



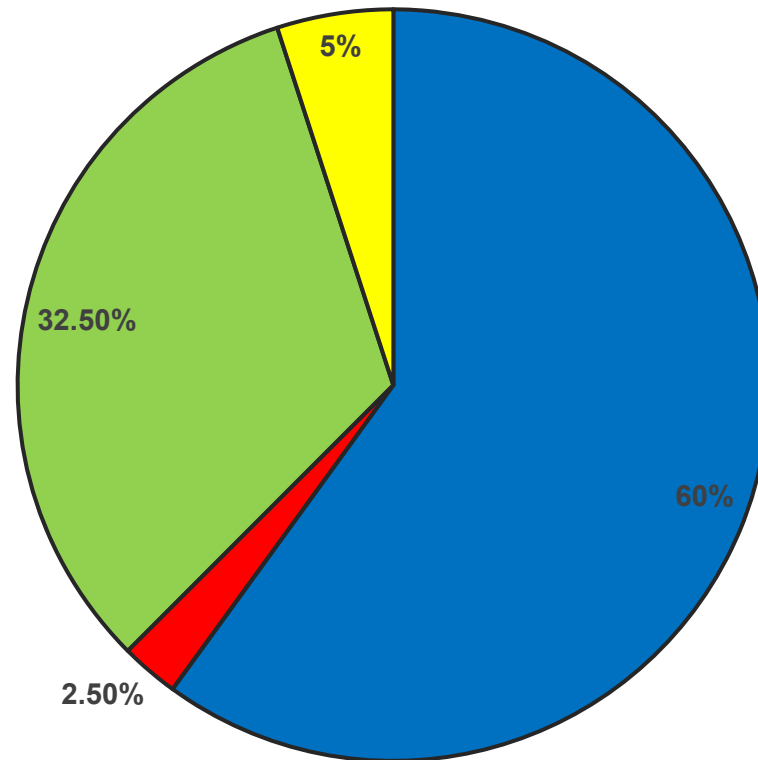
State of the Market 2017

Building Cleaning

Responses

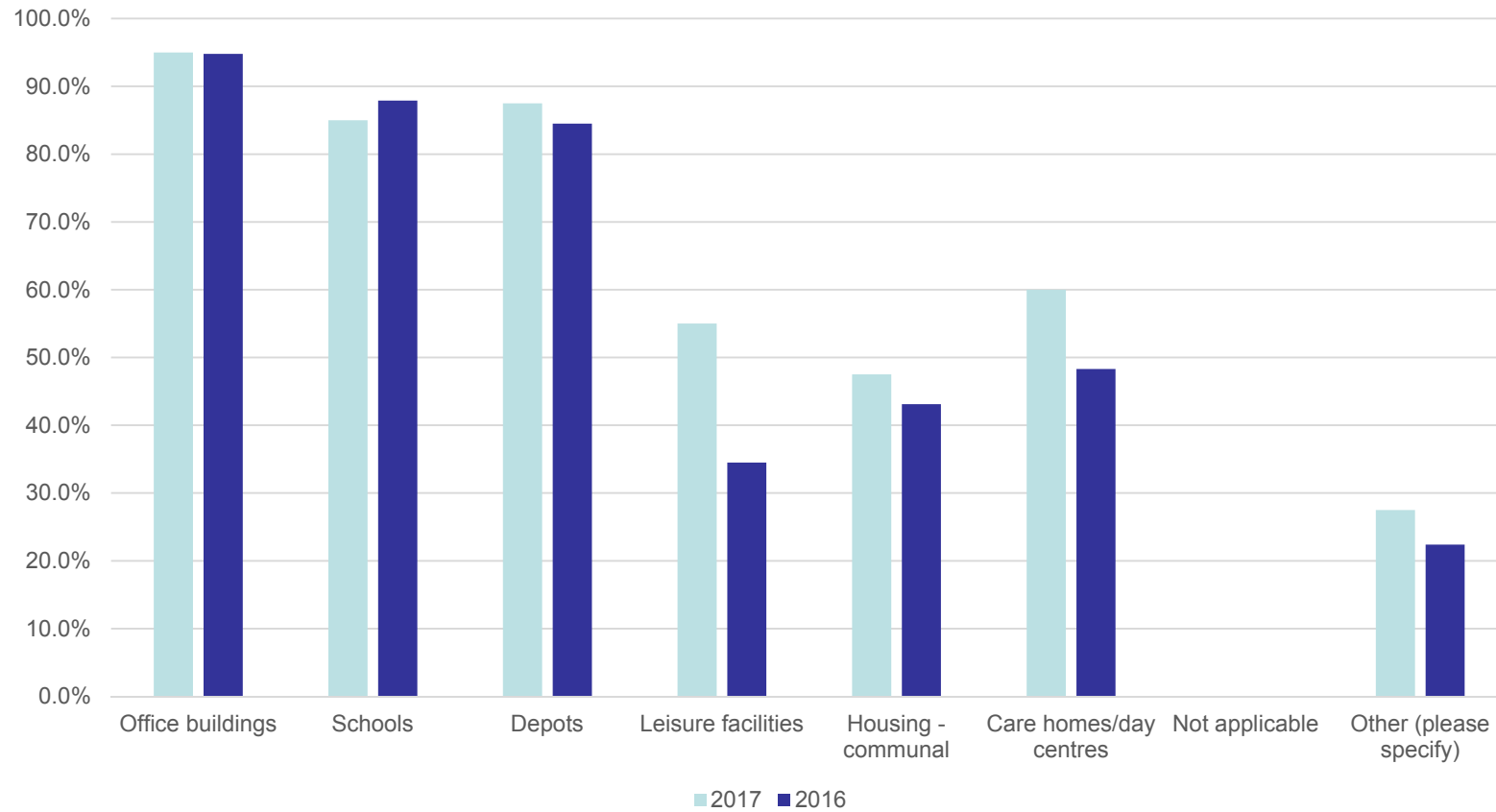


- 40 respondents
