



## **The British Cleaning Council Update**

**All Party Parliamentary Group Work in 2023**

**Simon Hollingbery Company Secretary**

**Level 2 Cleaning and Hygiene Apprenticeship Update**

**Delia Cannings Deputy Chairman**

# Cleaning & Hygiene Industry APPG



## BCC Founder Members



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We look forward to seeing you at upcoming Cleaning Shows



[www.CleaningShow.co.uk](http://www.CleaningShow.co.uk)

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- The Cleaning and Hygiene Industry All Party Parliamentary Group
- Chair Nigel Mills MP Amber Valley Derbyshire

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## Session 1

- September 6<sup>th</sup> Public Health Stakeholders
- Contributors

Dr Lisa Ackerley

Director of Medical and Scientific Engagement , Hygiene Reckitt  
Trustee, RSPH

- Professor Jim Mc Manus

Director of Public Health Hertfordshire County Council  
President, Association of Directors of health

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After the First Session was held all Parliamentary Business was suspended due the passing of Her Majesty Elizabeth II

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## Session 2

11th October 2022 Cleaning Service Contractors Manufacturers,  
Suppliers of Cleaning and Hygiene Products

Dr John Hines Global RD&E SC Johnson Professional

Jim Melvin Chairman BCC , CEO Exclusive Services Group

Delia Cannings Deputy Chairman BCC Director Environmental  
Excellence Training and Development

Paul Ashton Chairman of the CHSA CEO of Birkin Services

Nicholas Parrish Managing Director Wrightman and Parrish

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## Session 3

18th October 2023 Owners and managers of Venues used by the Public and by Workers

Fredy Caballero Facilities Manager Leicester University

Raymond Martin Managing Director British Toilet Association

Sean Edwards Director of Facilities Havant South Downs and Alton campuses



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- Summary of Conclusions

1. Preparedness Issues
2. Resilience Issues

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## Preparedness Issues

1. A joint Government-industry preparedness team should be established to draw up a plan which defines how cleaning and hygiene requirements will be resourced and implemented in all key locations in time of emergency.
2. Based upon the plan, minimum levels of the cleaning materials and equipment most commonly called upon in emergencies should be defined by both sectoral user and supplier, and their on-call availability ensured.
3. Government and the cleaning product supply industry should investigate the feasibility and logistics of ensuring that capacity to facilitate increased production in the event of a pandemic can be made readily available

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## Preparedness Issues

4. It should be agreed that in the event of any future pandemic, Key Frontline Worker status must be bestowed upon commercial cleaning and hygiene operatives working in defined key venues and also upon personnel in the cleaning products production and supply sectors.
5. Urgent consideration must be given to making cleaning staff eligible for the Skilled Worker Visa scheme

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## Resilience Issues

1. A defined set of high-level minimum standards for the provision of hand- and other hygiene infrastructure and of the depth and frequency of cleaning of diverse venue-types during non-pandemic/emergency situations should be agreed in collaboration between Government regulators and the cleaning and building-management industries.
2. A standard qualification for cleaning should be developed within the Apprenticeship Levy, to improve the quantity, quality and career prospects of people entering the cleaning industry.

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## Resilience Issues

3. Training budgets for cleaning staff within both public and private enterprises should be adequate to keep the workforce refreshed and updated with the skills and techniques to properly perform their roles.
4. Government communications to the public and to venue owners on the issue of hygienic practice and behaviour in times of pandemic or other emergency should be clear, consistent, sustained, timely, relevant and specific.

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## Resilience Issues

5. Government-led communication campaigns based on behavioural science techniques should be deployed to widen and deepen public understanding of hygiene and establish a norm of adopting hygienic behaviour as part of everyday life.
6. The Government should actively endorse and support the cleaning and hygiene industry in communicating widely to promote a realignment in societal perceptions of the cleaning and hygiene industry.

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A Full Copy of the Report is available from

[Compsec@britishcleaningcouncil.org](mailto:Compsec@britishcleaningcouncil.org)

Thank you for Listening Now over to Delia !