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Prevention team

0141 577 3782

www.eastrenfrewshire.gov.uk/prevention



Find out how the prevention team can help you

- Worried that you a friend or relative may be vulnerable to scams?
- Tired of cold callers at the door and on the phone?
- Looking to hire reputable traders ?
- Keep safe and secure in the home and online
- Keeping residents informed about food safety and labelling

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“Simple practical solutions”

PREVENTION TEAM – THE 5 CAPABILITIES 2014/15 HIGHLIGHTS

OUR VISION

To work in collaboration to empower our residents to avoid unnecessary personal and financial harm.

OUR FOCUS

- EARLY YEARS
- LEARNING LIFE & WORK
- ECONOMY & ENVIRONMENT
- SAFER, SUPPORTED COMMUNITIES
- OLDER PEOPLE EMPOWERED

OUR TARGETS & OUTCOMES

- Number Of Prevention Packs We Issued = 6453
- Number Of People In Community We Directly Engaged With= 3951
- Number Of Bespoke Prevention Packages Introduced = 94
- Number Of Collaborative Partners= 47
- COST BENEFIT ANALYSIS= clear evidence shows prevention work is resulting in substantial financial savings for residents and public spending Toolkit For Calculating The Savings Is Currently Being Developed)
- Current Estimated Resident Saving=£843,747
- Public Spending Saving= £1,699,413 TOTAL SAVE (after costs) =£2,453,160
- Averaged Customer Evaluation – How Do They Rate Our Service?
- Do You Feel Safer At Home = 9.6/10
- Relevance And Value Of Our Prevention Work = 9.7/10
- How Successful Have We Been At Blocking Nuisance Calls= 99%
- Do You Think The Prevention Team Are Helping Residents In Challenging Situation To Maintain Independent Living= 9.7/10

PREVENTION

- See our website for details of our wide ranging innovative projects designed with and for our residents.
- WWW.EASTRENFREWSHIRE.GOV.UK/PREVENTION

DIGITAL

- Created web page for easy access to Prevention Resources and Referral forms.

COMMUNITY ENGAGEMENT

- Community councils contacted – prevention talks
- Numerous community events attended
- Pop up prevention various locations
- 3rd sector engagement/volunteers

DATA

- Extensive evaluation and feedback – quantitative/qualitative
- Savings & targets (see targets and outcomes)
- Caps database updated to record & report on prevention & engagement work – quick access to data & stats

MODERNISATION

- Follow model for improvement where relevant
- Links with creative funding – sustainability
- Paperless where practical
- Technology linked prevention
- Total shift in approach to prevention, empowerment & community engagement

FEEDBACK HIGHLIGHTS

- “The team and the call blocker have enabled my mum to live an independent life at home. Without this I’m sure she would be living in a care home”
- “Have nothing but praise for East Renfrewshire Councils Prevention Team”
- “Your team are superb”
- “I cant thank you for all the help you do good things for us old people”
- “I feel what you guys are doing is really helpful and good for everyone especially babies and kids.”

