
Collaboration In Action: Shared Services

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Introduction

| 2019/20 | Net Revenue | Capital | Headcount |
|-----------------------------------|-------------|------------|----------------------------------------------|
| Inverclyde Roads Service | 3,664,750 | 3,410,000 | 47 |
| West Dunbartonshire Roads Service | 3,634,884 | 16,916,000 | 92 (includes school crossing patrollers x46) |

739km of carriageway, 1123km of footway, 28,654 street lights, and 25322 road gullies.
(EDC is a Strategic Partner)

Service delivery determined by:

- Local & National Outcomes
- Performance & Improvement

Moving Forward Together



Local Outcome
Improvement Plan
2017-27

Why Shared Service?

- ❑ Potential to align standards, working practices and policies across both Councils, to deliver efficiencies
- ❑ Common development of strategy
- ❑ Wider skill base & career opportunities
- ❑ Ability to retain more professional and front line capital work in-house,
- ❑ Procurement opportunities to achieve economies of scale
- ❑ Extend to wider front line services

Areas of Delivery Action

LEADERSHIP

Action Plans, Objectives & Timelines
Promote Vision & Values
Motivate, Mentor & Lead
Empowering Others

BUY IN



ENGAGEMENT

Build relations, trust & confidence
- Elected Members, Workforce,
Communities, Partners,
Trade Unions
Visibility



GOVERNANCE

Joint Committee
Council/Committee Reporting
Joint Management Board
Internal Council Structures



FINANCIAL

Budget Setting/Challenging
Best Value Delivery Approach
Monitoring & Reporting
Income/External Funding

What's happened so far....

Collaboration/Resilience/Efficiency

Reviews:

- Governance Structure;
- Structures and Workforce;
- Revenue and Capital Budgets;
- Operational Service Delivery & Performance;
- Team Development and Engagement; and
- Identify Early Wins and Efficiencies.

Workforce & Structure Review



Next Steps, Keeping Momentum

Ongoing Business Case for Wider Shared Services:

Fleet and Transport – procures, manages, maintains & disposal of the Council’s vehicle fleet and operates the transportation service;

Waste –residual waste & recycling collections from all households and registered commercial waste users;

Grounds - grounds maintenance, street cleaning and burial and cremation services.

April '20 Proposed implementation date

Conclusion

