentage of sites closed as acceptable bin structure	4	100.00%	99.07%	98.63%	98.63%	4	-	-	93.82%	H
PI 129 - Percentage of sites closed as acceptable bin cleanliness	4	99.00%	98.29%	97.14%	98.35%	1	-	-	95.54%	H
PI 130 - Percentage of sites closed as unacceptable (hard surface weeds)	4	4.00%	2.41%	0.52%	1.79%	2	-	-	6.10%	L
PI 131 - Percentage of sites closed as unacceptable (clutter)	4	2.75%	1.19%	0.66%	2.17%	4	-	-	16.62%	L
PI 132 - Percentage of sites closed as unacceptable (graffiti)	4	0.66%	0.22%	0.00%	0.22%	3	-	-	1.14%	L
PI 133 - Percentage of sites closed as unacceptable (staining / gum)	4	1.11%	0.55%	0.00%	0.22%	3	-	-	3.81%	L
Other cost performance indicators										
PI 06 - Total staff costs as a percentage of total expenditure	15	93.59%	70.25%	49.71%	86.42%	-	-	-	87.70%	N
PI 08 - Transport costs as a percentage of total expenditure	14	37.44%	19.18%	6.79%	8.75%	-	-	-	11.00%	N
PI 21 - Front line staff costs as a percentage of total staff costs	11	97.09%	87.14%	79.24%	-	-	-	-	-	N
PI 25 - Cost of street cleaning service per head of population (excluding CEC)	17	£36.49	£13.58	£3.16	£19.14	15	£7.95	4	£19.25	N
PI 33 - Front line staff costs as a percentage of total expenditure	14	86.42%	61.57%	44.25%	86.42%	-	-	-	-	N
PI 35 - Net cost per public convenience site	3	£5.05	£4.90	£2.54	-	-	-	-	£3.87	L
PI 41 - Cost per gully per annum	-	-	-	-	-	-	-	-	-	N
PI 42 - Percentage of street cleaning budget spent on education and publicity of initiatives	6	18.31%	5.59%	1.32%	-	-	-	-	0.40%	H
Customer service performance indicators										
PI 43a - Quality assurance and community consultation	18	65.00%	26.93%	3.33%	40.00%	7	45.33%	2	36.00%	H
PI 43b - Human resources and people management	14	85.00%	48.43%	25.00%	49.00%	7	61.00%	2	64.00%	H

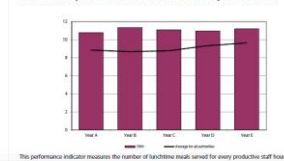
Percentage of emergency (cat 1) defects made safe within response



PI 36b All meal uptake (primary schools)



PI 13 Primary school lunchtime meals served per staff hour

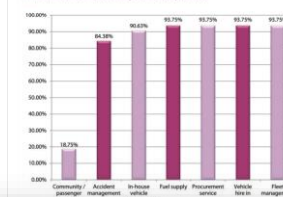


Authority profile

Type of operation



What services does the transport sector provide?



apse performance networks

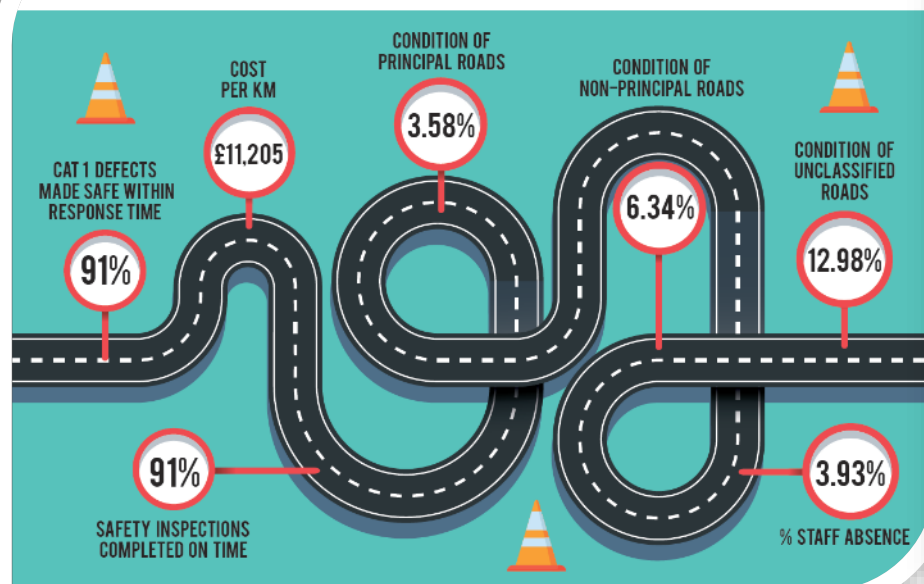
Building cleaning performance at a glance

Sample Authority

These pages show your authority's performance for each performance indicator against the current year average performance of your family group. Whether your result has improved or not from previous year is also shown. Icons are used to display this information and the idea of this report is that authorities can see 'at a glance' where improvements may need to be made. Where the box is blank, this indicates that there is no authority score available for this performance indicator or that there were less than three participants in this PI, meaning we are unable to produce a meaningful average score. The key to the icons is displayed below each table.

Performance indicators	Performance in current year	Improved since previous year%
Key performance indicators		
PI 01 Cost per square metre for all areas cleaned (excluding CEC)	●	→
PI 02 Cost per square metre for all areas cleaned (including CEC)	●	→
PI 13 Ratio of square metres to annual scheduled hours (all offices)	●	→
PI 10 Ratio of square metres to annual scheduled hours (libraries)	●	→
PI 11 Ratio of square metres to annual scheduled hours (secondary schools)	●	→
PI 23 Ratio of square metres to annual scheduled hours (primary schools)	●	→
PI 26 Ratio of square metres to annual scheduled hours (special schools)	●	→
PI 16 Total square metres (excluding outdoor areas) cleaned per FTE employee	●	→
PI 26a / PI 26c Staff absence (front line staff)	●	→
PI 22 Customer satisfaction surveys	●	→
PI 14 Quality assurance and consultation process	●	→
PI 35 Customer perception and satisfaction	●	→
Other costs performance indicators		
PI 03 Cost per FTE front-line employee	●	→
PI 17 Front line staff cost per square metre cleaned (excluding outdoor areas)	●	→
PI 27 Cost per scheduled input hour (excluding CEC)	●	→
PI 32 Charge per housing void cleaned	●	→
Other productivity performance indicators		
PI 04 Number of paid staff hours per measured square metre cleaned	●	→
PI 30 Ratio of square metres to annual scheduled hours (public conveniences)	●	→

APSE performance networks highways data



apse performance networks

Case study report 2024

Best and most improved performer
award finalists and winners



Refuse Collection Services Insight Report





Filters and Slicers

PIN selection

All

Population

22920

1142494



Households

10500

423456



Which best describes your authority? Waste collection authority, waste disposal authority or both.

