

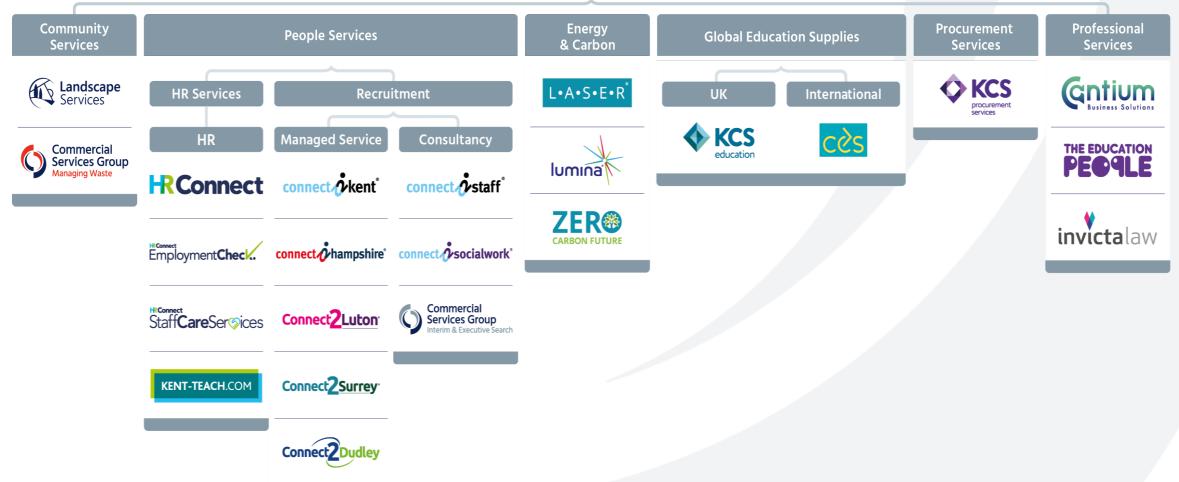
Public Sector Brand

Steve Wilson, Commercial Director 28th October 2022



An Introduction

COMMERCIAL SERVICES GROUP

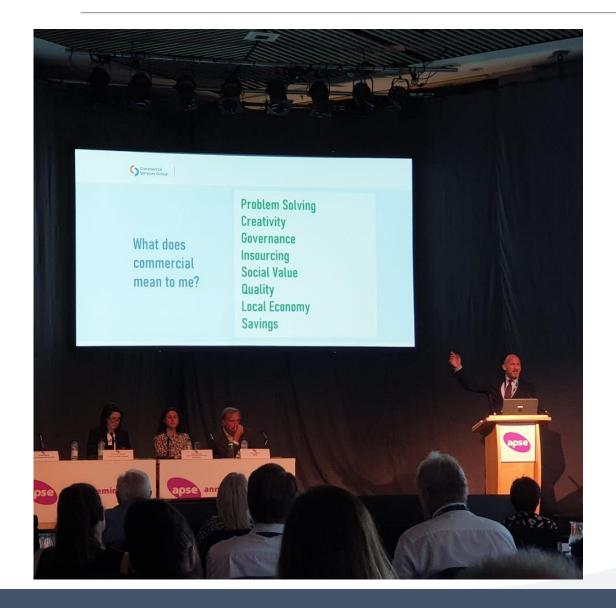




Defining Commercial



What is our Commercial Identity?



