

Four Weekly Refuse Collections

APSE Advisory Group May 2018

**Andrew Wilkinson
Head of Neighbourhood Services
Conwy County Borough Council**



**Ailgylchwch Fwy 
Recycle More**

Behaviour Change



Ready for Change?

97% 

Agree or Strongly Agree that Councils should take steps to encourage more people to recycle so that they will spend less money on landfill costs

Recycle More Survey
11,200 responses



If the wheelie bin was collected less frequently, could you manage if Conwy provided additional services such as a separate nappy collections, additional Christmas collections and extra bins for larger families?

55.4%
Said **YES**
they would be
able to manage



44.6%
Said **NO**
they would not be
able to manage



Most household waste collected weekly

Beth sy'n cael ei gasglu a phryd / What's collected and when



mae'n
dda cael
gwybod

good to
know

**BOB WYTHNOS
WEEKLY**



BOB PYTHEFNOS/FORTNIGHTLY



GWASTRAFF
BWYD
FOOD WASTE



**BOB PEDAIR WYTHNOS
EVERY FOUR WEEKS**



September 2016

- 10,600 households on 4-weekly trial
- All others moved to 3-weekly



Am ragor o wybodaeth: www.conwy.gov.uk/ailgylchu
For further guidance: www.conwy.gov.uk/recycle



Change is a process, not an event



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Key Communications Themes

- It's not about cuts, it's about **RECYCLING**. It's about doing the right thing.
- An independent study found that over half the contents of wheelie bins going to landfill could have been **RECYCLED**
- Vast majority of household waste can be **RECYCLED**. All recycling, incl. food waste and also nappies **COLLECTED WEEKLY**





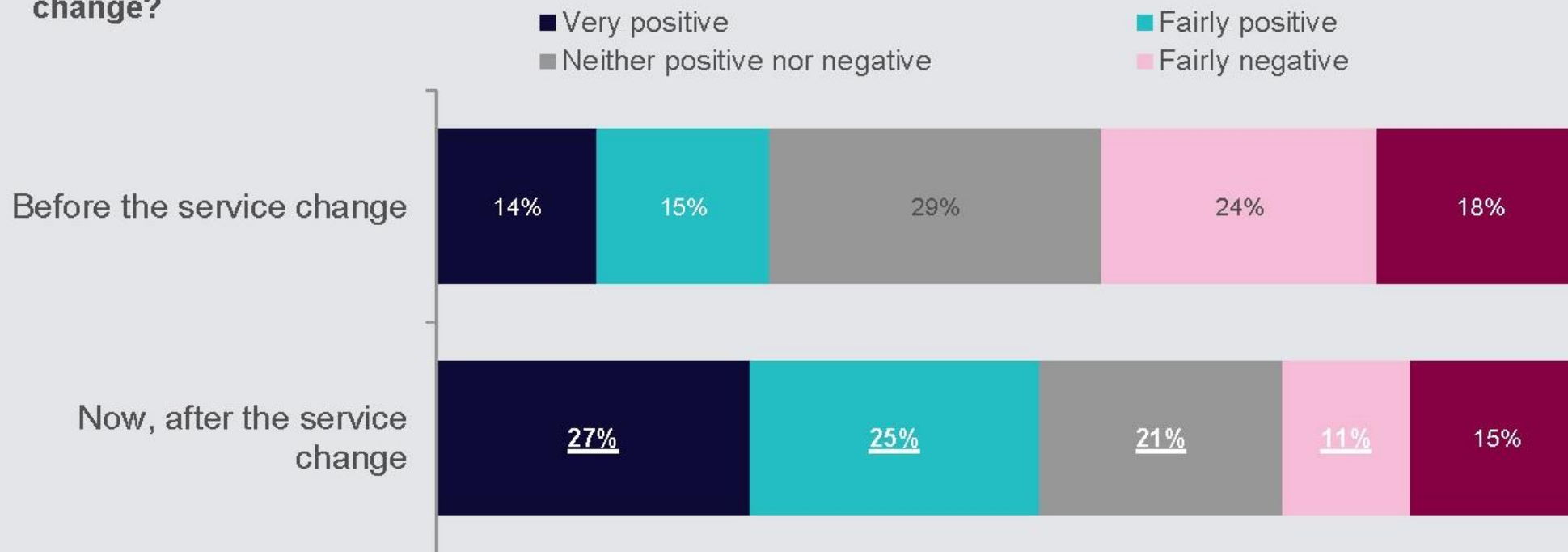
Hope



Views of the service change – then and now

Q9. Thinking back to when you found out that the service was going to change, were you positive, negative or ambivalent about this?