Select all

Both

Collection authority

Property Types

All

Service provider is

All

FamilyGroup

All

Predominant method of domestic collections (not recycling)

All

Is the refuse service part of a street scene / town care operation

Select all

No

Yes

Do you offer any staff favourable working hours (e.g. task & finish)

Select all

N/A

No

Yes

Do you operate a zonal round system

Select all

N/A

No

Yes

Does the service include collection of both domestic and non domestic (trade) waste collection

Select all

No

Yes



New Interactive report – filter page

Navigation



Key Performance Indicators

KPI - Summary

KPI - Municipal Waste

KPI - Investment

KPI - Household Waste 1

KPI - Household Waste 2

KPI - Household Waste 3

KPI - Scotland

Focus on...

Staff Absence

Workforce Composition

Kerbside Recycling

Trade Recycling

WEEE

Education Campaigns

Performance Indicator PI 15 - Quality assurance and stakeholder consultation

PI 15 - Summary

PI 15 - Complaints

PI 15 - Consultation

PI 15 - Quality

PI 15 - Publication

Performance Indicator PI 16 - Human resources and people management

PI 16 - Summary

PI 16 - Investors in people

PI 16 - Training investment

PI 16 - Qualifications

PI 16 - Heath and Safety

KPI - Summary.

- Navigation Page
- KPI - Summary
- KPI - Municipal Waste
- KPI - Investment
- KPI - Household Waste 1
- KPI - Household Waste 2
- KPI - Household Waste 3
- KPI - Scotland

PIN selection

Go to filters

All

Note: These are the Performance indicators classed as Key Performance Indicators on the Performance Indicator Graphical Report.

Municipal Waste	Household Waste Part 1	Household Waste Part 2	Household Waste Part 3	Scotland
<div>PI12f</div> <div>42.16%</div>	<div>PI03e</div> <div>0.40</div>	<div>PI12b</div> <div>17.00%</div>	<div>PI32a</div> <div>27.42</div>	<div>PI12a</div> <div>10.40%</div>
Investment				
<div>PI02c</div> <div>£73.74</div>	<div>PI03f</div> <div>170.93</div>	<div>PI12c</div> <div>30.28%</div>	<div>PI32d</div> <div>63.73</div>	<div>PI32d</div> <div>63.73</div>
<div>PI03i</div> <div>£40.58</div>	<div>PI11</div> <div>0.99</div>			<div>PI32e</div> <div>53.16</div>

KPI - Investment

Navigation Page

KPI - Summary

KPI - Municipal Waste

KPI - Investment

KPI - Household Waste 1

KPI - Household Waste 2

KPI - Household Waste 3

KPI - Scotland

PIN selection

Go to filters

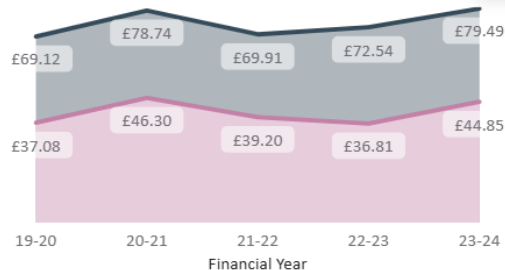
All

Refuse Investment and Recycling Investment by Financial Year

● Refuse Investment ● Recycling Investment

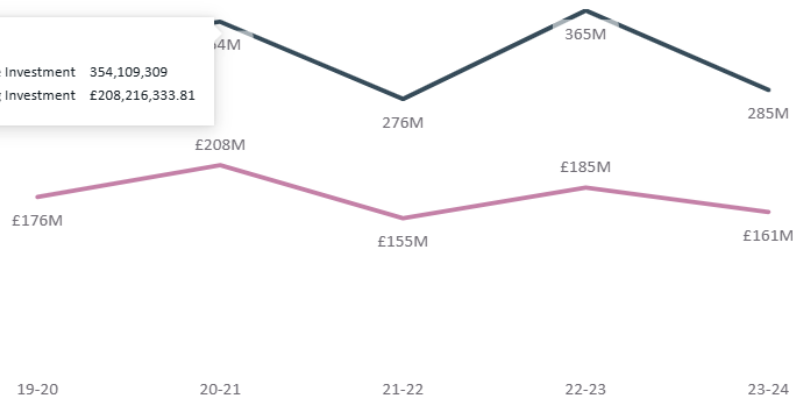
PI02c and PI03i by Financial Year

● PI02c ● PI03i



20-21

● Refuse Investment 354,109,309
● Recycling Investment £208,216,333.81



Performance Indicators

PI 02c Investment in refuse collection service per household (excluding landfill tax & waste disposal & CEC)

Net Cost of Service including Client excluding CEC** and payments to internal contractor and WDC*
÷ Number of Households

PI 03i Net investment in recycling per household (excluding CEC)

Net Recycling Cost including Client excluding CEC** and payments to internal contractor and WDC*
÷ Number of Households

*Full formula available on request

** Central Establishment Charges

Average of PI02c

£73.74

Average of PI03i

£40.58

Combined Investment Per Household

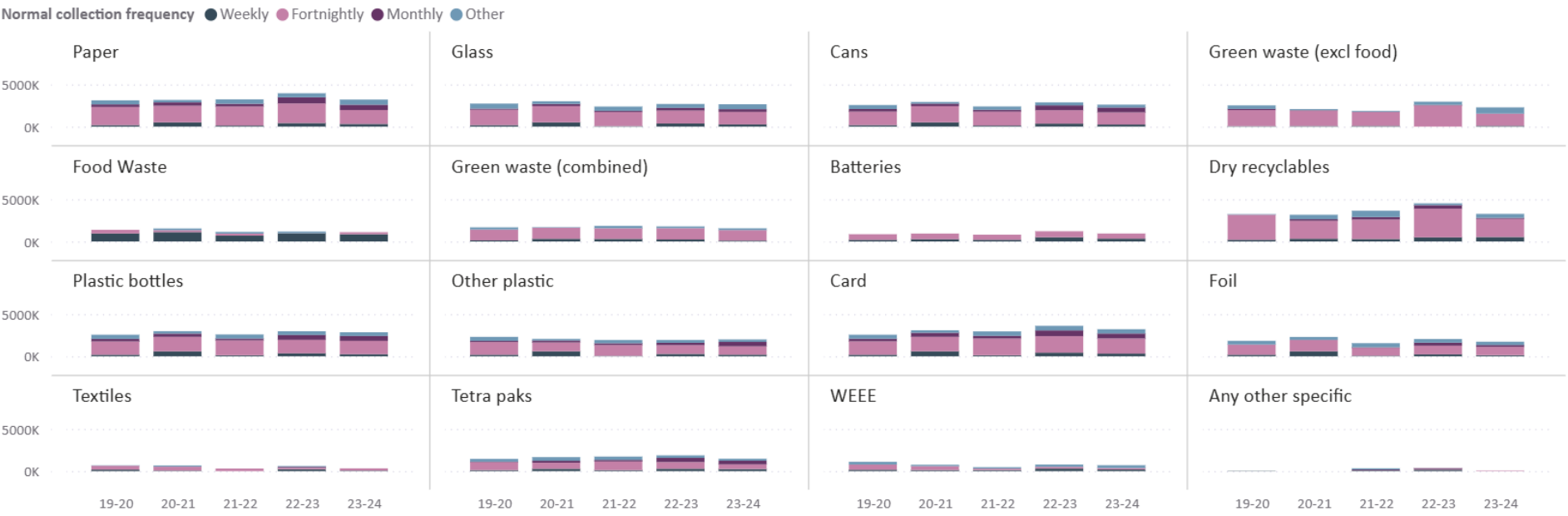
£114.32

Focus on Kerbside Recycling

Navigation Page
Staff Absence
Workforce Composition
Kerbside Recycling
Trade Recycling
WEEE
Education Campaigns

