

apse seminars

APSE Wales one day seminar and AGM 2014

**Transformation and re-organisation:
What's in store for local government in Wales?**



Metropole Hotel, Llandrindod Wells

Thursday 3 July 2014

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9.30 Delegate arrival and registration

10.00 **Key note speech:** Public service reform in Wales by Lesley Griffiths AM, Minister for Local Government and Government Business, Welsh Government

10.30 **Session 1: Strategic overview**

How can local government respond?

- Financial challenges and demands on public services
- The impacts of potential re-organisation
- Regional and collaborative working arrangements

Speaker: Daniel Hurford, Head of Policy (Improvement and Governance), Welsh Local Government Association (WLGA)

The impact on employees

- Implications for the workforce
- Workforce cost v efficiency
- Managing change within organisations

Speaker: Dominic MacAskill, Regional Manager Head of Local Government, Unison Wales

11.30 Tea and coffee break

11.45 **Session 2: Approaches from local government around the UK**

Managing the transition in an English Council

- Ensuring and co-operative approach
- Maximising new commercial opportunities
- Integration of services through partnership working and managing demand

Speaker: Richard Partington, Managing Director, Telford and Wrekin Council

Experiences of re-organisation in Northern Ireland

- Context and reasons for re-organisation
- Progress to date
- Structures, governance and staffing issues

Speaker: Derek McCallan, Chief Executive, NILGA

Collaborative working in Welsh Local Government – Tick in the box or sound business practice?

- Empirical evidence to support the benefits of collaborative working amongst local authorities in Wales
 - Can these benefits be obtained by other forms of organisation?
 - Are specific services better suited to the collaborative model of service delivery?
- Speaker:** Miles Punter, Director of Visible Services and Housing, Vale of Glamorgan Council

13.00 **APSE Wales annual general meeting**

13.15 Buffet lunch in the restaurant

14.00 **Session 3: Innovation and case study examples**

Blue Ocean Thinking - How can we apply the thinking to local services?

- Can we radically change how we think about and deliver public services?
- How do we create uncontested market space by reconstructing public service boundaries?
- Reaching beyond existing demand

Speaker: Andy Mudd, Principal Consultant, APSE Solutions

The Dumfries and Galloway depot rationalisation programme

- Reconfiguring your assets: The benefits for better working
- Developing fit for purpose sites and realising savings
- How has this benefitted our fleet, highways, transport and environmental services?

Speaker: James McDowall, Business Manager, Dumfries and Galloway Council

Packaging services to secure long term relationships

- About Derbyshire Property Package
- Includes building cleaning, grounds maintenance, building construction and maintenance
- Business development in challenging times

Speaker: Sam Foulk, General Manager, Derbyshire County Council Corporate Property

15.30 Seminar close and departure

Seminar objectives

This seminar will examine the impact of the latest Williams report on the 'Commission on Public Service Governance and Delivery' and the efficiency challenges facing local authorities in Wales. The Minister for Local Government and Government Business, Lesley Griffiths AM will provide the key note speech on public service reform in Wales and the seminar seeks to examine the implications for local government of potential re-organisation and the context in which local government in Wales is operating including declining public spending and rising demand for public services. It will look at the impact on employees and how to manage change within organisations.

This event will examine some of the tools which local authorities can use to meet the challenges ahead including transformation, demand management, innovation and income generation. It will also look wider in terms of the approaches from local government around the UK. This includes how the austerity measures have been dealt with by an English Council, experiences of re-organisation in Northern Ireland and operational approaches such as the depot rationalisation programme in Dumfries and Galloway Council and packaging property services in Derbyshire County Council. It will examine the findings of an academic study on collaborative working in Welsh Local Government, drawing on empirical evidence. The afternoon session will include innovation and case study examples and look at themes such as 'Can we radically change how we think about and deliver public services?' and 'Can we reach beyond existing demand?'

This one day event aims not only to ensure delegates depart with a clear understanding of the key issues and latest developments, but also to provide tools, techniques and examples which can be taken back to the Authority. Attendance at this APSE one day seminar is essential for all officers and members with responsibility for delivering services or involved in policy. The events are always popular and usually sell out fast so book early to avoid disappointment. The conference is planned to allow considerable time for debate and questions.

Who should attend?

- Chief executives and council leaders
- Service and area directors
- Senior managers and heads of service
- Front line service managers and officers
- Elected members
- Policy and development officers
- Legal services
- Finance services
- Trade union representatives

Reserve your place now by completing the booking form and faxing it or emailing to Dan Thorpe: dthorpe@apse.org.uk

The Venue

Metropole Hotel

Temple Street
Llandrindod Wells
Powys
LD1 5DY

Tel: 01597 823 700

Email: info@metropole.co.uk



Booking form

Office Use

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APSE Wales seminar and AGM, Thursday 3 July 2014, The Metropole Hotel, Llandrindod Wells

main contact name: _____ authority: _____

address: _____

post code: _____

telephone: _____ fax: _____ email: _____

Please detail here any special dietary/access requirements for the delegates listed below:

APSE issues a written confirmation for all delegate bookings received. If you have not received your confirmation letter within 5 working days of sending your booking form, then please contact APSE on 0161 772 1810.

Payment information

What's included: The delegate place covers attendance, delegate documentation, lunch and light refreshments. Please note that hotel accommodation and travel costs are not included. A list of recommended hotels in the area is available on request.

APSE members delegate fee:- £79 + VAT

Non-members delegate fee:- £149 + VAT

Private sector delegate fee:- £360 + VAT

Please indicate preferred method of payment (tick):-

VAT registration number 519 286 915

- Please find enclosed cheque (made payable to APSE)
- Please invoice me

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by post, email to dthorpe@apse.org.uk or fax to 0161 772 1811. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

Delegate name	Delegate position	Delegate email

Please return completed form to Dan Thorpe, APSE, 2nd floor Washbrook House, Lancastrian Office Centre, Talbot Road, Old Trafford, Manchester M32 0FP
or fax direct to: 0161 772 1811 Telephone: 0161 772 1810 - E-mail: dthorpe@apse.org.uk