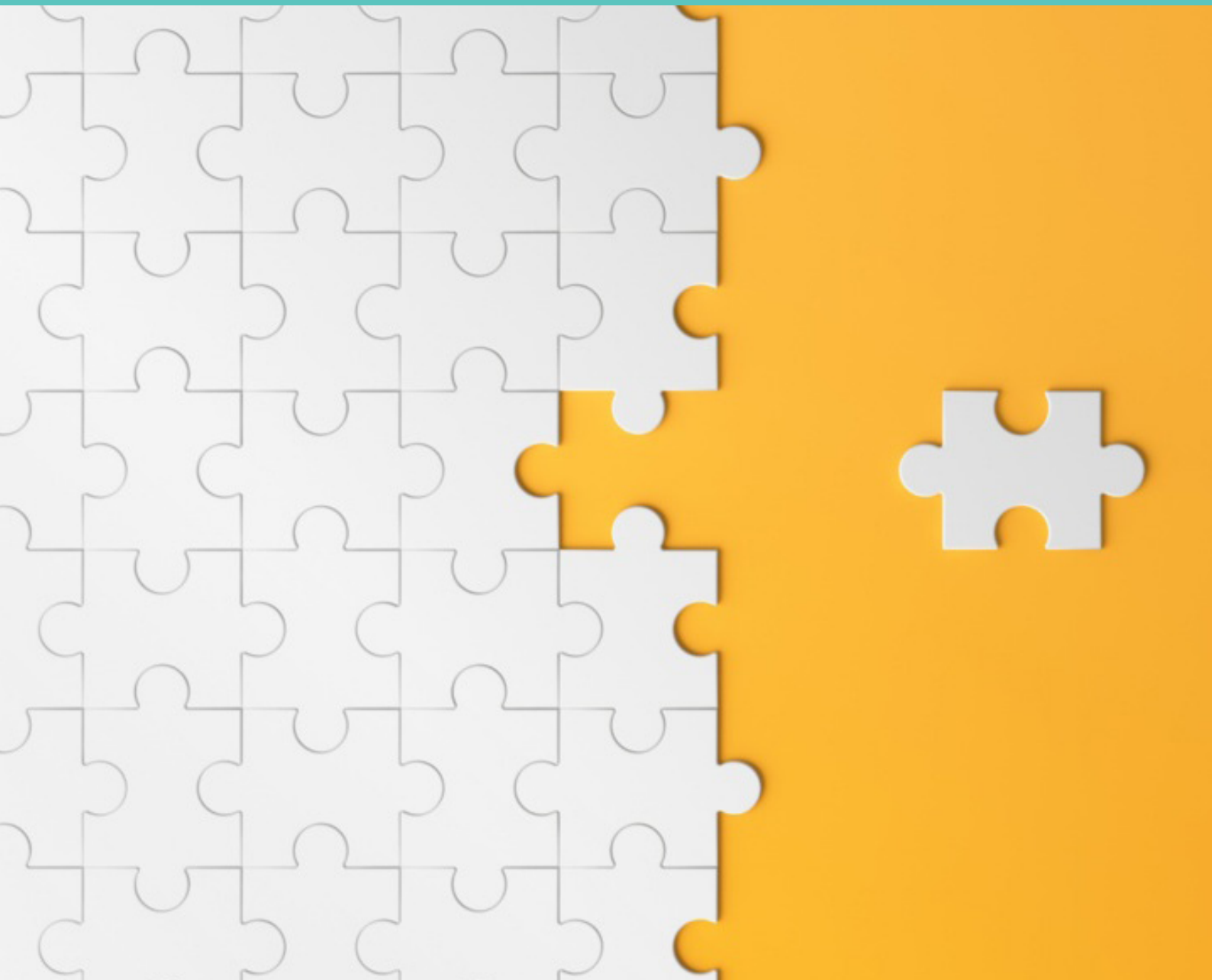


Addressing the challenges and maximising opportunities for Soft Facilities Management Services

APSE Scotland Soft Facilities Management Seminar 2023



29 March 2023

DoubleTree by Hilton Strathclyde, Bellshill

Programme

Wednesday 29 March 2023

08.45 - 09.30 Registration, refreshments and exhibition viewing

09.30 - 10.15 **Keynote Session 1**

Introduction and Welcome from Cllr Jim McMahon, Chair of the APSE Scotland Soft FM advisory group

Q&A with Jason Leitch

This session will provide an opportunity for delegates to hear from Jason Leitch, Scottish Government's National Clinical director, in terms of his experiences and thoughts through covid and beyond with regards to catering, cleaning and hygiene before opening up the floor to a Q&A session.