PIN selection
Go to filters
Collection Frequency
Material Collected

Breakdown of Number of houses covered per material and by collection frequency



Note: "Other" includes "On request" and where we believe not collected was entered in error. The collection frequency and Material Collected filters only apply to this page

Focus on Workforce Composition

Navigation Page

Staff Absence

Workforce Composition

Kerbside Recycling

Trade Recycling

WEEE

Education Campaigns

PIN selection

Go to filters

Do you offer any staff favourable working hours (e.g. task & finish)

Select all

N/A

No

Yes

Drivers & Loaders Positions Vacated by Financial Year

Financial Year	Percentage
22-23	14.16%
23-24	13.62%

Drivers & Loaders Positions Filled by Financial Year

Financial Year	Percentage
22-23	11.12%
23-24	7.66%

Breakdown of Administration*, Drivers and Loaders by Financial Year

Financial Year	Administration*	Drivers	Loaders
22-23	11.72%	24.67%	63.61%
23-24		25.35%	65.69%

*Administration includes Direct management, supervisors and other administration Employees

Average of Front line Staff Count by Financial Year

Financial Year	Average Count
22-23	89.88
23-24	80.63

Breakdown of front line staff age range By Financial Year

Financial Year	Over 60	Aged 56 - 60	Aged 51 - 55	Aged 41 - 50	Aged 25 - 40	Under 25
22-23	13.48%	18.88%	15.19%	21.39%	26.08%	4.99%
23-24	12.81%	18.32%	14.01%	21.75%	28.51%	5.09%

Note: All data only sourced from participants that have answered for more than one year, Filters on this page affect whole report

Carriageway - Maintenance

Filters

Carriageways -
Maintenance

Carriageways -
Repairs

Carriageways -
Claims

Footways - Repair

Footways -
Maintenance

Footways - Claims

Combined - Claims

PIN

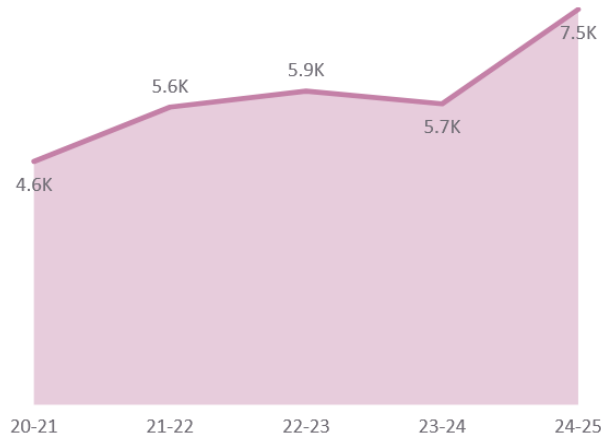
All

Pease Select a Performance indicator

PI 42a - Total carriageway maintenance investment expenditure by carriageway network length

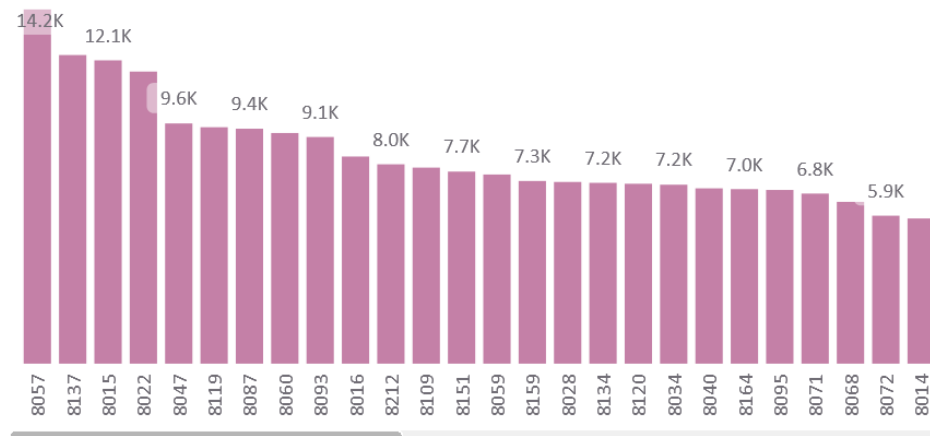
PI 42a - Total carriageway maintenance investment expenditure by carriageway network length

Average by Financial Year



	20-21	21-22	22-23	23-24	24-25
Max	12,648.22	12,410.27	15,155.37	11,963.05	14,522.33
Average	4,608.95	5,637.22	5,941.08	5,700.43	7,488.15
Min	335.18	468.38	743.95	520.75	1,080.47

Average by Pin



	8000	8001	8004	8006	8014	8015	8016	8020
Max	4,962.16	5,271.50	5,655.20	468.38	9,187.97	14,522.33	10,244.04	5,506.84
Average	3,731.80	3,914.45	4,277.89	451.18	5,803.52	12,123.42	8,278.69	5,506.84
Min	1,919.82	1,835.68	3,601.72	433.99	3,613.84	8,169.76	6,763.09	5,506.84

Performance Indicator

This performance indicator measures the total actual, net expenditure on carriageways for year divided by the total Km of principal and non-principal carriageways maintained.

[CTOTSP] / [TKPNM]

Footway - Maintenance

- Filters
- Carriageways - Maintenance
- Carriageways - Repairs
- Carriageways - Claims
- Footways - Repair
- Footways - Maintenance
- Footways - Claims
- Combined - Claims

PIN

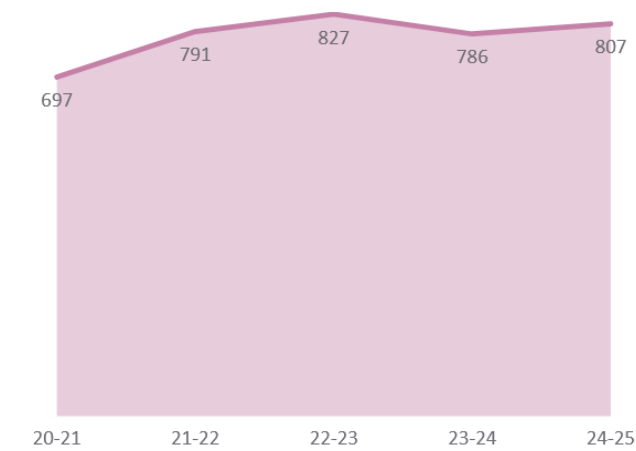
All

Pease Select a Performance Indicator

PI 49a - Total footway maintenance investment expenditure by footway network length