Protecting vulnerable adults from Nuisance and Scam phone calls

400,000 nuisance calls blocked by 120 authorities since January 2013



East Renfrewshire

 144

Older and vulnerable people protected from nuisance and scam phone calls

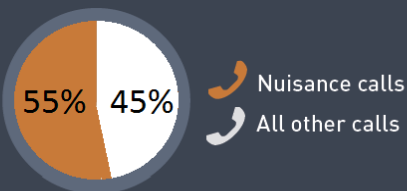
 60,202

Nuisance and scam calls blocked

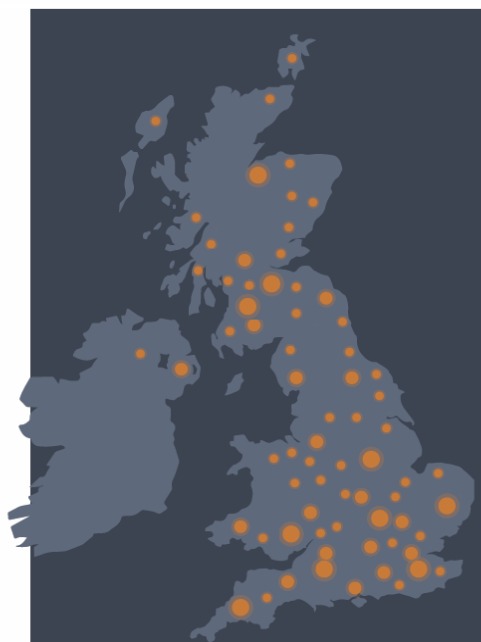
Nuisance calls increasing

 27 →  61

2013 → 2015
Nuisance calls received per month



Over 95% of nuisance calls were blocked



National Scams Team plus 120 agencies across the UK involved in projects - Trading Standards, Adult Safeguarding teams, Charities, Police, etc

Projects across the UK

COSLA project in Scotland

606 units installed

289,011 nuisance calls blocked

Local Authorities projects in England, Wales and N.Ireland

420 units installed

100,661 nuisance calls blocked

The average number of nuisance calls received each month by vulnerable consumers on this project has doubled since 2013

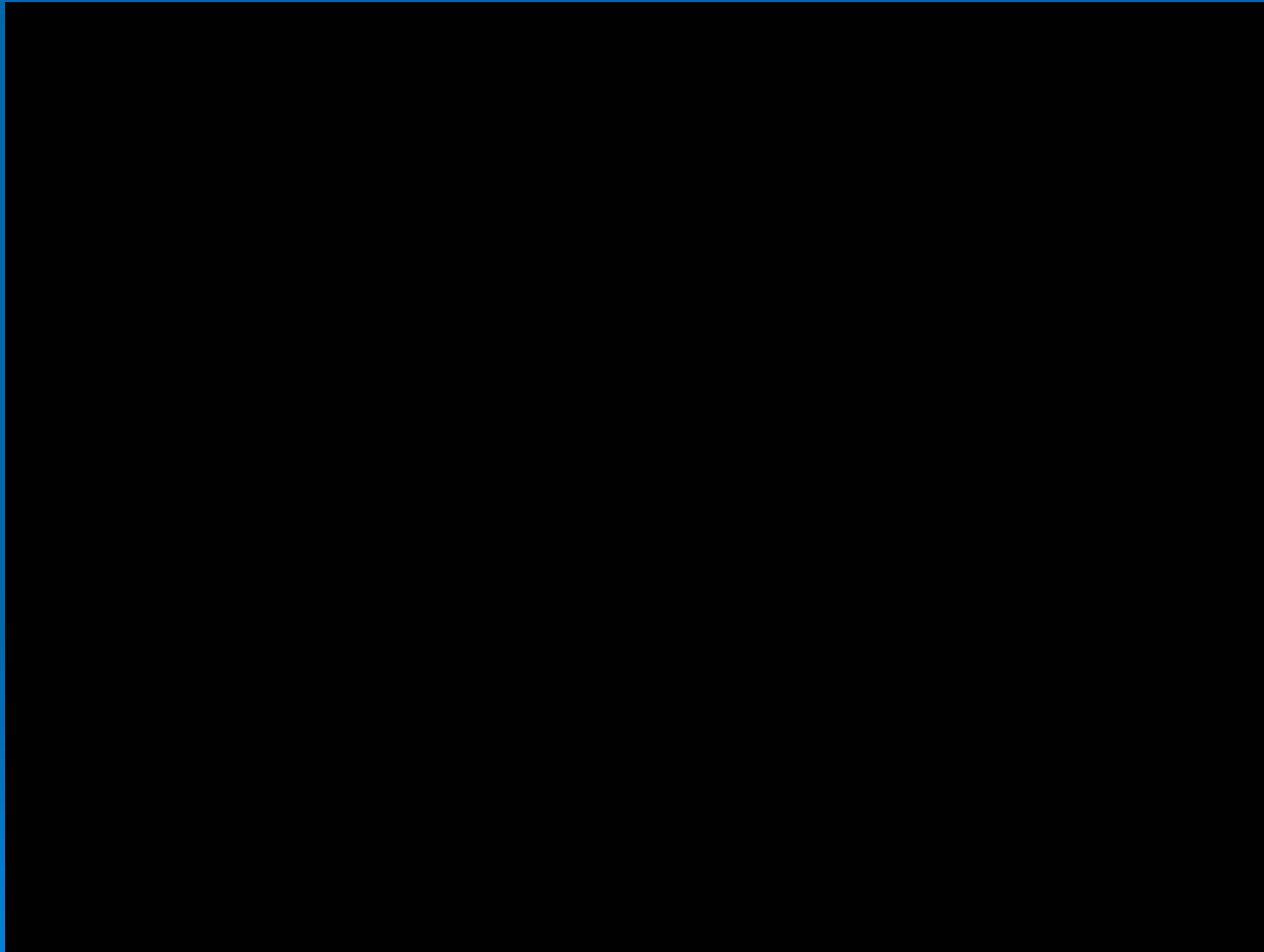
Vulnerable consumers receive significantly more nuisance calls than other users of trueCall call blockers - this suggests that they are being targeted