Speaker: Jason Leitch, National Clinical Director, Scottish Government

10.15 - 10.45 Refreshments and exhibition viewing

10.45 - 12.00 **Session 2: Challenges and opportunities of the Good Food Nation Act**

Good Food Nation Act - Scottish Government Update

- Current work and developments underway
- The establishment of the Scottish Food Commission
- Next steps

Speaker: Tracy McCollin, Head of Good Food Nation Team, Scottish Government

The changing landscape of Scotland's food policy and the role of local authorities

- What does the Good Food Nation Bill mean for our operational services?
- What are the potential challenges?
- What are the opportunities and how can we maximise these?

Speaker: Jayne Jones, Senior Manager: Catering, Cleaning, Commercial Events and Food Strategy, Argyll and Bute Council

The changing landscape of Scotland's food policy and the role of food partnerships

- What is Scotland's changing food policy landscape?
- The importance of the Sustainable Food Places food partnership model
- Key opportunities for local authorities to engage

Speaker: Simon Kenton-Lake, Senior Project Officer, Nourish Scotland

Audience question and answer session

12.00 - 13:15 Lunch and exhibition viewing

13.15 - 14.15 **Session 3: Local authority facilities management best practice case studies**

APSE Performance Networks: Best Performer 2022 - Cleaning

- Overview of the East Renfrewshire Cleaning Services
- Using data to manage performance
- Taking steps to ensure the service continues to perform highly

Speaker: John Feeney, Cleaning and Janitorial Co-ordinator, East Renfrewshire Council

The evolution of the Facilities Operational Control Centre and Emergency Cleaning Team

- Why did we decide to establish these services?
- What are their main functions?
- Growing the team and our holistic approach to the whole service

Speakers: Anne Goldie, Facilities Services Manager and Sandy McGinness, Facilities Services Advisor, South Lanarkshire Council

The introduction of cleaner/greener chemicals and cleaning equipment and our Building Facilities Assistants Paper Flow Reduction

- Supporting the Council's priority to respond to climate change
- Our key changes for both initiatives
- Improvements and benefits for the service

Speakers: Jennifer Scott, Area Manager and Linda Nelson, Cleaning Improvement Efficiency Officer, Dumfries & Galloway Council

Audience question and answer session

14.15 - 14.45 **Session 4: The Challenges facing the facilities management services in relation to the cost-of-living crisis**

Impact of the cost-of-living crisis and increasing costs on services

- Why reducing inflation does not mean that the cost of food will decrease
- Supply chain disruption
- Scotland Excel values and commercial opportunities projects

Speaker: Laura Muir, Category Manager, Scotland Excel

14.45 Closing remarks from Chair

15.00 Seminar Close

About the seminar

Scottish Government has a number of big policy agendas including the environment, health and the economy and this seminar aims to look at how Soft Facilities Management services play a key role in helping to meet these important objectives relating to each of these areas. Delegates will hear from a number of key note speakers from organisations also helping to tackle these large policy agendas including Nourish Scotland, Scotland Excel as well as having the opportunity to pose their questions to Scottish Government's National Clinical Director.

These key themes run through the full one-day seminar programme with topics such as Jason's experiences and thoughts around catering, cleaning and hygiene through covid and beyond as well as the Good Food Nation Bill and the current cost of living crisis.

Finally, with local authority budgets being squeezed this seminar will also provide the opportunity to look at some case study examples within Soft Facilities Management services, showcasing the innovation and best practice taking place across Scotland.

This seminar brings together speakers from facilities management, catering, cleaning and the organisations they are working with to chart their journey and highlight some of the exciting projects underway which are making a real difference to local communities. This one-day seminar is crafted to give delegates the opportunity to refresh their knowledge, learn new skills and give practical advice on implementing some exciting new ideas back in the workplace.

Who should attend?

- Leaders, Executive Members and Cabinet officeholders for Soft Facilities Management
- Service Directors
- Heads of Service
- Managers
- Officers
- Elected Members
- Trade Union Representatives

This unique seminar is designed to give service directors, heads of service, managers, officers, elected members and trade union representatives in the service areas of catering, cleaning, facilities management and janitorial an opportunity to discuss strategic and policy issues.

Reserve your place now by completing the online booking form at www.apse.org.uk

Venue

**DoubleTree by Hilton Strathclyde
Phoenix Crescent
Bellshill
ML4 3JQ**

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers seminar attendance, delegates' documentation, lunches and light refreshments.

Accommodation is not included.

APSE members delegate fee: **£99 + VAT**

Non member delegate fee: **£149 + VAT**

Commercial delegates fee: **£249 + VAT**

Click [here](#) to reserve your place on this event

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to LMcNab@apse.org.uk. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for nonattendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or mode of delivery should this become necessary. If due to emergency action by UK Governments/Administrations or Public Agencies this event is postponed, for example for reasons of public health and safety, the organisers will transfer your booking to the replacement event or provide a credit voucher against a future event booking.