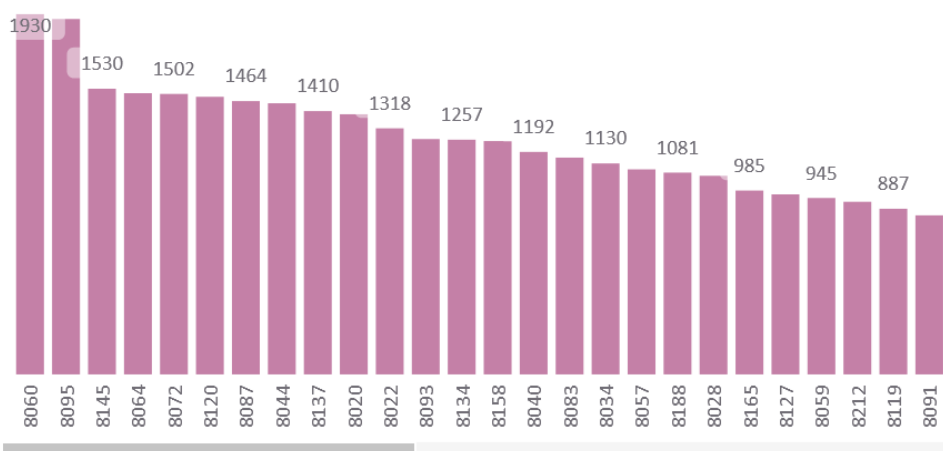
PI 49a - Total footway maintenance investment expenditure by footway network length

Average by Financial Year



	20-21	21-22	22-23	23-24	24-25
Max	1,929.55	2,025.78	2,275.12	2,130.54	1,665.49
Average	697.41	791.26	827.07	786.37	807.26
Min	27.20	26.00	27.59	67.07	190.93

Average by Pin



	8000	8001	8004	8006	8014	8016	8020	8022	8028	8030
Max	956.06	749.57	823.46	77.35	653.61	585.64	1,393.36	1,521.54	1,072.78	380.91
Average	421.76	505.30	505.03	53.49	443.67	444.90	1,393.36	1,318.06	1,063.76	226.71
Min	27.20	214.07	248.68	29.62	32.87	322.80	1,393.36	987.43	1,058.76	67.07

Performance Indicator

This performance indicator calculates the footway maintenance expenditure by footway network length. Where the footway length his measured in kilometres.

[FTOTSP] / [TFTWL]

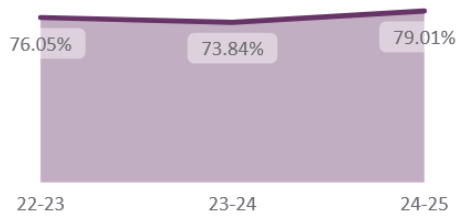
Carriageways - Repairs

- Filters
- Carriageways - Maintenance
- Carriageways - Repairs
- Carriageways - Claims
- Footways - Repair
- Footways - Maintenance
- Footways - Claims
- Combined - Claims

PIN

All

PI 15e - Percentage of total carriageways investment (revenue and capital) spent directly on carriageway repairs (excluding CEC)

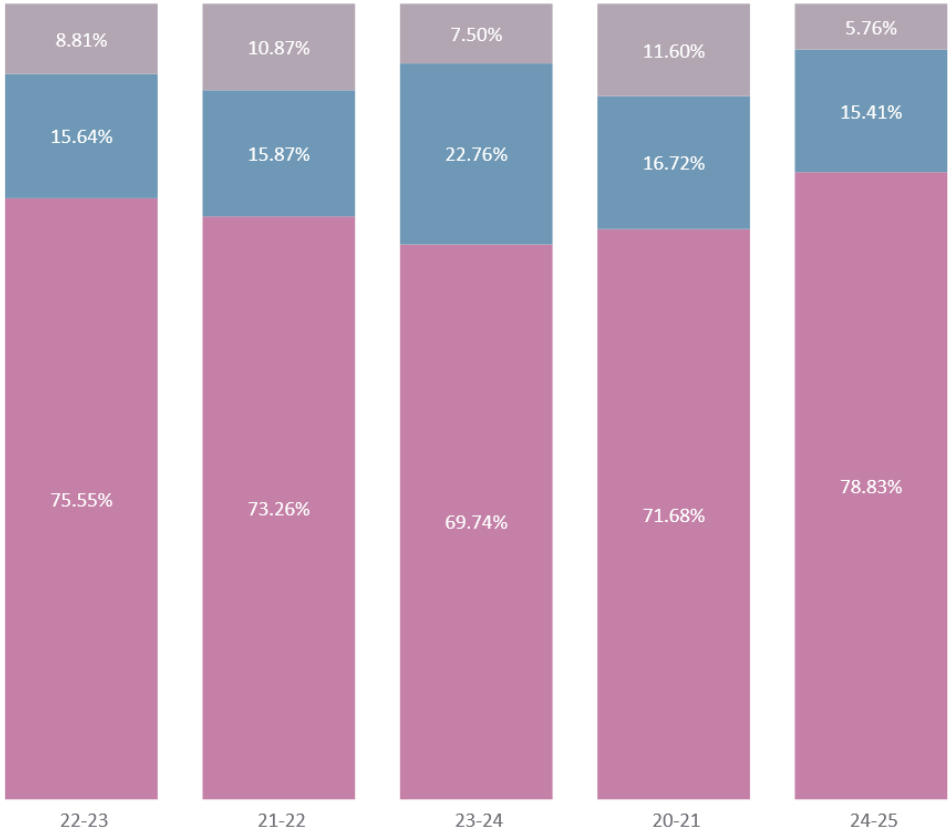


PI 15e - Percentage of total carriageways investment (revenue and capital) spent directly on carriageway repairs (excluding CEC)

7.32K

Percentage breakdown of total investment (revenue and capital) spent directly on repairs and routine maintenance

Question - Short Planned Repairs Reactive Repairs Routine Maintenance



Performance Indicators

PI 15e This performance indicator measures the actual percentage of the total expenditure on carriageways(excluding CEC*) specifically spent on maintenance work to the fabric of the footways.

$$\frac{([Actual\ cost\ of\ planned\ maintenance\ work\ (footways)] + [Actual\ cost\ of\ reactive\ maintenance\ work\ (footways)])}{[Total\ expenditure\ with\ service\ providers\ for\ year\ (including\ client\ costs\ and\ excluding\ CEC)]}$$

* Central Establishment Charges

Footways - Repairs

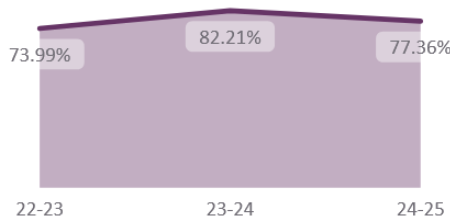
- Filters
- Carriageways - Maintenance
- Carriageways - Repairs
- Carriageways - Claims
- Footways - Repair
- Footways - Maintenance
- Footways - Claims
- Combined - Claims

PIN

All

▼

PI 15f - Percentage of total footways investment (revenue and capital) spent directly on footway repairs (excluding CEC)

