

Planning for the future: Taking a fresh approach

APSE Scotland Soft Facilities
Management Seminar 2022



29 March 2022

Online Event

Programme

Tuesday 29 March 2022

10:00 - 11:15 **Session 1: Building Scotland's reputation as a Good Food Nation**

Supporting the ambition of becoming a Good Food Nation by 2025

- What will the Good Food Nation Bill mean?
- The importance of food plans to support a range of key policy areas
- What are the next steps?

Speaker: Tracy McCollin, Head of Good Food Nation Team, Scottish Government (inv)

The importance of sustainable food

- Sustainable food places - a national and global context
- Universal free school meals - what an opportunity
- Sustainable, organic, local - what's the difference?

Speaker: Pete Ritchie, Executive Director, Nourish Scotland

Using Good Food Plans to help tackle food insecurity

- The importance of tackling the causes of poverty
- Scottish Government's draft plan for ending the need for food banks and its links to the Good Food Nation frameworks
- Case study examples of community food best practice already underway across Scotland

Speaker: Diane Lambie, Senior Policy Officer – Tackling Food Insecurity, Scottish Government

Edible Edinburgh food partnership

- Why was the partnership set up?
- The importance of a sustainable food plan
- How has Edible Edinburgh engaged with communities and businesses?

Speaker: Vivienne Swan, Edinburgh Sustainable Food Places Co-ordinator

Engaging the private sector in your Food Plan

- Current food industry challenges
- The role of local businesses in the Good Food Nation
- Making change happen together

Speaker: Alastair Dobson, Taste of Arran and Member of Ayrshire's Economic Joint committee

11:15 - 11:35 Virtual tea and coffee break

11:35 - 12:50 **Session 2: COVID clean-up**

Safe work places and spaces

- What measures have we had in place within schools and buildings during COVID?
- Examples of best practice
- What might safe work places look like as we move towards an endemic?

Speaker: Mark Carroll, HM Inspector, Field Operations Division – Scotland Engagement Partner, Health & Safety Executive

Smarter working and re-imagining work

- How has COVID-19 impacted the way we work?
- Understanding the purpose of a physical workspace and its use moving forward
- A day in the life of a future workplace

Speaker: Shona Adam, Associate Director – Workplace Change, Scottish Futures Trust

Soft Facilities Management: re-modelling in Educational Establishments

- Why we decided to remodel our services
- The importance of engagement and communication
- Creating flexible, multi-skilled roles ensuring a modern robust approach

Speaker: Jean Brown, Strategic Facilities Manager – Soft FM, Renfrewshire Council

The introduction of our mobile janitorial service

- Why we decided to introduce peripatetic janitors
- How the role has evolved
- Benefits achieved

Speaker: Amanda Aitchison, Facilities Management Team Leader – Building Cleaning, Stirling Council

12:50 Seminar Close

Speakers



Shona Adam

Associate Director – Workplace Change

Scottish Futures Trust

Shona is a workplace change specialist with over 30 year's experience in workplace design. Her focus is very much around the cultural change aspects associated with smarter working and how people connect with their physical space to create efficient and effective workplace solutions. Shona has an honours degree in Interior Design plus supporting qualifications in holistic design and various alternative therapies.



Amanda Aitchison

Facilities Management Team Leader – Building Cleaning

Stirling Council

Amanda built a 15 year career within the private sector progressing to Facilities Management for a global retail brand before joining Stirling Council in mid-2019. As Team Leader, she oversees a multi-disciplinary Building Cleaning team and has brought a fresh perspective to how Facilities Management can be run in a local authority. Amanda is solution orientated and able to overlook the day to day challenges or restrictions that the public sector face in favour of finding creative ways to enhance service delivery.



Mark Carroll

HM Inspector, Field Operations Division – Scotland Engagement Partner

Health & Safety Executive

Mark Carroll is a Regulatory Inspector with the Health and Safety Executive in Glasgow. He has worked for HSE for over 13 years. During his time in HSE, he has carried out workplace inspections and investigated work related health and safety incidents in manufacturing premises, schools, construction projects and many other workplaces. More recently he has worked for HSE with the Scottish Government, Scottish local authority officials and other Scottish public sector organisations on the Covid19 response.



Alastair Dobson

Taste of Arran and Member of Ayrshire's Economic Joint committee

Alastair Dobson, comes from a farming background and studied agriculture at College. He returned to the family business in the mid-eighties to help establish Arran Dairies where he is now Managing Director. He is also Managing Director of Taste of Arran Ltd.

Arran Dairies Ltd is a manufacturing dairy business that also has a wholesaling division that wholesales all catering supplies to hospitality and catering businesses based on the Isle of Arran. Manufactured products include premium dairy ice cream which is sold throughout the UK by Alastair's other business, Taste of Arran.

Taste of Arran is a collaborative business primarily manufacturing, promoting, selling and distributing food and drink from 10 SME food companies on the Isle of Arran throughout the UK and abroad.

Speakers



Diane Lambie
Senior Policy Officer – Tackling Food Insecurity
Scottish Government

Diane is a member of the food insecurity team in Scottish Government. Her previous roles in Scottish Government were within the homelessness team as a policy officer delivering Discretionary Housing Payment policy and previously within Trust Deed team in Accountant in Bankruptcy. Diane has extensive knowledge of the challenges and barriers faced of low income, debt and the impact these have, through these roles and her time within DWP of over 29 years.



Pete Ritchie
Executive Director
Nourish Scotland

Pete Ritchie is executive director of Nourish Scotland, a charity which works for a fairer and more sustainable food system. Nourish is a partner, along with Child Poverty Action Group, Oxfam and the Poverty Alliance in A Menu for Change a project which seeks to reduce the number of people in Scotland who have to rely on a food bank.



Vivienne Swan
Edinburgh Sustainable Food Places Co-ordinator

Economic development project manager, running community employability programmes including Working for Families. Engaged with businesses through “Responsible Business” strategy and business improvement districts. A background in services addressing inequalities and shaping services to address gaps. Achieved also through involvement in membership of charitable trusts and boards, One Parent Family Scotland and the Greyfriars Charteris Trust. I have been involved in volunteering as an allotmenteer and took on the role of Sustainable Food Places role last April; bringing networking, communications and leadership skills to the partnership.

Other speakers:

Tracy McCollin
Head of Good Food Nation Team
Scottish Government

Jean Brown
Strategic Facilities Manager – Soft FM
Renfrewshire Council