- 37.5% unitary
- 15% County
- 42.5% District / Brough
- 5 % others



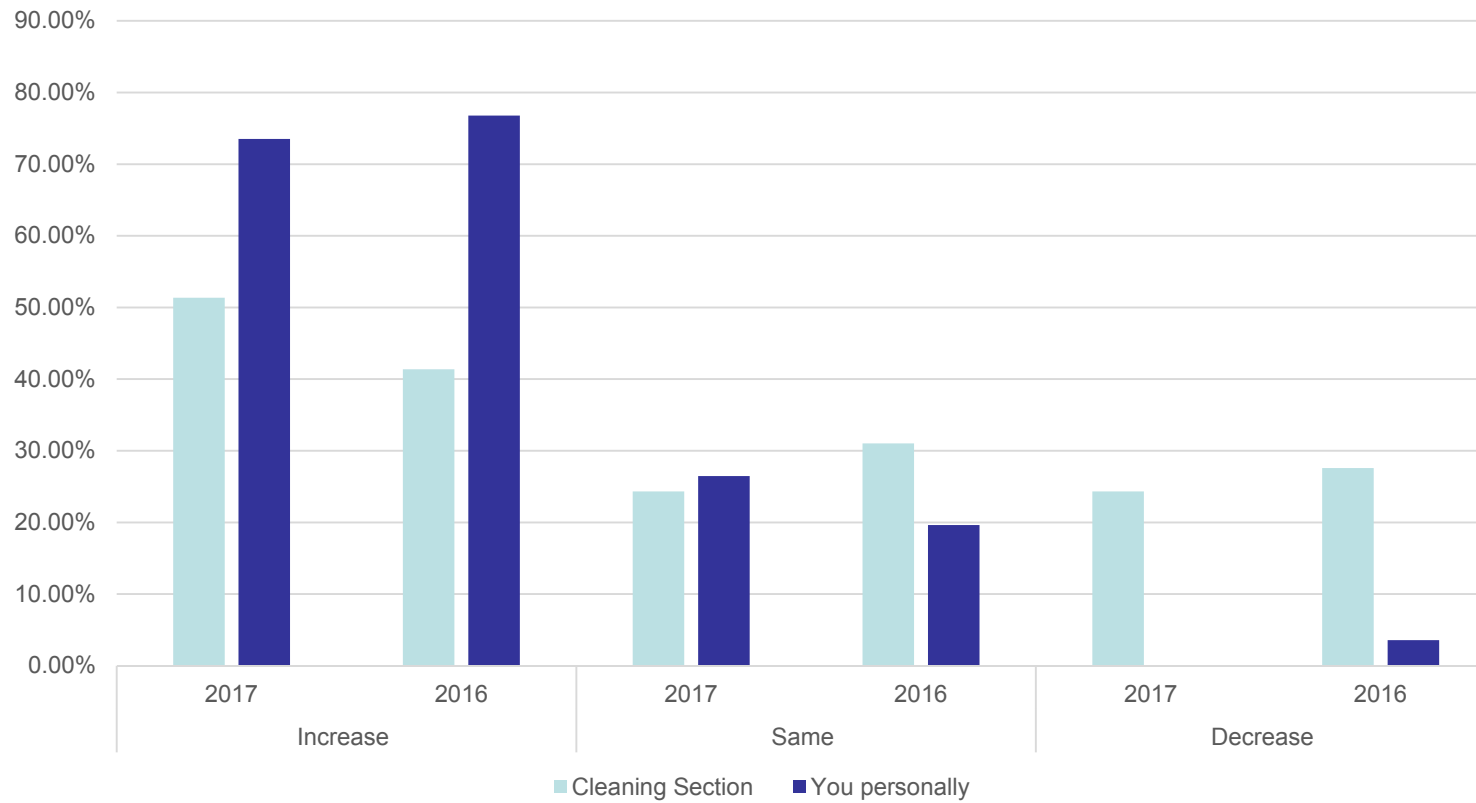
■ England ■ N. Ireland ■ Scotland ■ Wales

