

South Tyneside Council

Environmental Services and Parks Delivery

APSE York

12th June 2024



South Tyneside Council

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Overview

South Tyneside covers 25 sq.miles with a population of 150,000 and 65,000 properties.

We are one of five boroughs in Tyne and Wear, and are also now part of the NE Combined Authority.

As a Council we have 5 geographical areas - Community Area Forums (CAFs.)

7.5 million visitors per year



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Environmental Services

Streetscene

Deliver all cleansing across the borough, this includes neighbourhoods, parks, open space and shopping areas, responsibility includes:

- ✓ Fly tipping
- ✓ Mechanical Sweeping
- ✓ Removal of Graffiti
- ✓ Emptying of litter bins
- ✓ Litter Management
- ✓ Weed Management
- ✓ Business Compliance
- ✓ Markets

Greenspace

Responsible for managing contracts that deliver Grass Cutting and Horticultural Works:

- ✓ Parks and Play Area monitoring
- ✓ Contract monitoring
- ✓ Managing contractor performance
- ✓ Identifying areas for change and improvement
- ✓ Business Compliance



Streetscene

- ✓ Employ 75 staff
- ✓ Responsible for sweeping 760 miles of road
- ✓ Responsible for cleaning over 1km of sandy beach and promenade
- ✓ Emptying 2176 litter bins
- ✓ Respond to 6000 fly tipping requests each year
- ✓ Operate 24/7 and 365 days of the year



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Greenspace



- ✓ Employs 4 Contract Management Officers
- ✓ Three principal Contractors
- ✓ Responsible for the maintenance of:
 - 5 million m² of grass each cycle
 - Shrub Beds (400,000m²)
 - Hedges (20,000 linear metres)
 - Rose and Bedding Features
- ✓ Management of all parks, 6 Green Flag parks, and over 24 playgrounds.
- ✓ Volunteer Groups



Neighbourhood Management

52 estate areas across the Council and 14,000 homes.

South Tyneside Homes are responsible for the management of tenancies and associated responsibility.

The relationship with South Tyneside Homes is key to the delivery of collaborative services, our Neighbourhoods and sustainable estates:

- ✓ Tenancy support and enforcement
- ✓ Collection of rents
- ✓ Resident Engagement
- ✓ Monitoring of Place
- ✓ New Tenancy Satisfaction Measures etc

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Budget and Funding challenges

- Wider pressures on Council – Adults and Children etc
- NMW/NLW/Real Living Wage
- Material/Waste/Fuel increases

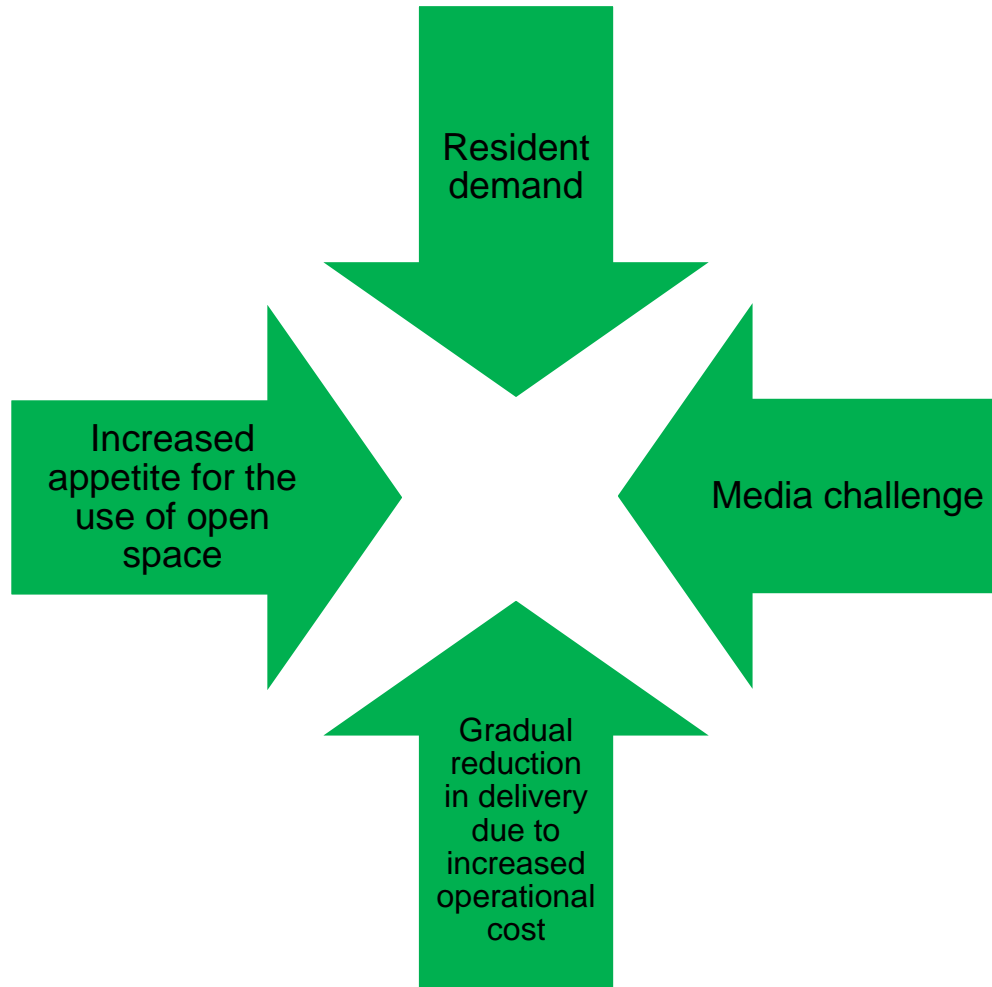
- Resident expectations in their neighbourhoods
- Contractor benefit and margins
- Climate and weather events

- Offset against “No Mow May,” Weeding at Home etc
- Trying not to pass on all increases to our residents and businesses



Current Challenges and Expectations

Increased Appetite for Services





Storm Arwen

Powerful extratropical cyclone that was part of the 2021–22 European windstorm season.

Caused extensive damage to buildings, roads and infrastructure across South Tyneside.

Signalled the beginning of a change in weather patterns across the UK.



Storm Babet



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Our Weather radar - Current Picture

Winter of 2023/2024 has been the 8th wettest on record.

NE England - 155% wetter than May 10 years ago

- 1. How can we effectively manage services in these challenging times. What is best practice and future planning now?**
- 2. How do our services reduce the impact of Climate Change on our coastlines and the risk of wider flooding throughout the borough?**
- 3. How can we improve our customer communications to better highlight these risks?**





And finally

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