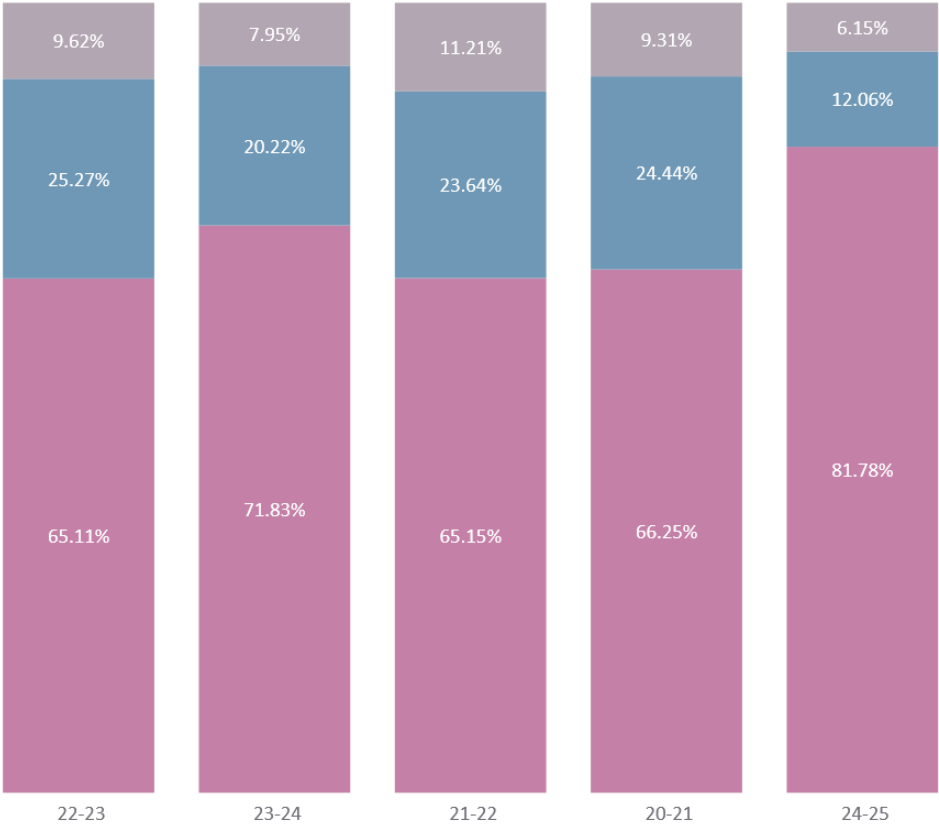


PI 15f - Percentage of total footways investment (revenue and capital) spent directly on footway repairs (excluding CEC)

7.18K

Percentage breakdown of total investment (revenue and capital) spent directly on repairs and routine maintenance

Question - Short Planned Repairs Reactive Repairs Routine Maintenance



Performance Indicators

PI 15f This performance indicator measures the actual percentage of the total expenditure on footways(excluding CEC*) specifically spent on maintenance work to the fabric of the footways.

$$\frac{([Actual\ cost\ of\ planned\ maintenance\ work\ (carriageways)] + [Actual\ cost\ of\ reactive\ maintenance\ work\ (carriageways)])}{[Total\ expenditure\ with\ service\ providers\ for\ year\ (including\ client\ costs\ and\ excluding\ CEC)]}$$

* Central Establishment Charges

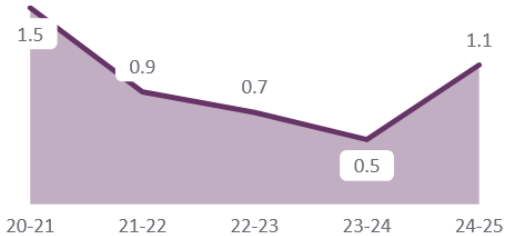
Combined - Claims

- Filters
- Carriageways - Maintenance
- Carriageways - Repairs
- Carriageways - Claims
- Footways - Repair
- Footways - Maintenance
- Footways - Claims
- Combined - Claims

PIN

All

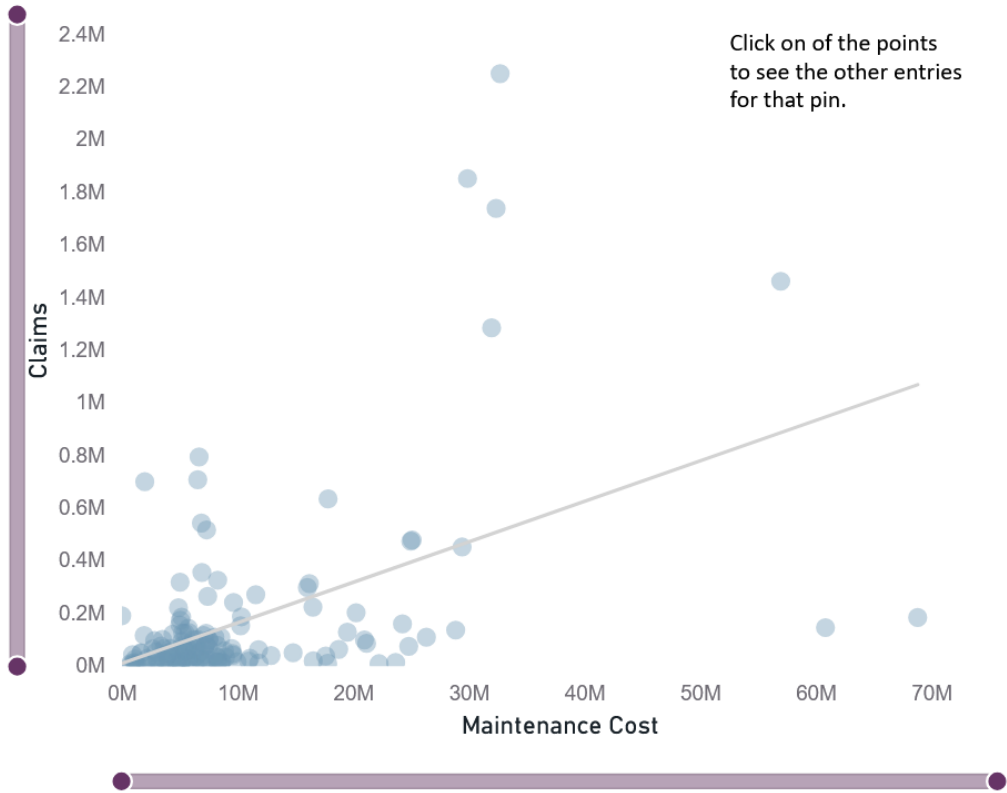
PI 36a - Ratio of combined annual carriageway and footway claims costs to structural investment expenditure (pen...



PI 36a - Ratio of combined annual carriageway and footway claims costs to structural investment expenditure (pence p...

