

Refuse Collection Best Performer 2023 & Most Improved Nominated.



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Overview of district & service

fortnightly residual, 4 weekly mixed dry recycling, 4 weekly paper and card and fortnightly garden waste (chargeable service runs from March to November) collections to over 44,000 households. Very rural district with areas at both ends of the spectrum (very affluent areas and very deprived areas and everything in-between)

- 2,000 properties on a weekly bag collection service
 - 28,000 green waste subscriptions sold pa
 - Operatives work 4 days a week, 9.25 hours per day
 - New purpose-built central depot
 - 40 blocks of work (10 weekly rounds plus 4 garden waste)
 - Bulky waste collection service (Chargeable)
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Overview of District & Service

- House Clearances
 - Deliver a chargeable bulky waste collection service for a neighbouring authority
 - New big bin clear out scheme
 - Trade waste service
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How did last year go?

- New service introduced
- New tech introduced
- Missed bins slightly up
- Sickness levels remain low
- Ongoing training
- Sharing and learning from others through APSE



What next?

- Errrrmmmm.....
- Continually adding more learning and development to the supervisors
- Development opportunities for operational staff
- Planning for food waste collections
- RFID technology for Green Waste
- Fleet de-carbonisation plan



End of chapter two

Thank you for listening and if you have any questions please feel free to ask.

