

CYNNAL ICT SUPPORT FOR SCHOOLS

An alternative delivery model

A very early example of a shared service - 1996



CYNNAL – the company

Established in 1996 (on the reorganisation of local government in Wales)

Jointly set up and managed by Anglesey and Gwynedd Councils

"....provide non-statutory educational support services to schools....."

Registered company and charity (~ Arm's Length Company ~)

Non-profit making

Service Level Agreements & User Groups

32 employees based in Caernarfon







CYNNAL – the company





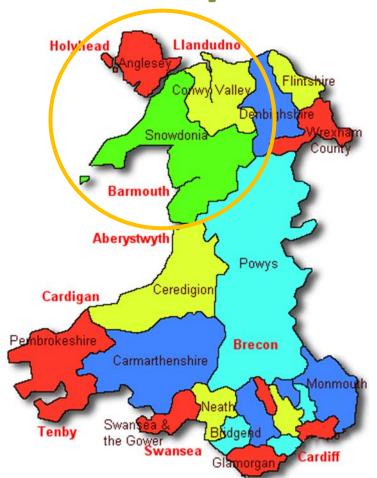




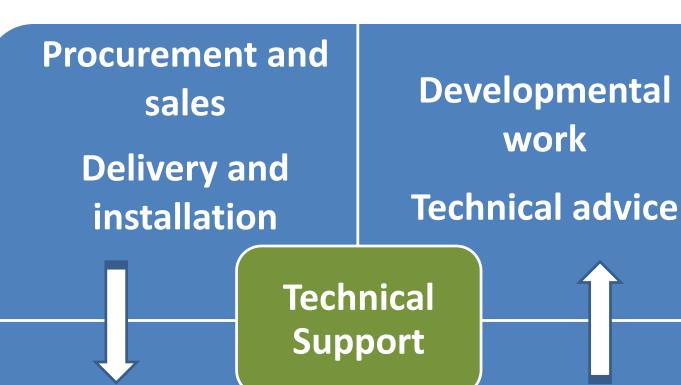


Number of clients - 2015/16

Anglesey Primaries	46
Gwynedd Primaries	94
Conwy Primaries	54
Denbigh Primaries	9
Anglesey Secondaries	5
Gwynedd Secondaries	14
Conwy Secondaries	3







System monitoring, remote access and intervention

work

Repair and maintenance, problem solving, school visits

