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APSE Facilities, Catering and Cleaning Management Seminar 2025

Future proofing local authority soft FM



Thursday 30 and Friday 31 January 2025

Oulton Hall, Leeds, LS26 8HN

Programme

Day One: 30 January

9:30 Registration and Exhibition viewing

10:00 **Session One - A 360° View**

The present and future of local authority facilities management, catering and cleaning

- The current local government context
- Key findings of the State of the Market surveys for building cleaning and catering
- Building a sustainable future

Vickie Hacking, Principal Advisor, APSE

How effective procurement can support corporate objectives

- Scotland Excel – who we are and how we support our councils to achieve corporate objectives.
- Sustainable procurement and how this can play a critical role in minimising environmental impacts throughout the supply chain.
- Creating Social Value through public sector procurement

Laura Muir, Strategic Procurement Manager, Scotland Excel

The future of cleaning – Lessons from the trial

- Overview of the trial
- Cobotics, the internet of things, surface treatments and battery-operated cleaning equipment
- Lessons learned along the way and honest operative feedback

Kelsey Hargreaves, Technical Manager, British Institute of Cleaning Science

Audience question and answer session

11.45 Coffee and exhibition viewing

12.15 Session Two – Delivering an effective service

Trust us to deliver – A not for profit education support service

- An overview of the organisation.
- Local authority origins and connections
- Safer recruitment, workforce standards and sustainability

Brian Cape, Chief Executive and Laura Hadley, Strategic Director for Catering & Risk Management, SIPs

Friendly, Flexible and Fantastic FM Service

- Implementing a Corporate Landlord Model approach
- Overcoming the challenges
- Delivering benefits for individuals, the organisation, and customers

Suzanne Smith, Team Manager Property Safety

Audience question and answer session

and Facilities Management, Nottinghamshire County Council

13.15 Lunch and exhibition viewing

14.15 Session three – Innovation

Online Meals on Wheels map

- Developing the first UK map of Meals on Wheels providers
- Three simple steps to finding provision
- The future and ongoing research

Angeliki Papadaki, Associate Professor in Public Health Nutrition, University of Bristol

Introduction of robotic cleaning to the service

- Making the business case
- Finding the right technology and supplier
- Lessons learnt and what next

Mohammed Basharet, Facilities Manager, Derby City Council

School food - it's in our system!

- How technology in school kitchens can simplify catering processes and improve safety for students with dietary needs
- SchoolGrid helps schools and caterers manage allergens, special diets, and kitchen operations more efficiently and inclusively
- Having everything in one place - enhancing safety while delivering significant cost savings

Mike Travis, Chief Commercial Officer and Director, SchoolGrid – Overall seminar sponsor

Audience question and answer session

15.00 Coffee and exhibition viewing

15.30 Session four - The future of school meals

More than a meal - Evaluation of London Mayors Universal Primary Free School Meal policy

- Context and policy evaluation
- Findings from the project
- Discussion and recommendations

Myles Bremner, CEO, Bremner and Co

Keynote Address: A perspective from Westminster

- The school meal in the context of poverty and public health
- A view from Westminster and the role of government
- Campaigning for and championing school food

Sharon Hodgson MP. Chair of the All-Party Parliamentary Group on School Food

16:30 Close of seminar day one

Evening Programme



APSE FM catering and cleaning management charity dinner featuring the APPG Excellence in School Food Awards and APSE Innovation in Soft FM Awards

19:00 Pre-dinner Welcome

19:30 Annual charity dinner and awards evening

PARKINSON'S^{UK}
CHANGE ATTITUDES.
FIND A CURE.
JOIN US.

Day Two: 31 January

10.00 Building cleaning and catering surgery

An interactive session to allow delegates to discuss the challenges and issues facing the service, and solutions and innovative approaches.

Facilitated by Vickie Hacking, Principal Advisor, APSE

11.30 **Seminar close, refreshments and networking**

Seminar Objectives

About the Seminar

Service heads have demonstrated remarkable energy and tenacity in making their services efficient, cost effective and have risen to the considerable challenges presented over the last few years including the pandemic, mitigating the impact of the cost-of-living crisis, grappling with workforce and retention issues, sustainability and adapting to the changes in the workplace.

Looking to the future, Soft FM services need to continue to adapt and innovate against the backdrop of budget pressures. This seminar brings together experts from facilities management, catering and cleaning and the organisations that impact on them, to chart the future and provide case study examples of how local authorities are taking a fresh approach and adapting their services to meet future challenges.

The seminar is crafted to give delegates the opportunity to refresh their knowledge, learn new skills, give practical advice, discuss strategic and policy issues and network with colleagues.

Who should attend?

This unique seminar is designed to give service directors, managers, elected members and trade union representatives in the service areas of catering, cleaning and facilities management the opportunity to gain knowledge from experts in the sector and to discuss strategic and policy issues with colleagues.

Venue

Oulton Hall
Leeds
LS26 8HN

Oulton Hall offers a calming escape from the daily grind – in a blissful 300 acres of landscaped gardens on the outskirts of Leeds.



Getting to the venue

By Rail

5 miles from Garforth Station (direct train to Manchester Int'l Airport)

1 hour, 55 minutes from London Kings Cross

6 miles from Wakefield Westgate Station (direct train to London Kings Cross)

See LNER (London North Eastern Railway)

See Trainline

By Air

Leeds Bradford Airport is 15 miles away

By Road

The hotel is located just off the A639 at Oulton.

There are 300 complimentary car parking spaces on site

Booking information

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers attendance, delegates' documentation, lunches and light refreshments and dinner on the evening of 25 January 2024.

APSE member delegate fee: **£278 + VAT**

Non member delegates fee: **£430 + VAT**

Commercial delegates: **£499 + VAT**

Accommodation Available on a 'first-come, first-served' basis

Option A: 1 night accommodation

Date: Wednesday 29 January 2025

Cost(B&B) £145*

Option B: 1 night accommodation

Date: Thursday 30 January 2025

Cost(B&B) £120* (subsidised by APSE)

Option C: 2 nights accommodation

Dates: 29-30 January 2025

Cost(B&B) £265*

**APSE will invoice delegates for the accommodation cost at the appropriate rate. All the above rates are exclusive of VAT. All extras must be paid directly to the hotel on departure.*

Click [here](#) to reserve your place on this event

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to iali@apse.org.uk. Cancellations must be made in writing at least 10 working days before the event and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

