

# Building Cleaning Services in South Tyneside

## Developing a Family and Friends Model



South Tyneside Council

*Delivering exceptional services for **you** today and tomorrow*





A photograph of a retirement village. In the foreground, a large brick sign with a concrete center panel reads "Retirement Village" in bold black letters. The sign is set on a brick base. In the background, a long, single-story brick building with a grey roof and white gables is visible. There are green trees to the left, a silver car parked on a paved area, and a clear blue sky with a few clouds.

**Retirement  
Village**







£10

10

CD04 340765

Bank of England  
INCORPORATED BY ACT OF PARLIAMENT IN 1694

TEN Pounds

CD04 340765

Learn More  
For the Best and Cheapest  
of the Money

ONE POUND

TWENTY PENCE

# So what did we do?



South Tyneside Council

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and tomorrow*













# Building Cleaning

FAMILY AND FRIENDS SERVICE



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# Staff info

## Building Cleaning Family and Friends Spring clean offer



Building Cleaning

FAMILY AND FRIENDS SERVICE

Get your house ready for Spring by taking advantage of our 10% off Spring clean Wednesday 31 May.

Family and Friends service, delighted with the service that some of them



quick note to say that



## Building Cleaning

FAMILY AND FRIENDS SERVICE

Launch offer  
**10% OFF\***  
\*Expires 31st October

CLEAN	PRICE
Domestic Clean	£11.35 p/hr
Specialist Clean	£12.25 p/hr
Needle Sweep	£70
<b>KITCHEN</b>	
Oven Clean	£40
Range Oven Clean	£60
Fridge Clean	£20
<b>FURNITURE</b>	
Dining Room Chairs	£5 each
Upholstery Cleaning	£40 per 3 piece suite or corner unit
<b>CARPET</b>	
Carpet	£25 for first carpet, £15 for additional
Carpet (full house)	£100 or cheaper
Rugs*	£10
<b>WINDOWS AND FASCIAS</b>	
External Windows	Small - £5 Medium - £8
	Large - £10 With conservatory, extra £10
Internal windows	£20
Fascia	£50

\*£10 if incorporated in other clean, £15 on their own

Further discounts available when signing up to regular cleans. Long term contracts also available

For bookings and enquiries

☎ Bev 0191 427 2591

✉ [buildingcleaningenquiries@southtyneside.gov.uk](mailto:buildingcleaningenquiries@southtyneside.gov.uk)



**South Tyneside Council**

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FAMILY AND FRIENDS SERVICE

## Building Cleaning - Family and Friends Service

Do you struggle to keep your house clean?  
Is there not enough time in the day?  
If you have answered yes to the above, then why not take advantage of South Tyneside Council's new Family and Friends Service\*.

The Council currently cleans over 200 buildings (including schools, offices and care homes) across the Borough and we are now offering a high quality domestic cleaning service for all family and friends of Council employees and Elected Members.

We guarantee to provide you with an excellent and reliable service that you can trust...with no hidden charges!





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Building  
Cleaning

FAMILY AND FRIENDS SERVICE

Get your house ready for Spring by taking advantage of our 10% off Spring clean offer! This offer expires on Wednesday 31 May.

### Customer testimonials

Since the launch of our Family and Friends service, our customers have been delighted with the professional service. Here is what some of them have said:

"I just wanted to drop you a quick note to say that





# Building Cleaning

FAMILY AND FRIENDS SERVICE



**Price list**

CLEAN	PRICE	
Domestic Clean	£11.35 p/hr	
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*The service was fantastic! She got far more done than I'd expected!*

*I just wanted to drop you a quick note to say that the windows and frames look fab – THANK YOU! I'll definitely be recommending to family and friends and using the service again!*

*I've just had mine and my mothers homes cleaned by two of your team. They've worked amazingly hard to achieve a fabulous result!*

*I had never seen such a good job on the ceiling height shower screen...and she's only my height!*



*Happy Customer*



*My husband can now put his feet up and watch the football tonight as the lovely Julie is working away now!*

*They are a credit to your team and please pass on my very grateful thanks. Great job by two lovely men!*



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WHAT'S NEXT?

An aerial photograph showing a vast, continuous expanse of white, fluffy clouds stretching to the horizon. The sky above is a clear, vibrant blue. The text "WHAT'S NEXT?" is superimposed on the upper portion of the image, rendered in a white, textured font that mimics the appearance of clouds or smoke.

Questions?





# Thank you

Phil Dixon

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