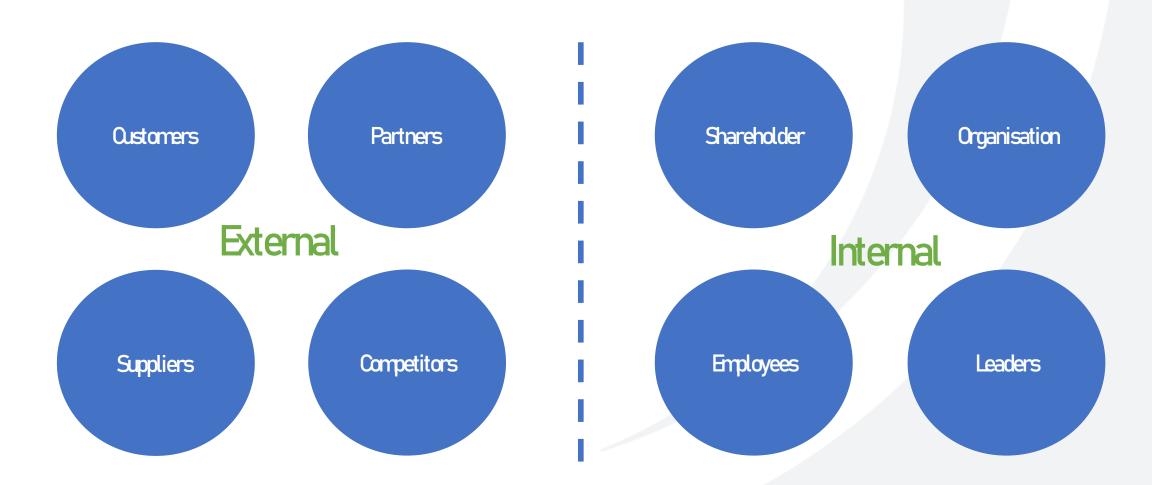
- Problem Solving
- Governance
- Insourcing
- Quality
- Social Value
- Local Economy
- Local Communities
- Savings
- Income Generation



Customer Experience Commercial Growth Social Value Empowered Workforce



Social Value



"Doing good is good business" - Darren Knowd Durham County Council



Profit with a Purpose (or Surplus with a Purpose!)



A Case Study

COMMERCIAL SERVICES GROUP





The problem

Briefing 21-56



Local government: Skills shortages and workforce capacity





'Unscrupulous' tactics being used by children's social care agencies

04 JULY 2022

Rising demand and scarcity of staff mean agencies are increasingly able to define the terms under which they operate LGC has found evidence of agencies deploying controversial tactics to incease their grip on the market, making it more difficult for councils to stop using agency staff. At least one operating...

Solace Summit: Recruitment crisis laid bare

13 October 2022

The scale of the recruitment crisis facing councils has been laid bare at the Solace Summit.

Staff shortages 'clear and present danger'

31 January 2022

The extent of widespread workforce disruption has been discussed by senior members of the Local Government Association (LGA).



How children's social care agencies trap services in a 'vicious circle'

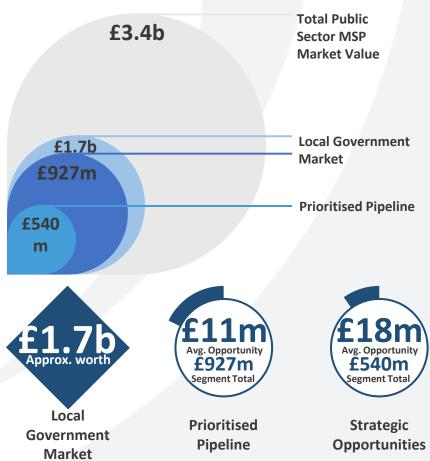
04 JULY 2022

Increasing use of agency workers in children's social care presents challenges for councils Star Hobson The last social worker to see Star Hobson alive in September 2020 worked through an agency, meaning she could leave her job with only a week's notice and before an assessment of Star's case had...