Buildings the Service Cleans

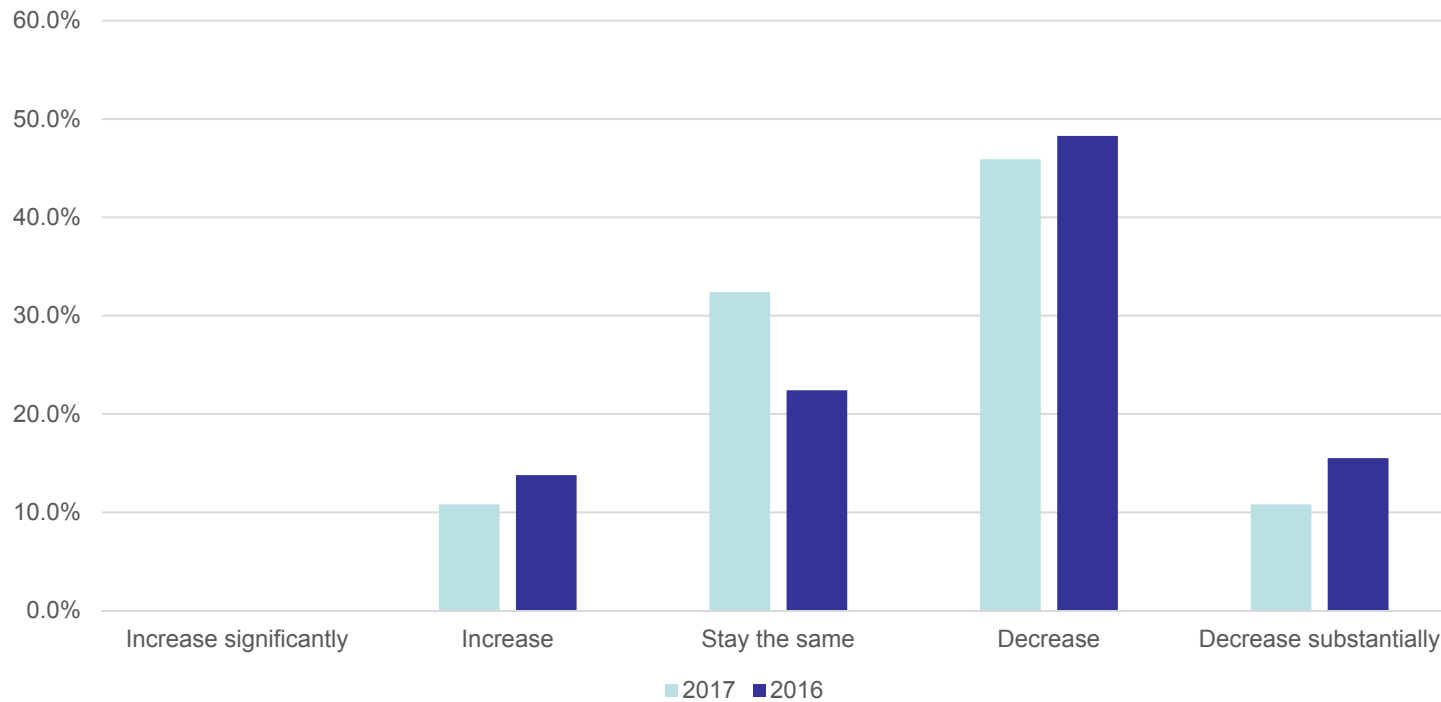




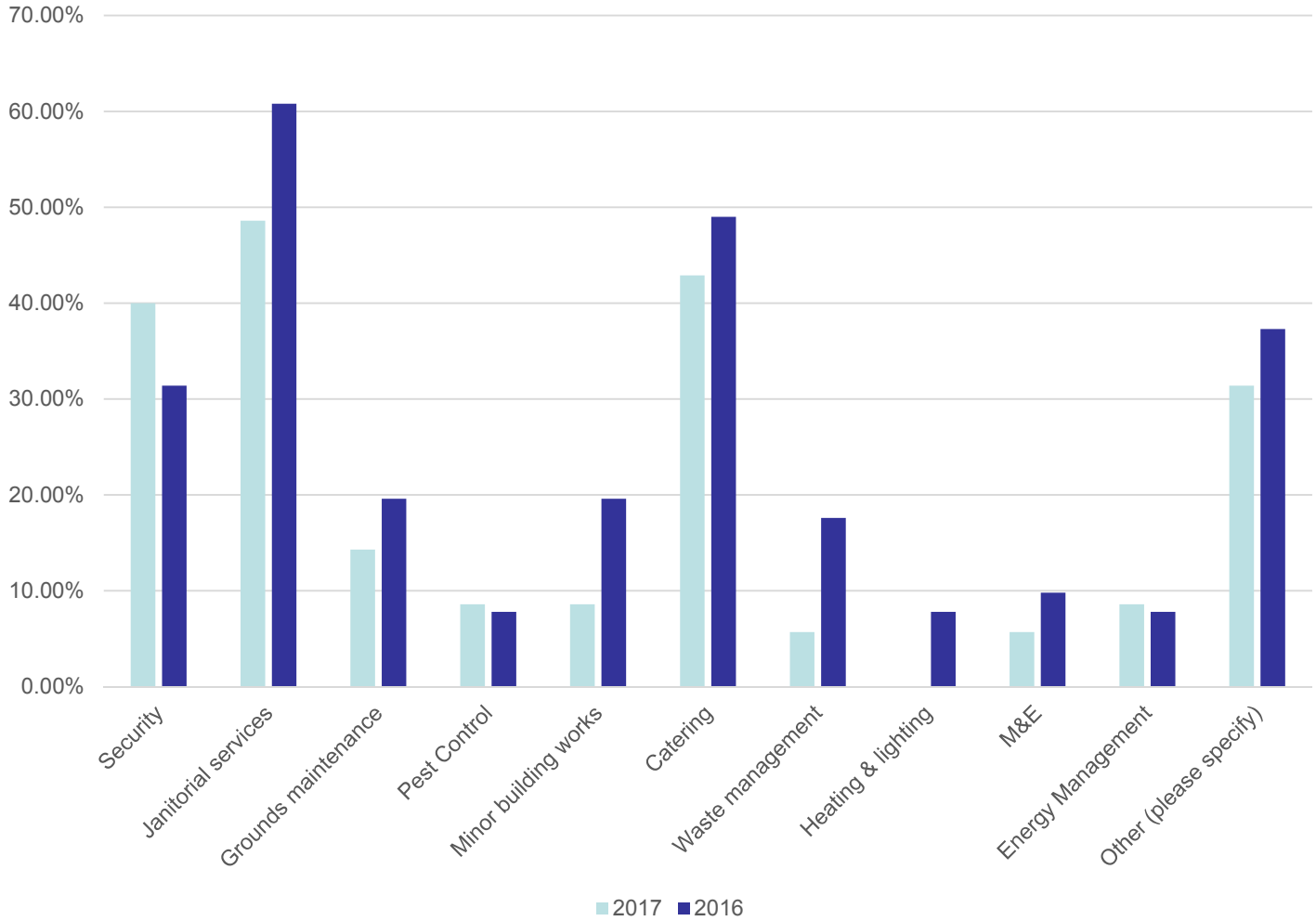
Workload Change



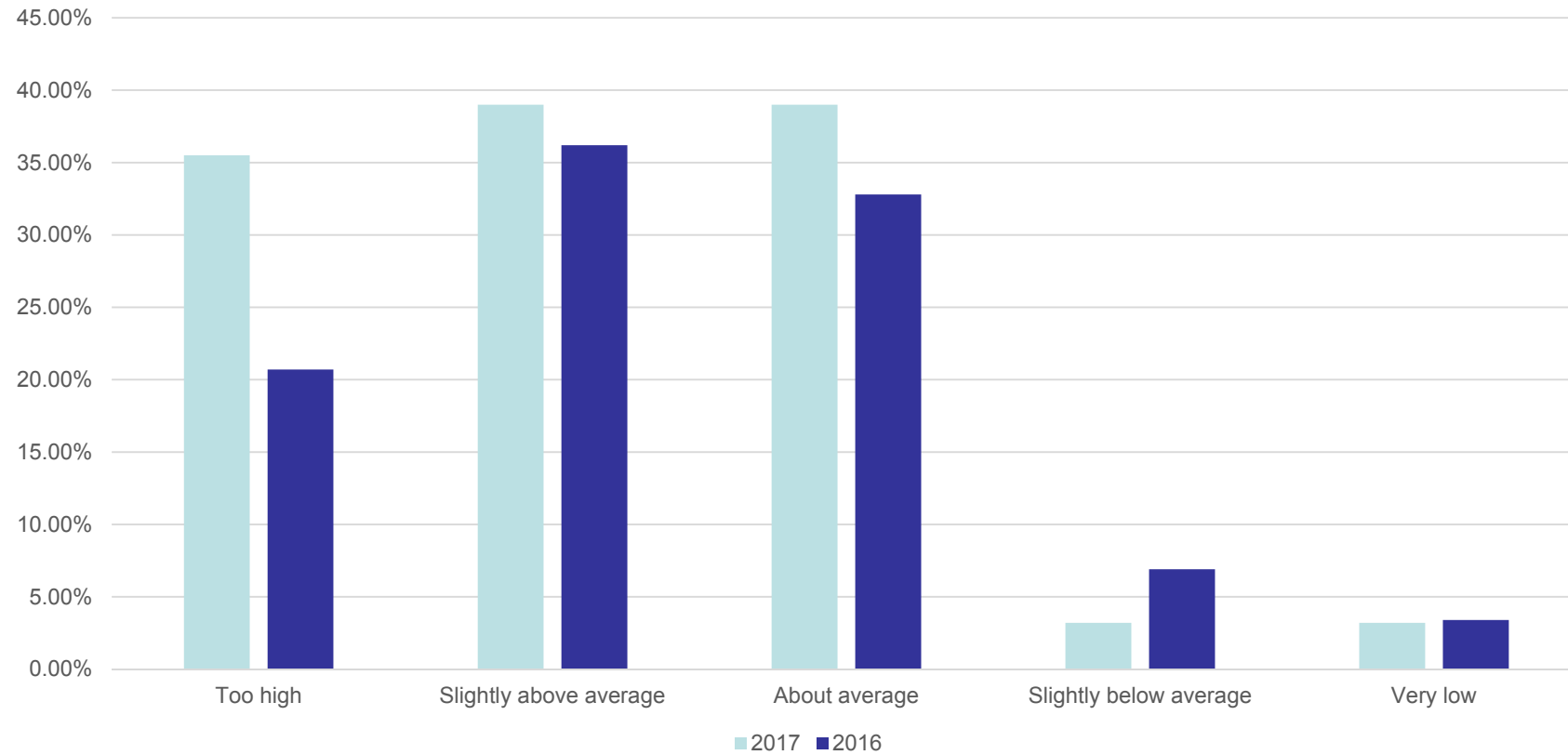
Expected budget changes in the next year



Other Services



Attitude to Absence



There is an increased focus on value for money and productivity as budgets are squeezed.
How do you expect the service to change over the next year?



	Reduced	Remain the same	Increased
Hours/frequency per building	25	7	1
Agency labour	10	6	0
Taking over central support functions (e.g. payroll)	4	16	3
Re-negotiating the specifications	9	8	14
School contract / SLA renegotiation	7	8	13
Cleaning equipment retention	6	19	5
Management numbers	12	20	0
Cleaning staff numbers	20	10	2
Team cleaning	4	11	10
Daytime cleaning	3	14	9
None of these	0	0	0
Other (please specify)			

