



Training and Development Opportunities

Hilary Iannotti - Facilities Management



Training and Development Opportunities



- ✓ SVQ Level 2 Professional Cookery
- ✓ Refresher training for Catering Supervisors
- ✓ Nurture awareness training



SVQ Level 2 Professional Cookery



- ✓ Performance and Development Review process
- ✓ Development opportunity for catering staff
- ✓ Succession planning
- ✓ Identified budget
- ✓ Partnership working with Ayrshire College

How did we do it?



- ✓ Preparatory work with Ayrshire College
- ✓ Information session for catering staff
- ✓ Application process
- ✓ Selection process
- ✓ Learning commitment
- √ 16 students started in August 2016

Benefits

AYRSHIRE

- ✓ Staff highly motivated
- ✓ Increased staff engagement
- ✓ Twilight course , 2.30 pm to 8.30pm
- ✓ Excellent opportunity
- ✓ Fees are paid £545 per annum by SAC
- ✓ Cost £9 k per year, 2 year course £18k

Catering Supervisors Refresher training



- ✓ Development stage
- ✓ Content
- ✓ Linked to Performance Development Review
- ✓ Improved performance
- ✓ Consistent standards
- ✓ Improved customer satisfaction



Nurture Awareness Training



- ✓ Development stage
- ✓ Working with catering staff and input from Principal Educational Child Psychologist
- ✓ Once the pilot is delivered and the content is correct, this will be rolled out to all catering staff