



Traffic Commissioners
for Great Britain

Responsibilities of transport managers and latest issues

APSE Scotland Conference, Aviemore, May 2025

Victoria Davies,

Traffic Commissioner for Wales

Regulating transport for **safer** roads

Agenda

- Changes to the Traffic Commissioners and their services
- Transport management and maintenance
- Keeping up to date



Changes to the Traffic Commissioner team

- **Scotland update** – Richard Turfitt has been appointed Acting Traffic Commissioner for Scotland until a new TC in place
- David Mullan appointed TC for the North West
- New Senior Traffic Commissioner from 1st June, Kevin Rooney, current West of England Commissioner



Peter Hearn, Chief Operating Officer for the Office of the Traffic Commissioner

- Peter was previously the Director of Driver Services at the Driver and Vehicle Standards Agency (DVSA).
- Also held positions at the Vehicle and Operator Services Agency, including:
 - Scheme Management and External Relations Director
 - Head of Planning and Policy in operational management



Performance Update – 2024/25

- Average applications: 31 working days for Goods, 33 for PSV (28 and 31 days in Scotland)
- Pls: 1279 (82% within 12 weeks) in GB
- Pls: 75 (93% within 12 weeks) in Scotland
- Goods Licences: 66k GB, 5.2k Scotland
- Goods Vehicles: 608k Goods, 51k Scotland
- PSV Licences: 5.3k GB, 630 Scotland
- PSV: 88k GB, 11k Scotland



Vehicle Maintenance

- Availability
- Suitably Qualified
- Brake Testing
- Updated Guide to Maintaining Roadworthiness



Keeping Up to Date

- Regular updates from the Senior Traffic Commissioner
- Key Resources publication
- LGV International requires TM by today, 20th May 2025



27 February 2024 — Collection
[Key Traffic Commissioner Resources](#)



Office of the
Traffic Commissioner

Helpful links to guidance from and publications by the Traffic Commissioners.

URGENT NOTICE ACTION REQUIRED REGARDING YOUR OPERATOR'S LICENCE

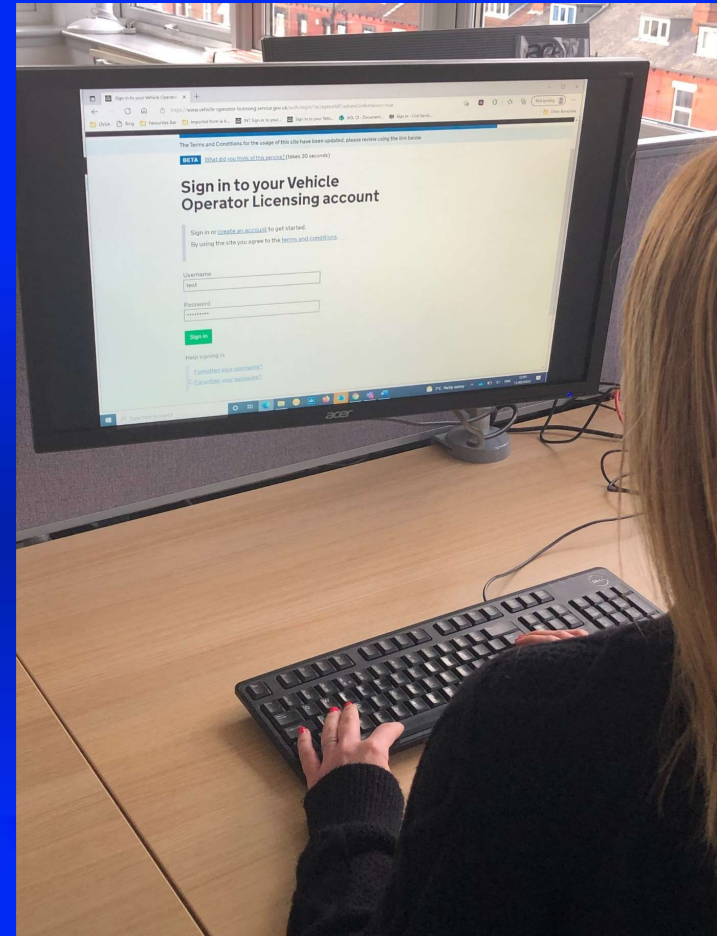
To operator

We are sending you this email as our records show that your transport manager is the holder of an Acquired Rights Certificate of Professional Competence (CPC) for light goods vehicles (LGVs).

You may remember that we have sent previous messages reminding you that this certificate can only be used to satisfy the professional competence requirements on an operator's licence until 20 May 2025.