"It made a huge difference and enabled Anne to continue to reside in her own home for longer than would otherwise have been the case."

"I have got my life back. Now I can protect myself - it is marvellous. I feel in control. We can sit and have a cup of tea without being disturbed. The dog is even less stressed!"

"This has been an outstanding success. This 'simple' gadget has actually improved the quality of life of my mum and her immediate family."

Prevention Team Video



Challenge 25 Testing a Holistic Approach

- Year 1 – Pass Rate 51%
- Year 2 – Pass Rate 85%
- Year 3 – Pass Rate 88%

- East Renfrewshire SALUS Figures
January 2015 – LOWEST Figures since
1982

Safety In The Park 2015

- 3 Week Event organised by Community Group Magicwand
- Community Engagement and Partnership Working
- 3 Week Event with all Primary 7 Pupils in East Renfrewshire – 1467 in 2015



Re-think your drink



Water
Water is the best choice for staying hydrated. It's free, healthy and helps your body function properly. It's also the best choice for your skin, hair and overall health.

Milk
Milk is a good source of calcium and protein. It's also a good source of vitamins and minerals. It's also a good source of energy.

Fruit Juices
Fruit juices are a good source of vitamins and minerals. They are also a good source of energy. However, they can be high in sugar, so it's best to drink them in moderation.

Soft Drinks
Soft drinks are high in sugar and calories. They can lead to weight gain, tooth decay, and other health problems. It's best to avoid them or drink them in moderation.

Low calorie soft drinks
Low calorie soft drinks are a better choice than regular soft drinks. They are lower in sugar and calories, but they still contain artificial sweeteners. It's best to drink them in moderation.

Soft drinks containing sugar
Soft drinks containing sugar are the worst choice. They are high in sugar and calories, and they can lead to weight gain, tooth decay, and other health problems. It's best to avoid them.

Tea and coffee
Tea and coffee are good choices. They are low in calories and contain antioxidants. However, they can be high in caffeine, so it's best to drink them in moderation.

The glass is divided into sections for different drink types. The water section is the largest, followed by milk, fruit juices, soft drinks, low calorie soft drinks, soft drinks containing sugar, and tea and coffee.



From left: Christine MacAulay, Dominic Mahon, Campbell Crawford, Rena McGuire, Elean Hashmi, Henna Mohammed, Tami Rose, Gabrielle Bermack and Benji Talbot.

Seminar to reduce park strife

by Tom McIvor

SOUTHSIDE pupils should be more risk-aware after this year's safety in the park.

