# **Collaboration In Action: Shared Services**

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### Overview

- Introduction
- Why Shared Services?
- Areas of Delivery Action
- What's happened so far
- Workforce Review
- Next Steps, Keeping Momentum
- Conclusion







**Outcomes Improvement Plan** 

#### 2017 - 2022



#### Moving Forward Together







**Local Outcome** Improvement Plan 2017-27

### Introduction

2019/20	Net Revenue	Capital	Headcount
Inverclyde Roads Service	3,664,750	3,410,000	47
West Dunbartonshire Roads Service	3,634,884	16,916,000	92 (includes school crossing patrollers x46)

739km of carriageway, 1123km of footway, 28,654 street lights, and 25322 road gullies. (EDC is a Strategic Partner)

Service delivery determined by:

- Local & National Outcomes
- Performance & Improvement









## Why Shared Service?

- Potential to align standards, working practices and policies across both Councils, to deliver efficiencies
- Common development of strategy
- Wider skill base & career opportunities
- Ability to retain more professional and front line capital work in-house,
- Procurement opportunities to achieve economies of scale
- Extend to wider front line services







### Areas of Delivery Action

#### **LEADERSHIP**

Action Plans, Objectives & Timelines
Promote Vision & Values
Motivate, Mentor & Lead
Empowering Others
BUY IN

#### **ENGAGEMENT**

Build relations, trust & confidence
- Elected Members, Workforce,
Communities, Partners,
Trade Unions
Visibility

#### **GOVERNANCE**

Joint Committee
Council/Committee Reporting
Joint Management Board
Internal Council Structures



#### **FINANCIAL**

Budget Setting/Challenging
Best Value Delivery Approach
Monitoring & Reporting
Income/External Funding







### What's happened so far....

Collaboration/Resilience/Efficiency

### Reviews:

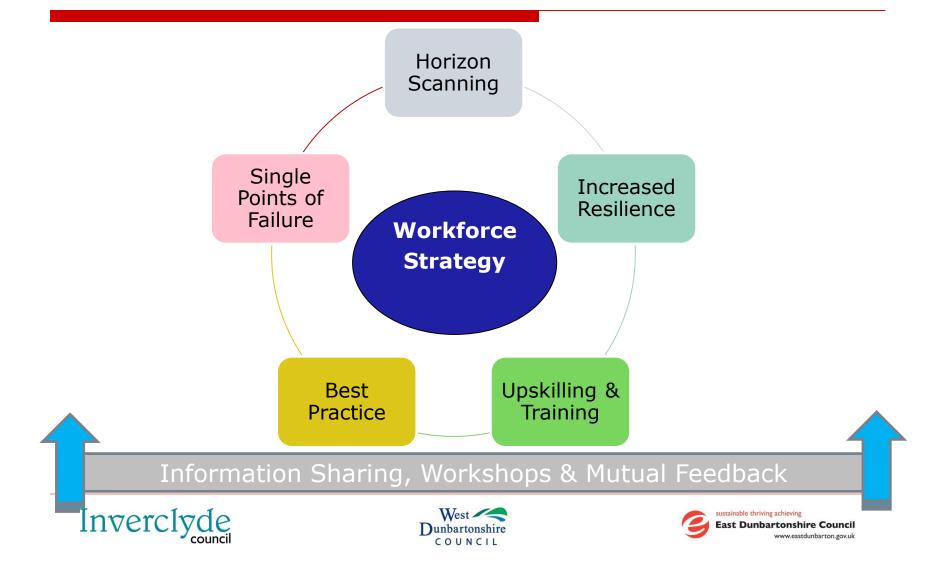
- □ Governance Structure;
- Structures and Workforce;
- Revenue and Capital Budgets;
- Operational Service Delivery & Performance;
- Team Development and Engagement; and
- Identify Early Wins and Efficiencies.







### Workforce & Structure Review



### Next Steps, Keeping Momentum

**Ongoing** Business Case for Wider Shared Services:

Fleet and Transport – procures, manages, maintains & disposal of the Council's vehicle fleet and operates the transportation service;

Waste -residual waste & recycling collections from all households and registered commercial waste users; Grounds - grounds maintenance, street cleaning and burial and cremation services.

April '20 Proposed implementation date







### Conclusion







