



APSE Soft Facilities Management

Resilience in school catering, cleaning and janitorial services



28 July 2020

A free event for APSE members

10:30 Event Start

Welcome by the chair

Councillor Julie Simpson, Gateshead Metropolitan Borough Council

Session 1

Back to School: Food over Cash

- How Local Authorities in Scotland have had flexibility to devise specific provision for Free School Meals entitled pupils during this crisis
- What a return to school in August is likely to look like
- How we move back from vouchers and cash payments to a food first service
- The impact on Early Years catering provision

Speaker: Jayne Jones, Commercial Manager, Argyll and Bute Council and chair of ASSIST FM.

Innovation in School Catering post COVID -19

- Derbyshire County Councils COVID- 19 response
- Planning for the Autumn Term
- Innovation to mitigate the impact and ensure future sustainability.

Speaker: Katie Woods, Catering Development Officer (Nutritionist), Derbyshire County Council

Audience question and answer session

11.15am – Virtual Coffee Break

Session 2

Keeping it 'Green' with Telford and Wrekin

- The green journey so far
- Better together! – a joint service approach to becoming carbon neutral
- Building on current success and delivering a sustainable future

Speaker: Lorna Hicks, Catering Manager and Kate Sumner, Operations Manager, Telford and Wrekin Council, APSE Soft FM Innovation Award Winners 2020

Developing the workforce with an online training app

- Pembrokeshire County Councils building cleaning service
- Meeting the challenges of COVID-19
- Embedding online training in the service.

Speaker: Sarah Oliver, Business Change Manager, Pembrokeshire County Council

12:00 Event close

Audience question and answer session

About the event

Change within Local Authority Soft FM has been constant and organisations are continually adapting and innovating to remain competitive and commercially successful. The impact of COVID-19 on service delivery has brought the need to innovate into sharper focus.

This online event brings together expert speakers in the sector who will outline and showcase approaches to innovation to add value and ensure that the service has resilience to meet future challenges.

Who should attend?

The unique event is designed to give service directors, managers, elected members and trade union representatives in the service area of catering, cleaning and facilities management to gain knowledge from experts and to discuss strategic and policy issues.

Reserve your place now by completing the online booking form at surveymonkey.co.uk/r/8gn293k

Access to the seminar will be via an online link but you will need access to a web browser.

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers attendance, and documentation including a video showreel following the event.

APSE member delegate fee:	FREE
Non member delegates fee:	£125 + VAT
Commercial delegates:	£379 + VAT

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to VStarmer@apse.org. **uk**. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary. If due to emergency action by UK Governments/Administrations or Public Agencies this event is postponed, for example for reasons of public health and safety, the organisers will transfer your booking to the replacement event or provide a credit voucher against a future event booking.

Event support.

Are you a local authority supplier?

Any suppliers wishing to support this event are asked to contact Andy Lees or Matt Paton of Spacehouse.

Email a.lees@spacehouse.co.uk or m.paton@spacehouse.co.uk