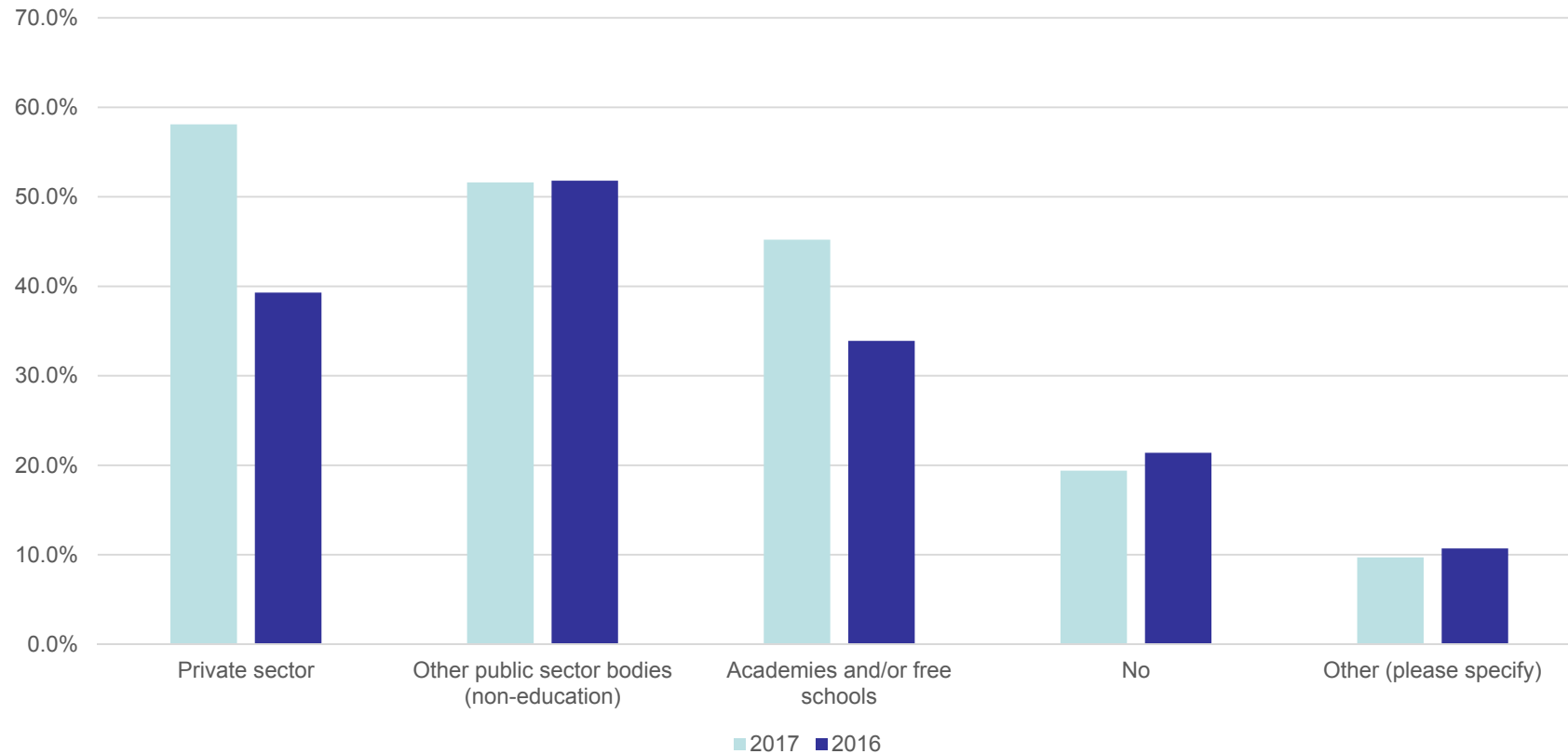
Average hourly wage



- Average for 2017 - £8.30 per hour
- Average for 2016 - £7.97 per hour

The percentage increase 3.98%

Services sold outside the LA



LOCAL SERVICES

LOCAL SOLUTIONS



Contact details

Vickie Hacking, Principal Advisor

Email: vhacking@apse.org.uk

Association for Public Service Excellence

2nd floor Washbrook House, Lancastrian Office Centre, Talbot Road,
Old Trafford, Manchester M32 0FP.

telephone: 0161 772 1810

fax: 0161 772 1811

web: www.apse.org.uk



INVESTOR IN PEOPLE



ISO 14001
REGISTERED FIRM

GB 11409



ISO 9001
REGISTERED FIRM

GB 11132



ISO 27001
REGISTERED FIRM

GB 14074