0.92

Claims vs Maintenance for Combined per Km



Performance Indicators

PI 36a Ratio of combined annual carriageway and footway claims costs to structural investment expenditure (Pence per £)

Total value of all third party claims relating to both footways and carriageways combined settled in the reporting financial year

÷
Actual cost of all maintenance work on both footways and carriageways combined for the reporting financial year

Chart Notes

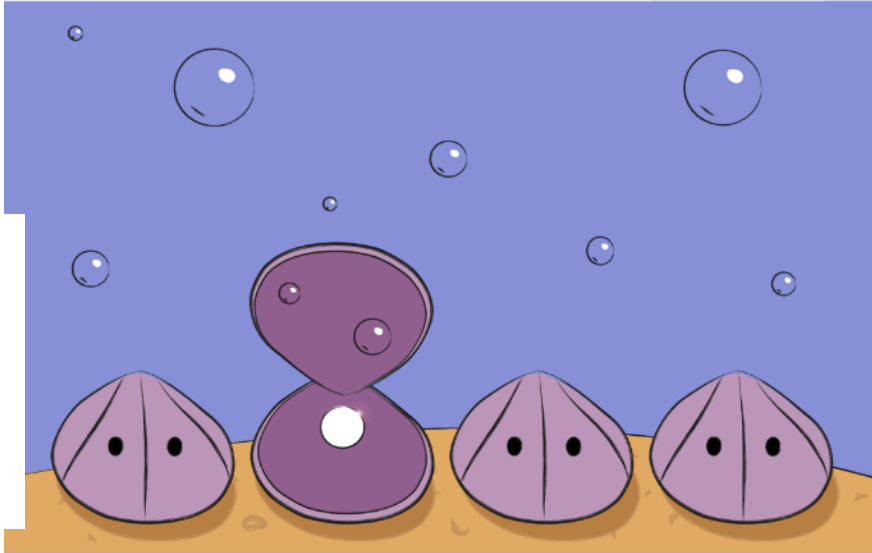
Claims is the average claimed per year for the last 4 Financial years as of that financial year per Km. This is the figure in pounds not pence.

Maintenance Cost is the Actual cost of all maintenance work for the reporting financial year per Km.

The line represents the regression analysis for these figures. This should indicate whether a point is over or under the average claims vs costs.



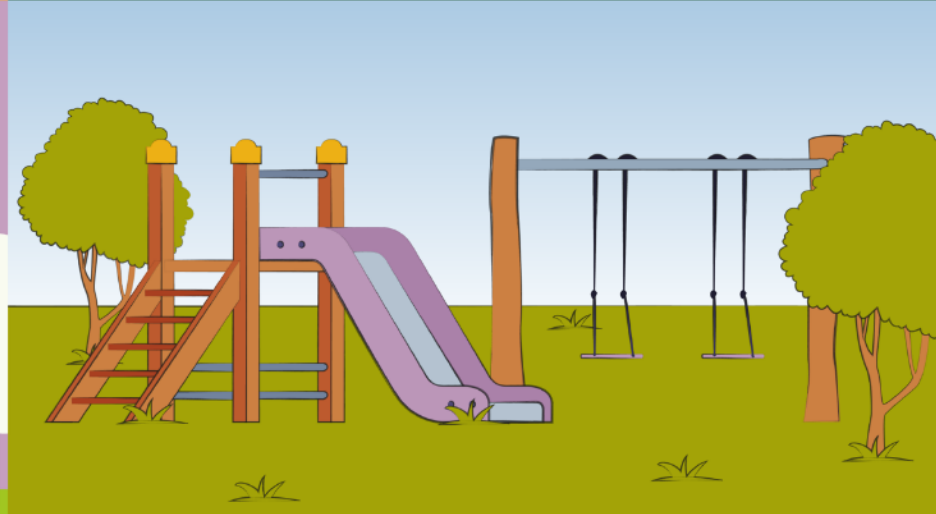
bit.ly/APSECLAMS



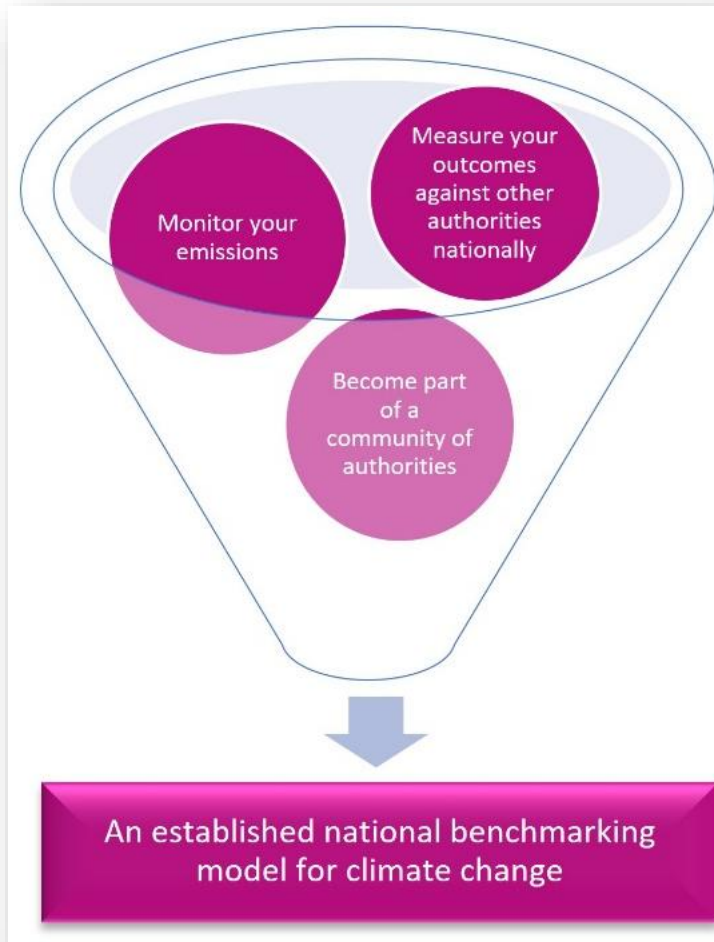
bit.ly/40Cjptr



bit.ly/APSELAMS



bit.ly/3ZIOJMj

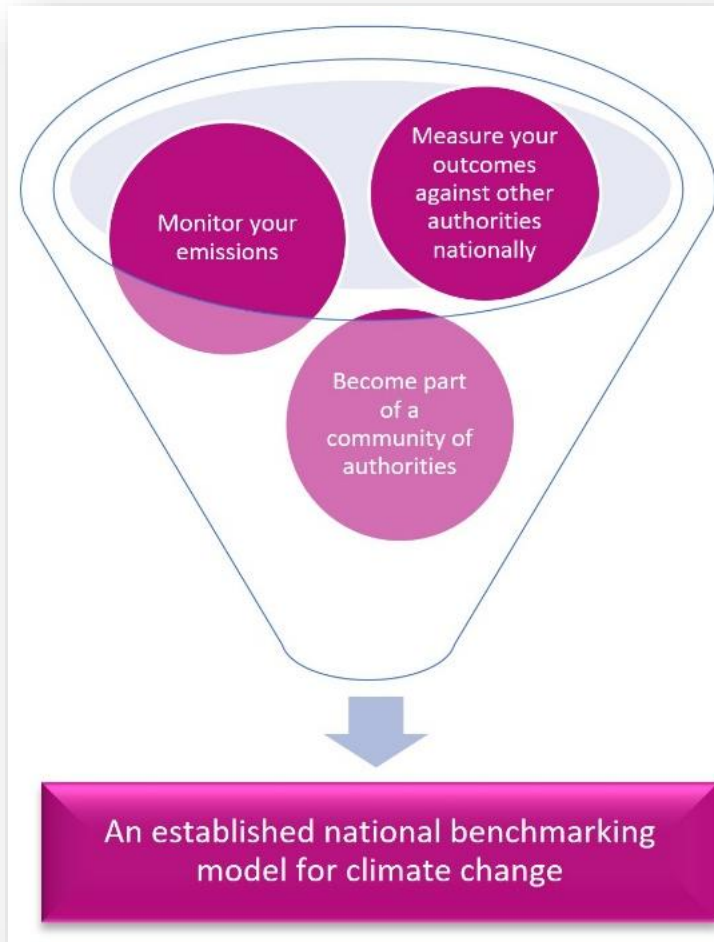


Measure your progress on climate change: A free tool for APSE members

Benefits of participation

Participatory councils will enjoy:

