

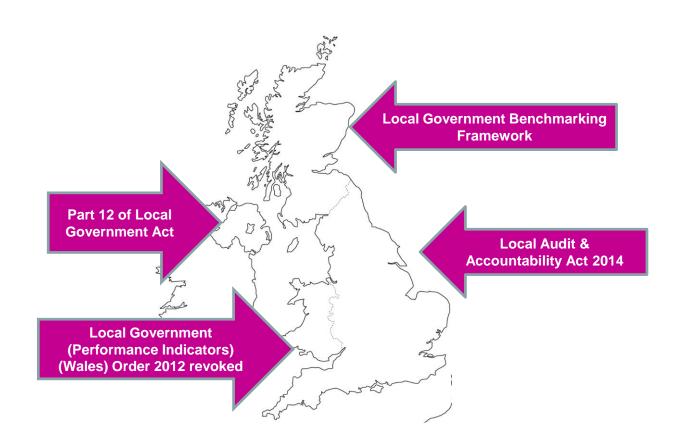
Transport
Productivity
and
Cost/ Trend analysis
2015-16



## The UK picture on benchmarking and performance

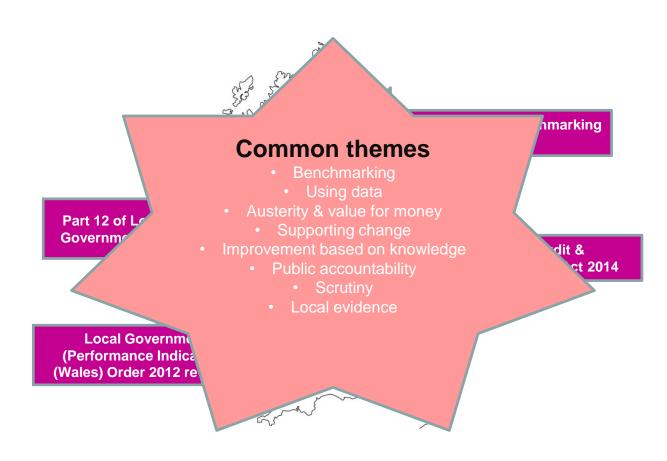


#### **Performance frameworks**





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### Unit costs and trend analysis 2015-16

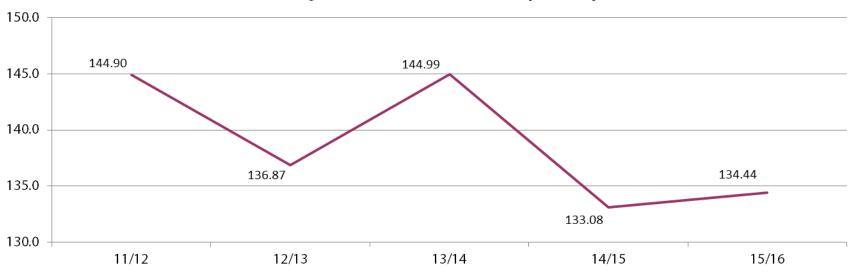
#### **Performance**

	11/12	12/13	13/14	14/15	15/16
<b>PI 73a</b> - Percentage of vehicles passing DOE first time	93.46%	92.58%	94.44%	95.73%	96.74%
<b>PI 74</b> - Percentage of vehicles serviced within 7 days of schedule	96.49%	95.24%	96.92%	95.93%	96.82%
<b>PI 76</b> - Percentage of all workshop jobs completed within 24 hours	79.11%	80.04%	76.26%	70.77%	72.72%



#### **Productivity**

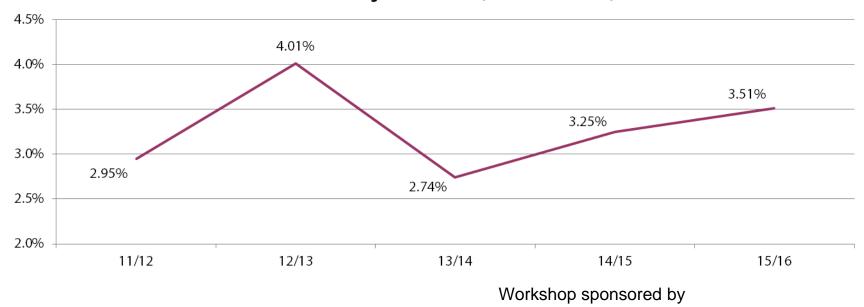
#### PI 66a - No of weighted vehicle (units) maintained per fitter per annum





#### Staff absence





#### Penalties and accidents

	11/12	12/13	13/14	14/15	15/16
PI 111 - Number of PG9 notices issued by VOSA per 100 council vehicles	0.070	0.037	0.089	0.018	0.040
PI 113 - Number of overloading prosecutions per 100 council vehicles	0.00	0.00	0.02	0.00	0.00
PI 114 - Number of speeding fines/penalties per 100 council vehicles	0.68	1.19	1.00	1.28	0.98
PI 115 - Number of parking tickets/notices per 100 council vehicles	0.36	0.81	0.76	0.67	1.23
PI 116 - Number of motor vehicle accidents/incidents reported per 100 vehicles	31.64	34.45	33.61	27.16	26.82

#### Transport operations and vehicle maintenance performance indicators

- PI 70 Quality assurance and consultation
- PI 71 Human resources and people management
- PI 72b No of weighted vehicle (units adjusted for direct maintenance) maintained per fitter per annum (excluding miscellaneous group)
- PI 73a Percentage of vehicles passing VOSA test first time
- PI 74 Percentage of vehicles serviced within 7 days of schedule
- PI 78 Good practice and consultation
- PI 111 Number of PG9 notices issued by VOSA per 100 council vehicles
- PI 116 Number of motor vehicle accidents/incidents reported per 100 vehicles
- PI 138 Average labour input hours (fair wear and tear) per weighted vehicle (adjusted for direct maintenance) all groups

# LOCAL SERVICES LOCAL SOLUTIONS



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