Q12. Thinking about how you feel about the service now, after six months or so with the new system, would you say you are positive, negative or ambivalent towards the service change?





Acceptance

	# Properties	Presented	Raised Lid	Side waste	Raised Lid & Side waste at same time
Towyn	690	653	10		1
Penmaenmawr	855	762	12	1	1
Llanfairfechan	1252	1099	40	2	2
Kinmel Bay	2668	2475	42	12	0
Eglwysbach	439	407	8		2
Dwygyfylchi	483	419	14		
Rural (Penmachno/BYC)	331	295	14	1	
Conwy Morfa	516	470	8		

Raised Lid: 2%
Side Waste: 0.2%



Commitment

3 Weekly


+5%




-20%


+14%

4 Weekly




-31%





3 Weekly vs 4 Weekly

	3 Weekly	4 Weekly
Recycling Increase	+5%	+14%
Residual Waste Reduction	-20%	-31%
Recycling collection: Annual Tonnage Projection	15, 330 tonnes	16, 608 tonnes
Refuse collection: Annual Tonnage Projection	14, 978 tonnes	13, 425 tonnes
Annual Savings Projections	£400, 250	£790, 437
Refuse wheelie bin collections per year	17	13

Fear, Anger, Anxiety

Daily Mail
 MAINTAIN JANUARY 19, 2017
 DAILY NEWSPAPER OF THE YEAR 650

Silent scourge of mid-life INSOMNIA
 Femal magazine STARTS PAGE 35

WHAT A STINK!
 New once-a-month bin collections force families to burn rubbish and dump waste in street – as councils plot to roll them out across Britain

Revealed: dark secret missing man and

THE nightmare of monthly bin collections was exposed by furious households yesterday. The first case of a council collecting bins only once a month was taken to court in the first case, with the council ordered to pay £10,000 in costs. The council had argued that the bins were not full and that the collection was not necessary. The court ruled in favour of the residents, stating that the council had a duty to provide a regular bin collection service. The council's argument was rejected, and it was ordered to pay the residents' legal costs. This case is part of a wider trend of councils cutting bin collection services, which has led to a significant increase in fly-tipping and environmental damage.

SUNDAY EXPRESS

HOME NEWS SHOWBIZ & TV SPORT COMMENT FINANCE
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Home > News > UK > Council plans to collect rubbish ONCE a month slammed by environmental experts

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Council plans to collect rubbish ONCE a month slammed by environmental experts

CONTROVERSIAL council plans to collect rubbish just once a month were slammed yesterday by environmental experts.

By JOHN INGHAM
 PUBLISHED: 20:48 Wed, Feb 7, 2018 | UPDATED: 21:08 Wed, Feb 7, 2018

SHARE TWEET G+ 18

Rats, flies, dumping. bin collection system 'is health timebomb'

by STEPHANIE PRICE
 stephanie.price@sun.co.uk

MONTHLY bin collections by a local authority are a "health time-bomb", a former mayor says.

Cllr Bill Darwin, who sits as an independent on Conwy and Kinnerton Bay Town councils, says people have reported rats, flies and stench from car and dog problems as a result of Conwy's new four-weekly bin collection.

He said: "I am writing a weekly bin collection in the community and I have had a lot of negative feedback from residents, who have been a campaign against the council for calling for the bins to be collected, and they've seen so much rubbish as the council believes it is a health timebomb."

Clwyd West Assembly Member Darren Millar is concerned at the amount of outside litter and fly-tipping the council is addressing the issue.

Mr Millar, who has been a campaign against the council for calling for the bins to be collected, and they've seen so much rubbish as the council believes it is a health timebomb.

People are said to have reported all manner of problems, including fly-tipping, as a result of Conwy Council's four-weekly bin collection.