- ❖ Compare with similar UK-wide authorities in your family group
- ❖ Option for you to select your own list of authorities to compare with
- ❖ Identify good practice
- ❖ Raise the profile of any groundbreaking innovations
- ❖ Compare emissions
- ❖ Demonstrate your progress over time and how you compare with peers
- ❖ Drill into the individual service areas which APSE already monitor
- ❖ Receive comparative reports
- ❖ Become part of a community within networking groups



- Climate emergency
- Carbon budget
- Emissions
- Buildings
- Energy efficiency (in whole building stock)
- Vehicles
- Energy usage
- Renewable energy generated
- Energy purchased
- Climate adaptation
- Ecological emergency
- Renewable generation
- Ecological/ carbon sequestration
- Carbon Offsetting
- Water
- Single use plastics
- Climate awareness and education

Climate Change report



Climate Change

Authority filters

Authority hectareage

0

354,619

Authority population

0

1,200,000

Authority type

Unitary Council

Metropolitan
Borough

London Borough

District Council

Data filters

Net zero target year

All

Coastal percentage

0.00%

91.77%

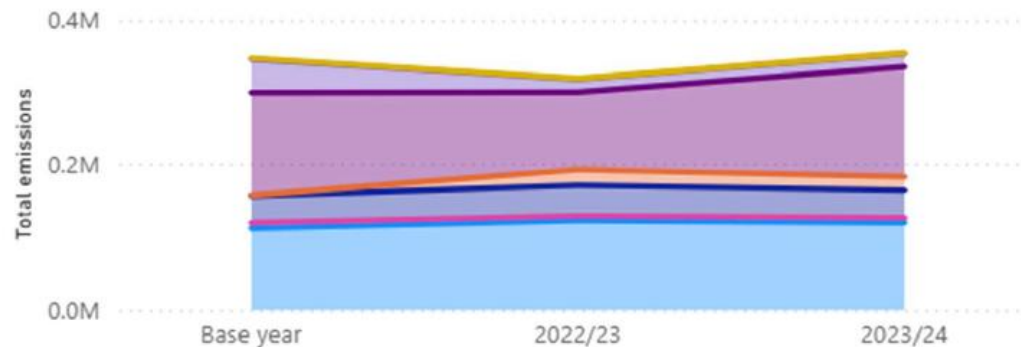
Climate Change

Overall council emissions

Source of emissions	Base year	2022/23	2023/24	Total
Other	143,278.15	107,730.58	153,968.36	404,977.09
Buildings	110,561.14	121,378.73	118,251.87	350,191.74
Fleet vehicles and equipment	37,072.88	41,951.44	37,744.41	116,768.73
Street lighting	47,171.36	18,544.87	18,343.46	84,059.69
Organisational waste	654.78	22,085.12	18,634.84	41,374.74
Business travel	7,419.95	6,344.82	6,968.35	20,733.12
Water	1,088.45	721.64	683.87	2,493.96
Total	347,246.71	318,757.20	354,595.16	1,020,599.07

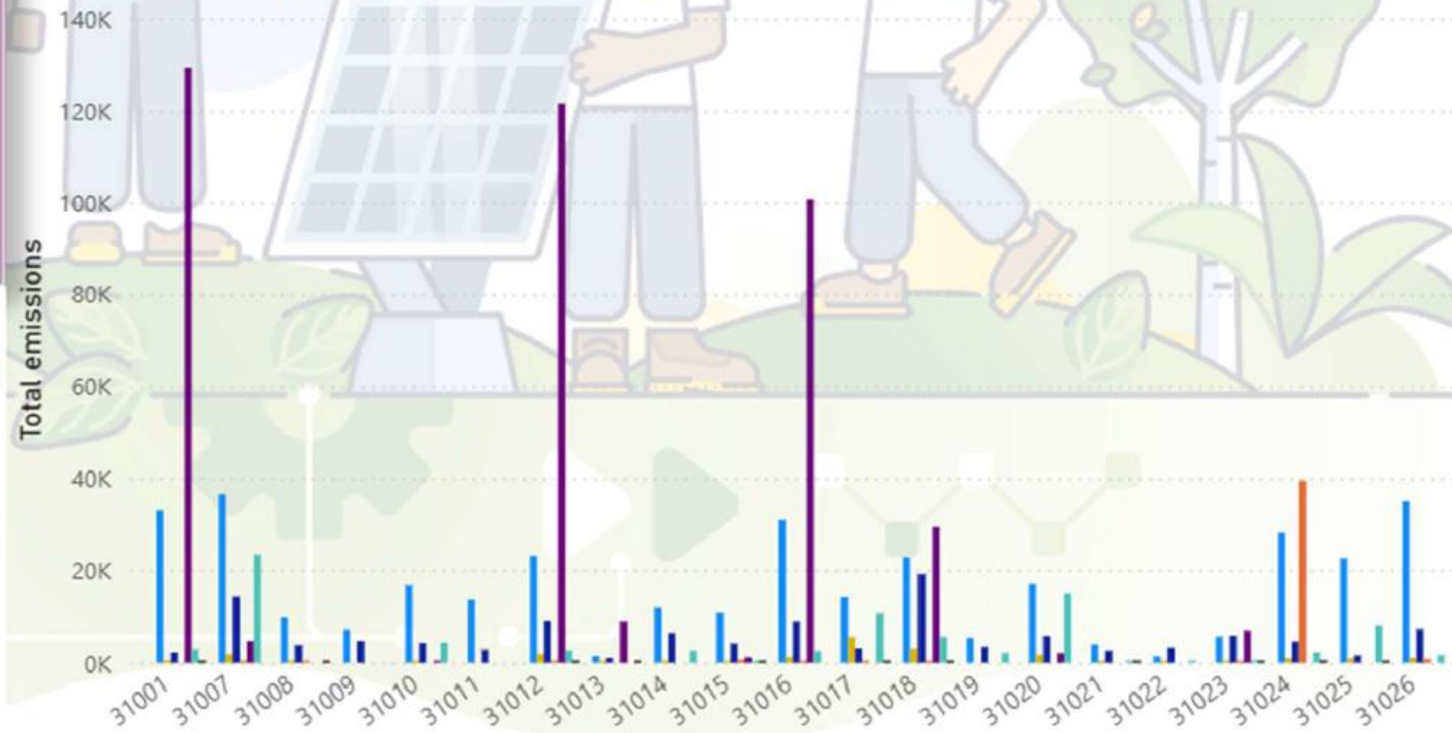
Total emissions by Year and Source of emissions