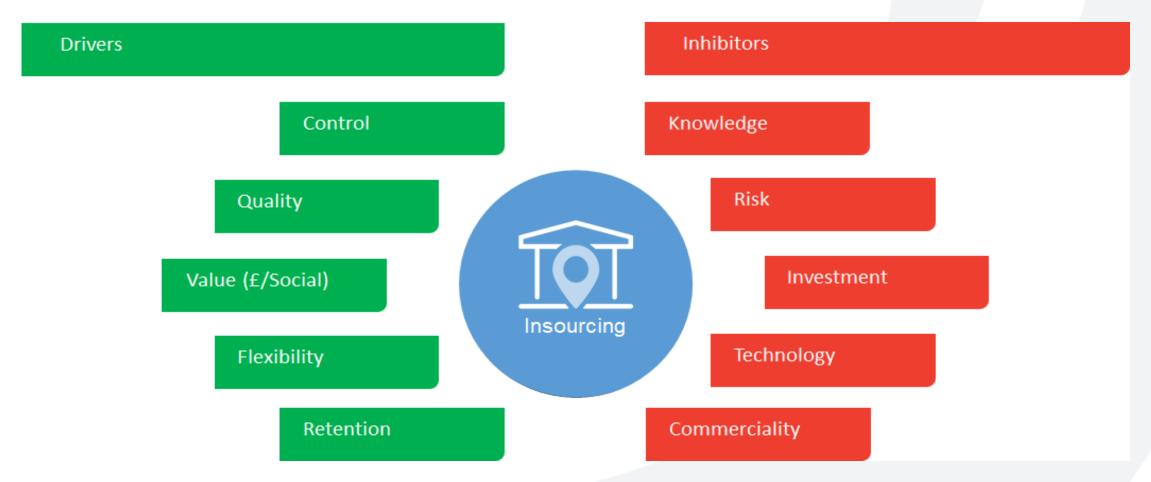
The data





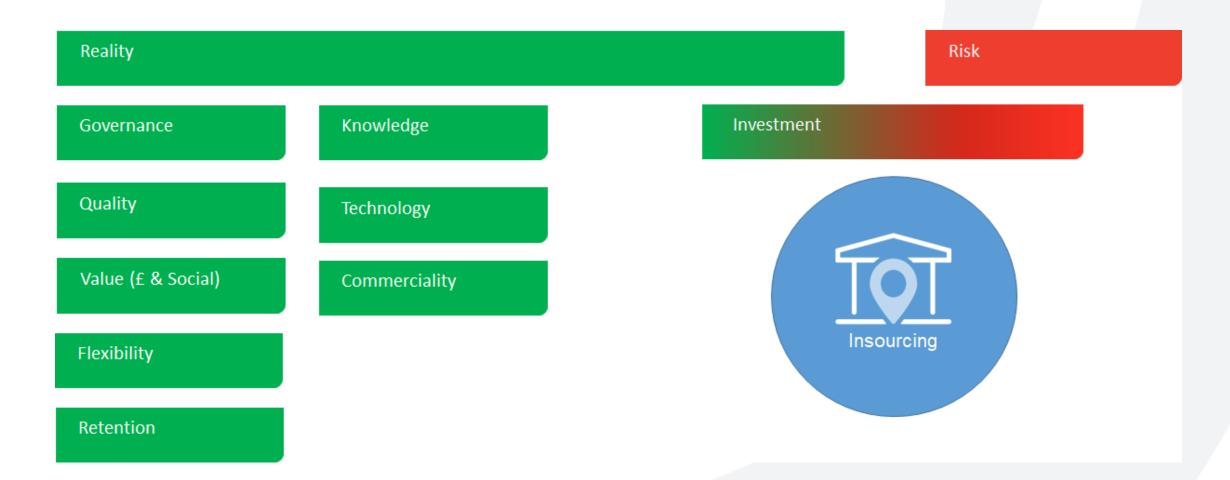


Why just us?



