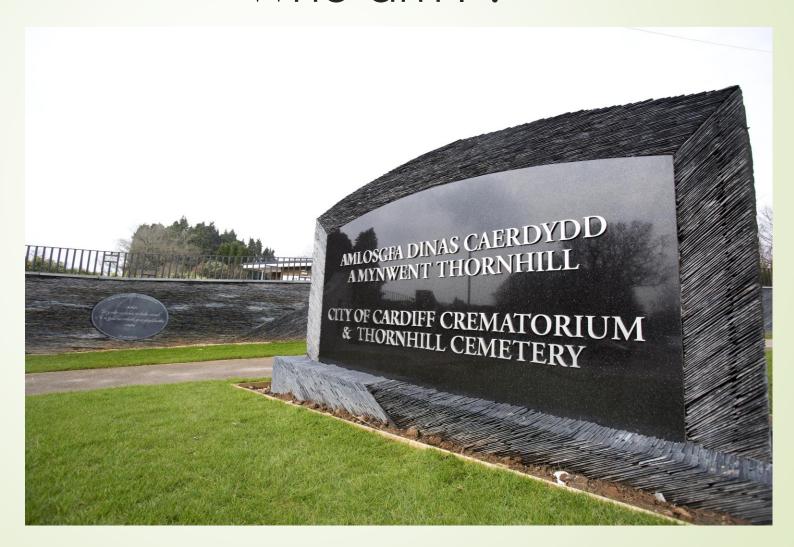
Cardiff Council

The Grave Maintenance Scheme

Who Cares? We can..
Reinventing the wheel.
What do you want?
Benefits shared

Mr Roger M Swan. Memorial Manager, Cardiff Council

Welcome Who am I?



Background

- Cathays cemetery opened in 1859
 - 112 acres
 - Over 224,000 burials
- It is one of seven cemeteries administered by Cardiff Council
 - An in-perpetuity "Keep in Order" scheme was offered
 - Later changed to annual payment
 - Needed to be simplified

It became rather complex

KEEP IN ORDER GRAVES MAINTENANCE DESCRIPTIONS AND ABBREVIATIONS

•(GMŞG)	Grass mowing to grave space – turfed grave
•(GMP)	Grass mowing to grave perimeter – alleys of grave
•(HM)	Grass edging Half Moon – edge along edgings or landings
(LHS)	Grass edging Long Handled Shears – edge around cultivated graves
•(SB)	Seasonal bedding maintenance – supply bedding and maintain weed free by hand weeding
•(HS)	Hard surface maintenance – landings sweep clear of arisings
• (H)	Hedge maintenance – cut hedge/plants around grave perimeter
•(C)	Chipping maintenance – hand remove weeds, clear debris and rake
•(BG)	Bulbs in grass – cut down bulbs in June/July after die back
•(PPR)	Permanent planting with Roses – maintain grave weed free by hand prune/dead head roses
•(PP)	Permanent planting – grave planted by family maintain grave weed free by hand weeding and prune

shrubs/herbaceous as required

Time for a review.

Cardiff Bereavement Services Annual Grave Maintenance Scheme

	Option 1	Option 2	Option 3	Option 4	Option 5
Number of tendings	2	4	8	8	1
Cut grass on and/or around grave plot	✓	✓	✓	✓	-
Clear memorial of cuttings & wash with water	✓	✓	✓	✓	-
Halfmoon/ edge up memorial	✓	✓	✓	✓	-
Twice per year place a wreath/flowers	+ £45	+ £45	-	✓	-
Spring & Summer bedding planting	-	-	✓	✓	-
Cleanse and resoil once	-	-	-	-	✓
Photograph	✓	✓	✓	✓	✓
Cost	£50.00	£100.00	£170.00	£200.00	£90.00

Keeping you in the picture

As you may not always be able to visit the grave, we provide a photograph of the work undertaken each time it is done. In this way, you have personal reassurance of the work carried out.

Placing wreath/flowers

We will place fresh flowers or a seasonal wreath on the grave twice per year.

Please specify the dates required on the application form.

Payment

Payment can be made in advance by cash, cheque or debit card or spread over a longer period by direct debit.

Please note that Option 3 and Option 4 only apply to Traditional Sections. Please call 029 20 544 820 to confirm details before payment.

Cardiff Bereavement Services Cremated Remains Sections – Maintenance Scheme

	Option 1	Option 2	Option 3
Number of tendings	1	2	In October & in March for the next five years
Halfmoon / edge up around memorial	✓	✓	V
Clear memorial of cuttings & wash with water	✓	✓	✓
Photograph	✓	✓	✓
Cost	£15.00	£25.00	£100.00

NOTE - This scheme is intended for Sections A, D and G at Thornhill cemetery Section AC at Radyr cemetery

What we will do for you -

The staff will carefully edge up around the memorial and remove all trimmings.

The memorial will then be washed with clean water.

As you may not always be able to visit, we email a photograph to you of the work undertaken each time it is done. In this way, you have personal reassurance of the work carried out.

ayment

Payment can be made in advance by cash, cheque or debit card or spread over a longer period by direct debit.

Please call 029 20 544 820 to confirm details, before making payment.

Customer was concerned that his family grave was hard to find.



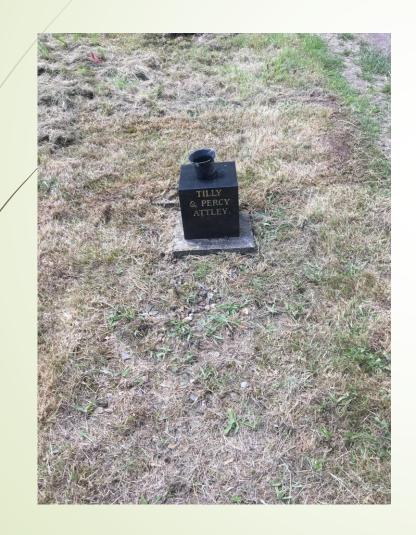
Our first "tending" visit took a few hours work. Customer was pleased..



Since then it's been quick and easy to maintain. Four times per year.



Customer said - Its just a vase.... Surprise!





Cremated remains section – Flat tablets tend to sink even with a foundation. Edged up and showing the tablets either side being encroached with grass and slowly disappearing.



Flowers

- On site independent florist provides me with a bouquet of fresh flowers
- No plastic wrappings!
- Two dates per year nearest working day to a weekend or Bank Holiday
- Can have a Christmas wreath and one bouquet



Conclusion & Any Questions

- The service offered is of benefit to those who may not be able to visit and tend the grave due to distance or their circumstances.
- It benefits the cemetery in that graves are cared for
- It brings in income £3300 in 2018
- Staff proud of the results