Its aim was to raise awareness among primary pupils to assure and enhance their personal safety.

The two-hour session in Barrhead was run by Magic Wand community health and safety project which began 11 years ago.

It has been kept going by volunteers since 2005 after it lost funding during the council breakup.

The safety initiative aimed at primary seven pupils has involved some 1,300 children annually, and more than 15,000 overall.

During the latest event, youngsters encountered nine different life-learning exercises, ranging from alcohol, drugs and environmental awareness to road and fire safety.

Tami Rose (11) from Calderwood Lodge, told The Extra: "It's not how we pictured it. We thought it would be very scary but it was so much fun, especially the beer goggles".

cop to the project also speaks highly of Magic Wand and its organiser, "unsung hero", Rena McGuire (59).

She has been committed to the project for years and enthused: "Every new volunteer I bring comes back the next year. We need agencies, time and commitment, not just funding to keep this going".

Over the 11 years the approach to themes and exercises has changed and been modernised.

Partner agencies have improved the initiative with East Renfrewshire council providing community wardens and road safety talks, Strathclyde Fire and Rescue representatives to discuss fire safety and Scottish Power advising on staying safe around power lines and electricity substations.

ERC libraries now also give an internet safety talk to children which explains online dangers and how to protect themselves.

Cold calling

SOUTHSIDERS are reminded of help

Challengin

RESIDENTS of East Renfrewshire are encouraged to address the problem of stigma associated with mental health issues, during suicide prevention week.

This week's campaign highlights the importance of asking for help when needed and hopes to provide people with the knowledge of where to

EMERGENC

VINTAGE AUTOGRAPH AND Signed Photos, Presentati

★ HOLLYWOOD STARS ★ BRITISH FILM

★ SPORTING HEROES ★ HISTORIC

This very rare private collection will go on large bank debt in favour of The Bank of Scot extremely low

Many great investment

Other consignm

DIAMONDS, BRANDED PERFUMES, GIRLS FAS LAPTOPS, TELEPHONES, ORIGINAL

HOLLYWOOD STARS

Bette Davis, Fred Astaire, Ring Lardner, Humphrey Bogart, David Niven, Sean Connery, Tony Curtis, James Cagney, Lisa Minelli, George Raft, Robert Mitchum, Kirk Douglas, Mickey Rooney, Mae West, Julie Andrews, Tony Curtis, Stewart Granger etc.

SPORTING HEROES

Alan Higgins (signed oval), Bobby Robson, Graham Hill, John Clark, Lester Piggot, Man Utd 1967, Pele, Frankie Detroit, Roger Bonnier, Man Beatty, Bobby Moore, Barry Sheena, Martin Johnson, Tony Jackson, Nick Holdo, signed strips of Paul Gascoigne, Geoff Hurst, Steven Gerrard, Kazuhide, Michael Schumacher, Jason Burton, Lewis Hamilton, Dennis Lee, Sage, Ray, James Hunt, Joe France, John La Motta, England 1966, Muhammad Ali, Gordon Banks, George Best etc.

COMEDY GREATS

Abbey & Costello, Benny Hill, Bob Monkton, Goon, Jerry Lewis, Phil Silvers, Spike Milligan, Laurel & Hardy, Bob Hope, Charlie Chaplin, Les Dawson, Norman Wisdom, Tommy Cooper, Two Ronnies, Monty Python, Charlie Drake, Dudley Moore, Peter Cook, Morecambe & Wise etc.

CONSIGNMENT CLEARANCE

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Some with Very High specs 10" to 17"

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Tanzanite, Rubellite & Tourmaline

All Brand New - Set in Platinum or Gold

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All to be Offered from £100

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Antzou 1st Cru, Laphroaig, Jura, Glenfiddich, Macallan,

Dalmore, Glenmorangie, Pomerol, Margaux, St Emillion,

Bordeaux, Haut Medoc, Cotes Du Rhone

- A Selection available in Presentation Cases

Offer Per Case £20