The Sunday Times February 25, 2018
NEWS

Conwy's monthly rubbish lift tips balance

Mark Hookham and Derek Bellis

In the run up to every third Wednesday, Toby Webber jumps from his patio wall into his rubbish bin. The leap is not always necessary but, most months, compacting the waste is the only way to make sure it all fits in.

The black wheeled bin that Webber, 68, shares with his wife Carole is collected once every three weeks. They dread what will happen later this year when their council becomes the first in England and Wales to move to four-weekly collections.

Tomorrow, councillors at Conwy county borough council who are opposed to four-weekly collections will make a last-ditch call for the move to be stopped, arguing that it will increase fly-tipping and encourage vermin.

Council leaders are determined to go ahead. They will offer "mitigation" measures to win over taxpayers, who face a 5% increase in council tax bills this year.

The proposed measures include a second bin for larger families, additional collections over Christmas and collecting rubbish every week from grandparents who care for their grandchildren – a service currently only available for parents. Other councils in Wales, such as Pembrokeshire are moving towards three-weekly collections.

"We recycle as much as we possibly can," said Carole Webber, 60, who has lived for 32 years in a terraced house on a hillside in Old Colwyn, North Wales. Their son, Matthew, 32, also lives with Carole and Toby, meaning that the council expects each adult to fill only a 12th of the bin a week. "There are cats around here and also mice in allotments behind the houses," said Carole. "We fear if bins are overflowing they could claw at the rubbish. I worry about how it will be in the hot weather. It's a bad idea."

Conwy's leaders are not yielding. "Recycling is the right thing to do, and we'll be doing all we can to support our residents to do the right thing," council leader Gareth Jones said.

Conwy has a 21.3m shortfall and moving to four-weekly collections will save close to £400,000 a year. The costs of mitigation measures must be agreed tomorrow so the council can set a budget on Thursday.

A pilot scheme introduced in September 2016 saw monthly bin collections from 10,900 homes and provoked complaints. "If they are taken every four weeks, the bins get overflowing, then the seagulls come and rip the bags open and everything goes all over the place, which will encourage rats and mice," said Jeff Pearson, mayor of Colwyn Bay, who has suggested that residents should stop recycling in protest.

Kate Thompson, of the chartered institute of environmental health, cautioned against extending the scheme, warning of a "significant risk" of fly-tipping.

"Any missed collection will mean a staggering eight-week wait between bin collections, an unsustainable situation for large families," she added.

The council, however, says the trial shows that residents "have accepted the challenge to recycle more". It claims there is no significant increase in litter or fly-tipping and that the amount of waste sent to landfill was slashed by 30%.

In 2016, Falkirk in Scotland was the first UK council to move to monthly collections and there are fears that more cash-strapped local authorities will follow. A total of 13 councils collect rubbish once every three weeks, 303 fortnightly and 160 weekly, according to figures from Wray, the recycling charity.

@markhookham

BBC NEWS

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Conwy 'not ready' for four-weekly new bin collections

26 February 2018

People are said to have reported all manner of problems, including fly-tipping, as a result of Conwy Council's four-weekly bin collection.

The Telegraph
 Monthly bin collections force residents to burn their rubbish





CIWM

“Well-designed 4-weekly ‘black bag’ waste collections can safeguard health *and* increase recycling”

Recommendations:

- **Weekly food waste collections**
- **Separate nappy collections**
- **Good recycling provision in terms of material types, container capacity and frequency – either weekly or fortnightly**
- **A comprehensive communications strategy to ensure residents understand the system and know where to go if they need further advice or assistance**
- **Direct engagement with residents during the roll out phase**
- **Additional help for large families and those requiring special assistance**
- **Assistance where a collection has been missed for a valid reason**
- **Consideration of additional recycling collections during peak periods**

Democracy is a process, not an event



03/10/17	Improved Recycling Task & Finish Group
31/10/17	Improved Recycling Task & Finish Group
20/11/17	Economy & Place Overview and Scrutiny Committee
05/12/17	Cabinet
11/01/18	Economy & Place Overview and Scrutiny Committee
23/01/18	Cabinet
15/02/18	Improved Recycling Task & Finish Group
26/02/18	Full Council (Special Meeting)
13/03/18	Cabinet

Four weekly collection county-wide from September 2018