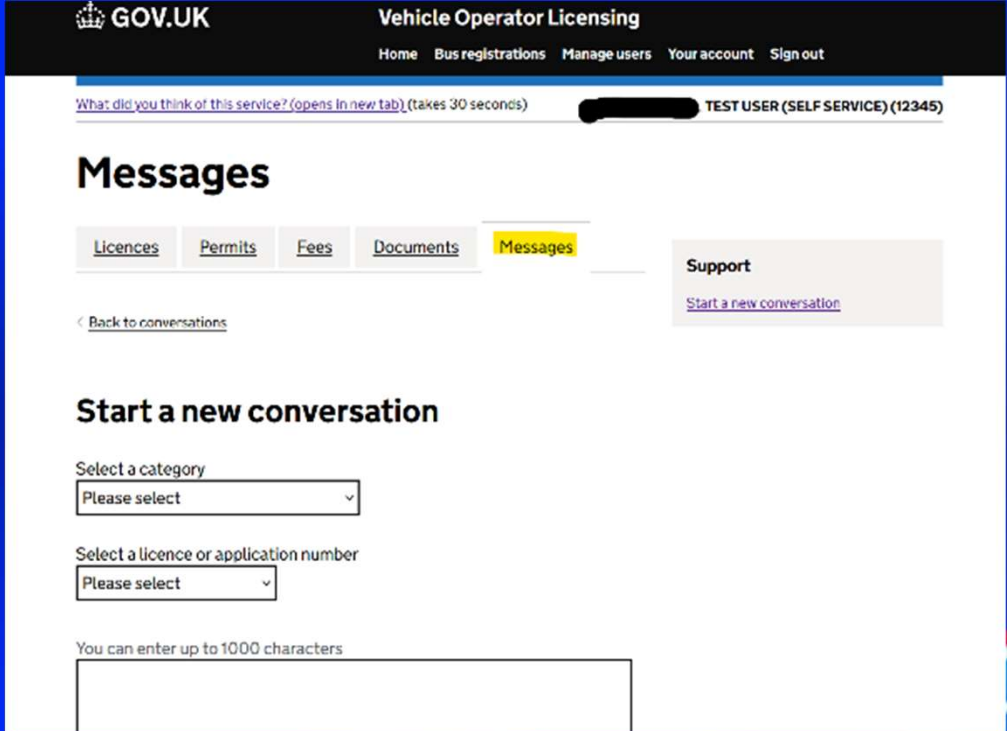
Improving Our Services

- Licencing system moving to digital-only as standard
- Digital Continuations
- Keep your contact details up to date -
Do you need the Transport Consultant to still be there?



VOL Direct Messaging

- Introduced at the end of 2024
- Allows operators to directly message staff at the Office of the Traffic Commissioner
- The service helps to –
 - simplify processes
 - reduce correspondence going to individual email accounts
 - prevents emails from being missed
 - protect data and reduce call volumes.
- Documents can be quickly uploaded through direct messaging.
- A clear audit trail of message conversations will be held on the VOL record.



The screenshot shows the GOV.UK Vehicle Operator Licensing interface. The header includes the GOV.UK logo and navigation links: Home, Bus registrations, Manage users, Your account, and Sign out. Below the header, there is a feedback link and a user identifier: TEST USER (SELF SERVICE) (12345). The main section is titled 'Messages' and features a navigation bar with tabs for Licences, Permits, Fees, Documents, and Messages (which is highlighted). A 'Support' section on the right offers a link to 'Start a new conversation'. The 'Start a new conversation' section includes two dropdown menus: 'Select a category' (with 'Please select' as the current value) and 'Select a licence or application number' (also with 'Please select' as the current value). Below these is a text input field with a character limit of 1000.

Transport Manager v Responsible Person

- Exercise effective and continuous management of a transport operation
- Assessing risks to business and identifying mitigation
- Balancing business and safety



Proportionate Regulatory Action

- The TCs take serious action where warranted.
- Regulatory action taken by TCs
- Scotland 90 PIs, 1157 Driver conduct cases
- Great Britain 1283 PIs, 15k Driver conduct cases
- Periods of Grace
- Relevant cases




Pay attention to deadlines!

- Periods of Grace
- Blog from Senior Traffic Commissioner
- Understanding the purpose is very important
- Staying in touch is vital



Any questions?

- Over to you...
 - What challenges do you face in compliance?
- 
- A decorative graphic in the bottom right corner of the slide, consisting of several overlapping, translucent rays of light in shades of blue, cyan, and magenta, creating a sense of motion and energy.