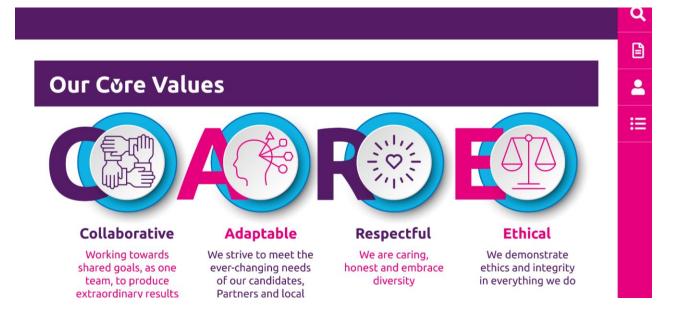


Not just us!





Building a brand









A destination of choice

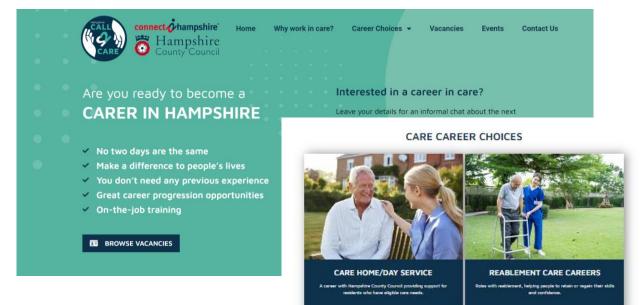
CARE AT HOME

PROVIDERS

Roles are available helping people to stay

TEMPORARY ROLES IN

CARE



PERSONAL ASSISTANT IN CARE

WHY WORK IN CARE?



If you have the right values, there is a job for you

There are hundreds of different jobs available, depending on what you want to do, who you want to work with, and where you want to work.



You don't need any previous experience

Whatever your employment background, it's your transferable skills that count.



You'll make a positive difference to people's lives

You'll support people to live independently whilst working with a range of different people.



No two days are the same

Working to help different people with unique needs and personalities means that every day is different.



There is genuine career progression

Adult Social Care services are growing and changing all the time, which means there are lots of opportunities to develop and progress.



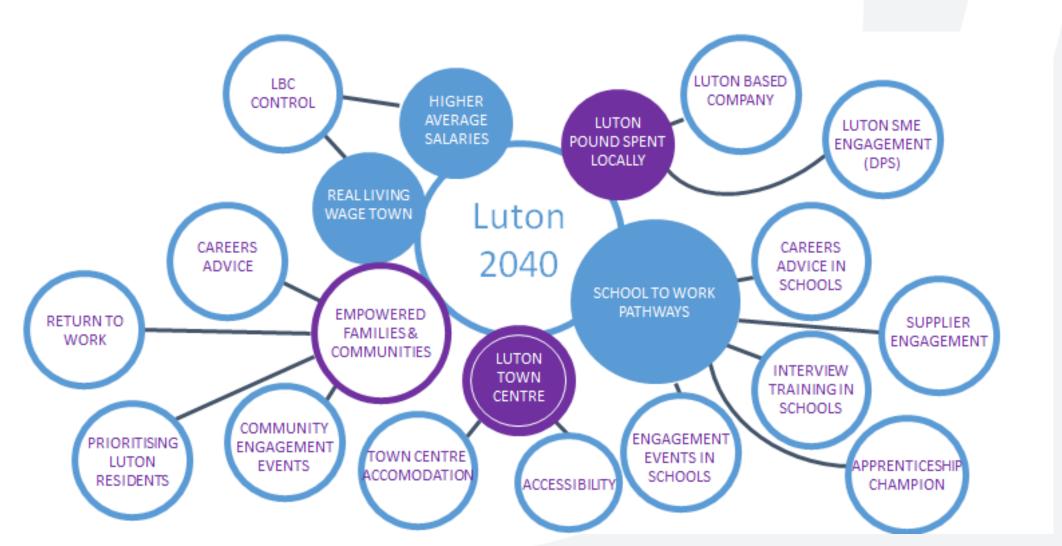
A sense of achievement

Supporting someone to live as full and independent a life as possible brings a real sense of achievement.





Designed for communities





Thank you