Source of emissions ● Buildings ● Business tr... ● Fleet vehicl... ● Organisat... ● Other ▶



Total emissions by source

Source of emissions ● Buildings ● Business travel ● Fleet vehicles a... ● Organisation... ● Other ● Street lig... ● Water





apse

performance networks

Climate Change

Renewable energy

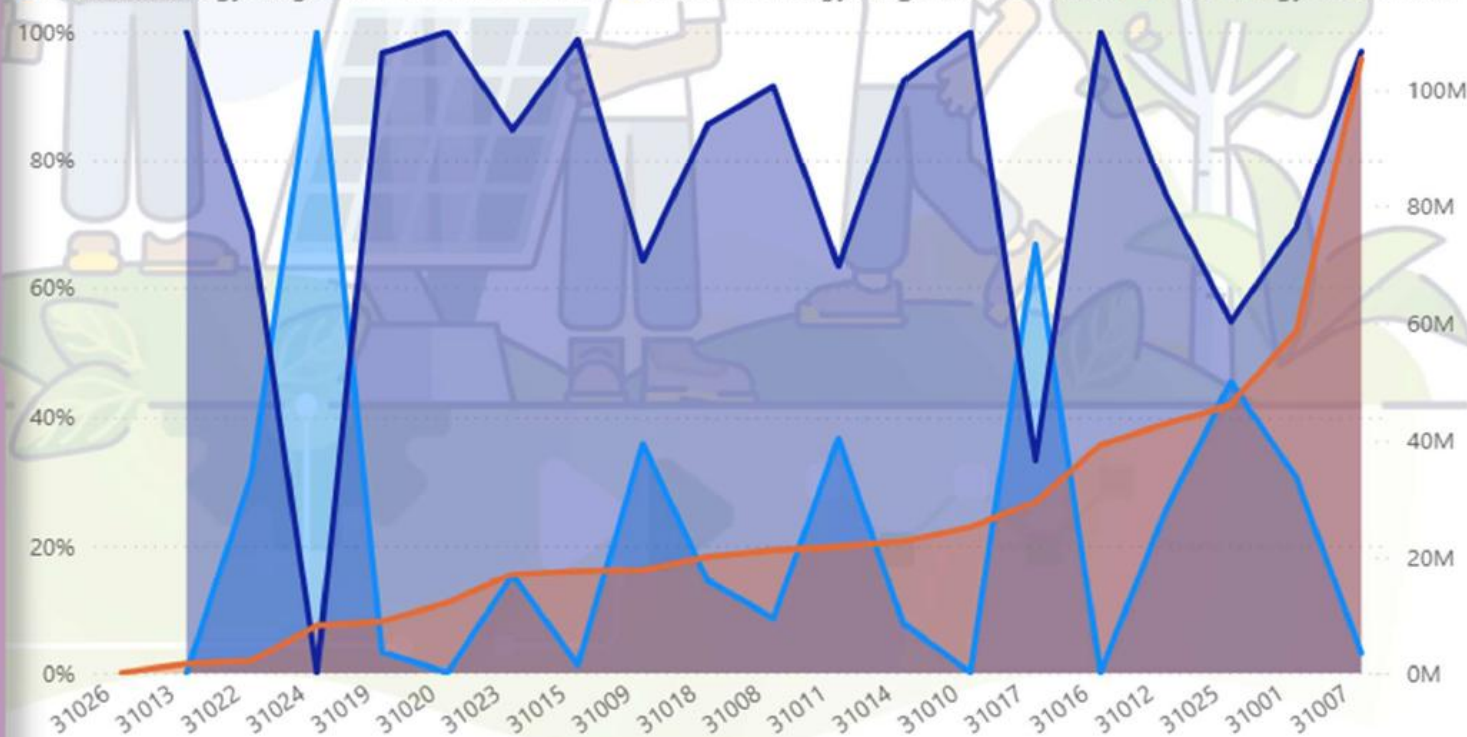
PIN selection

All

Renewable energy source	Electricity Exported	Electricity Used	Heat Exported	Heat Used
Biogas (all including CHP)	0	0	0	0
Biomass	0	657,240	0	4,000
Hydro	296,615	2,244	0	0
Landfill gas CHP	13,819,256	66,424	0	0
Other	0	0	0	0
Solar PV	12,153,335	9,678,273	0	0
Solar thermal	0	0	0	0
Wind	3,180,279	9,074	0	0
Total	29,449,485	10,413,256	0	4,000

% of energy used from renewable and non renewable sources

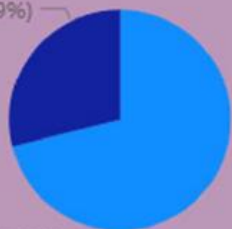
● % of total energy usage from renewable sources ● % of total energy usage from non renewable sources ● Total energy used in kWh



Energy purchased from external supplier by type

● Non renewable ● Renewable

91.35M (28.89%)

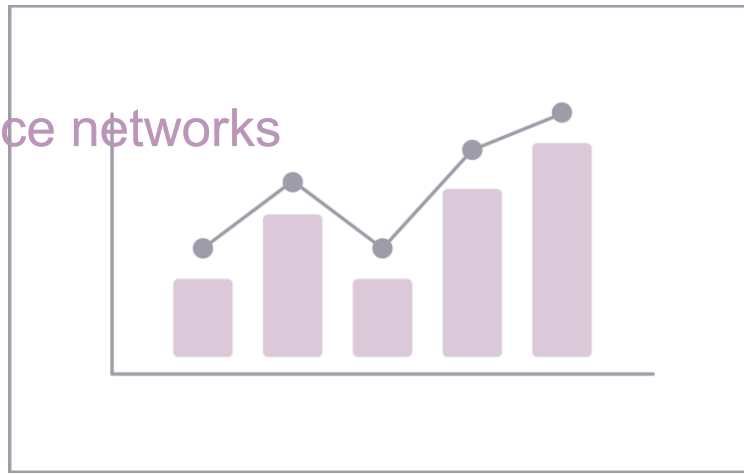


Previous pages

(71.11%)

518M

Total energy usage in kWh

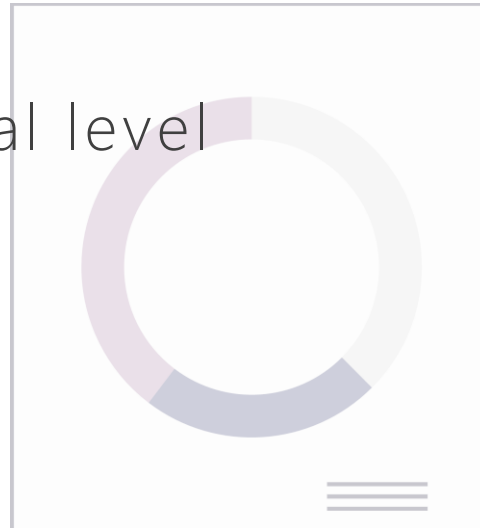


Final words from me

Leading performance management tool for local government in the UK

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Progressive and responsive



NEW MUNICIPALISM

Delivering for local people and local economies

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