

Transport Operations & Vehicle Maintenance

Performance indicators 2022-23

Qualitative performance indicators

- PI 66b Number of weighted vehicles (units - adjusted for direct maintenance) maintained per fitter per annum
- PI 72b Number of weighted vehicles (units - adjusted for direct maintenance) maintained per fitter per annum (excluding miscellaneous group)
- PI 67a Percentage staff absence (fitters / tradespeople) - Excluding Scotland
- PI 67b FTE staff absence days (fitters / tradespeople) - Scotland only
- PI 68 Number of days hire vehicles used (per vehicle on fleet) to cover for vehicles in workshop (fair wear & tear)
- PI 70b Quality assurance and stakeholder consultation
- PI 71 Human resources and people management
- PI 78 Good practice and consultation

Transport operations performance indicators

- PI 73b Percentage of vehicles passing DVSA test first time (DVSA statistics)
- PI 74 Percentage of vehicles serviced within 7 days of schedule
- PI 110 Percentage of council vehicles requiring an operator licence
- PI 111 Number of PG9 notices issued by DVSA per 100 council vehicles
- PI 116 Number of motor vehicle accidents/incidents reported per 100 vehicles

Environmental performance indicators

- PI 140 Tonnes of CO2 produced from all petrol vehicles
- PI 141 Tonnes of CO2 produced from all diesel vehicles
- PI 142 Tonnes of CO2 produced from all LPG (liquid petroleum gas) vehicles
- PI 143 Tonnes of CO2 produced from all carbon fuel based vehicles

Group 1 vehicles - cars and car derived vans

- PI 27 Annual maintenance cost per weighted vehicle
- PI 118 Percentage of maintenance cost attributable to non fair wear & tear
- PI 128 Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

Group 2 vehicles - vans up to 3,500kg GVW

- PI 28 Annual maintenance cost per weighted vehicle
- PI 119 Percentage of maintenance cost attributable to non fair wear & tear
- PI 129 Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

Group 3 vehicles - trucks and tippers up to 3,500kg GVW

- PI 29 Annual maintenance cost per weighted vehicle
- PI 120 Percentage of maintenance cost attributable to non fair wear & tear
- PI 130 Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

Group 4 vehicles - vans, trucks and tippers 3,501 to 7,500kg GVW

- PI 30 Annual maintenance cost per weighted vehicle
- PI 121 Percentage of maintenance cost attributable to non fair wear & tear

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PI 131 Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

Group 5 vehicles - vans, trucks and tippers 7,501 to 18,000kg GVW

PI 31 Annual maintenance cost per weighted vehicle

PI 122 Percentage of maintenance cost attributable to non fair wear & tear

PI 132 Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

Group 7 vehicles - minibuses up to 17 seater

PI 33 Annual maintenance cost per weighted vehicle

PI 123 Percentage of maintenance cost attributable to non fair wear & tear

PI 133 Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

Group 8 vehicles - medium coaches including welfare accessible buses

PI 34 Annual maintenance cost per weighted vehicle

PI 124 Percentage of maintenance cost attributable to non fair wear & tear

PI 134 Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

Group 9 vehicles - sweepers over 12,000kg GVW

PI 35 Annual maintenance cost per weighted vehicle

PI 125 Percentage of maintenance cost attributable to non fair wear & tear

PI 135 Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

Group 11 vehicles - 3 axle refuse collection vehicles with bin lift

PI 37 Annual maintenance cost per weighted vehicle

PI 126 Percentage of maintenance cost attributable to non fair wear & tear

PI 136 Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

Group 16 vehicles - sweepers up to 12,000kg GVW

PI 38 Annual maintenance cost per weighted vehicle

PI 127 Percentage of maintenance cost attributable to non fair wear & tear

PI 137 Labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance)

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PI 138 Average labour input hours per weighted vehicle (all reporting groups)

Passenger transport performance indicators (all family groups)

PI 106 Percentage of people who spend less than 1 hour on board day care transport per trip

PI 107 Percentage of journeys to school on time

PI 108 Percentage of fleet capacity used

PI 109 Percentage of referrals for transport that are assessed and with provision of transport within 3 to 5 days of receipt of referral

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Available on request performance indicators

- PI 112 Number of overloading incidents identified per 100 council vehicles monitored
- PI 113 Number of overloading prosecutions per 100 council vehicles
- PI 114 Number of speeding fines/penalties per 100 council vehicles
- PI 115 Number of parking tickets/notices per 100 council vehicles
- PI 14 Contract maintenance hire charge - supply and maintain (group 1)
- PI 15 Contract maintenance hire charge – supply and maintain (group 2)
- PI 16 Contract maintenance hire charge - supply and maintain (group 3)
- PI 17 Contract maintenance hire charge - supply and maintain (group 4)
- PI 18 Contract maintenance hire charge – supply and maintain (group 5)
- PI 20 Contract maintenance hire charge – supply and maintain (group 7)
- PI 21 Contract maintenance hire charge – supply and maintain (group 8)
- PI 22 Contract maintenance hire charge - supply and maintain (group 9)
- PI 24 Contract maintenance hire charge – supply and maintain (group 11)
- PI 25 Contract maintenance hire charge – supply and maintain (group 16)