Performance Improvement

Making a difference in Northern Ireland's New Councils



Seminar programme

10.00 Registration and coffee

10.30 **Session** 1

Performance Improvement – Challenges and Opportunities – A Derry City and Strabane District Council Perspective

- Services and outcomes
- Engaging with stakeholders
- Techniques and processes
- The 'Bigger Picture'

Speaker: Ellen Cavanagh, Head of Corporate Administration and Performance Improvement

Performance Networks in Northern Ireland

- Using cost, quality and productivity data to drive service improvement
- Using performance data for peer learning and accountability
- Elected member involvement in performance information to improve governance
- Performance case studies from the UK

Speaker: Debbie Johns, Head of APSE Performance Networks

11.30 Coffee Break

11:45 **Session 2**

Human Resources and performance management

- Developing a holistic framework for Human Resources
- Performance management and wellbeing in Edinburgh
- The business case for health and wellbeing in the workplace

Speaker: Wendy Henderson, Health Improvement and Diversity Manager, Edinburgh City Council

Symposium Session with Ellen Cavanagh, Debbie Johns, Wendy Henderson

- Using performance evidence to inform public policy
- Are there new developments to consider in a Northern Ireland context?
- Lessons from across the UK: What works in using performance information to drive performance improvement

An opportunity for the audience and symposium panel to discuss the issues of performance information and its use in Northern Ireland

12.30 APSE Northern Ireland AGM

This will be a short business meeting to enable APSE members in Northern Ireland to receive an update on the work of APSE and to make nominations for consideration at the APSE Annual General Meeting 2016.

The meeting will also receive the following update from

APSE AGM report

- APSE Activity across the UK 2015 -2016
- Services to our membership and new developments
- Research and advocacy work: Our approach to supporting our member authorities
- APSE's louder more influential voice for local government
- Where next for APSE in Northern Ireland **Speaker:** Paul O'Brien, APSE Chief Executive

13.00 Event close and all delegates are invited to join APSE for an informal networking lunch to better acquaint themselves with peers from other local authorities and opportunity to develop APSE's network in Northern Ireland.

APSE Northern Ireland Annual General Meeting 2016

12.30 – 1.00 PM The Braid Town Hall, Museum and Arts Centre 29 Bridge Street , Ballymena, BT43 5EJ

The APSE Northern Ireland AGM 2016 will take place at approximately 12.30 at the rise of the seminar.

This is an opportunity for APSE members in Northern Ireland to receive accounts and a report on activity as well as make nominations for positions to the APSE Annual General Meeting. Please ensure your authority is represented.

Lunch will be provided at the end of the AGM enabling you to network with colleagues from across Northern Ireland. A copy of the constitution, minutes of the AGM 2015 and the agenda for this year's AGM are available from the APSE secretariat.

Who should attend?

This seminar is a must attend development opportunity for senior managers. It will provide both high level policy advice as well as case study operational examples which will be in valuable to:-

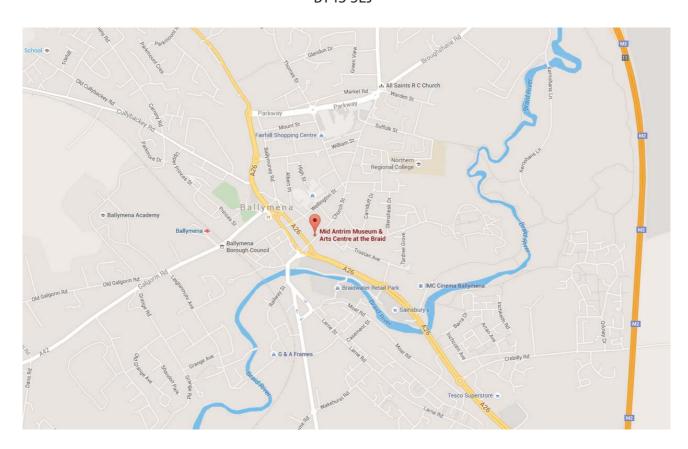
- Chief executives and leadership teams
- Directors and Heads of Service in all frontline areas
- Service transformation and performance management teams
- Elected members for frontline service areas, transformation, corporate finance and resources
- Trade unions
- · Managers with financial and budget responsibility

Reserve your place now by completing the booking form and faxing it or emailing to Keisha Swaby at APSE on 0161 772 1811 kswaby@apse.org.uk

The Venue

The Braid Town Hall, Museum and Arts Centre,

29 Bridge Street , Ballymena, BT43 5EJ













Booking form

APSE northern ireland seminar, Friday 1July 2016

Office Use
Del#
DB:
Conf:

main contact name:		authority:			
address:					
post code:					
telephone:	fax:	email:			
Please detail here any	special dietary/access requ	irements for the delegates listed below:			
APSE issues a written confirmation for all delegate bookings received. If you have not received your confirmation letter within 5 working days of sending your booking form, then please contact APSE on 0161 772 1810					

Payment information

What's included: The delegate place covers attendance, lunch and light refreshments.

APSE members:- Free

Non-APSE members delegate fee:- £75 + VAT Commercial organisation:- £159 + VAT

Please indicate preferred method of payment (tick):-

VAT registration number 519 286 915

- Please find enclosed cheque (made payable to APSE)
- O Please invoice me

Delegate name	Delegate position	Delegate email